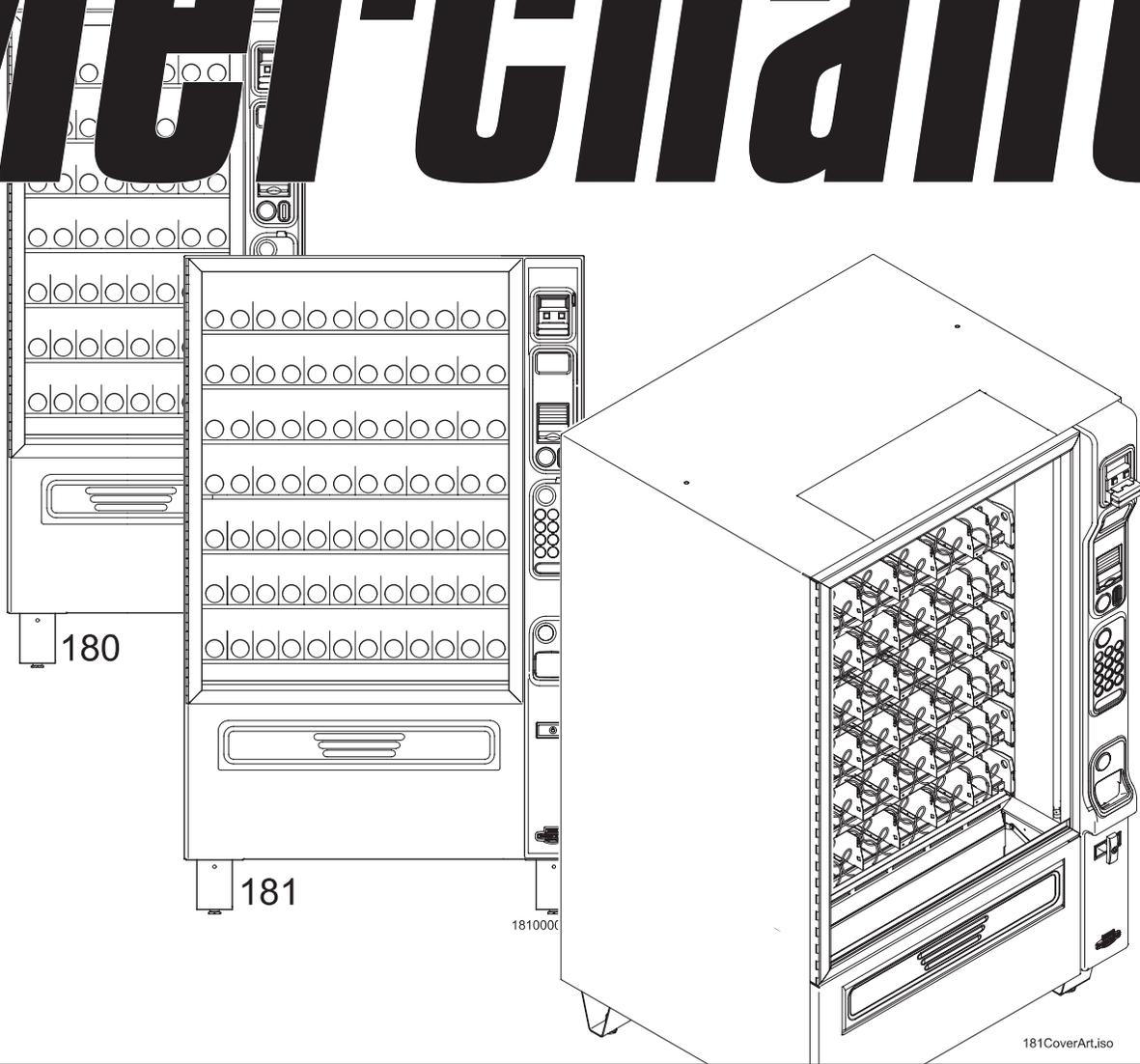


1810006

Model 180, 181



Merchant™



Operators' Guide

CRANE

MERCHANDISING SYSTEMS™ A Crane Co. Company
NATIONAL VENDORS®

12955 Enterprise Way
Bridgeton, Missouri 63044-1200
(314) 298-3500
www.CraneMS.com

1810006

Your new merchandiser has been engineered to our own rigid safety and performance standards. It has been designed to comply with sanitation and health guidelines recommended by the Automatic Merchandising Health-Industry Council (AMHIC) and it conforms to all NAMA safety recommendations.

This machine has been manufactured in accordance with the safety standards of both Underwriter's Laboratories and the Canadian Standards Association. To maintain this degree of safety and to continue to achieve the level of performance built into this machine, it is important that installation and maintenance be performed so as to not alter the original construction or wiring and that replacement parts are as specified in the Parts Manual. Your investment in this equipment will be protected by using this Operators' Guide and the Parts Manual in your operation, service and maintenance work. By following prescribed procedures, machine performance and safety will be preserved.

CRANE MERCHANDISING SYSTEMS PARTS & SUPPORT:
PARTS: 1-800-621-7278 SERVICE: 1-800-628-8363
www.CraneMS.com

For faster service, please have your account number ready before calling.

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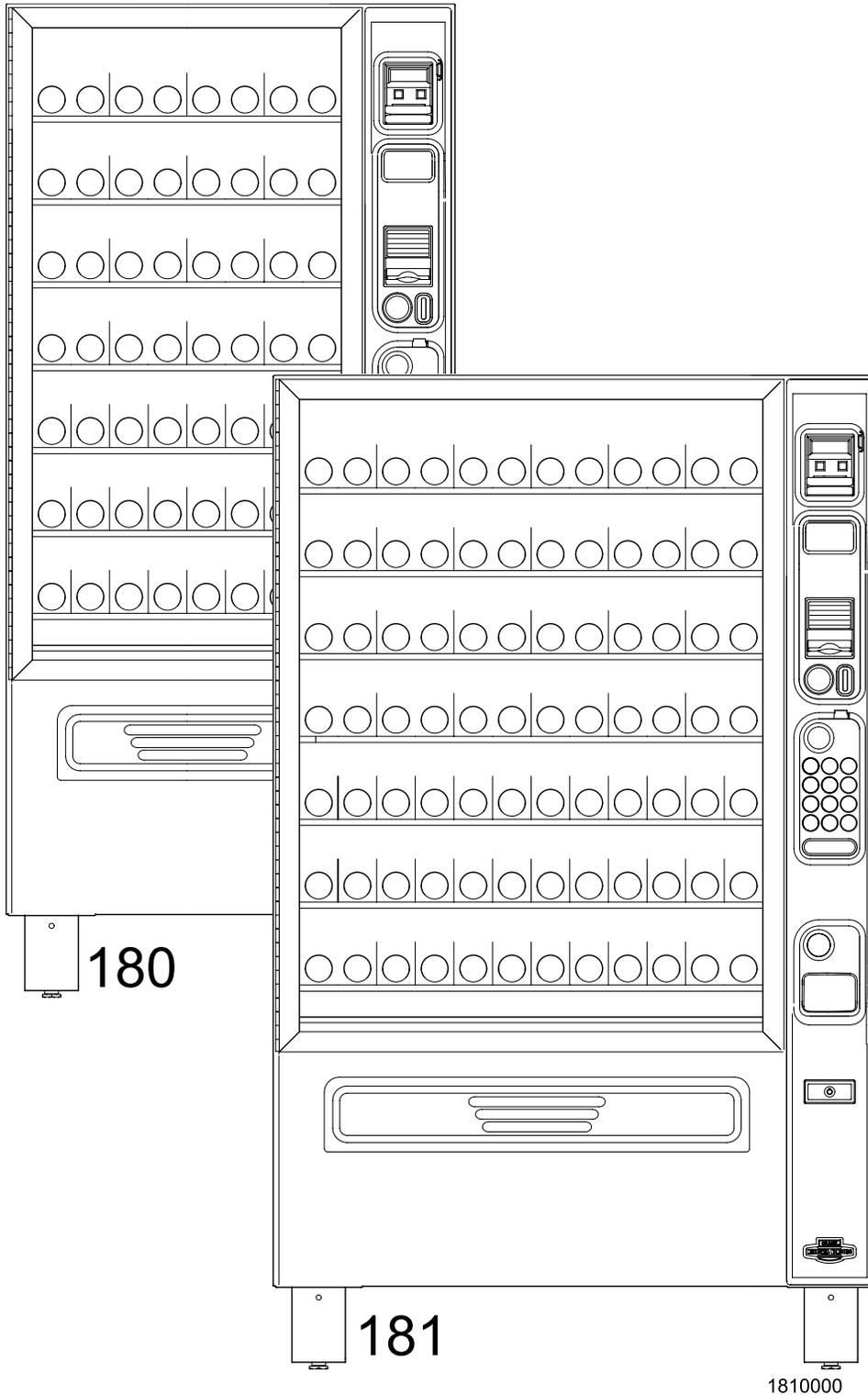
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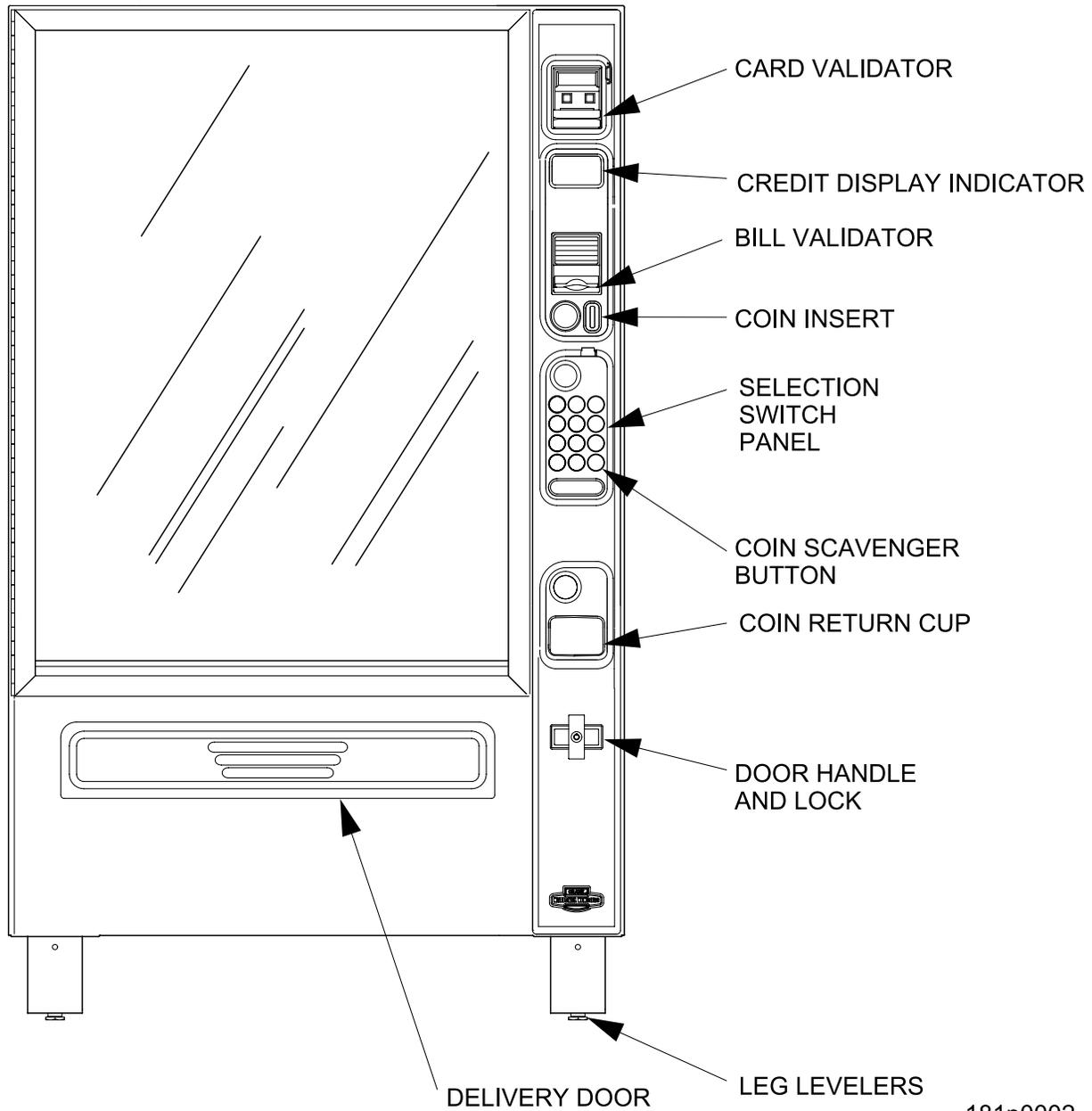
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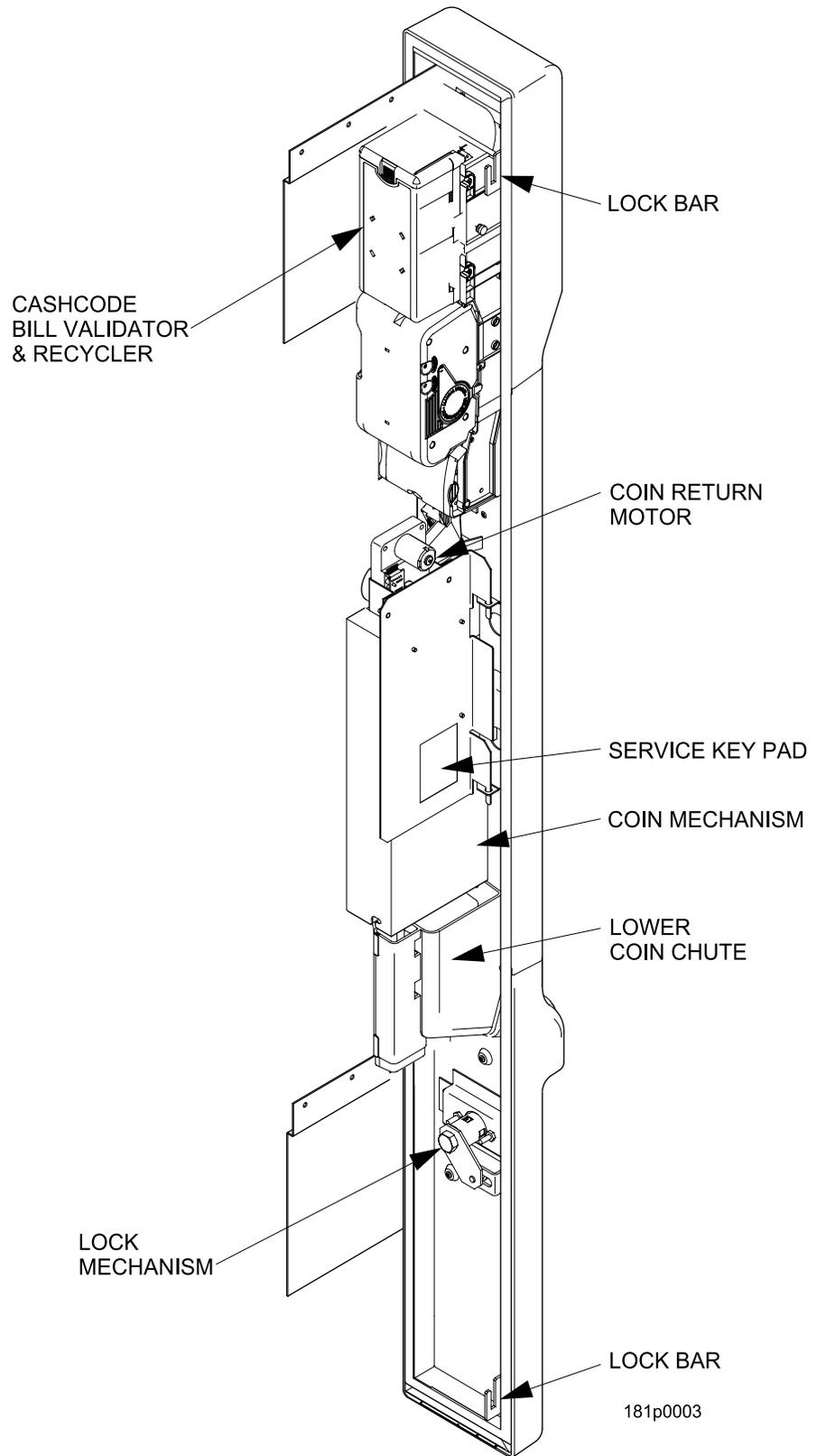
FRONT EXTERIOR VIEWS



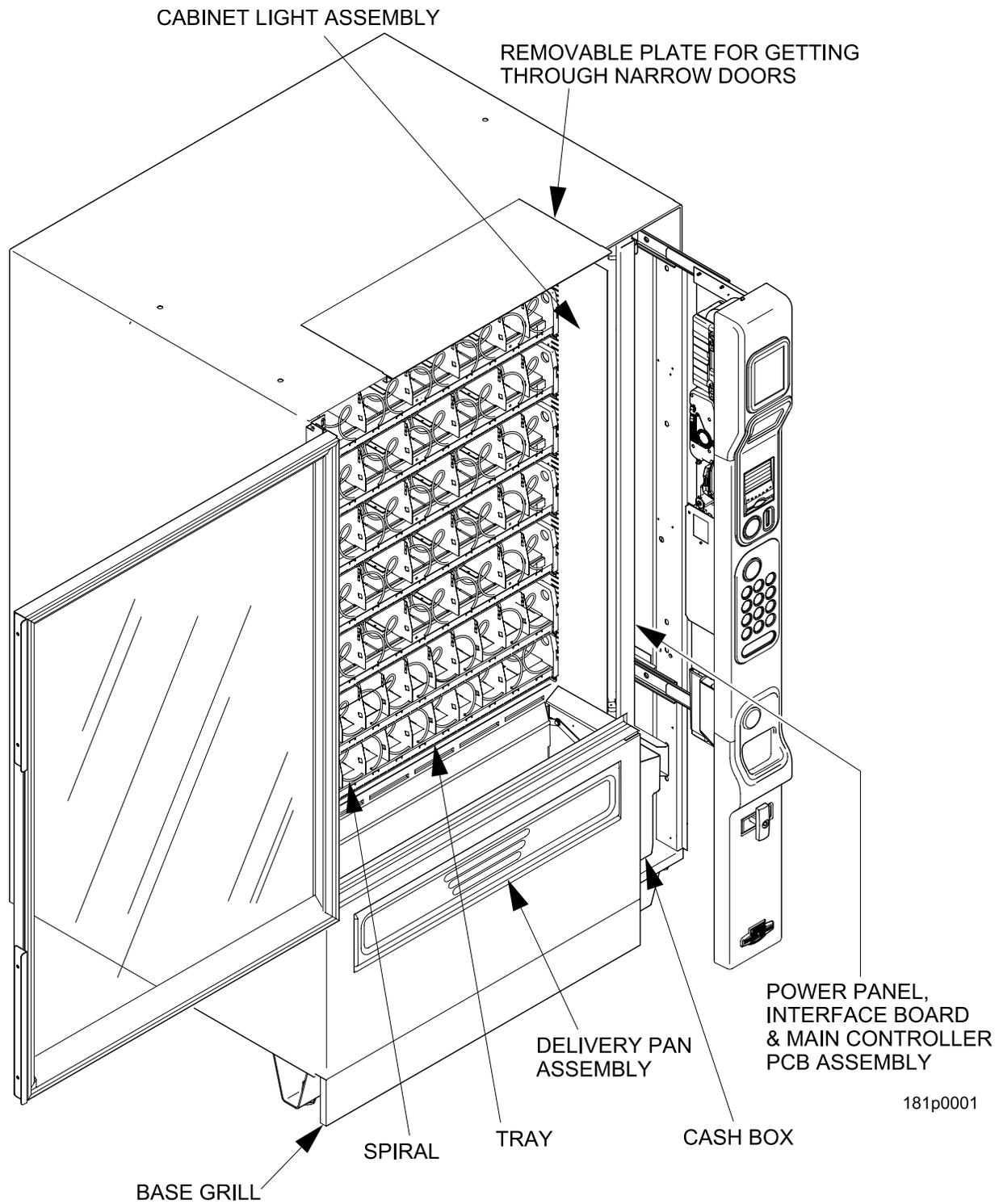
181p0002

MODEL 181 - EXTERIOR VIEW

(Model 180 has similar appearance)



MODELS 180 / 181 - MONETARY



INTERIOR VIEW

Preliminary

Power Requirements

The merchandiser is supplied with a service cord for the country of use and is terminated in a grounding type plug. The wall receptacle used for this merchandiser must be properly polarized, grounded, and of the correct voltage. Operating the merchandiser from a source of low voltage will **VOID YOUR WARRANTY**. Each merchandiser should have its own 15 Amp electrical circuit and that circuit should be protected with a circuit breaker or fuse conforming to local regulations.

1. **Voltage Check** - Place the leads of a voltmeter across the LINE (LIVE) and NEUTRAL terminals of the wall receptacle. The voltmeter should indicate 110-130 volts ac for 120 volt, 60 Hz locations, or 220- 240 volts ac for 230 volt, 50 Hz locations.
2. **Polarity Check** - Place the leads of a voltmeter across the LINE (LIVE) and GROUND terminals of the wall receptacle. The voltmeter should indicate 110-130 volts ac for 120 volt, 60 Hz locations, or 220- 240 volts ac for 230 volt, 50 Hz locations.
3. **Noise Potential Check** - Place the test leads of a voltmeter across the NEUTRAL and GROUND terminals of the wall receptacle. The meter should indicate 0 volts ac. A measurement greater than 1.5 - 2.0 volts ac could result in problems for the merchandiser's electronic circuitry caused by electrical noise.

NOTE

Any deviation from these requirements could result in unreliable performance from your merchandiser.

Unpacking the Merchandiser

Remove all packing materials from the interior of the merchandiser. Keep all documents; warranty cards, etc. Set aside the base plate kit (if present).

Controls and Indicators

INTERLOCK SWITCH

When the monetary slide is open, this switch turns off the optional fan (if so equipped.)

MESSAGE DISPLAY

This is how the merchandiser communicates with the outside world. Customers can see messages about how much money they have put into the merchandiser. The message display also tells customers when a selection is sold out and when vending is free, inhibited, or discounted. The message display shows you what you are doing when you program the merchandiser, and can show you what is wrong if there is a failure.

SELECTION KEYPAD

The customer uses these switches to make selections.

COIN RETURN KEY

Pressing this button returns any coins that have been paid into the merchandiser prior to a vend.

CANCEL KEY

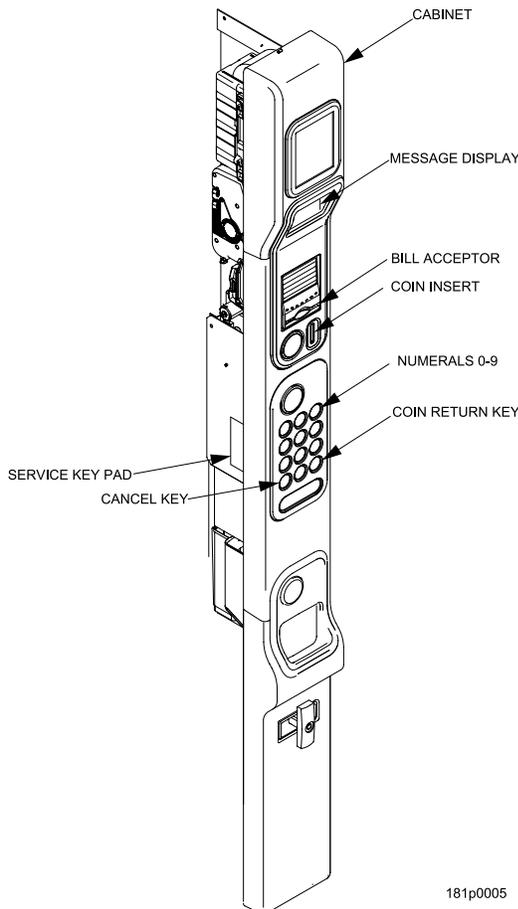
Pressing this button clears any selection keys.

BILL ACCEPTOR (OPTIONAL)

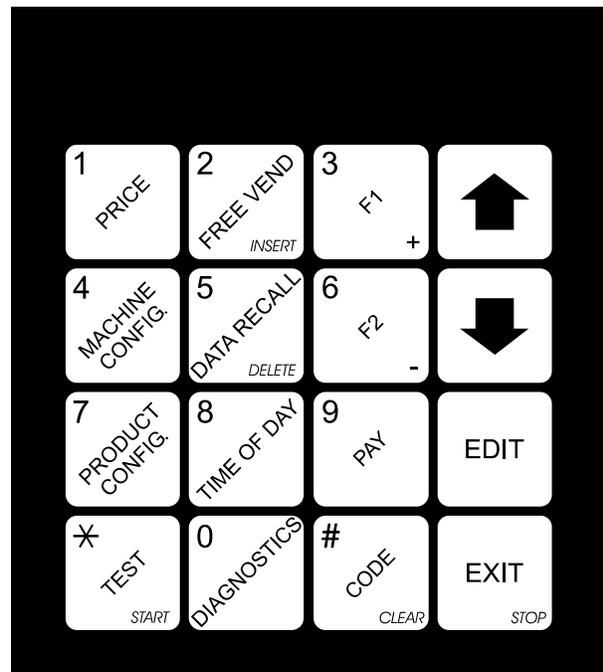
Accepts bills in various denominations, depending upon the type of bill validator, and how the merchandiser is configured.

SERVICE KEYPAD

The service keypad is located on the inside of the monetary section. It gives service personnel the means to program, retrieve data from, and view diagnostic information about, the merchandiser.

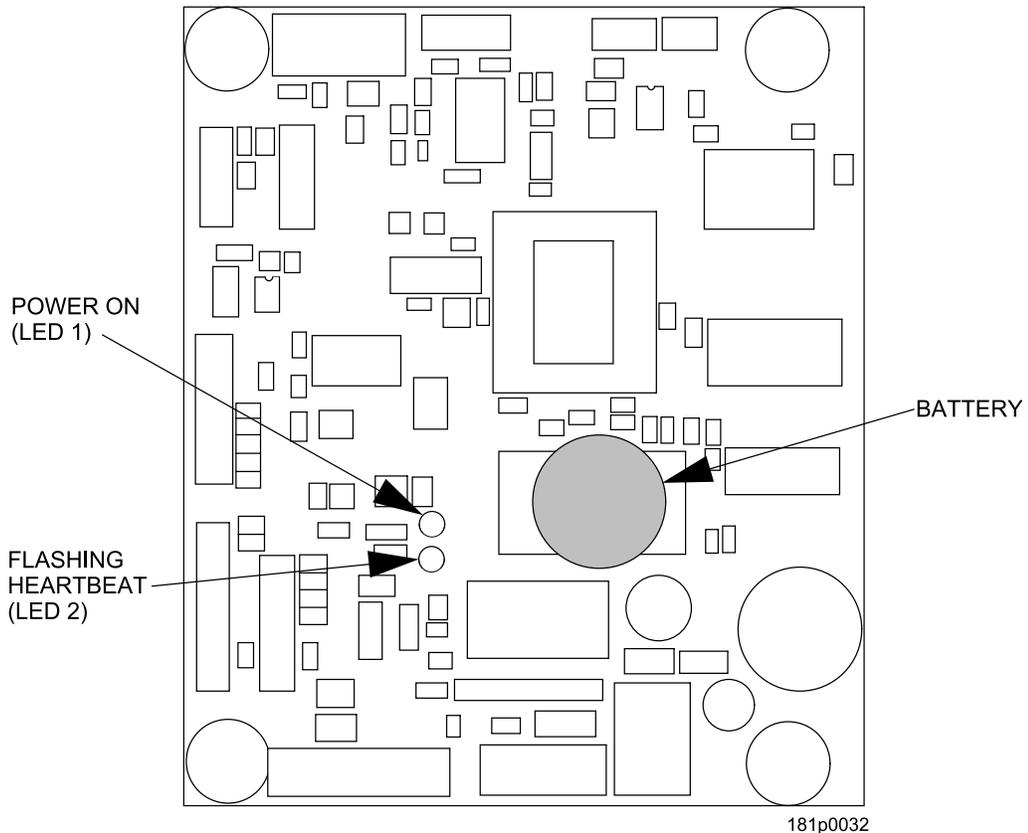


181p0005



181p0004

Controls and Indicators (continued)



MAIN CONTROLLER PCB DISPLAY

This display consists of two light emitting diodes (LED) mounted on the controller PCB.

- POWER ON (L.E.D. 1)** When lit, this red LED indicates electrical power is applied to the controller PCB.
- HEARTBEAT (L.E.D. 2)** When flashing, this red LED indicates that the controller PCB is active, and the software is operating.

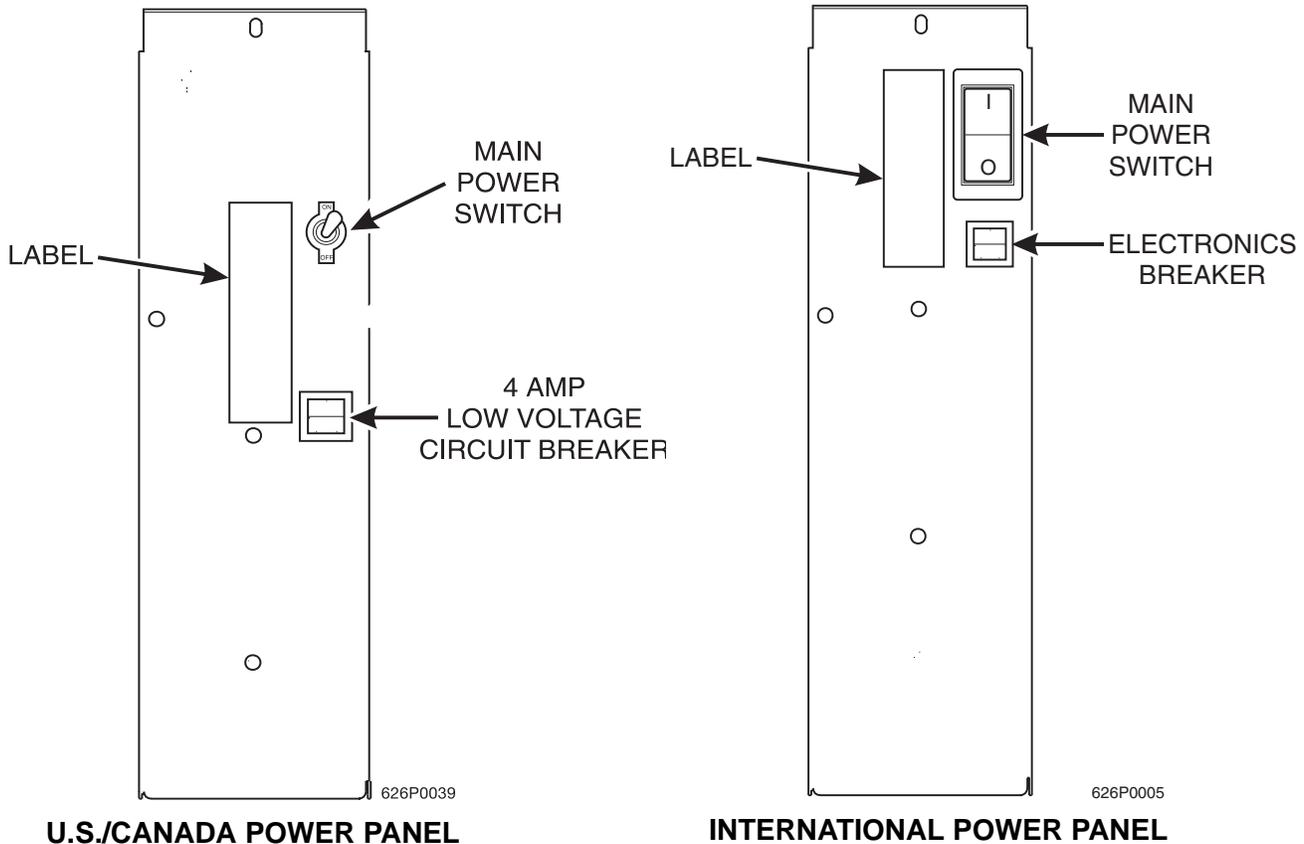
WARNING

**Risk of explosion if battery is replaced with an incorrect type. Battery type is CR2032 / 3V
Dispose of used batteries according to the manufacturer's instructions.**

NORMAL CONDITIONS:

When the merchandiser is operating normally, you should see a steady red **POWER ON** indicator and a flashing red **HEARTBEAT** indicator.
Contact a service representative if any other condition exists.

Turning the Merchandiser ON and OFF



- Power to the merchandiser is controlled by the main power switch, located on the power panel.
- The power panel is on the right side of the merchandiser, behind the monetary door.

WARNING

Lethal voltages are present. Unplug the merchandiser whenever you do one of the following tasks:

- **Change the fluorescent lamp.**
- **Change the ballast.**
- **Connect or disconnect a harness (except a motor harness when the tray has been removed.)**

Failure to do so may result in personal injury.

Initial Set-Up

Moving the Merchandiser Through a Narrow Doorway

NOTE

If necessary, this merchandiser can be moved through an opening as narrow as 30 inches by removing panels at the top and bottom of the cabinet.

REMOVING THE TOP PANEL

(Refer to **Figure 1** at right.)

1. Remove the two screws that secure each end of the panel to the cabinet.
2. Pull the panel forward to remove it from the merchandiser.

REMOVING THE LOWER PANEL AND DELIVERY BIN

(Refer to **Figures 2** and **3** at right.)

1. Open the slide-out monetary and the glass door. Locate the silver tab of the delivery bin latch on the lower delivery bin side of the monetary wall.
2. Lift the latch up to allow the delivery bin assembly to hinge down.
3. Lift up the delivery bin slightly and lift up on the drop rods to allow the rods to clear the stop brackets.
4. Slide the delivery bin assembly to the right to clear the hinges. The delivery bin assembly will not be attached to the machine.
5. Unhook the SureVend™ harness at the SureVend™ board, noting the wire routing.
6. Remove the screws that secure the bottom panel to the cabinet.
7. Pull the panel forward to remove it from the cabinet.

NOTE

To fit the merchandiser through some of the most narrow doorways, you may have to remove the trays. If you do, follow the procedure as outlined on the following page.

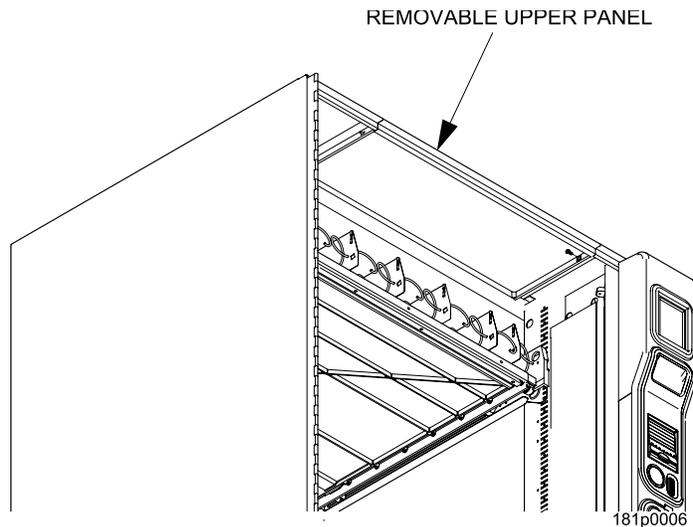


Figure 1

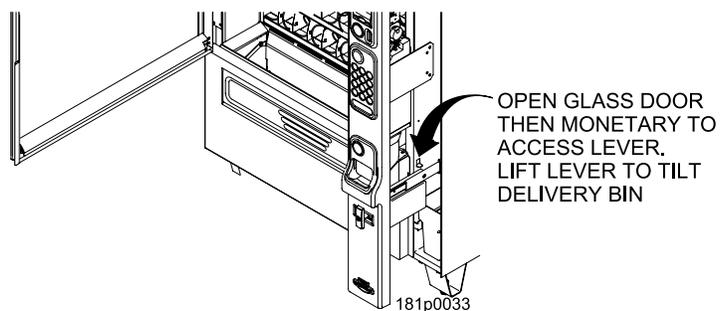


Figure 2

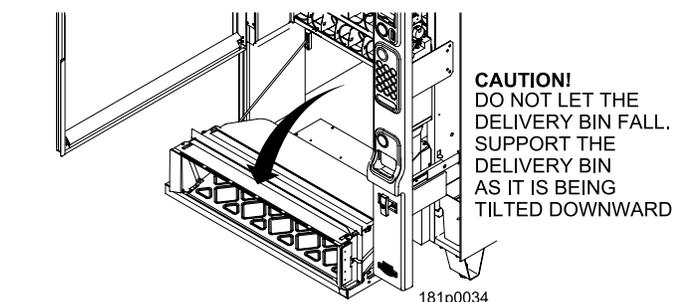


Figure 3

Positioning the Merchandiser

WARNING

This merchandiser is only rated for installation in an *INDOOR* location.

Move the merchandiser to its *approximate position*. (There are some procedures you need to do before it is in its permanent location.) Plug in your merchandiser and turn the power switch to **ON**.

- You can position this merchandiser anywhere in a bank of machines. It can even be placed on an end flush against a side wall.
- The merchandiser should be located at least one inch away from the back wall.
- There should be enough room in front of the merchandiser for the door to move freely.

Now that you have placed your merchandiser near its permanent location, you need to set up some of the special options you may have..... Go on to the next page and continue with the snack section set up.

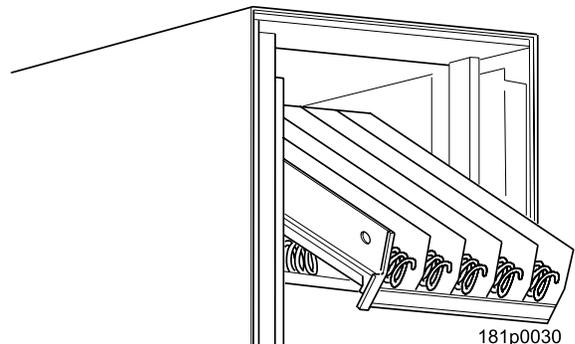
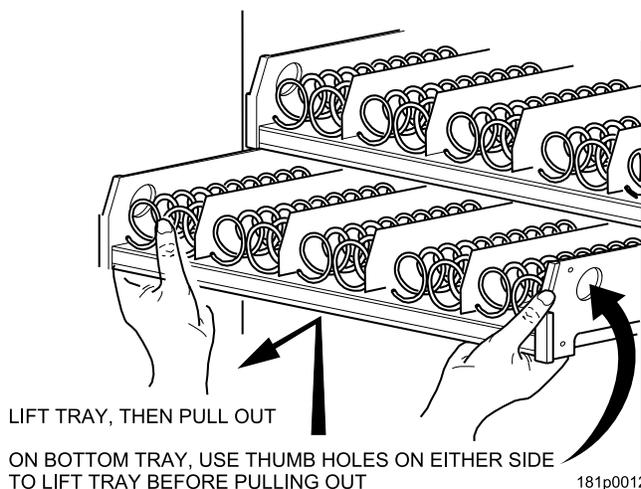
Snack Section Set-Up

Placing Trays in the Loading Position

WARNING

The bottom tray will rest on the delivery pan assembly. Take care to avoid striking your fingers against the delivery pan assembly.

1. Lift up the front of the tray, so that the stop built into the tray clears the roller, then pull the tray forward and let it return to horizontal position.
2. Continue pulling the tray forward, then when you are able, tilt the tray downward into the loading position as shown below.



Setting Up Trays to Vend Products

These instructions will guide you through setting up your trays for vending. You will be asked to determine if your tray can physically hold the products you intend to vend. If not, you will be directed to other procedures which will help you get them set up. Follow these nine steps for each tray in your merchandiser:

1. Make sure the tray is in the loading position.
2. Is the column wide enough for the intended product? If so, proceed to the next step. Otherwise, set up your tray to vend wider products (see below, this page). When you're done, return to step 3 in this procedure.
3. Will the products fit between the spiral turns? If so, proceed to the next step. Otherwise, change the spiral.
4. Will the product pass under the tray immediately above? If so, proceed to the next step. Otherwise, reposition the tray and guides.
5. Will the product touch products on either side? If not, proceed to the next step. Otherwise, install a product spacer.
6. Load products in the tray.
7. Return the tray to the vending position.
8. Install the price rolls.
9. Install the selection ID numbers.

Setting Up Trays to Vend Wide Products

The following steps will help you configure your trays to vend wide products. When you have completed the procedures called out in each step, return to the next step in the procedure. When you are done with the entire wide product steps, return to the set-up procedures above.

1. Remove the tray from the merchandiser, unplug harness and place on a flat surface.
2. Based on the size of the product you want to vend, decide how many spiral positions it will occupy. Please remember that the leftmost spiral in the group **must** have an **ODD** ID number (1, 3, 5, etc.) For example, if a product is three spirals wide, the left spiral will be ID number 1, and the right spiral will be ID number 3. Be careful how wide you set up for, because really wide products could get hung up in the delivery door.
3. Remove the column dividers inside the group. In the example of three spiral positions, you would be removing the dividers between spiral ID numbers 1 and 2, and 2 and 3.
4. If your group only consists of 2 spirals, replace the rightmost motor with a spiral bearing and gear, and install a gear on the leftmost motor. Skip to step 8.
5. Remove all spirals in the group except the leftmost spiral.
6. Do one of the following:
 - a. If your group has an **ODD** number of spirals (3, 5, etc.) remove the harnesses from all motors in the group except the leftmost one. To the rightmost motor, connect the harness from the motor immediately to its left.
 - b. If your group has an **EVEN** number of spirals (4, 6, etc.) remove the harnesses from all motors **inside** the group (leave the harnesses connected to the leftmost and rightmost motors).
7. Install a spiral at the rightmost position in your group. Make sure it has the same product capacity and is opposite to the one in the leftmost position.
8. Return the tray to the merchandiser.
9. Electronically couple the motors as needed Return to step 3 in the section *“Setting Up Trays to Vend Products”* on page 12, above.

Removing Trays

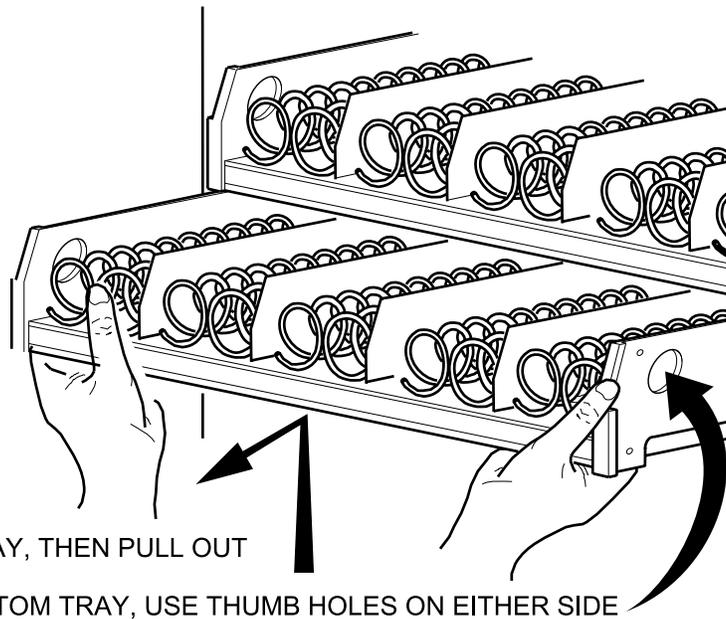
CAUTION

Be careful to not damage the tray harnesses when removing trays from the merchandiser.

NOTE

Study this procedure before you install a tray for the first time; while you are holding the tray you will not be able to see this area.

1. Unplug the tray harnesses from the PCB mounted inside the slide-out monetary.
2. Pull the harnesses through the cabinet.
3. Lift up the front of the tray, so that the stop built into the tray clears the roller, then pull the tray forward and let it return to horizontal position.
4. Pull the tray forward in the horizontal position until the back stop on the tray hits the roller, then lift the tray straight up to clear the roller and remove the tray from the merchandiser.



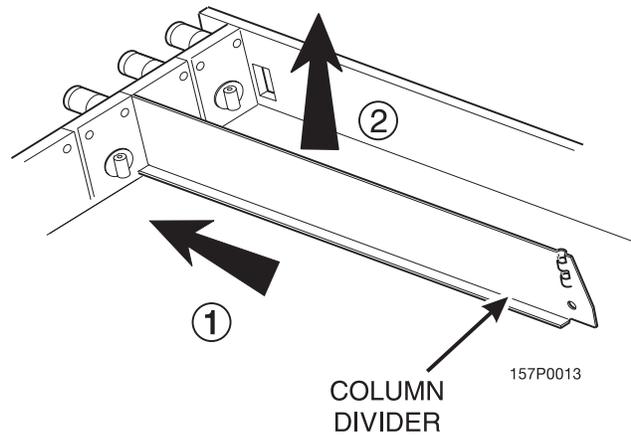
LIFT TRAY, THEN PULL OUT

ON BOTTOM TRAY, USE THUMB HOLES ON EITHER SIDE TO LIFT TRAY BEFORE PULLING OUT

181p0012

Removing and Installing Column Dividers

1. Push the column divider toward the back of the tray - ①.
2. Lift the column divider clear of the tray - ②.
3. Install the column divider in the reverse order of removal.



Operating Trays Outside the Merchandiser

The tray harnesses are long enough to remove the trays and set the middle and bottom trays on the floor in front of the merchandiser and the top trays on the top of the merchandiser without unplugging the tray harnesses.

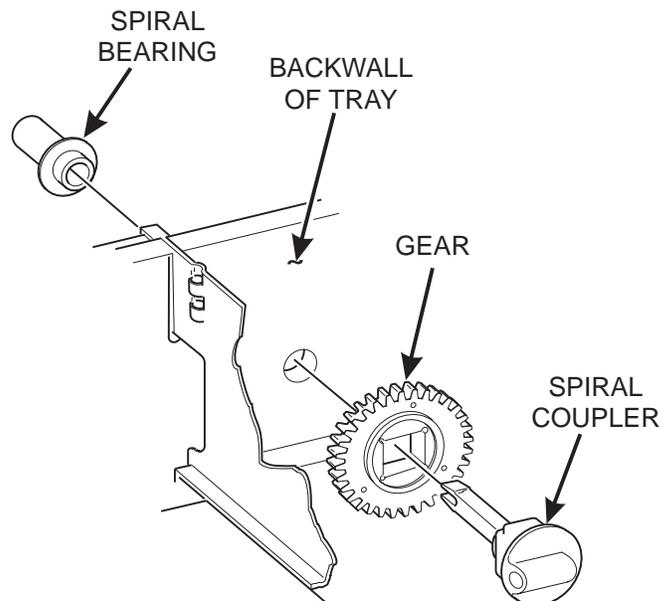
Replacing a Motor With a Spiral Bearing

REMOVING A MOTOR

1. Disconnect the harness from the motor.
(See *"Connecting and Disconnecting a Motor Harness"* on page 15).
2. Remove the spiral. (See *"Removing and Installing Spirals"* on page 16).
3. Remove the spiral coupler. (See *"Removing a Spiral Coupler"* on page 18).
4. Remove the motor. (See *"Removing and Installing a Spiral Motor"* on page 18).

INSTALLING A SPIRAL BEARING

1. Put the gear into position if required in this set-up as shown.
(See *"Installing a Gear"* on page 19).
2. Install the spiral coupler. (See *"Installing a Spiral Coupler"* on page 20).
A coupled spiral does not use a motor.



Connecting and Disconnecting a Motor Harness

CAUTION

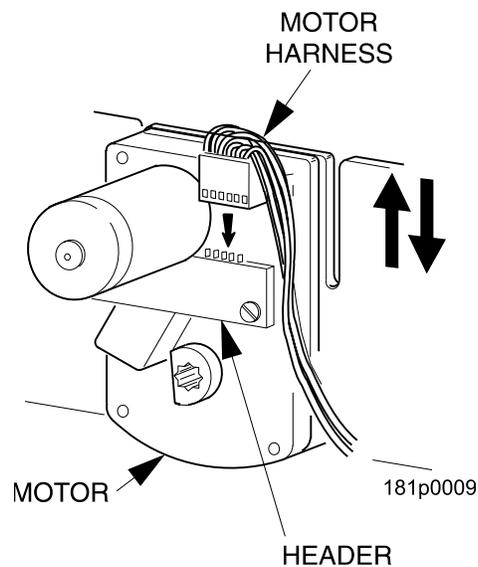
To avoid breaking the motor circuit board, hold the header on the circuit board whenever connecting or disconnecting a motor harness.

DISCONNECTING A MOTOR HARNESS

1. Pull the harness connector away from the circuit board as shown.
2. Tuck the unused part of the harness out of the way in the trough at the back of the tray.

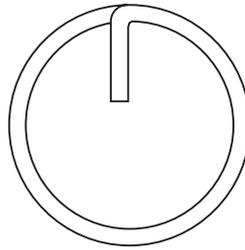
CONNECTING A MOTOR HARNESS

3. Locate the harness connector for the appropriate tray position.
4. Push the harness connector over the header pins on the motor circuit board as shown.



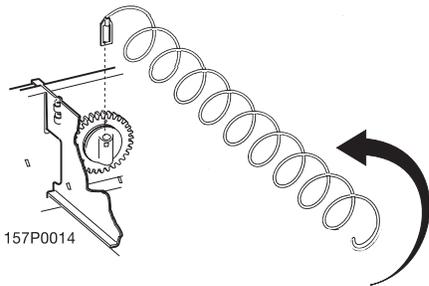
Removing and Installing Spirals

- All spirals are the same diameter:



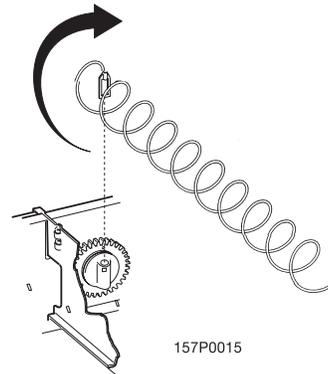
- There are two types of spirals:

COUNTER-CLOCKWISE (left hand)



157P0014

CLOCKWISE (right hand)



157P0015

- Spirals are available in eight different capacities. Four of these are standard, and four are options.

ITEM CAPACITY OF SPIRAL	PART NUMBER		CLIP COLOR
	CLOCKWISE (RH)	COUNTER CLOCKWISE (LH)	
6 (Optional)	1477104	1477102	Purple
11 (Standard)	1477027	1477024	Blue
13 (Standard)	1477033	1477030	Yellow
15 (Standard)	1477039	1477036	Red
20 (Standard)	1477045	1477042	White
25 (Optional)	1477051	1477048	Green
30 (Optional)	1477057	1477054	Black
38 (Optional)	1477063	1477060	Orange

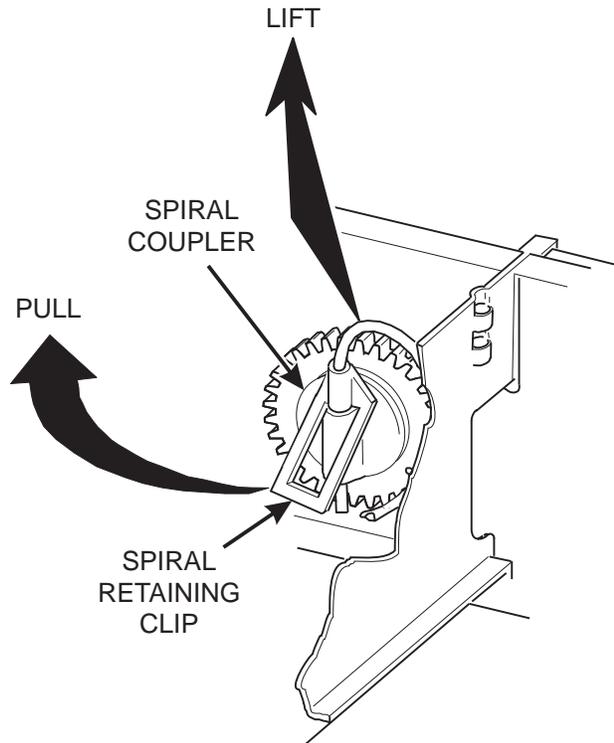
Removing and Installing Spirals (continued)

REMOVING A SPIRAL

1. Pull forward on the retaining clip and remove the end of the spiral from the spiral coupler as shown.
2. Remove the spiral from the tray.

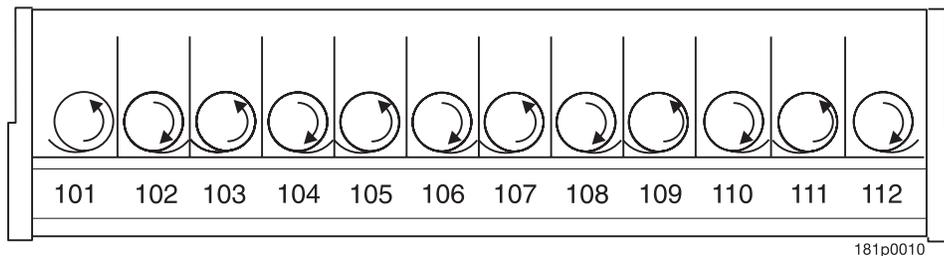
INSTALLING A SPIRAL

1. Pull the bottom of the retaining clip toward the front of the spiral.
2. Lower the spiral into the tray column and insert the end of the spiral into the spiral coupler as shown.
3. Release the retaining clip.



SHOULD I USE A CLOCKWISE OR A COUNTERCLOCKWISE SPIRAL?

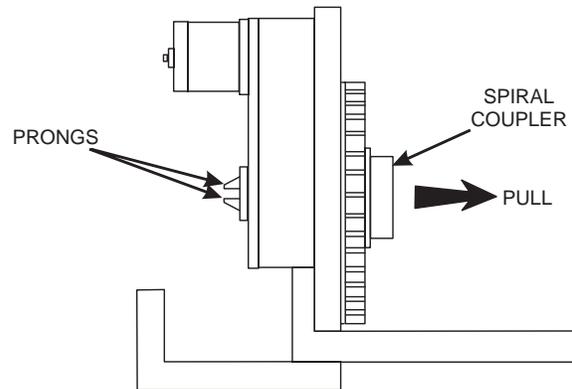
1. The type of spiral used is determined by the column position it will occupy in the tray.
2. Refer to the figure below to find the correct spiral type.



181p0010

Removing a Spiral Coupler

1. Pinch together the prongs on the end of the spiral coupler as shown.
2. Pull the coupler forward in the direction of the arrow as shown.



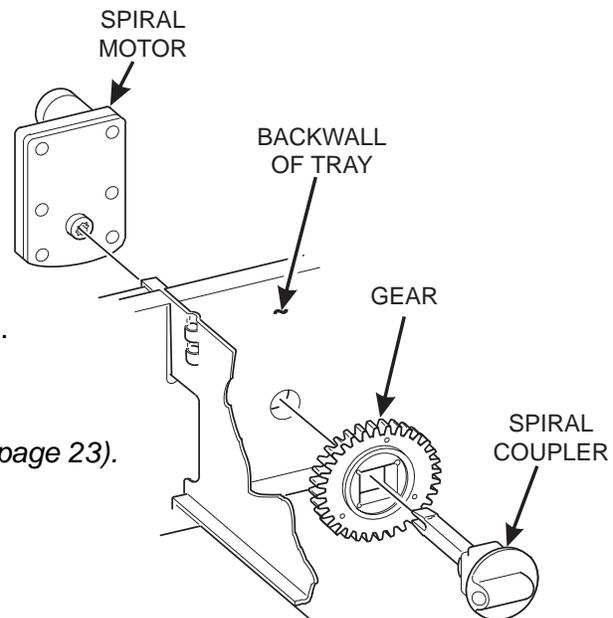
Removing and Installing a Spiral Motor

REMOVING A SPIRAL MOTOR

NOTE

Some steps may already be completed.

1. Remove the tray.
(See "Removing Trays" on page 13).
2. Disconnect the motor harness.
(See "Connecting and Disconnecting a Motor Harness" on page 15).
3. Remove the spiral.
(See "Removing and Installing Spirals" on page 16).
4. Remove the spiral coupler.
(See "Removing a Spiral Coupler" on page 18).
5. Lift the motor clear of the tray.
6. Return the tray to the merchandiser.
(See "Installing Trays in the Merchandiser" on page 23).



INSTALLING A SPIRAL MOTOR

1. Remove the tray.
(See "Removing Trays" on page 13).
2. Place the motor in the correct position at the rear of the tray as shown.
3. Place a gear in position if required by this set-up.
(See "Installing a Gear" on page 19).
4. Install a spiral coupler in the proper orientation.
(See "Installing a Spiral Coupler" on page 20).
5. Connect the motor harness.
(See "Connecting and Disconnecting a Motor Harness" on page 15).
6. Return the tray to the merchandiser.
(See "Installing Trays in the Merchandiser" on page 23).

Installing a Gear

WHEN ARE GEARS USED?

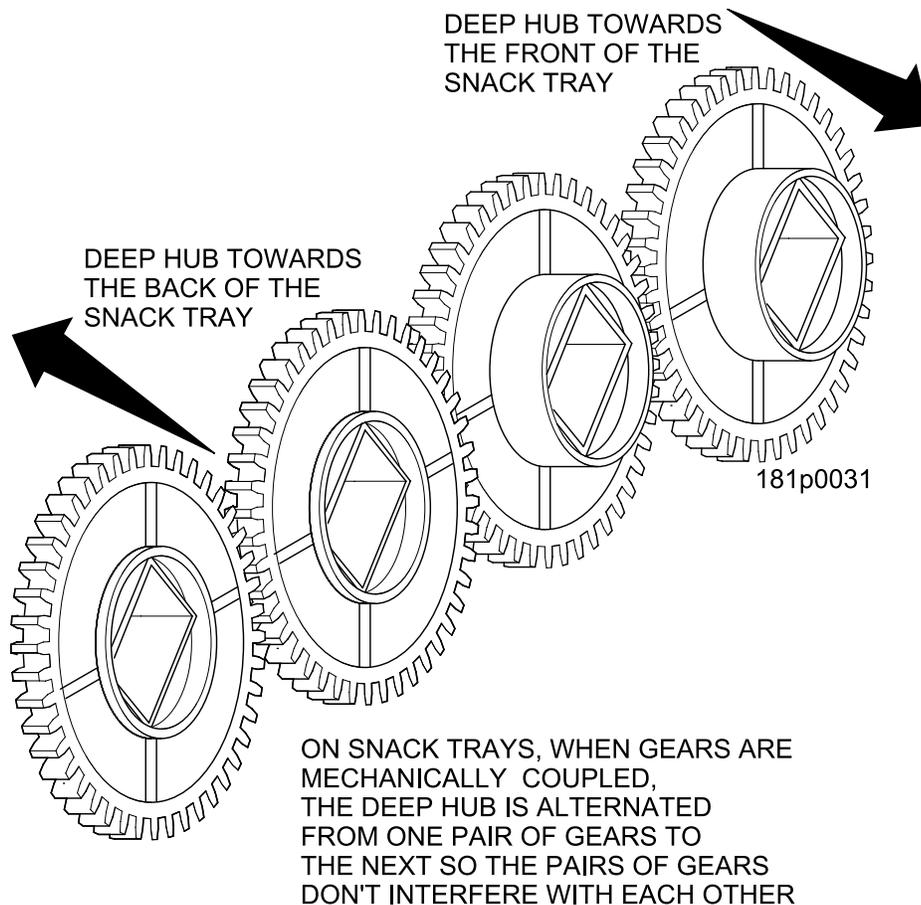
- Gears are used to mechanically couple the spirals together.
- This happens whenever you have two spirals and only one motor for vending a selection.

WHERE ARE THE GEARS PLACED?

- The gear is placed between the back of the tray and the spiral coupler.

HOW IS THE GEAR ORIENTED?

- There are two possible orientations for the gear:



- There are two rules to follow when orienting gears:

RULE 1 – The gears for single spiral selections next to each other cannot use the same gear orientation.

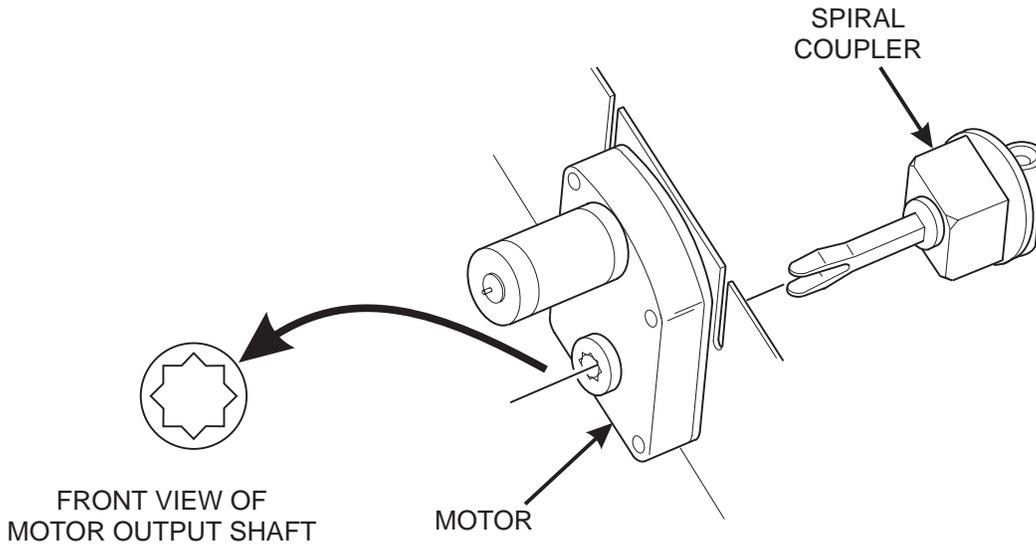
RULE 2 – All gears for a single coupled or double spiral selection must use the same orientation.

Installing a Spiral Coupler

Place the gear in position if one is required for this set-up. (See "Installing a Gear" on page 19.)

WHEN USED WITH A MOTOR

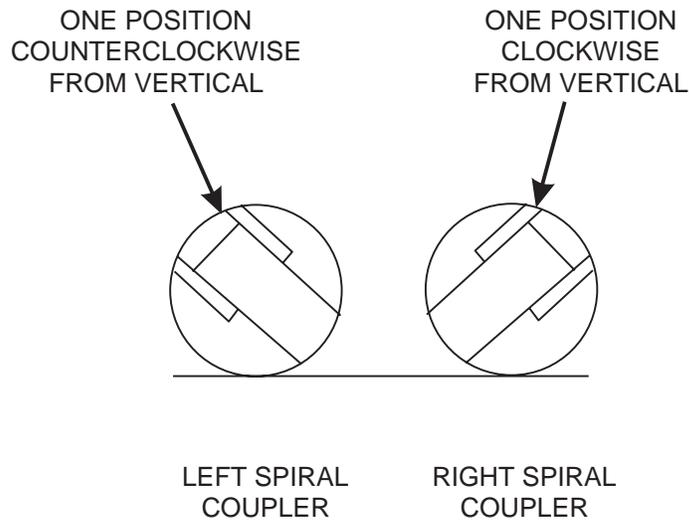
Hold the motor in place and push the spiral coupler through the motor gear box until it clicks into position. Be sure the spiral couplers are oriented as shown below:



NOTE

The motor output shaft opening contains eight facets to allow the spiral coupler to be installed in any one of eight positions.

SPIRAL COUPLER ORIENTATION

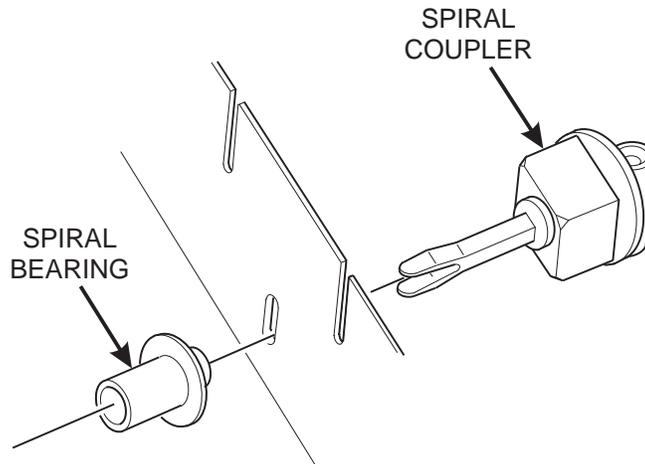


AS VIEWED FROM FRONT OF TRAY

Installing a Spiral Coupler (continued)

WHEN USED WITH A COUPLER BEARING

Hold the coupler bearing in place and push the spiral coupler through the bearing until the coupler clicks into position. Be sure the coupler is in the proper orientation as shown.



Moving Trays Up or Down

This merchandiser can be adjusted to vend taller products. Some guidelines must be followed:

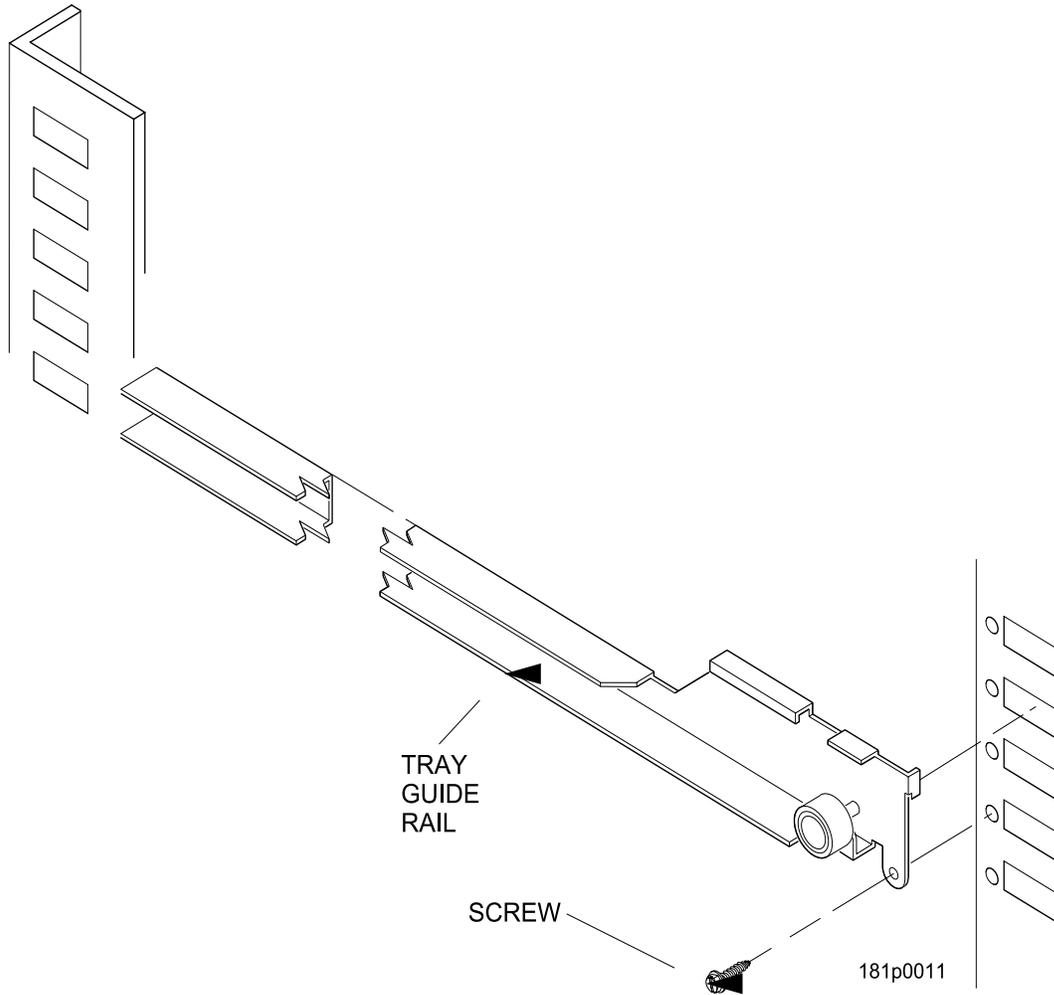
- Keep in mind that when you increase the product height available to a tray by lowering it, you will be decreasing the product height available to the tray below.
- If a tray is in the lowest position, the tray below it should not be in the highest position.
- If a tray is in the highest position, the tray above it should not be in the lowest position.
- You will need to experiment with various tray positions to get the best results for your products.

Proceed as follows:

1. Remove the tray from the merchandiser. (See *“Removing Trays”* on page 13).
2. Remove the screw that secures the right tray guide rail to the front guide mounting channel as shown.
3. Tap up on the guide rail and unseat the guide rail tabs from the channel slots.
4. Pull the guide rail away from the front and rear guide mounting channels.
5. Move the guide rail to the desired position.
6. Insert the guide rail tabs into the mounting channel slots as shown.
7. Tap down on the guide rail to seat the tabs in the channel slots.
8. Replace the screw that secures the guide rail to the front guide mounting channel.
9. Repeat steps 2 through 8 for the left guide rail.
10. Return the tray to the merchandiser. (See *“Installing Trays in the Merchandiser”* on page 23).

Moving Trays Up or Down (continued)

- 11. Load products into the trays, and perform test vend. Make sure the trays don't interfere with the products you are vending, and that all products vend properly.

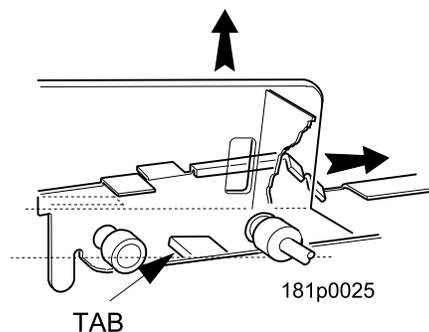
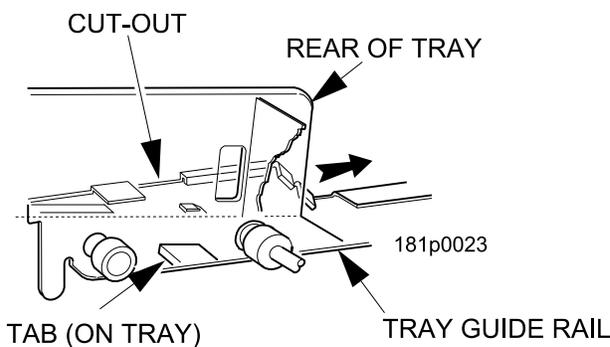
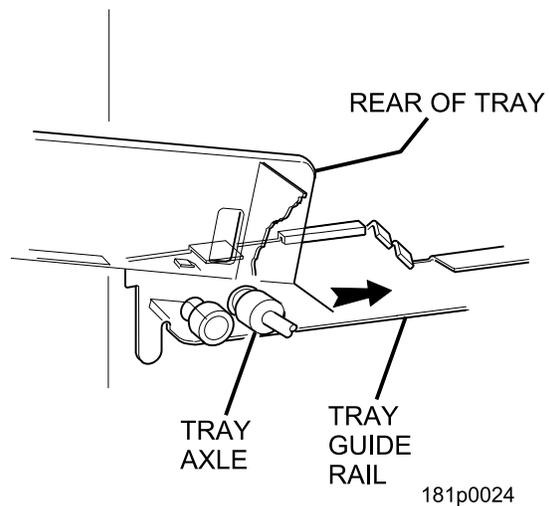
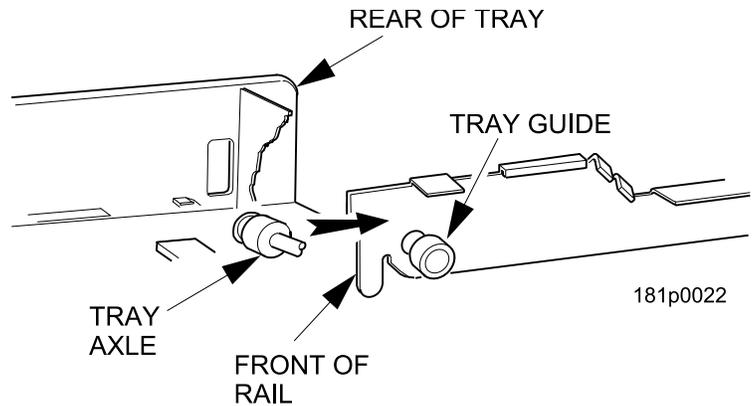


Installing Trays in the Merchandiser

Study this procedure before you install a tray for the first time; while you are holding the tray you will not be able to see this area.

Proceed as follows:

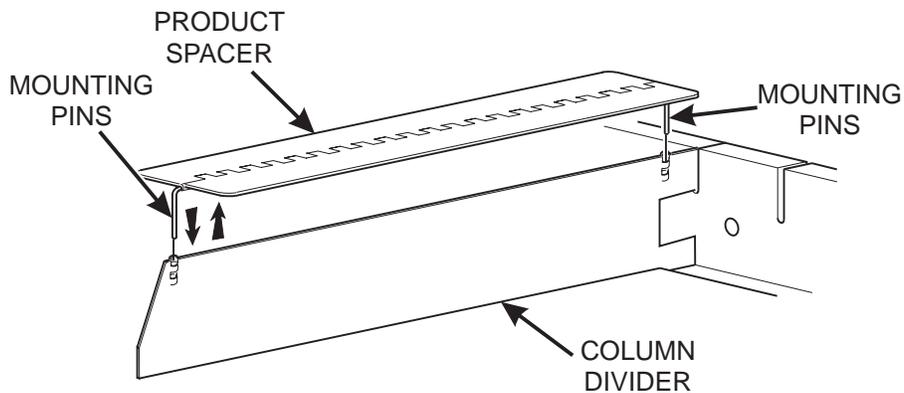
1. Place the back of the tray in the machine so the back tabs on the tray are behind the tray rail rollers.
2. Slide the tray straight back into the machine, insuring that the tray axle stop is engaged in the tray rail. Keep pushing the tray back until it hits the front stop.
3. Lift the front of the tray, so the stop built into the tray clears the roller. Push the tray forward and let it return to horizontal. It will "lock in" to place.
4. Load the tray harnesses into the cabinet, over the tray rail and into the cabinet behind the slide out monetary. Reach through the hole provided in the monetary section and grab the tray harness. Plug the Tray harness into the correct PCB tray harness header.
5. Slide the harnesses up into the round hole provided and secure them with the plastic grommet. Pull the slack of the harnesses back into the cabinet.



Installing and Removing Product Spacers

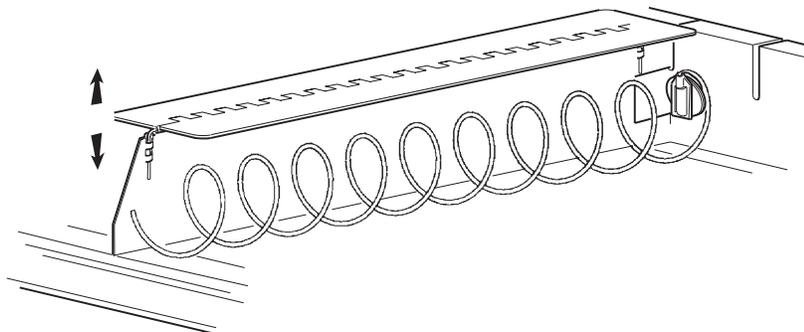
INSTALLING A PRODUCT SPACER

- The product spacer will keep a tall, narrow product upright.
- Shown below are spacers and column dividers on both deep and shallow trays.
- Insert the product spacer onto the column divider as shown.



REMOVING A PRODUCT SPACER

- Pull the product spacer mounting pins from the column divider.



Loading Trays with Product

Table 1: SPIRAL CAPACITY COLOR CODES

The color of the spiral coupler (the little plastic tab attached to the rear of the spiral) will tell you how many products will fit in the spiral (see the tables at right).

SPIRAL CAPACITY	SPIRAL COUPLER COLOR	SPIRAL CAPACITY	SPIRAL COUPLER COLOR
6	Purple	20	White
11	Blue	25	Green
13	Yellow	30	Black
15	Red	38	Orange

NOTE

Another way to determine spiral capacity is to count the spaces in the spiral.

SPIRAL CAPACITY	SPIRAL COUPLER COLOR
8	Grey
10	Blue
12	Yellow
14	Red
18	White

LOADING TRAYS WITH PRODUCTS IN GENERAL

- See “*PRODUCT PUSHER USAGE*” on page 27 for spirals with capacity of 11, 13, or 15.
- See “*SPIRAL WALL RETAINER USAGE*” on page 26 for spirals with capacity of 20, 25, 30, or 38.
- Begin loading products at the front of the tray and work toward the back. Position the product so the package rests on the tray. DO NOT force a product into a spiral.
- If the fit is too tight or too loose, change the spiral size. (See “*Removing and Installing Spirals*” on page 16).
- Be sure there are no empty positions between products in each spiral.

SPECIAL CONSIDERATIONS

Bagged Products Position package upright, then push the tops slightly toward the rear of the tray. Also, (see “*PRODUCT PUSHER USAGE*” on page 27).

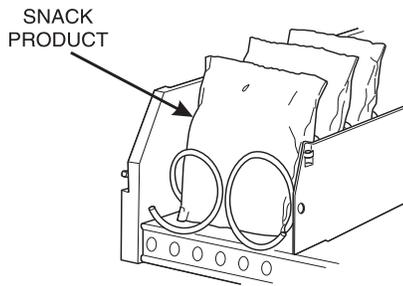
Thin Packages Position the package upright. Also, (see “*SPIRAL WALL RETAINER USAGE*” on page 26).

Kit Kat The two right-most columns of the candy tray are designed to accept the Kit Kat candy bar.

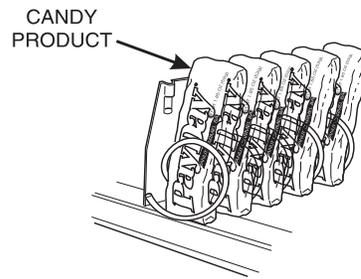
WARNING

**This merchandiser does not have a health control circuit.
It is not approved for the vending of perishable food items.**

Loading Trays with Product (continued)



CORRECT LOADING OF SNACKS

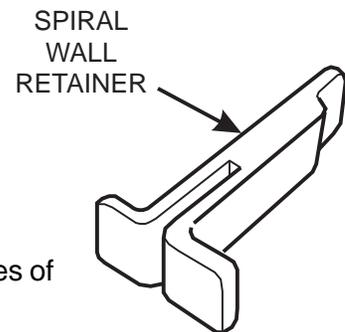


CORRECT LOADING OF CANDY 157P0035

SPIRAL WALL RETAINER USAGE

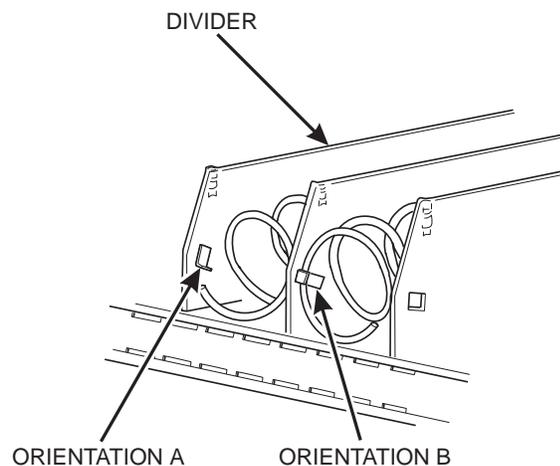
A spiral wall retainer serves to compress the spiral and make it act like a spring to more forcefully eject a product. Do some test vends and use a spiral wall retainer when a product does not readily leave the spiral.

- Use a spiral wall retainer in the following cases:
 - The spiral has a capacity of 20, 25, 30, or 38.
 - The product is thin.
 - The product is on a candy tray.
- The spiral wall retainer can also be used with other spirals and types of products.
- The spiral wall retainer is installed near the front of the column divider.



There are two ways to install the spiral wall retainer.

	RETAINER ORIENTATION	
	A	B
COLUMN DIVIDER BETWEEN THESE POSITIONS	0 and 1	1 and 2
	2 and 3	3 and 4
	4 and 5	5 and 6
	6 and 7	7 and 8
	8 and 9	



- To install a spiral wall retainer, insert the retainer in the square slot near the front of the column divider.
- The spiral wall retainer must be removed in two cases:
 - A Kit Kat bar loaded into either of the two right hand positions of a tray will not clear the retainer on the column divider between the two positions.
 - A product pusher will catch on a retainer in *ORIENTATION A*.

Loading Trays with Product (continued)

PRODUCT PUSHER USAGE

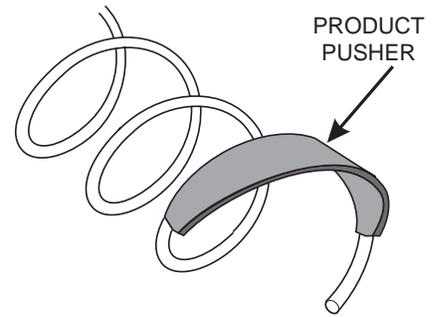
The product pusher will give the top of a product an extra tilt to help it fall into the delivery pan.

Use a product pusher in the following cases:

- The spiral has a capacity of 15, 13, or 11.
- The package is non-rigid like bagged peanuts.

The product pusher can also be used with other spiral and types of products.

A bag of product pushers has been shipped with the merchandiser. Additional product pushers are available from the National Vendors part department. To use a product pusher, snap it on the spiral as shown. You can adjust the product pusher by moving it around on the spiral to achieve the best vending results.



PREPARING THE MERCHANDISER FOR VENDING "LUNCH BUCKET"

Because of the weight and shape of the package, National Vendors recommends that this product be vended only from the bottom tray.

To vend this product, two adjacent positions must be coupled together.

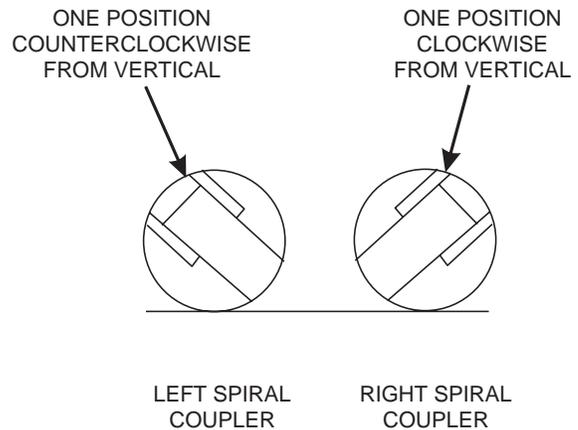
(See "Installing a Gear" on page 19 for mechanical coupling directions and see "Couple Motors" on page 104 for electrical coupling directions).

The left spiral coupler should be installed one position counterclockwise from the vertical position.

The right spiral coupler should be installed one position clockwise from the vertical position.

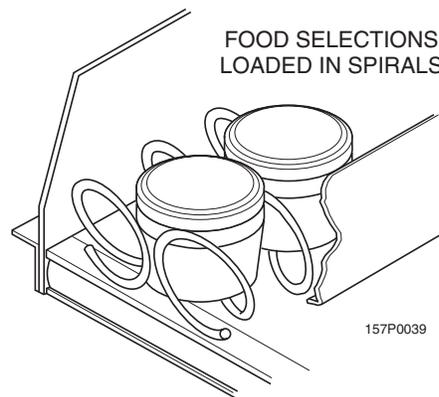
Replace the current spirals with six-count spirals. These are available from the National Vendors parts department. (See "Removing and Installing Spirals" on page 16).

A pad can be installed in the bottom of the delivery pan to quiet and cushion product delivery. This part is available from the National Vendors parts department.



AS VIEWED FROM FRONT OF TRAY

Load "Lunch Bucket" products as shown below:



Proper Loading of "Lunch Bucket"

Loading Trays With Product (continued)

PREPARING THE MERCHANDISER FOR VENDING "TOP SHELF"

National Vendors recommends that this product be vended from a candy tray.

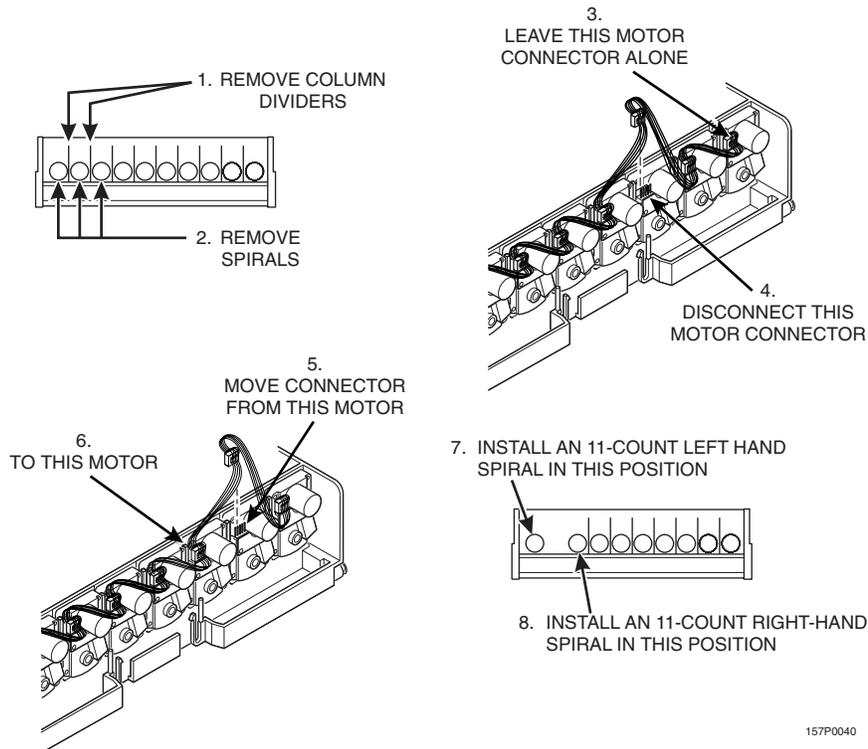
Move the tray so the package can be loaded standing on its left or right edge.

(See "Hold the coupler bearing in place and push the spiral coupler through the bearing until the coupler clicks into position. Be sure the coupler is in the proper orientation as shown." on page 21).

The following steps must be completed for three adjacent positions on the tray:

NOTE

The left-most position in the group of three must be an even numbered position.



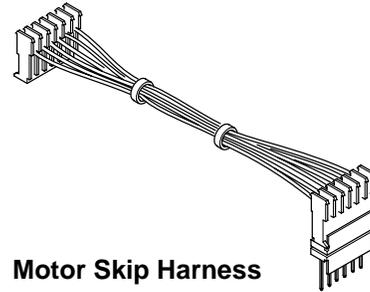
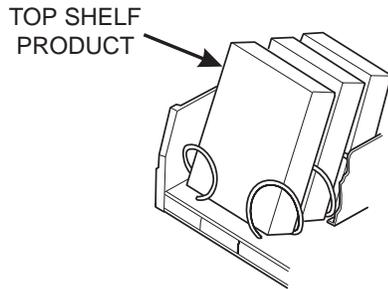
NOTE

If the motor harness you disconnected in step 5 does not reach, use the motor skip harness, P/N 1599024, available from the National Vendors Parts Department.

Couple the left motor to the right motor. (See "Couple Motors" on page 104.)

Loading Trays With Product (continued)

Load the "Top Shelf" products as shown below:

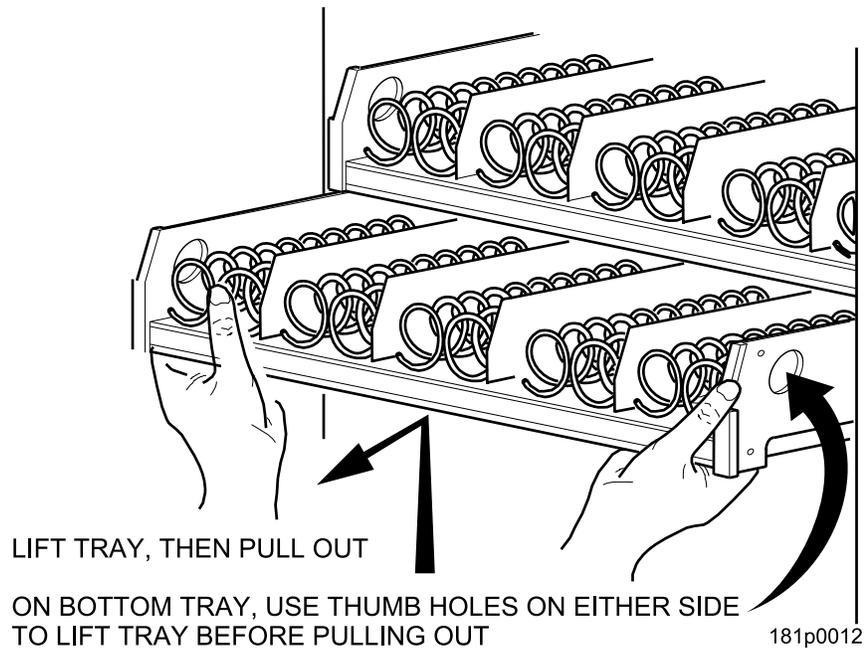


Motor Skip Harness

167p002f

Returning the Trays to the Vending Position

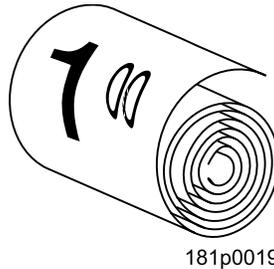
1. Lift the tray until it is parallel to the floor as shown.



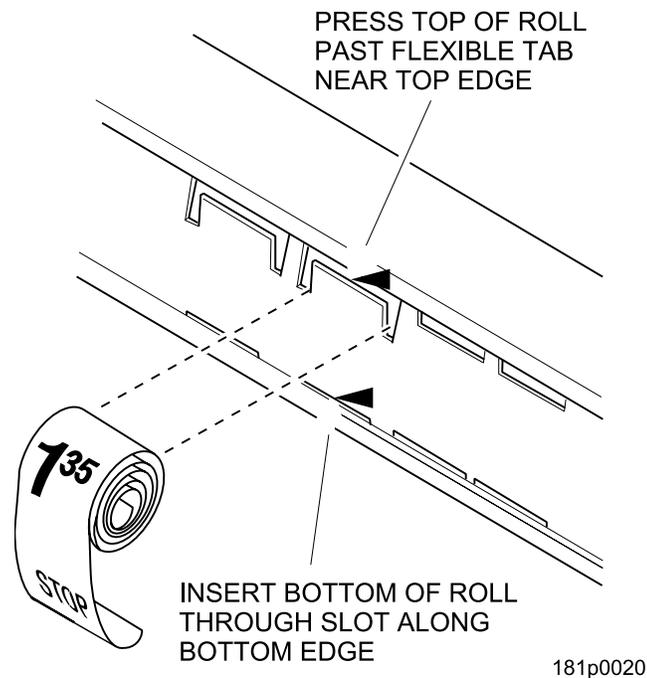
2. Push the tray toward the back of the cabinet.

Installing and Setting Price Labels

- Price rolls are printed on coiled-up strips as shown in this example. If you use another type of currency, you will find the appropriate price rolls in the plastic bag that contained this manual.
- The price roll installed indicates .30 to 2.35 in .05 increments.
- Remove the price rolls as required, and install the appropriate one(s) for your currency.



- If the product to be vended is to cost more than \$2.35, install per this example:
 1. Insert the dollar roll in the left-most pair of slots as shown if the price is \$1.00 or more.
 2. Insert the cents roll in the center pair of slots as shown.
 3. The low-number end of the roll goes in the top slot and the high-number end of the roll goes in the bottom slot.



Installing and Setting Price Labels (continued)

ADJUSTING THE PRICE ROLL

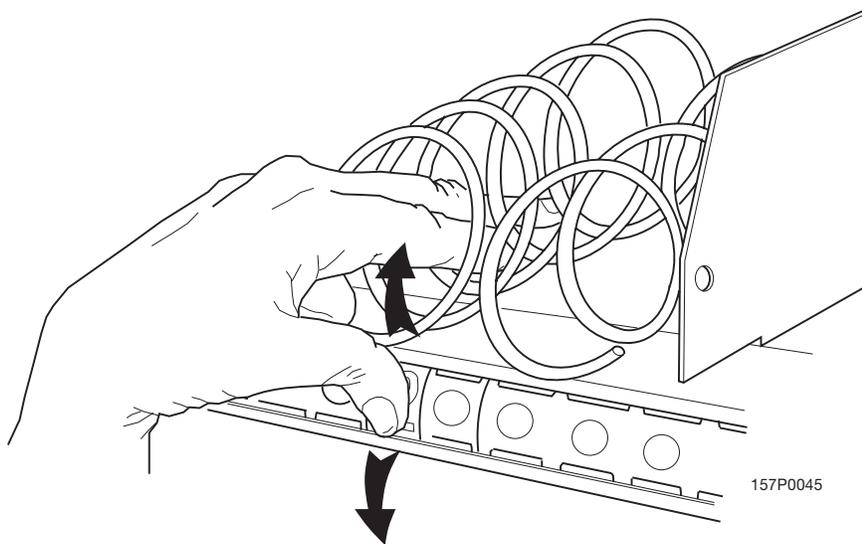
You can set selection prices within the following range:

Minimum price	\$.00
Maximum price	\$12.95
Increment	\$.05

Use your thumb as shown to move each price roll up or down as needed to set the desired price.

NOTE

You will see the word *STOP* near either end of the roll.



Installing Selection ID Labels

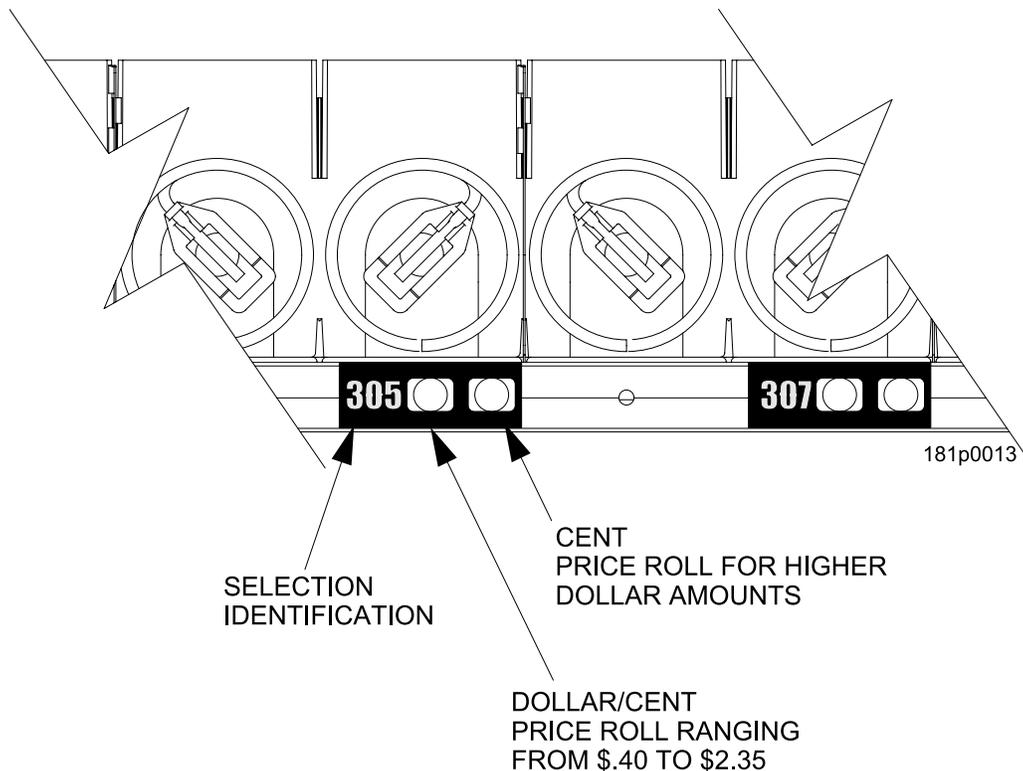
Selection ID numbers are printed on clear plastic sheets. You will find these in the plastic bag that contained this manual. You will need to separate them along the scored lines between the selections.

CAUTION

BE CAREFUL when doing this, because it is easy to split the labels.

TO INSTALL SELECTION ID NUMBERS

1. Press together the two long edges of the selection ID label.
2. Snap the selection ID label into position on the front of the tray as shown.



Installing Selection ID Labels (continued)

WHICH ID LABEL GOES WITH WHICH SELECTION?

See the figures below for snack and candy tray positions.

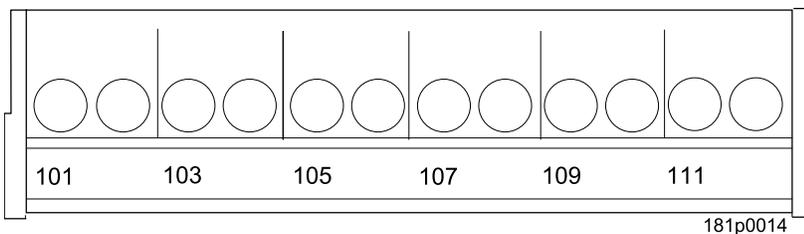
Table 1: Motor Position

TOP TRAY	TRAY 100	101	102	103	104	105	106	107	108	109	110	111	112
	TRAY 200	201	202	203	204	205	206	207	208	209	210	211	212
BOTTOM TRAY	TRAY 300	301	302	303	304	305	306	307	308	309	310	311	312

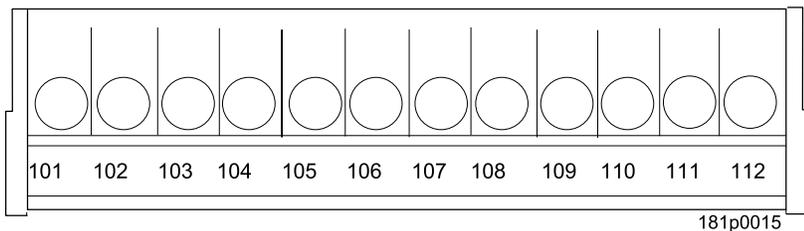
NOTE

The example below shows a 3-tray merchandiser.
Some merchandisers can have up to 7 trays.

EXAMPLE OF A BASIC SNACK TRAY ID LABEL TO USE



EXAMPLE OF A BASIC CANDY TRAY ID LABEL TO USE



Final Installation

Move the merchandiser to its *final position*

- You can position this merchandiser anywhere in a bank of machines. It can even be placed on an end flush against a side wall.
- There should be enough room in front of the merchandiser for the door to move freely.

WARNING

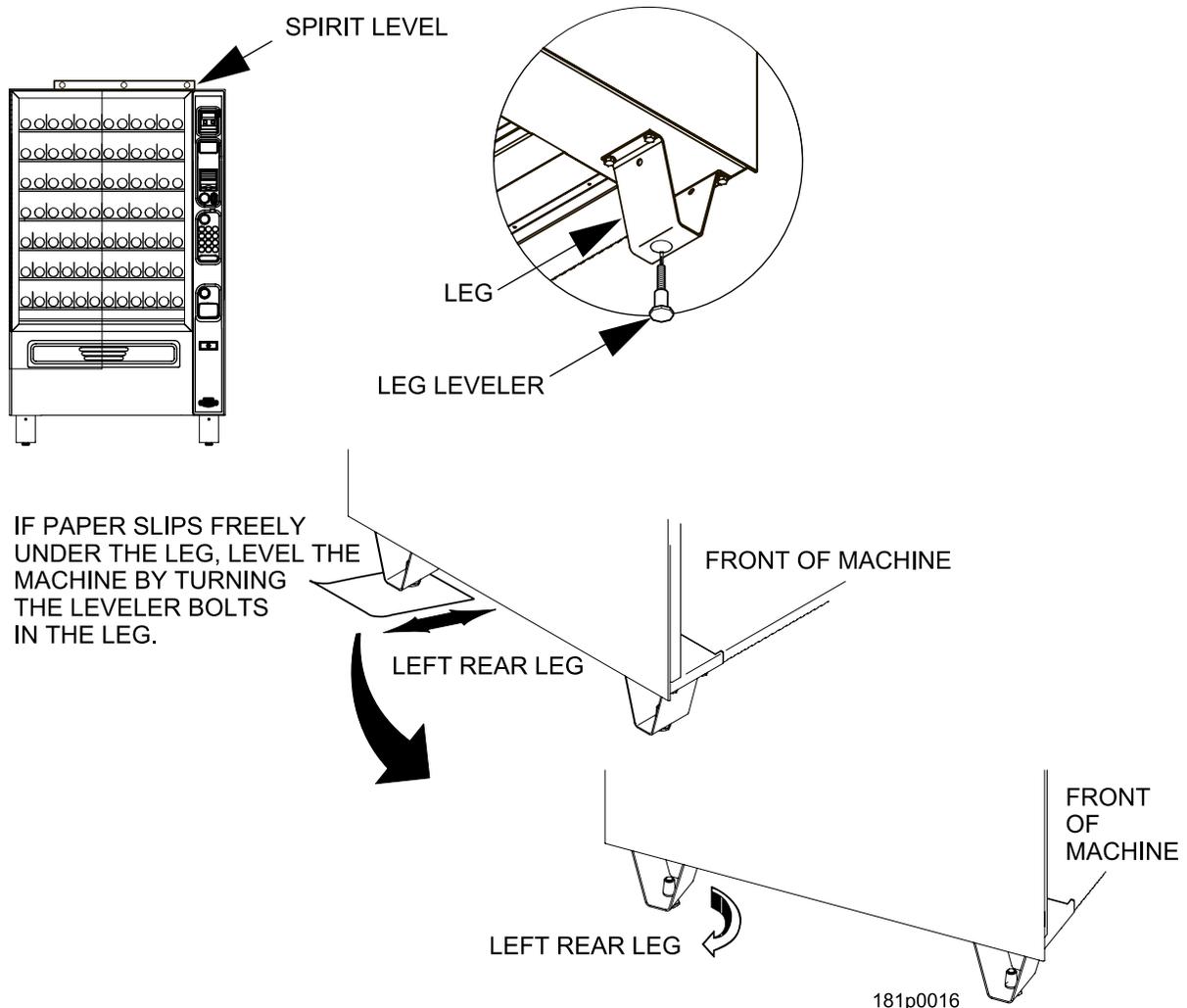
This merchandiser is only rated for installation in an indoor location.

Leveling the Merchandiser

Using a spirit level, adjust the legs until the cabinet is level from side to side and front to back.

NOTE

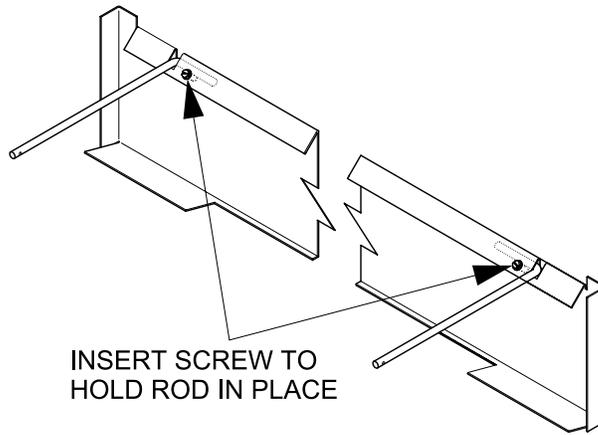
A slight slope from front to back will improve the draining of condensate from merchandisers with refrigerating units. When the merchandiser is part of a bank of machines, level it in reference to the other machines. After leveling is complete, check that the door operates easily.



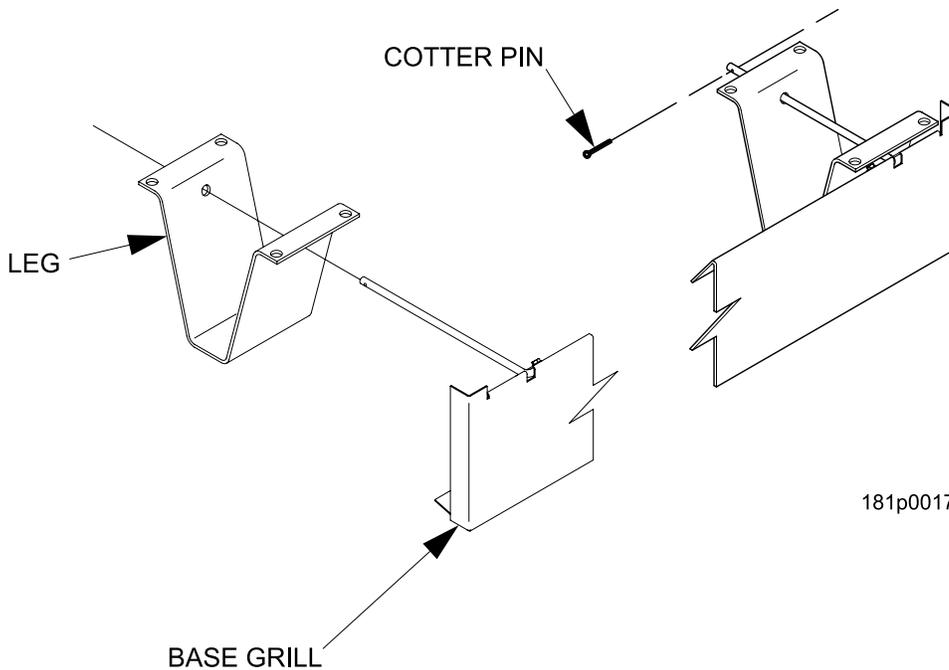
Installing the Base Plate

Refer to the figure below while completing the following procedures:

1. Insert the long arms of the slides into the holes in the legs.
2. Insert and secure a cotter pin through the hole in the back of each of the slides.
3. Push the base plate toward the merchandiser cabinet. The front tabs of the base plate brackets should seat in the notches in the long arms of the slides.



181p0018



181p0017

Setting Up and Loading the Coin Mechanism

Once you arrive at the steps that tell you how to setup your coin mechanism, please perform the following steps:

CAUTION

The main power switch must be turned OFF before you go any further!

1. If not already plugged in, plug the power cord into the electric outlet and turn ON the main power switch.
2. Perform the steps outlined in the procedure to "Select the Coin Mechanism" on page 130

TriTeq Lock Information

If your machine has a TriTeq lock installed in it, please call 1-410-223-2140 for all service issues.

Final Checkout

Now, you have connected your merchandiser to the utilities, placed it in its final location, loaded it with products, and set the prices. Before you lock the door and move on, you should check to see if your merchandiser will vend products. In case of problems, perform the operational readiness checks beginning on this page.

Operational Readiness Check

1. Perform test vends on all selections. (See *“Test Vend a Selection”* on page 80.)
2. Do any of the snack or candy products catch on the tray and fail to vend? If not, skip to step 3. If so, perform the following procedures on the affected areas until all products vend properly:
 - a. Install and/or adjust a product spacer. (See *“Installing and Removing Product Spacers”* on page 24.)
 - b. Install a product pusher. (See *“PRODUCT PUSHER USAGE”* on page 27.)
 - c. Install and/or remove spiral wall retainers. (See *“SPIRAL WALL RETAINER USAGE”* on page 26.)
 - d. Perform the appropriate spiral anti-hang-up procedure(s) (See the *“Spiral Indexing Procedures”* on the next page.)
3. Test the operation of the coin mechanism (See *“Setting Up and Loading the Coin Mechanism”* on page 37 for the proper procedure.)
4. Test the operation of the bill validator. (See *“Testing the Bill Validator”* on page 40.)
5. Return all test vended products to the trays.

Spiral Indexing Procedure (One Spiral, One Motor)

The spiral indexing procedures involve rotating spirals one position at a time until the product vends properly.

1. Home all the motors (see *"Homing the Motors - Motor Status Detail"* on page 84.)
2. Remove the affected spiral.
3. Is the coupler in the proper position?
NO - Move the coupler to the position as shown in *"Installing a Spiral Coupler"* on page 20. Go to step 4.
YES - Move the coupler to the next clockwise position (if it's on a right-hand motor), or the next counterclockwise position (if it's on a left-hand motor). Go to step 4.
4. Replace the spiral.
5. Perform a test vend (see the previous page).
6. Did the product hang up?
NO - You're finished. Continue to test vend the remaining selections until everything works properly.
YES - Go to step 7.
7. Did you previously move the coupler to the next clockwise or counterclockwise position?
NO - Move the coupler to the next clockwise position (if it's on a right-hand motor), or the next counterclockwise position (if it's on a left-hand motor). Return to step 6.
YES - Return to step 2 in the operational readiness check and try another procedure. Do not move the coupler again.

Spiral Indexing Procedure (Two Spirals, One Or Two Motors)

The spiral indexing procedures involve rotating spirals one position at a time until the product vends properly.

1. Home all the motors (see *"Homing the Motors - Motor Status Detail"* on page 84.)
2. Remove the left hand spiral of the affected pair.
3. Is the coupler in the proper position?
NO - Move the coupler to the position as shown in *"Installing a Spiral Coupler"* on page 20. Go to step 4.
YES - Move the left coupler to the next counterclockwise position. Go to step 4.
4. Replace the left hand spiral.
5. Remove the right hand spiral, spiral coupler, and gear (if used) of the affected pair as a unit.
6. Rotate this unit until the right hand spiral mirrors the position of the left hand spiral.
7. Replace the right hand spiral, spiral coupler, and gear (if used).
8. Perform a test vend (see *"Test Vend a Selection"* on page 80.)
9. Did the product hang up?
NO - You're finished. Continue to test vend the remaining selections until everything works properly.
YES - Go to step 10.
10. Did you previously move the left hand coupler to the next counterclockwise position?
NO - Remove the left hand spiral of the affected pair. Turn the left spiral coupler to the next counterclockwise position. Return to step 4.
YES - Return to step 2 in the operational readiness check and try another procedure. Do not move the coupler again.

Testing the Bill Validator

1. Insert a \$1 bill into the validator.
2. Push the coin return button.
 - If Change without Purchase (See “Set Change Without Purchase” on page 132.) is set less than \$1.00 and the bill is stacked - no money is returned - you must make a selection in order to receive any change. Proceed to step 3.
 - If Change without Purchase (See “Set Change Without Purchase” on page 132.) is set less than \$1.00 and the bill is NOT stacked - the \$1.00 bill will be returned.
 - If Change without Purchase (See “Set Change Without Purchase” on page 132.) is set to \$1.00 or more - you will receive four quarters in change.
3. Make a selection. The correct selection should be vended and correct change should be returned.

NOW WHAT?

There are many things you can do with your merchandiser to make it more flexible. Refer to the following Programming Section beginning with “Programming: Introduction” on page 41 for this and other procedures.

Programming: Introduction

The Display

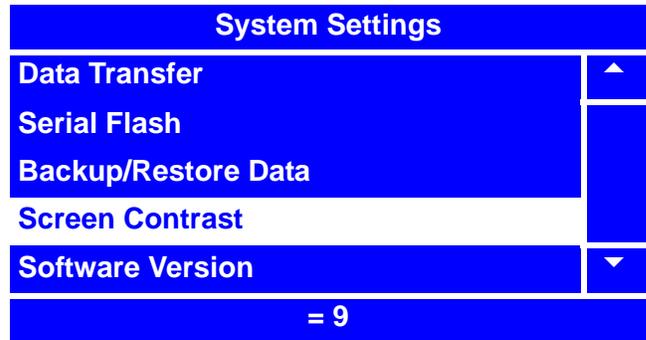
The Merchant™ features our new interactive menu display. The LCD display makes navigating the programming menu structure easy and intuitive.

- The top line of the screen is the menu title.
- Selected items are highlighted in white.

•Press  or  to highlight an item.

•Press  to select it. In the example at

right, pressing  will display the **Screen Contrast** menu.



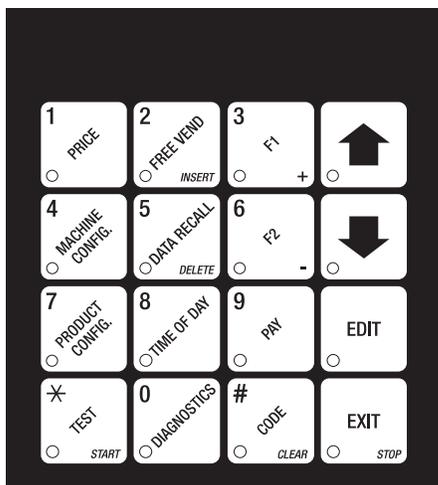
- Pay attention to the bottom line of the display as it often shows important information. In certain configuration menus, it will display the current value for the selected item. In the example above, we can see that the setting for **Screen Contrast** is reading “= 9”. This is a valuable way to quickly check the settings of the merchandiser, and to confirm that a value you changed is correct.

•To return to the Idle mode from any screen, simply press  until the display shows an idle message.

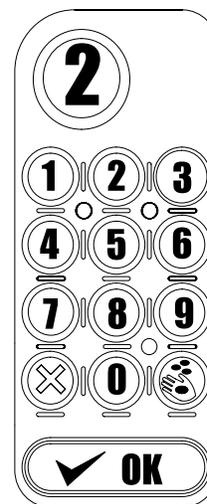
The Keypads

This merchandiser has two keypads:

- Service Keypad** This 16 button keypad is located on the upper left hand side of the monetary assembly and is only available with the merchandiser’s door open. This is the principal keypad operators use to program the merchandiser.
- Customer Keypad** This is the 13 button keypad on the front of the merchandiser. Customers use it to make selections, and operators can use it to enter numbers when programming the merchandiser.



SERVICE KEYPAD



CUSTOMER KEYPAD

Service Keypad Shortcut Keys

From the idle mode, these service keys will take you directly to specific programs without having to go through the Main Menu.



Press this button to put your machine into the Price Setting menu. You can see maximum and minimum machine prices, and change prices for entire machine, entire tray, or individual selections.



Press this button to select the Free Vend modes.



Press this button to view the temperature of a cold unit, or software version numbers.



Press this button to enter the System Settings menu to:

- Select display language.
- Select coin mechanism bill validator, card reader, and options.
- Set Display Options.
- Set Data Transfer Options.
- and more.



Press this button to view total sales and vends by whole machine or selection. Clear resettable data.



Press this button to enter the Data Transfer menu (found in System Settings menu):

Press this button to enter the Product Configuration menu to:



- Set machine configuration
- Set which selections are active
- Set FIFO
- Couple/uncouple tray motors
- Set up SureVend™ options



Press this button to set time of day and date.



Press this button to fill the coin mech to pay one or more coins from the coin mechanism and to see the tube status.



- Allows you to see any fault in the machine.



Press this button to:

- Perform test vends
- Test various machine functions
- Test displays



Press this button to enter the Supervisor mode.

Other Keys

The MOVEMENT keys on the service keypad move you around a menu, and back and forth between menus. Along with the number keys on the Customer Keypad, every function for the Merchant™ can be programmed with these keys.



Use the up and down arrow keys to scroll through any menu list and highlight the desired option. An option is not selected until it is highlighted and  is pressed.



This key performs these functions: First, from the idle mode, it enters the Main Menu. Second, in a menu screen, it selects the highlighted option and moves to that screen. Third, in a screen that requires a value to be entered, it “locks in” the entered value and moves up to the parent menu.



This is your "end" key. Pressing it one or more times will move you up the menu hierarchy, ending back at the idle mode.

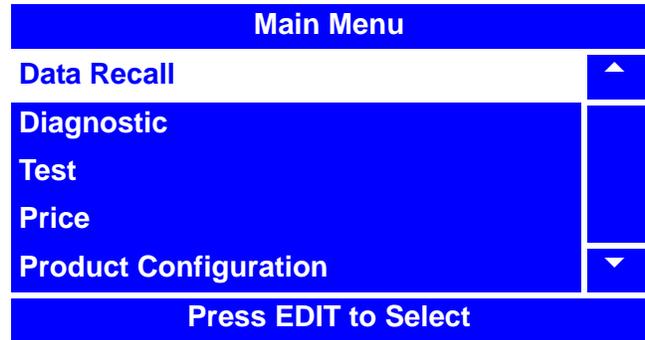
Important Note:

When in a screen that requires a selection, use  rather than  to lock in the entered value and move up to the previous menu.  will move to the previous menu *without* locking in the entered value, except on those menu screens using the “X” boxes.

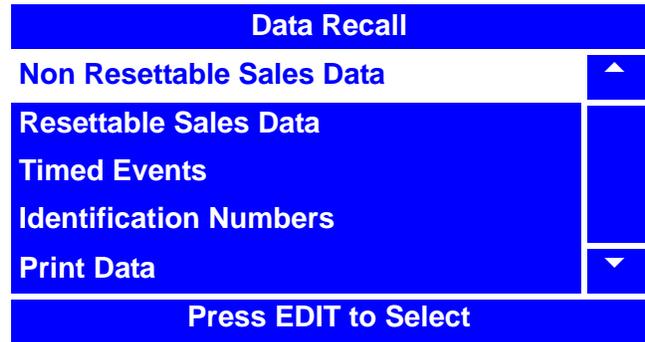
Programming: Data Recall

View Non Resettable Sales and Vend Data

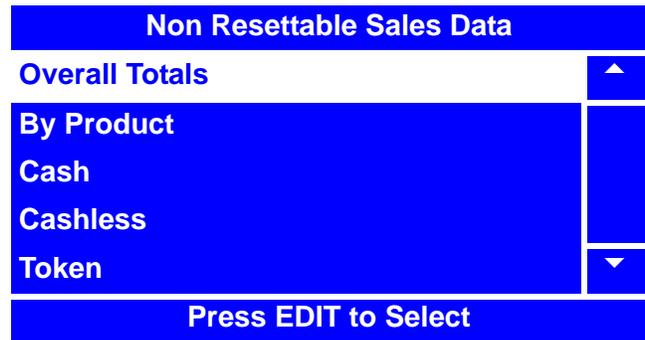
- Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



- In the **Data Recall** menu, use  or  to select **Non Resettable Sales Data** and press .



- To view **Overall Totals** for the merchandiser, select **Overall Totals** and press .



View Non Resettable Sales and Vend Data (continued)

4. The **Overall Totals** menu displays both the total dollar amount and total vend amounts for the following data:
- Sales
 - Discount
 - Test Vend
 - Surcharge
 - Free Vend

Overall Totals		
Sales-\$	688.75	▲
Sales-#	551	
Discounts-\$	0.50	
Discounts-#	5	
Test Vend-\$	8.75	
Test Vend-#	7	▼

5. For example,

- Sales-\$** Displays the total merchandiser sales in dollars.
- Sales-#** Displays the total number of merchandiser vends (Sales totals includes Discount and Surcharge totals.)
- Discount-\$** Displays the total dollar value of all discounts in dollars (ex. 5 discount vends of 10% on \$1.00 selection will total \$.50.)
- Discount-#** Displays the total number of discounted vends.
- Test Vend-\$** Displays the total dollar value of all test vends.
- Test Vend-#** Displays the total number of test vends.
- Surcharge-\$** Displays the total dollar value of all surcharges.
- Surcharge-#** Displays the total number of surcharge vends.
- Free Vend-\$** Displays the total dollar value of free vends.
- Free Vend-#** Displays the total number of free vends.

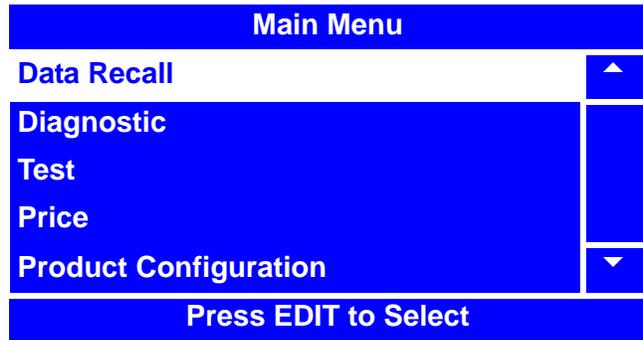
6. Press  and  to scroll through the entire list.

7. Press  once to return to the **Non Resettable Sales Data** menu or continue to press

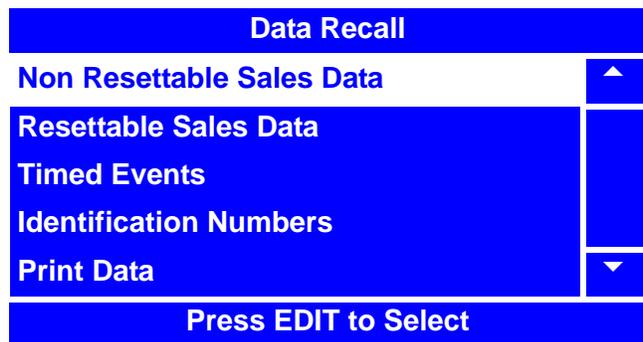
 to return to the **Main Menu**.

View Non Resettable Sales and Vend Data By Product

1. Press  until you reach the **Main** Menu, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Non Resettable Sales Data** and press .



3. In the **Non Resettable Sales Data** menu, use  or  to select **By Product** and press .



NOTE

The **By Product** menu lists all currently programmed selections.

4. Press  or  to scroll through the entire list.

5. Highlight a selection and press  to view its sales totals.



View Non Resettable Sales and Vend Data By Product (continued)

6. The Product Total (“**XXX**”) menu screen displays the price of the selection, and both the total dollar amount and total vend amount for the following data:

- Sales
- Discount
- Surcharge
- Test Vend
- Free Vend

101	
Price-\$	1.25 ▲
Sales-\$	388.75
Sales-#	311
Discounts-\$	0.45
Discounts-#	3
Surcharge-\$	0.85 ▼

For example,

- Sales-\$** Displays the total merchandiser sales in dollars.
- Sales-#** Displays the total number of merchandiser vends (Sales totals includes Discount and Surcharge totals.)
- Discount-\$** Displays the total dollar value of all discounts in dollars (ex. 5 discount vends of 10% on \$1.00 selection will total \$.50.)
- Discount-#** Displays the total number of discounted vends.
- Test Vend-\$** Displays the total dollar value of all test vends.
- Test Vend-#** Displays the total number of test vends.
- Surcharge-\$** Displays the total dollar value of all surcharges.
- Surcharge-#** Displays the total number of surcharge vends.
- Free Vend-\$** Displays the total dollar value of free vends.
- Free Vend-#** Displays the total number of free vends.

7. Press  once to return to the **By Product** menu, twice to return to the **Resettable Sales**

Data menu, or continue to press  until you reach the **Main Menu**.

View Non Resettable Sales and Vend Data - Cash

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .

Main Menu	
Data Recall	▲
Diagnostic	
Test	
Price	
Product Configuration	▼
Press EDIT to Select	

2. In the **Data Recall** menu, use  or  to select **Non Resettable Sales Data** and press .

Data Recall	
Non Resettable Sales Data	▲
Resettable Sales Data	
Timed Events	
Identification Numbers	
Print Data	▼
Press EDIT to Select	

3. In the **Non Resettable Sales Data** menu, use  or  to select **Cash** and press .

Non Resettable Sales Data	
Overall Totals	▲
By Product	
Cash	
Cashless	
Token	▼
Press EDIT to Select	

4. The **Cash** menu displays both the total dollar amount and total vend amounts for the following data:
- Cash In
 - To Cashbox
 - To Tubes
 - Bills In
 - Dispensed
 - Man. Dispense
 - Sales
 - Discounts
 - Surcharge
 - Overpay
 - Filled
 - Credited

Cash		
Cash In-\$	153.00	▲
To Cashbox-\$	65.00	
To Tubes-\$	88.00	
Bills In-\$	115.00	
Dispensed	93.00	
Man. Dispense	6.00	▼

View Non Resettable Sales and Vend Data - Cash (continued)

5. For example,

Cash In-\$	Displays the total cash value in (including manual feed).
To Cashbox-\$	Displays the total coin value to the cash box.
To Tubes-\$	Displays the total coin value to coin tubes (including manual feed).
Bills In-\$	Displays the total bill value in (including manual feed).
Dispensed-\$	Displays the total cash value dispensed (including manual dispense).
Man. Dispense-\$	Displays the total cash value manually dispensed.
Sales-\$	Displays the total merchandiser sales in dollars.
Sales-#	Displays the total number of merchandiser vends (Sales totals includes Discount and Surcharge totals.)
Discount-\$	Displays the total dollar value of all discounts in dollars (ex. 5 discount vends of 10% on \$1.00 selection will total \$.50.)
Discount-#	Displays the total number of discounted vends.
Surcharge-\$	Displays the total dollar value of all surcharges.
Surcharge-#	Displays the total number of surcharge vends.
Overpay-\$	Displays the total cash value of overpays.
Overpay-#	Displays the total number of overpays.
Filled-\$	Displays the total cash value of overfills.
Filled-#	Displays the total number of overfills.

6. Press  and  to scroll through the entire list.

7. Press  once to return to the **Non Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

View Non Resettable Sales and Vend Data - Cashless

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .

Main Menu	
Data Recall	▲
Diagnostic	
Test	
Price	
Product Configuration	▼
Press EDIT to Select	

2. In the **Data Recall** menu, use  or  to select **Non Resettable Sales Data** and press .

Data Recall	
Non Resettable Sales Data	▲
Resettable Sales Data	
Timed Events	
Identification Numbers	
Print Data	▼
Press EDIT to Select	

3. In the **Non Resettable Sales Data** menu, use  or  to select **Cashless** and press .

Non Resettable Sales Data	
Overall Totals	▲
By Product	
Cash	
Cashless	
Token	▼
Press EDIT to Select	

4. The **Cashless** menu displays both the total dollar amount and total vend amounts for the following data:

- Sales
- Debited
- Credited
- Discounts
- Surcharge
- Revalue

Cashless	
Sales-\$	153.00 ▲
Sales-#	65.00
Debited-\$	88.00
Debited-#	115.00
Credited-\$	93.00
Credited-#	6.00 ▼

View Non Resettable Sales and Vend Data - Cashless (continued)

5. For example,

Sales-\$	Displays the total value of cashless sales.
Sales-#	Displays the total number of cashless sales.
Debited-\$	Displays the total value of debited sales.
Debited-#	Displays the total number of debited sales.
Credited-\$	Displays the total value of credited sales.
Credited-#	Displays the total number of credited sales.
Discounts-\$	Displays the total value of cashless discounts
Discounts-#	Displays the total number of cashless discounts.
Surcharge-\$	Displays the total value of cashless surcharges.
Surcharge-#	Displays the total number of cashless surcharges.
Revalue-\$	Displays the total value of revalues.
Revalue-#	Displays the total number of revalues.

6. Press  and  to scroll through the entire list.

7. Press  once to return to the **Non Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

View Non Resettable Sales and Vend Data - Token

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .

Main Menu	
Data Recall	▲
Diagnostic Test	
Price	
Product Configuration	▼
Press EDIT to Select	

2. In the **Data Recall** menu, use  or  to select **Non Resettable Sales Data** and press .

Data Recall	
Non Resettable Sales Data	▲
Resettable Sales Data	
Timed Events	
Identification Numbers	
Print Data	▼
Press EDIT to Select	

3. In the **Non Resettable Sales Data** menu, use  or  to select **Token** and press .

Non Resettable Sales Data	
Overall Totals	▲
By Product	
Cash	
Cashless	
Token	▼
Press EDIT to Select	

4. The **Token** menu displays both the total dollar amount and total vend amounts for the following data:

- Vend Token
- Value Token
- Overpay

Token	
Vend Token-\$	153.00 ▲
Vend Token-#	65.00
Value Token-\$	88.00
Value Token-#	115.00
Overpay-\$	93.00
Overpay-#	6.00 ▼

View Non Resettable Sales and Vend Data - Token (continued)

5. For example,

Vend Token-\$	Displays the total values of token vends.
Vend Token-#	Displays the total number of token vends.
Value Token-\$	*(see below)
Value Token-#	*(see below)
Overpay-\$	*(see below)
Overpay-#	*(see below)

NOTE

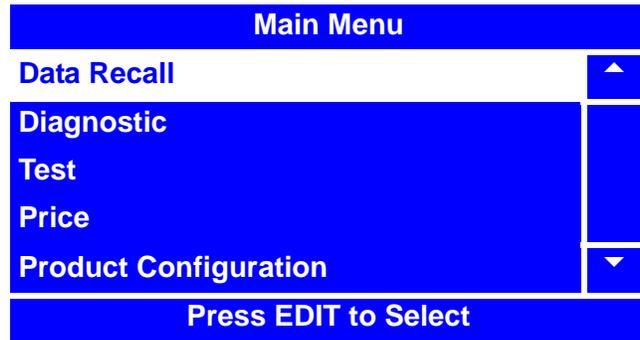
The above functions marked with a * are not currently available, even though they may appear on the menu screen. These functions will be supported in a future release of merchandiser software.

6. Press  and  to scroll through the entire list.

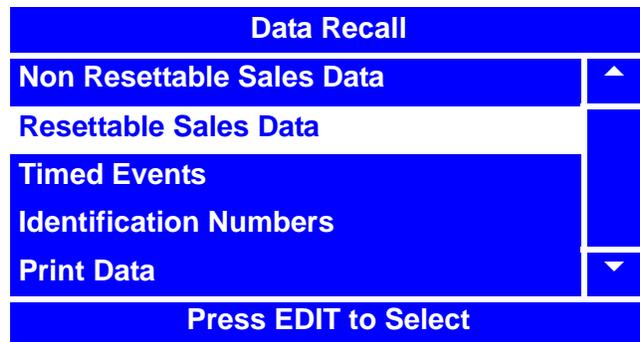
7. Press  once to return to the **Non Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

View Resettable Sales and Vend Data

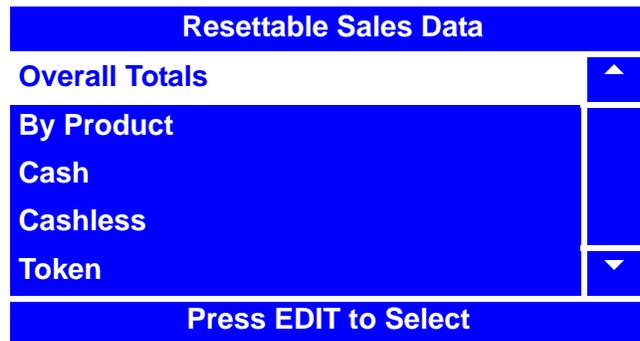
1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Resettable Sales Data** and press .



3. To view Resettable Sales Data **Overall Totals** for the merchandiser, select **Overall Totals** and press .



View Resettable Sales and Vend Data (continued)

4. The **Overall Totals** menu displays both the total dollar amount and total vend amount for the following data:
- Sales
 - Discount
 - Test Vend
 - Surcharge
 - Free Vend

Overall Totals		
Sales-\$	688.75	▲
Sales-#	551	
Discounts-\$	0.50	
Discounts-#	5	
Test Vend-\$	8.75	
Test Vend-#	7	▼

5. For example,

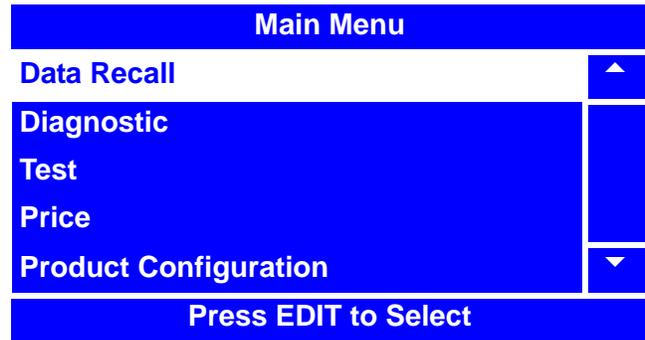
- Sales-\$** Displays the total merchandiser sales in dollars.
- Sales-#** Displays the total number of merchandiser vends (Sales totals includes Discount and Surcharge totals.)
- Discount-\$** Displays the total dollar value of all discounts in dollars (ex. 5 discount vends of 10% on \$1.00 selection will total \$.50.)
- Discount-#** Displays the total number of discounted vends.
- Test Vend-\$** Displays the total dollar value of all test vends.
- Test Vend-#** Displays the total number of test vends.
- Surcharge-\$** Displays the total dollar value of all surcharges.
- Surcharge-#** Displays the total number of surcharge vends.
- Free Vend-\$** Displays the total dollar value of free vends.
- Free Vend-#** Displays the total number of free vends.

6. Press  and  to scroll through the entire list.

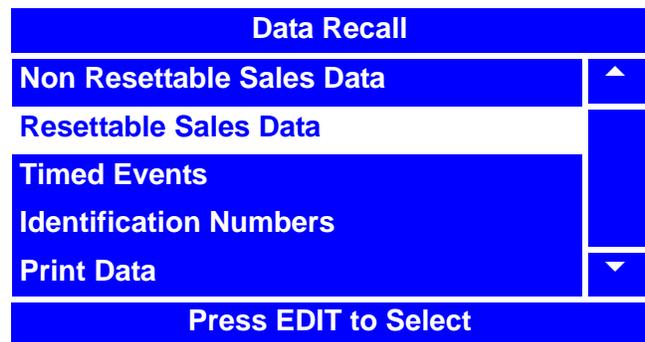
7. Press  once to return to the **Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

View Resettable Sales and Vend Data By Product

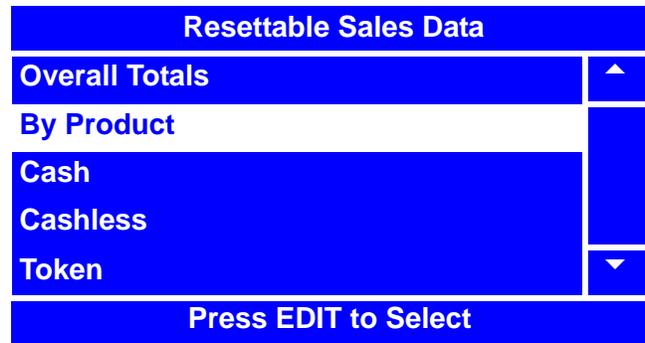
- Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



- In the **Data Recall** menu, use  or  to select **Resettable Sales Data** and press .



- In the **Resettable Sales Data** menu, use  or  to select **By Product** and press .



NOTE

The **By Product** menu lists all currently programmed selections.

- Press  or  to scroll through the entire list.

- Highlight a selection and press  to view its sales totals.



View Resettable Sales and Vend Data By Product (continued)

6. The Product Total (“XXX”) menu screen displays the price of the selection, and both the total dollar amount and total vend amount for the following data:

- Sales
- Discount
- Surcharge
- Test Vend
- Free Vend

101	
Price-\$	1.25 ▲
Sales-\$	388.75
Sales-#	311
Discounts-\$	0.45
Discounts-#	3
Surcharge-\$	0.85 ▼

For example,

- Sales-\$** Displays the total merchandiser sales in dollars.
- Sales-#** Displays the total number of merchandiser vends (Sales totals includes Discount and Surcharge totals.)
- Discount-\$** Displays the total dollar value of all discounts in dollars (ex. 5 discount vends of 10% on \$1.00 selection will total \$.50.)
- Discount-#** Displays the total number of discounted vends.
- Test Vend-\$** Displays the total dollar value of all test vends.
- Test Vend-#** Displays the total number of test vends.
- Surcharge-\$** Displays the total dollar value of all surcharges.
- Surcharge-#** Displays the total number of surcharge vends.
- Free Vend-\$** Displays the total dollar value of free vends.
- Free Vend-#** Displays the total number of free vends.

7. Press  once to return to the **By Product** menu, twice to return to the **Resettable Sales**

Data menu, or continue to press  until you reach the **Main Menu**.

View Resettable Sales and Vend Data - Cash

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .

Main Menu	
Data Recall	▲
Diagnostic	
Test	
Price	
Product Configuration	▼
Press EDIT to Select	

2. In the **Data Recall** menu, use  or  to select **Resettable Sales Data** and press .

Data Recall	
Non Resettable Sales Data	▲
Resettable Sales Data	
Timed Events	
Identification Numbers	
Print Data	▼
Press EDIT to Select	

3. In the **Non Resettable Sales Data** menu, use  or  to select **Cash** and press .

Resettable Sales Data	
Overall Totals	▲
By Product	
Cash	
Cashless	
Token	▼
Press EDIT to Select	

4. The **Cash** menu displays both the total dollar amount and total vend amounts for the following data:
- Cash In
 - To Cashbox
 - To Tubes
 - Bills In
 - Dispensed
 - Man. Dispense
 - Sales
 - Discounts
 - Surcharge
 - Overpay
 - Filled
 - Credited

Cash		
Cash In-\$	153.00	▲
To Cashbox-\$	65.00	
To Tubes-\$	88.00	
Bills In-\$	115.00	
Dispensed	93.00	
Man. Dispense	6.00	▼

View Resettable Sales and Vend Data - Cash (continued)

5. For example,

Cash In-\$	Displays the total cash value in (including manual feed).
To Cashbox-\$	Displays the total coin value to the cash box.
To Tubes-\$	Displays the total coin value to coin tubes (including manual feed).
Bills In-\$	Displays the total bill value in (including manual feed).
Dispensed-\$	Displays the total cash value dispensed (including manual dispense).
Man. Dispense-\$	Displays the total cash value manually dispensed.
Sales-\$	Displays the total merchandiser sales in dollars.
Sales-#	Displays the total number of merchandiser vends (Sales totals includes Discount and Surcharge totals.)
Discount-\$	Displays the total dollar value of all discounts in dollars (ex. 5 discount vends of 10% on \$1.00 selection will total \$.50.)
Discount-#	Displays the total number of discounted vends.
Surcharge-\$	Displays the total dollar value of all surcharges.
Surcharge-#	Displays the total number of surcharge vends.
Overpay-\$	Displays the total cash value of overpays.
Overpay-#	Displays the total number of overpays.
Filled-\$	Displays the total cash value of overfills.
Filled-#	Displays the total number of overfills.

6. Press  and  to scroll through the entire list.

7. Press  once to return to the **Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

View Resettable Sales and Vend Data - Cashless

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .

Main Menu	
Data Recall	▲
Diagnostic Test	
Price	
Product Configuration	▼
Press EDIT to Select	

2. In the **Data Recall** menu, use  or  to select **Resettable Sales Data** and press .

Data Recall	
Non Resettable Sales Data	▲
Resettable Sales Data	
Timed Events	
Identification Numbers	
Print Data	▼
Press EDIT to Select	

3. In the **Resettable Sales Data** menu, use  or  to select **Cashless** and press .

Resettable Sales Data	
Overall Totals	▲
By Product	
Cash	
Cashless	
Token	▼
Press EDIT to Select	

4. The **Cashless** menu displays both the total dollar amount and total vend amounts for the following data:

- Sales
- Debited
- Credited
- Discounts
- Surcharge
- Revalue

Cashless		
Sales-\$	153.00	▲
Sales-#	65.00	
Debited-\$	88.00	
Debited-#	115.00	
Credited-\$	93.00	
Credited-#	6.00	▼

View Resettable Sales and Vend Data - Cashless (continued)

5. For example,

Sales-\$	Displays the total value of cashless sales.
Sales-#	Displays the total number of cashless sales.
Debited-\$	Displays the total value of debited sales.
Debited-#	Displays the total number of debited sales.
Credited-\$	Displays the total value of credited sales.
Credited-#	Displays the total number of credited sales.
Discounts-\$	Displays the total value of cashless discounts
Discounts-#	Displays the total number of cashless discounts.
Surcharge-\$	Displays the total value of cashless surcharges.
Surcharge-#	Displays the total number of cashless surcharges.
Revalue-\$	Displays the total value of revalues.
Revalue-#	Displays the total number of revalues.

6. Press  and  to scroll through the entire list.

7. Press  once to return to the **Non Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

View Resettable Sales and Vend Data - Token

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .

Main Menu	
Data Recall	▲
Diagnostic	
Test	
Price	
Product Configuration	▼
Press EDIT to Select	

2. In the **Data Recall** menu, use  or  to select **Resettable Sales Data** and press .

Data Recall	
Non Resettable Sales Data	▲
Resettable Sales Data	
Timed Events	
Identification Numbers	
Print Data	▼
Press EDIT to Select	

3. In the **Non Resettable Sales Data** menu, use  or  to select **Token** and press .

Resettable Sales Data	
Overall Totals	▲
By Product	
Cash	
Cashless	
Token	▼
Press EDIT to Select	

4. The **Token** menu displays both the total dollar amount and total vend amounts for the following data:

- Vend Token
- Value Token
- Overpay

Token		
Vend Token-\$	153.00	▲
Vend Token-#	65.00	
Value Token-\$	88.00	
Value Token-#	115.00	
Overpay-\$	93.00	
Overpay-#	6.00	▼

View Resettable Sales and Vend Data - Token (continued)

5. For example,

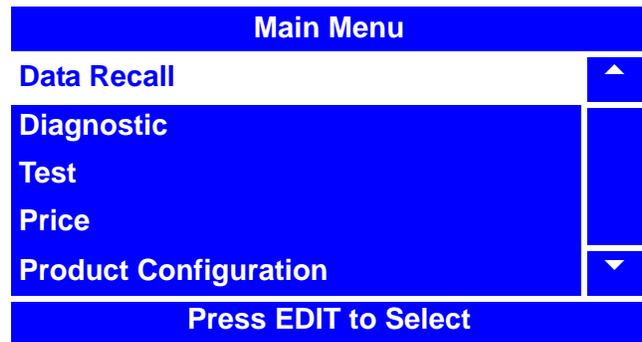
Vend Token-\$	Displays the total values of token vends.
Vend Token-#	Displays the total number of token vends.
Value Token-\$	*(see below)
Value Token-#	*(see below)
Overpay-\$	*(see below)
Overpay-#	*(see below)

6. Press  and  to scroll through the entire list.

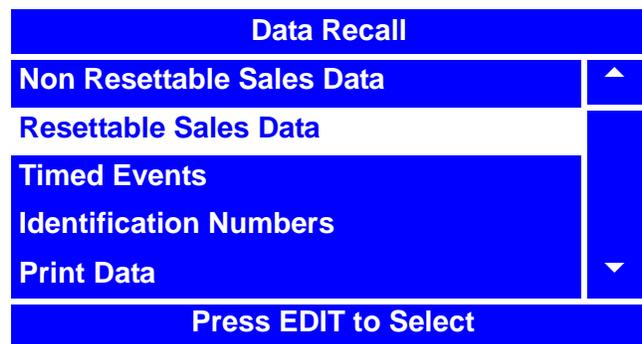
7. Press  once to return to the **Resettable Sales Data** menu or continue to press  to return to the **Main Menu**.

Clear Resettable Sales and Vend Data

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Resettable Sales Data** and press .



NOTE

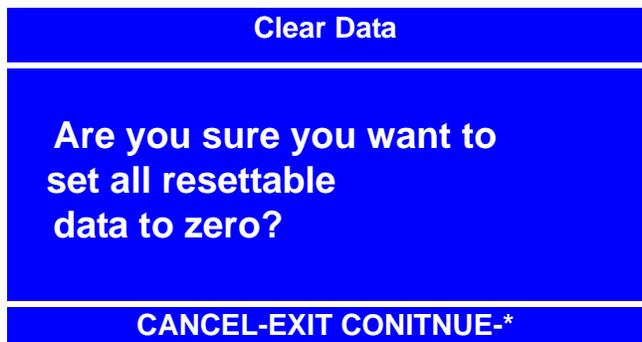
To access the **Clear Data** menu screen, you must first have entered the Supervisor's PIN code. For instructions on entering this code, refer to "Enter Security Code" on page 180.

3. In the **Resettable Data** screen, select **Clear Data** and press .



4. The **Clear Data** screen confirms that you want to clear resettable data.

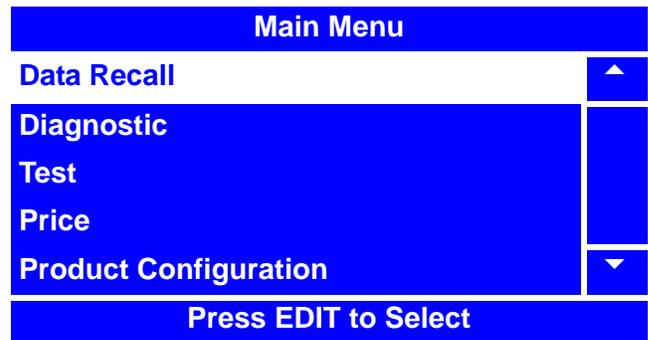
- a. Press  to clear the data.
- b. Press  to exit without clearing the data.



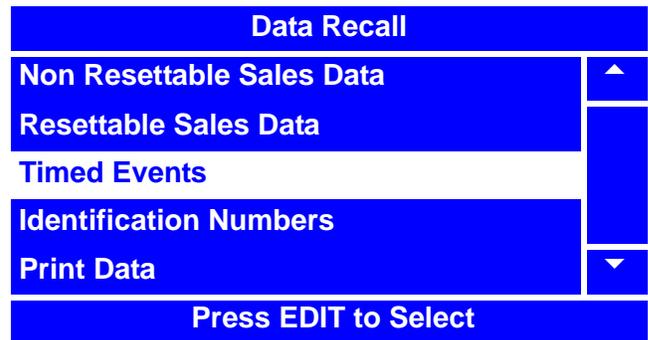
5. After clearing data, you will automatically return to the **Resettable Sales Data** menu screen. Press  once to return to the **Data Recall** menu screen or twice to return to the **Main Menu**.

View Timed Events - Main Door Openings

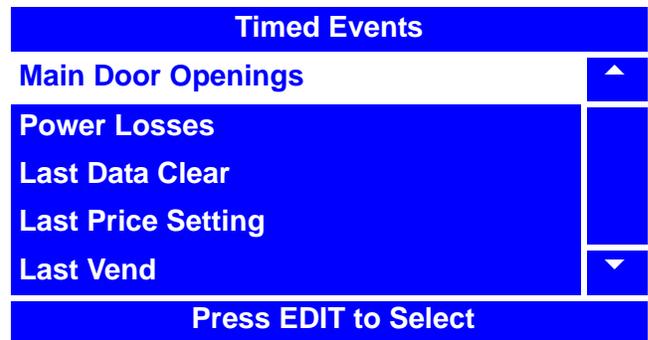
1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall**, and press .



2. In the **Data Recall** menu, use  or  to select **Timed Events** and press .



3. In the **Timed Events** menu, use  or  to select **Main Door Openings** and press .



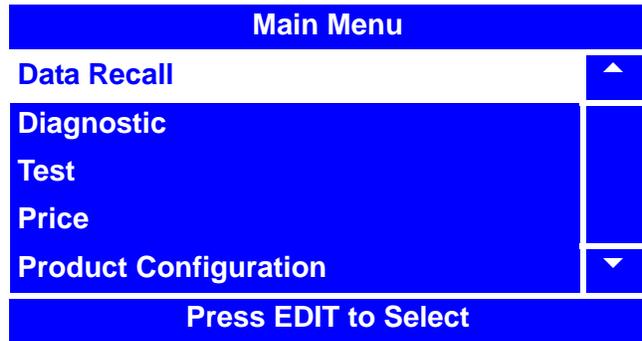
4. The **Main Door Openings** screen displays a list of dates, times and durations of main door openings.

5. Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu**.

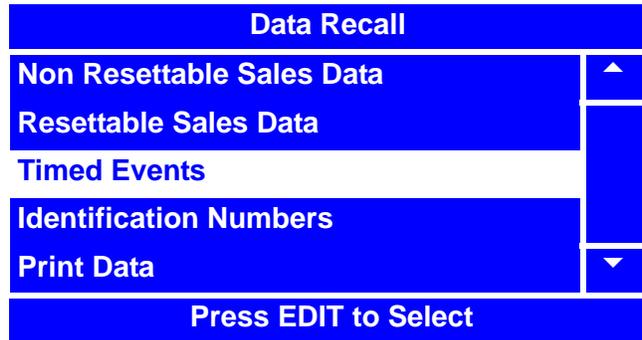


View Timed Events - Power Losses

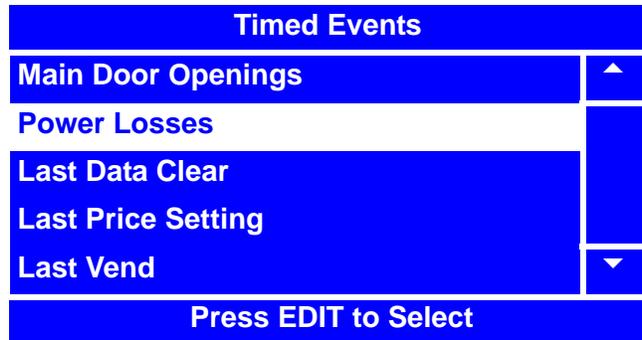
1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall**, and press .



2. In the **Data Recall** menu, use  or  to select **Timed Events** and press .



3. In the **Timed Events** menu, use  or  to select **Power Losses** and press .



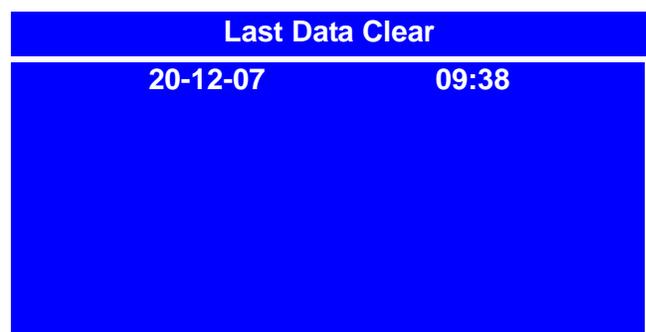
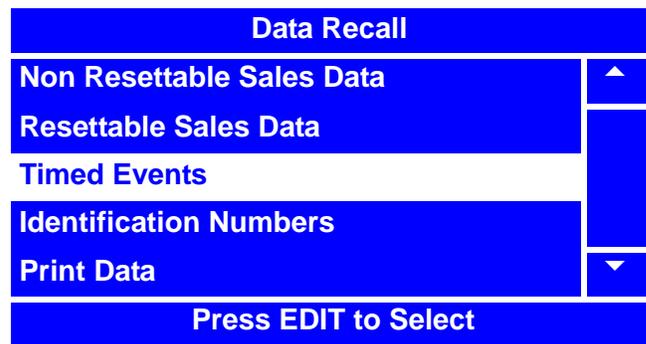
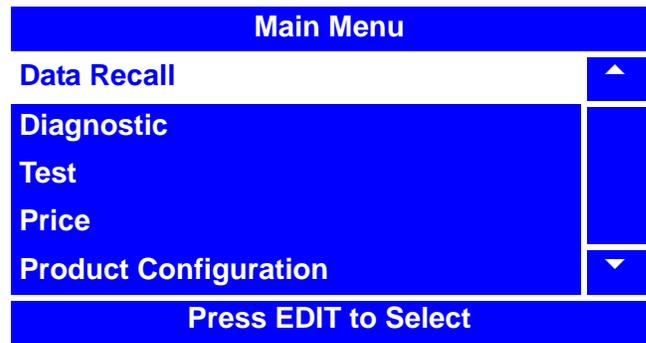
4. The **Power Losses** screen displays a list of dates, times and durations of power losses.

5. Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu**.



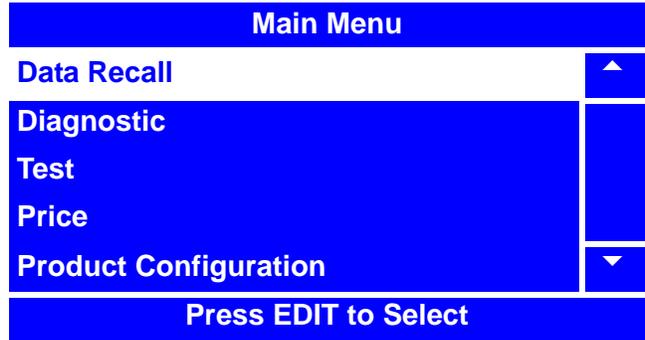
View Timed Events - Last Data Clear

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .
2. In the **Data Recall** menu, use  or  to select **Timed Events** and press .
3. In the **Timed Events** menu, use  or  to select **Last Data Clear** and press .
4. The **Last Data Clear** screen displays the date and time of the last data clear.
5. Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu**.

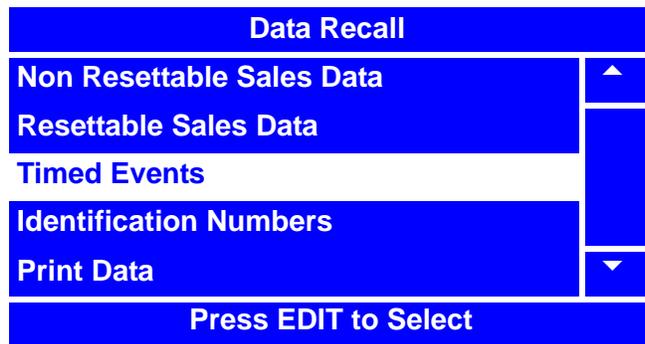


View Timed Events - Last Price Setting

- Press  until you reach the **Main Menu**
Menu, then use  or  to select **Data Recall** and press .



- In the **Data Recall** menu, use  or  to select **Timed Events** and press .



- In the **Timed Events** menu, use  or  to select **Last Price Setting** and press .



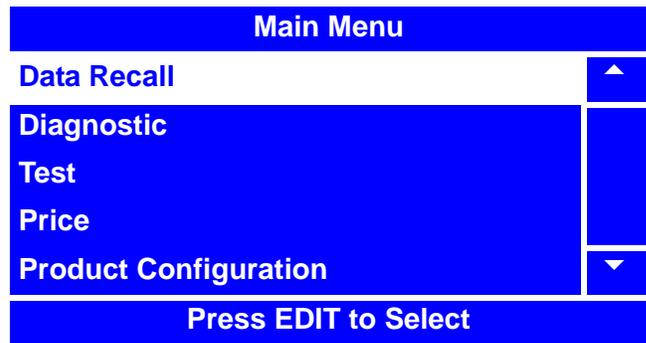
- The **Last Price Setting** screen displays the date and time of the last price setting.

- Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu**.

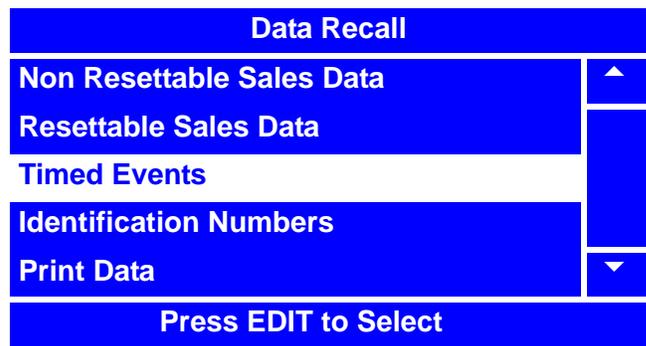


View Timed Events - Last Vend

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Timed Events** and press .

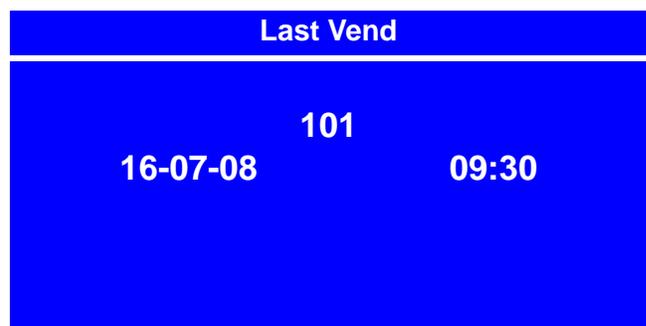


3. In the **Timed Events** menu, use  or  to select **Last Vend** and press .



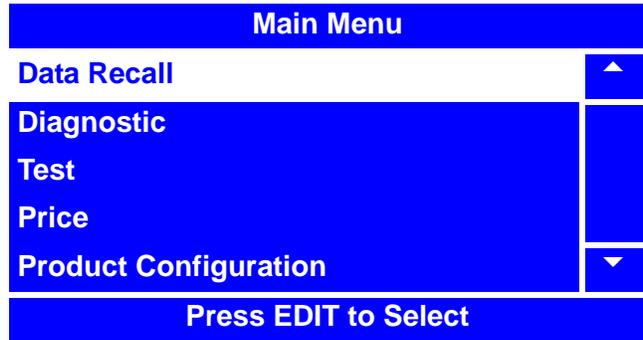
4. The **Last Vend** screen displays the date and time of the last vend.

5. Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu** screen.

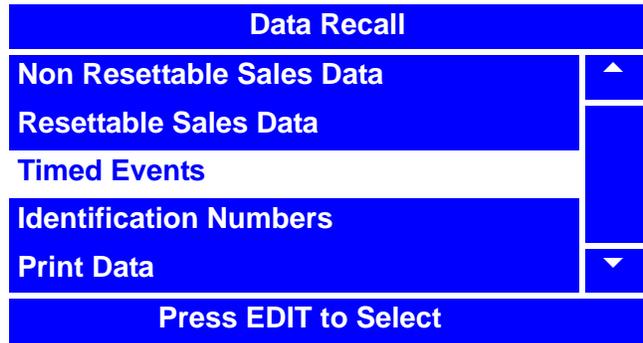


View Timed Events - Last Clock Set

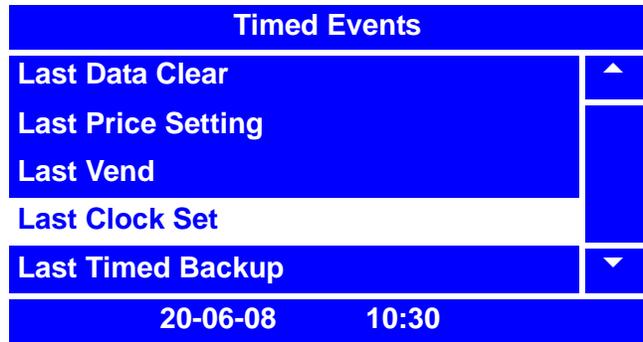
1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Timed Events** and press .

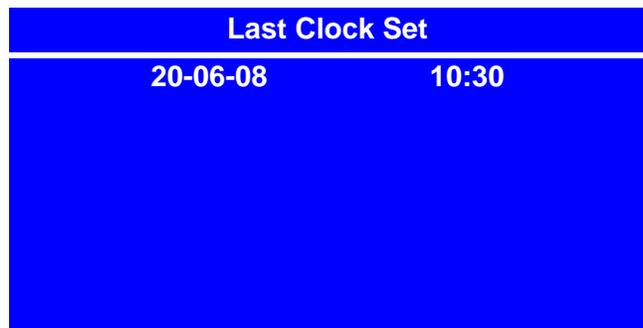


3. In the **Timed Events** menu, use  or  to select **Last Clock Set** and press .



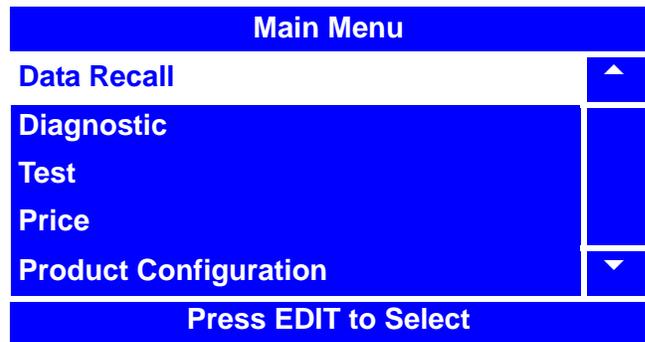
4. The **Last Clock Set** screen displays the last date and time the clock was set.

5. Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu** screen.

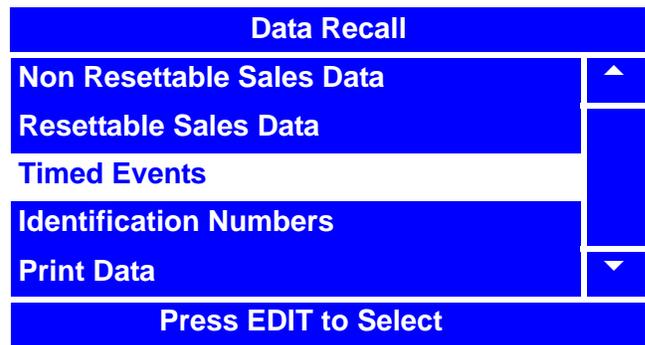


View Timed Events - Last Timed Backup

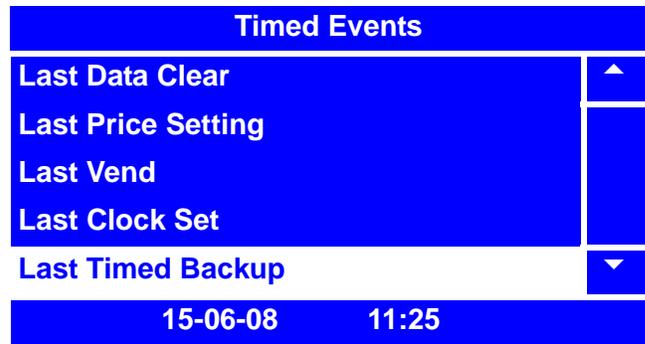
1. Press  until you reach the **Main Menu**
Menu, then use  or  to select
Data Recall and press .



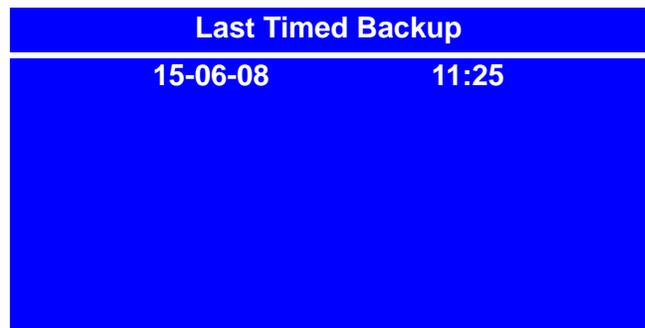
2. In the **Data Recall** menu, use
 or  to select **Timed Events**
 and press .



3. In the **Timed Events** menu, use
 or  to select **Last Timed Backup** and press .



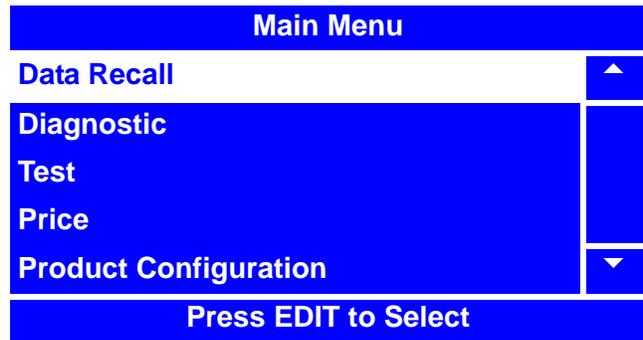
4. The **Last Timed Backup** screen displays the last date and time a timed backup was performed.



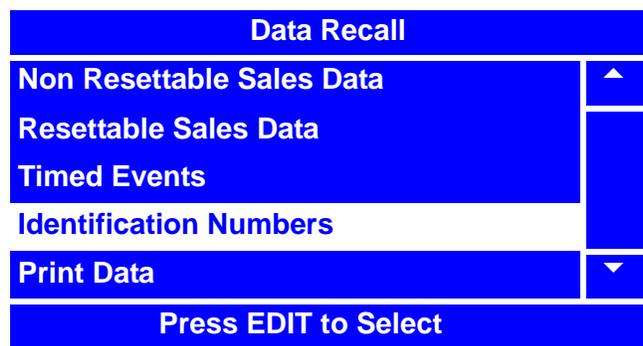
5. Press  once to return to the **Timed Events** menu, twice to return to the **Data Recall** menu, or three times to return to the **Main Menu** screen.

View Identification Numbers - Main PCB

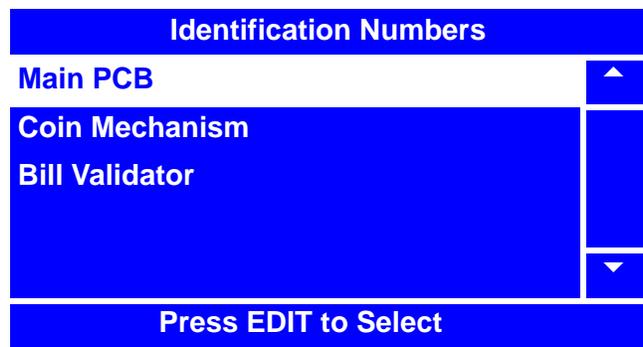
1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Identification Numbers** and press .



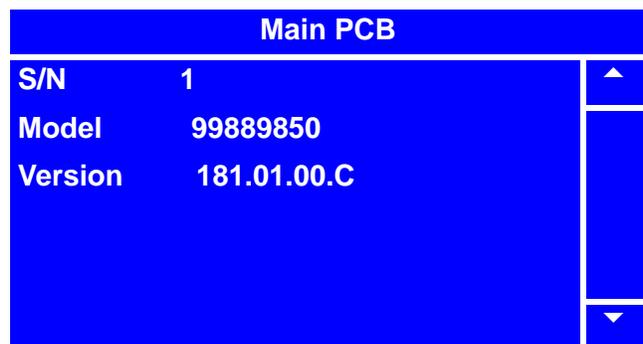
4. In the **Identification Numbers** menu, use  or  to select **Main PCB** and press .



5. In the **Main PCB** menu, you can view:

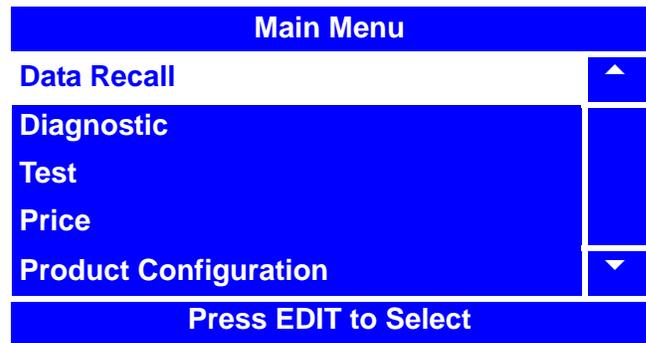
- **S/N** - Serial number of board
- **Model** - Model number of board
- **Version** - Version of board software

6. Press  once to return to the **Main PCB** menu, twice to return to the **Identification Numbers** menu or continue to press  until you reach the **Main Menu**.

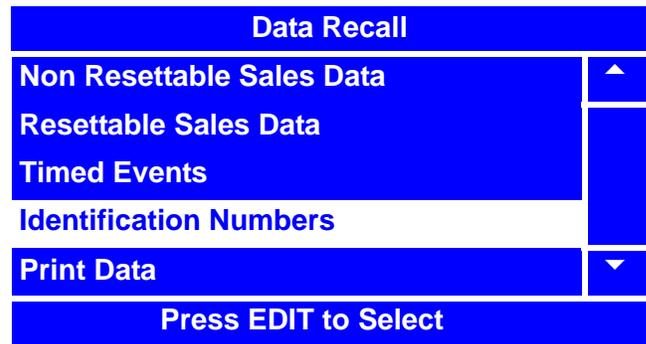


View Identification Numbers - Coin Mechanism

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



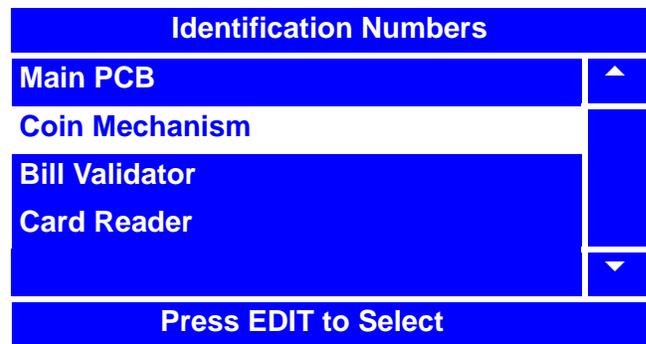
2. In the **Data Recall** menu, use  or  to select **Identification Numbers** and press .



NOTE

The **Coin Mechanism** selection will only be available if an MDB level 3 or higher coin mechanism is installed in your merchandiser.

3. In the **Identification Numbers** menu, use  or  to select **Coin Mechanism** and press .



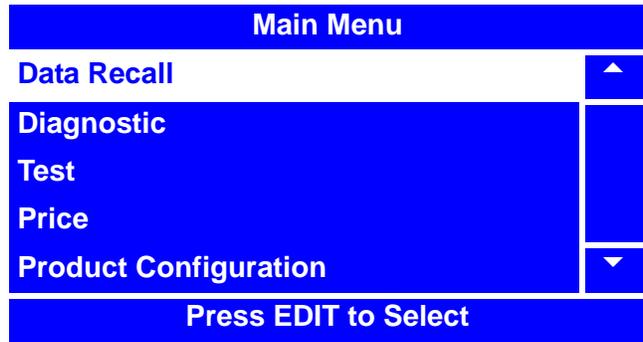
4. The **Coin Mechanism** screen will display the serial number, manufacturer information, the model and the version of the installed coin mechanism.



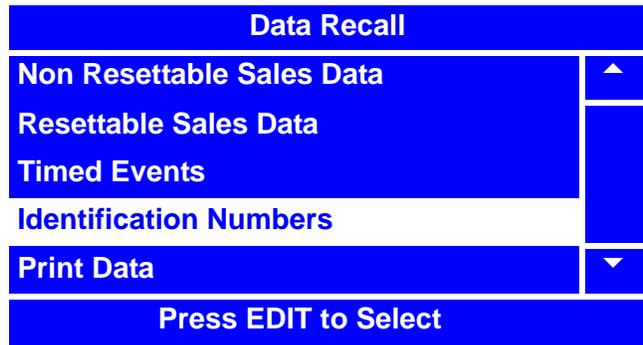
5. Press  once to return to the **Identification Numbers** menu, twice to return to the data Recall menu, or three times to return to the **Main Menu**.

View Identification Numbers - Bill Validator

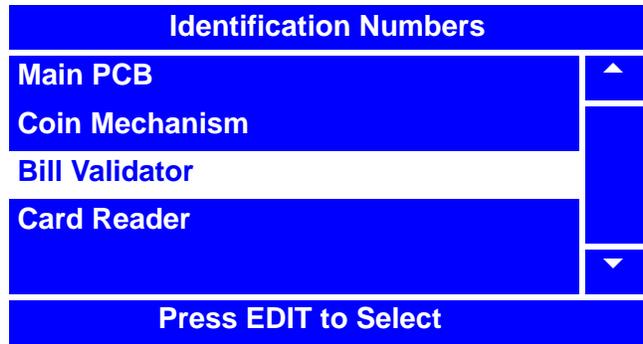
1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Identification Numbers** and press .

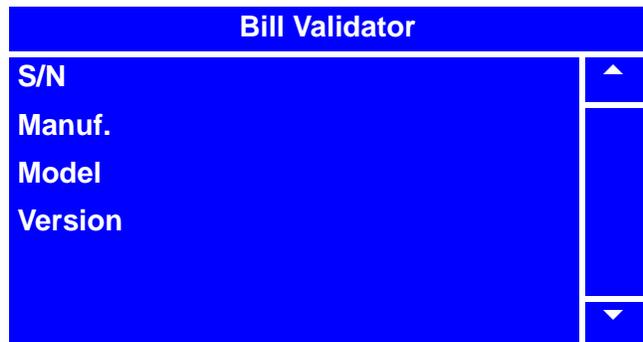


3. In the **Identification Numbers** menu, use  or  to select **Bill Validator** and press .



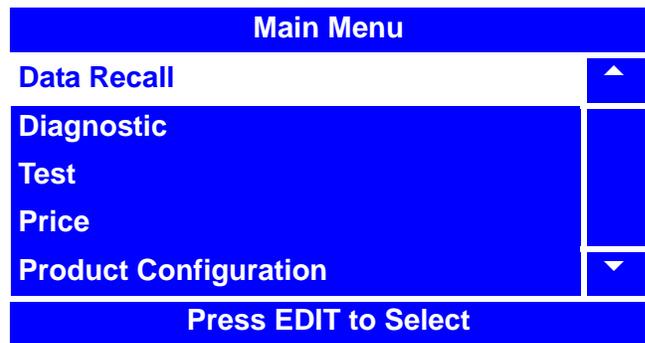
4. The **Bill Validator** screen will display the serial number, manufacturer information, the model and the version of the installed bill validator.

5. Press  once to return to the **Identification Numbers** menu, twice to return to the data Recall menu, or three times to return to the **Main Menu**.

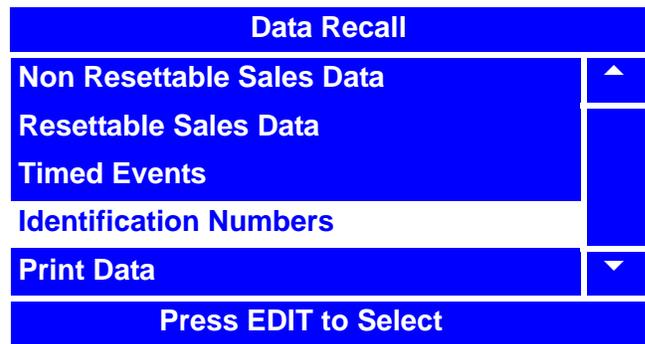


View Identification Numbers - Card Reader

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



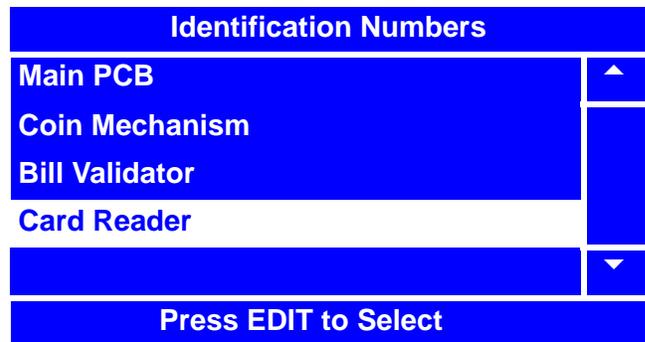
2. In the **Data Recall** menu, use  or  to select **Identification Numbers** and press .



NOTE

The **Card Reader** selection will only be available if a card reader is installed in your merchandiser.

3. In the **Identification Numbers** menu, use  or  to select **Card Reader** and press .



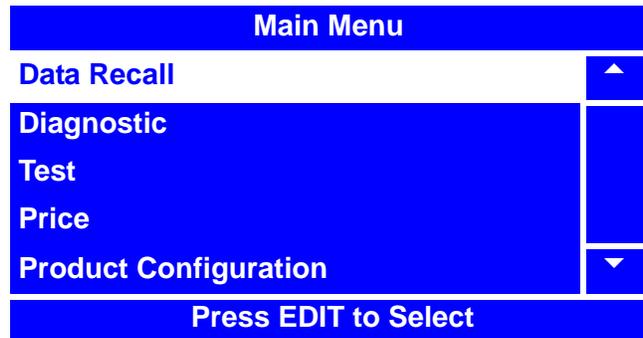
4. The **Card Reader** screen will display the serial number, manufacturer information, the model and the version of the installed card reader.



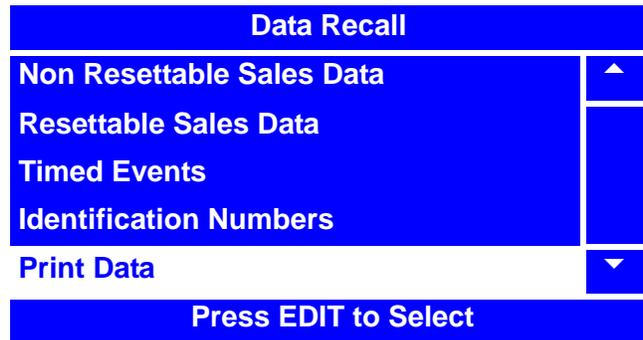
5. Press  once to return to the **Identification Numbers** menu, twice to return to the data Recall menu, or three times to return to the **Main Menu**.

Print Data

1. Press  until you reach the **Main Menu**, then use  or  to select **Data Recall** and press .



2. In the **Data Recall** menu, use  or  to select **Print Data** and press .



4. To print data using an external printer, press;
1 to print **All Data**
2 to print **Overall Totals**
3 to print **By Product**
4 to print **Cash**

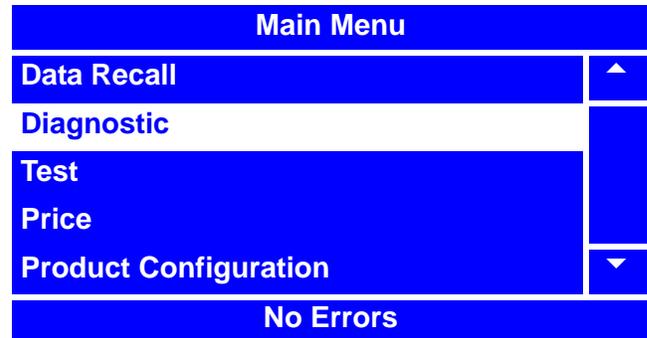
Print Data	
Press	Data Type
1	All Data
2	Overall Totals
3	By Product
4	Cash

5. Press  once to return to the **Data Recall** menu or twice to return to the **Main Menu** screen.

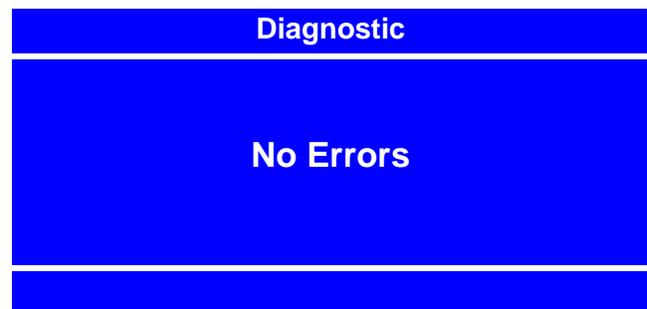
Programming: Diagnostic

Check for Errors

- Press  until you reach the **Main Menu**,
then use  or  to select
Diagnostic and press .



- In the **Diagnostic** screen, if there are no errors, the screen will display "**No Errors**". If an error code does display, see the table of "Diagnostic Error Messages" on page 78 to learn about the error code(s) displayed.



- Press  once to return to the **Main Menu**.

DIAGNOSTIC ERROR MESSAGES

ERROR MESSAGE	ERROR DESCRIPTION
All Bills Disabled	The bill validator has been disabled.
All Coins Disabled	The coin mech is reporting that all the coin tubes are disabled and are out of service.
All Selections Disabled	All of the machine selections have been disabled by the user.
Bill Validator Accept Jam	A bill is jammed in the acceptance path of the bill validator.
Bill Validator Comm	Communication has been lost between the main controller and the bill validator. Check wiring harnesses and bill validator.
Bill Validator Motor	The bill validator is reporting a defective motor.
Bill Validator ROM	The bill validator is reporting a ROM checksum error.
Bill Validator Sensor	The bill validator is reporting a sensor problem.
Bill Validator Stacker is Full	The bill stacker in the bill validator is full.
Bill Validator Stacker is open	The bill validator stacker is open or removed.
Card Jammed in Card Reader	Card reader has failed because a card is jammed in the unit.
Card Reader Comm	Communication has been lost between the main controller and the card reader. Check wiring harnesses and card reader.
Card Reader Error	The card reader is reporting a repeating error.
Card Reader Failed OOS Err	The card reader is reporting a failure and is out of service.
Card Reader Failure	The card reader has reported a failure and is out of service.
Card Reader Reports a Comm Error & is OOS	Card reader is reporting a communication problem and is out of service.
Card Reader Reports a Comm Error	The card reader is reporting a repeating communication error but is operational.
Card Reader Requests Servicing	Card reader indicates that it requires service, reader is still operational.
Check Prices	An Invalid price has been set.
Check Winner Prize	The selection chosen for the winner prize is not valid.
Coin Mech Accept Jam	The coin mech is reporting that a coin is jammed in the acceptor section.
Coin Mech Accept Unplugged	The coin mech is reporting that the coin acceptor is unplugged from the main body of the coin mech and is out of service.
Coin Mech All Tubes Err	The coin mech is reporting errors in all the coin tubes and is out of service.

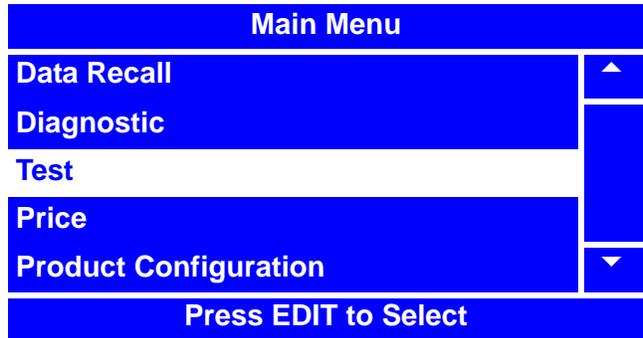
DIAGNOSTIC ERROR MESSAGES

Coin Mech Comm	Communication has been lost between the main controller and the coin mechanism. Check wiring harnesses and coin mech.
Coin Mech Payout Jam	The coin mech is reporting that a tube payout attempt has resulted in a jammed condition, it is still operational.
Coin Mech ROM	The coin mech is reporting a ROM failure and is out of service.
Coin Mech Tube Err	The coin mech is reporting a tube error, it is still operational.
Coin Mech Tube Sensor	The coin mech is reporting a tube sensor error, it is still operational.
Coin Return Motor Not Present	The coin return motor is not connected.
Coin Return Motor Run Time Timeout	The coin return motor is jammed.
Coin Return Motor Short Circuit	The coin return motor is reporting a short circuit.
Coin Return Motor Drive Failure	The coin return motor is reporting a motor error.
Exec Mech Price Error	The exec coin mechanism is reporting a price error.
Init Failed	The snack motor interface has failed to initialize.
IO Board Voltage	The IO board voltage is out of the normal range.
Low Change	The machine is currently low on change. The low change threshold is user defined.
No Errors	Indicates there are no errors in the system.
No I/O Comm	Communication between the main controller and the IO board has been lost. Check wiring harnesses.
No Monetary Device	There are no monetary devices present. The machine is still operational.
No Monetary Device - Fatal	There are no monetary devices present. The machine will be out of service.
Single Card Reader Error	The card reader has reported a single error.
Snack Motor Error	The indicated selection is reporting a snack motor error. View the individual motor detail of this selection for more information.
Sold Out Selection	The indicated selection is sold out.
SureVend Anti Jackpot Error	SureVend has detected multiple sold out selections since the last door closure. The Anti-Jackpot trigger is user defined.
SureVend Calibration Error	SureVend is reporting a short circuit.
SureVend Comm Error	The IO board has lost communication with SureVend. Check wiring harnesses.
SureVend Is Blocked	SureVend is reporting a blocked sensor.

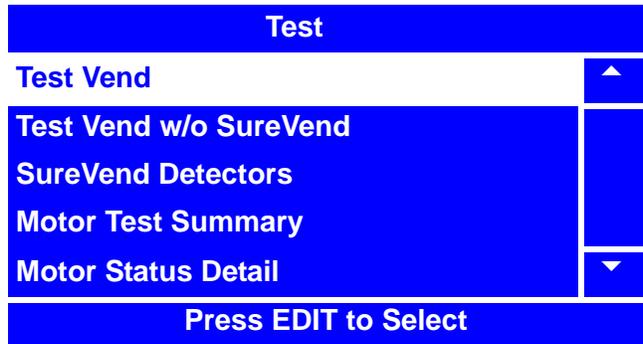
Programming: Test

Test Vend a Selection

- Press  until you reach the **Main Menu**, then use  or  to select **Test** and press .



- In the **Test** menu, use  or  to select **Test Vend** and press .



- Make a selection (Example: **1-0-3**).

- The merchandiser will dispense the selection and return to the original **Test Vend** menu.

- Test vend another selection, or press  once to return to the **Test** menu or twice to return to the **Main Menu**.

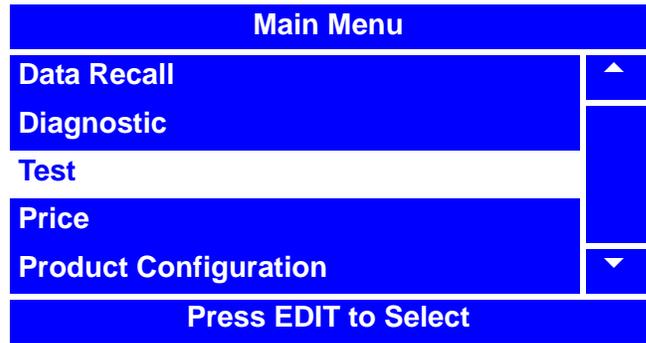


NOTE
If Merchant™ door is shut while the menu is on the **Test Vend** or the **Test Vend w/o SureVend** screens, the screen will be displayed until one **Test Vend** or **Test Vend w/o SureVend** is completed.

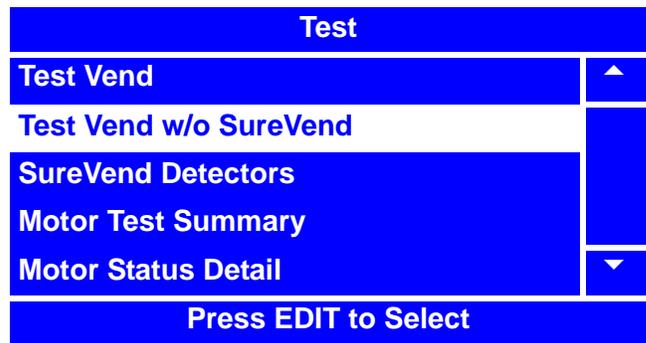


Test Vend Without SureVend™

1. Press  until you reach the **Main Menu**, then use  or  to select **Test** and press .



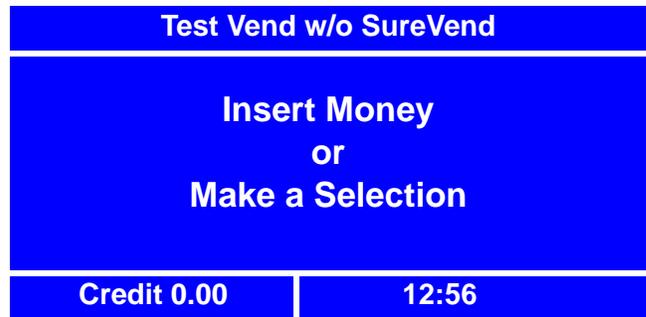
2. In the **Test** menu, use  or  to select **Test Vend w/o SureVend** and press .



3. Make a selection (Ex. **1-0-3**).

4. The merchandiser will dispense the selection and return to the original **Test Vend w/o SureVend** menu.

5. Test vend another selection, or press  once to return to the **Test** menu or twice to return to the **Main Menu**.

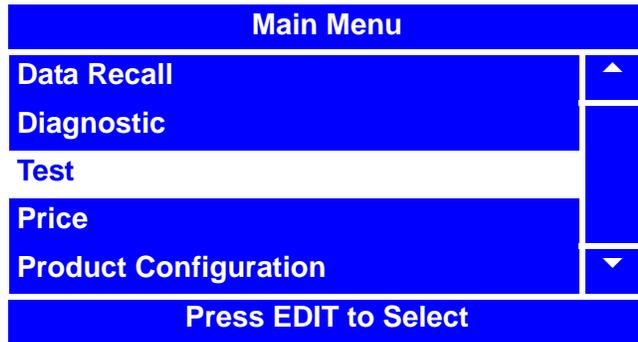


NOTE
If Merchant™ door is shut while the menu is on the **Test Vend** or the **Test Vend w/o SureVend** screens, the screen will be displayed until one **Test Vend** or **Test Vend w/o SureVend** is completed.

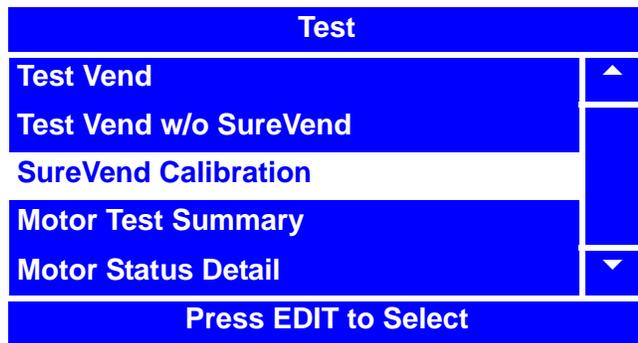


Test SureVend™ Calibration

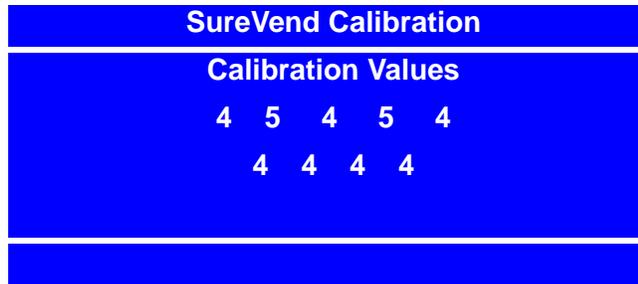
1. Press  until you reach the **Main Menu**
Menu, then use  or  to select **Test**, and press .



2. In the **Test** menu, use  or  to select **SureVend Calibration** and press .

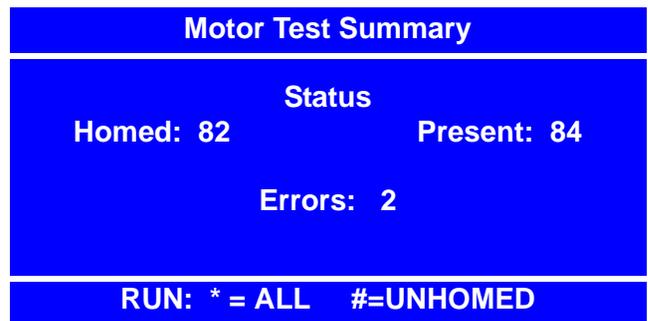
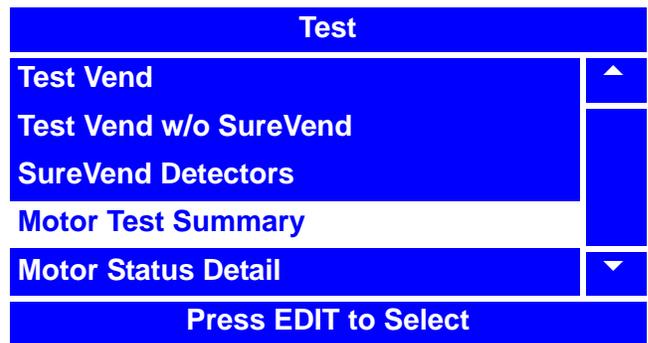
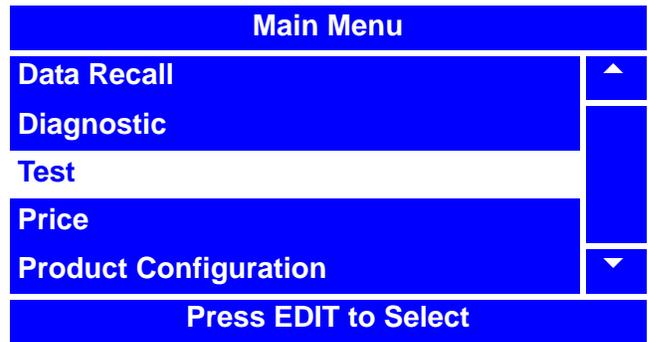


3. The **SureVend Calibration** screen will display the **Calibration Values** as the machine cycles through the SureVend Calibration test.



Testing the Motors - Motor Test Summary

- Press  until you reach the **Main Menu**, then use  or  to select **Test** and press .
- In the **Test** menu, use  or  to select **Motor Test Summary** and press .
- The **Motor Test Summary** screen will appear, and will cycle through one screen while motors are being pinged.
- The **Motor Test Summary** status screen will then appear, indicating information on homed and present motors and indicating errors. If any motors are unhomed or have any other error status, they will be indicated as **Errors**. If this is the case, you will need to home the motor(s.) See "Homing the Motors - Motor Status Detail" on page 84.
- Press  once to return to the **Test** menu, or twice to return to the **Main Menu**.



Homing the Motors - Motor Status Detail

- Press  until you reach the **Main Menu**, then use  or  to select **Test**, and press .

- In the **Test** menu, use  or  to select **Motor Status Detail** and press .

- In the **Motor Status Detail** menu, select the tray where the product spiral with the motor needing homing is located.

NOTE

In the **Tray X** menu, the product spirals with homed motors will be indicated with an “H” in the line adjacent to the spiral number(s).

- In the **Tray X** menu, select the product spiral number where the motor needing homing is located.

NOTE

The **Tray X** menu indicates not only the homed motor status, but also:

- If spiral is a FIFO group member
- If spiral is coupled with another spiral
- If there is an error present for the spiral
- If spiral is part of a winner combo
- If spiral is a token member
- If spiral is a time of day member

Main Menu	
Data Recall	▲
Diagnostic	
Test	
Price	
Product Configuration	▼
Press EDIT to Select	

Test	
Test Vend	▲
Test Vend w/o SureVend	
SureVend Detectors	
Motor Test Summary	
Motor Status Detail	▼
Press EDIT to Select	

Motor Status Detail	
Tray 1	▲
Tray 2	
Tray 3	
Tray 4	
Tray 5	▼
Press EDIT to Select	

Tray 3					
101	- H	FC	---	--	▲
102	- H	-C	---	--	
303	XH	--	ERR	--	
304	- H	--	---	W -	
305	- H	--	---	- T	▼
Press EDIT to Select					

NOTE

Refer to the figure of “Motor Status Detail Menu Screen” on page 86 and the “Table: Motor Status Detail Menu Screen” on page 86 (at the end of this procedure) for location of above information and for more information.

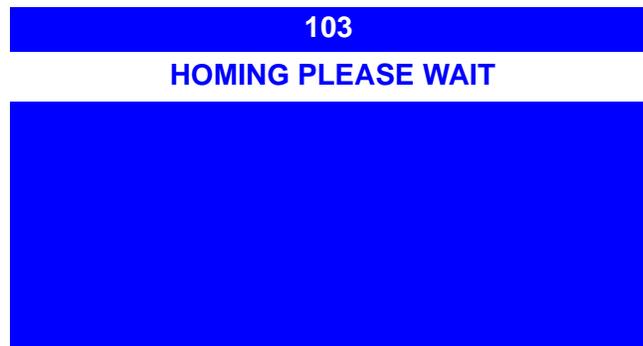
Homing the Motors - Motor Status Detail (continued)

5. In the **XXX** menu, choose **Press START**

To Home. and press  once.



6. While motor is being homed, the screen will change to **"HOMING PLEASE WAIT."**



7. After motor is homed, the screen will cycle to the **XXX** menu, and will indicate that the motor is homed by displaying **"H=Homed."**

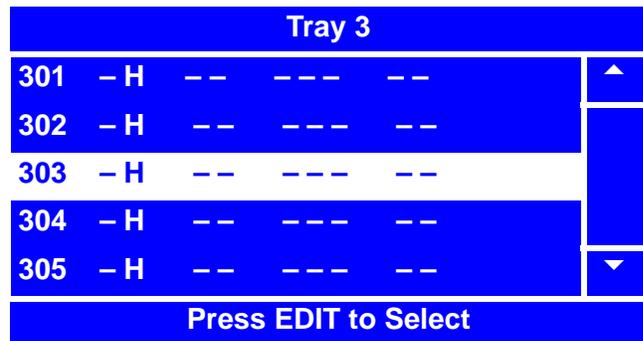
8. Press  once to return to the **Tray X** menu. The line for the product spiral number you originally selected to be homed should indicate **"- H - - - - -"**



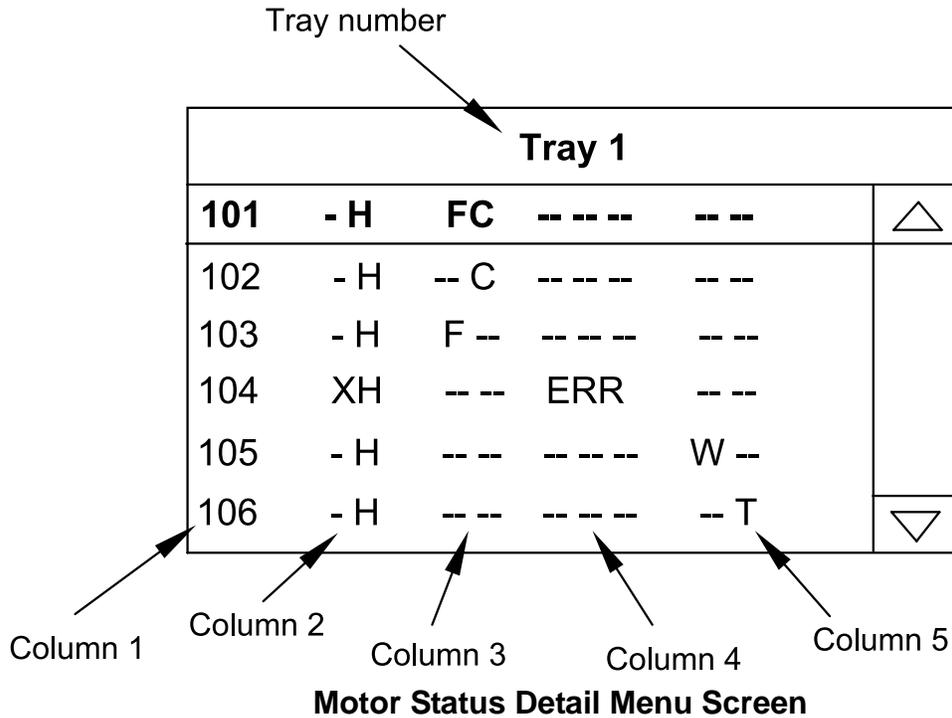
9. You may then select a different product spiral for motor homing, or press  to return to the **Motor Status Detail**.

10. From the **Motor Status Detail** menu, you may select a different tray where another product spiral with a motor needing homing is located, or you may press

 once to return to the **Test** menu or twice to return to the **Main Menu**.



Homing the Motors - Motor Status Detail (continued)



181p0037

Table: Motor Status Detail Menu Screen

	First Field	Second Field
Tray number	Indicates tray number.	
Column 1	Indicates spiral number.	
Column 2	"X" indicates the spiral is present, but not configured.	"H" indicates that spiral is homed.
Column 3	"F" indicates spiral is a FIFO member (see page 100).	"C" indicates spiral is coupled (see page 104).
Column 4	"ERR" indicates error is present for the spiral.	
Column 5	"W" indicates spiral is a Winner member (see page 113), Token member (see page 119) or a Combo member (see page 116).	"T" indicates spiral is a Time of Day event member (see page 105).

Test the Coin Return Motor

1. Press  until you reach the **Main Menu**, then use  or  to select **Test** and press .

2. In the **Test** menu, use  or  to select **Coin Return Motor**, then press .

3. Press  to begin the test. The **Coin Return Motor** status screen will cycle from “Idle” to “Return Change” for the duration of the test.

NOTE

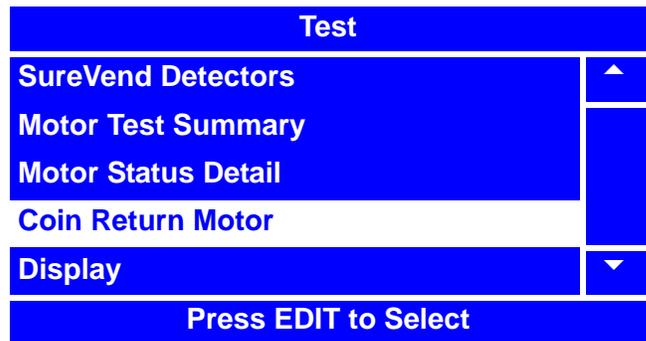
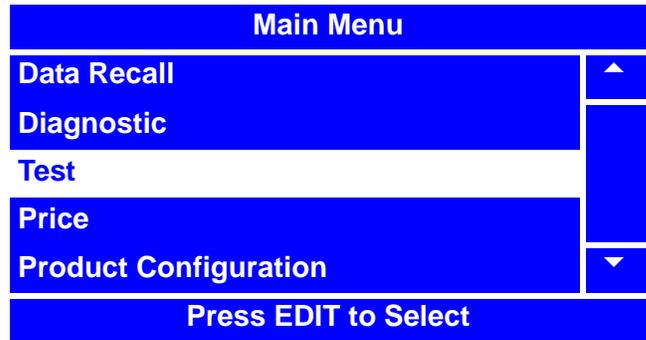
If the **Coin Return Motor** status screen cycles to **Error** instead of **Return Change**,

exit this procedure by pressing 

until you reach the **Main Menu**, then follow the procedure to “Check for Errors” on page 77 to further investigate the error.

4. When the test is completed, the **Coin Return Motor** status screen will change back to **Idle**.

5. After the test, press  once to return to the **Test** menu, or twice to return to the **Main Menu**.



Test the Display

1. Press  until you reach the **Main Menu**, then use  or  to select **Test**, and press .

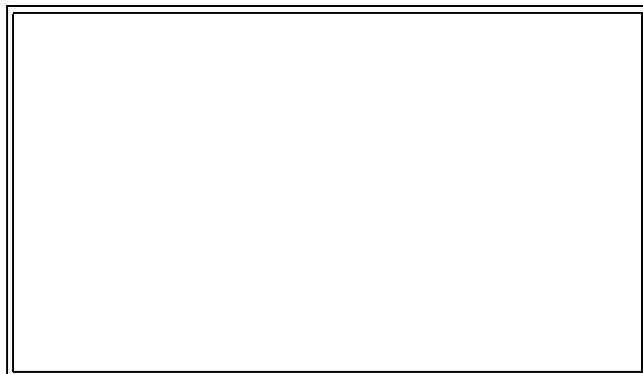
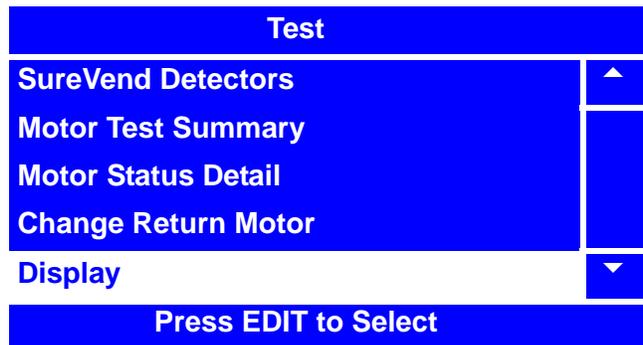
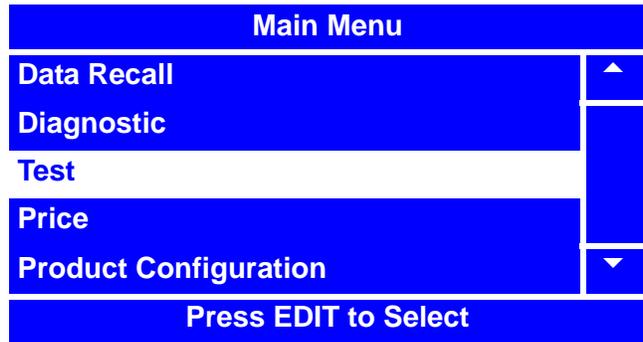
2. In the **Test** menu, use  or  to select **Display** and press .

3. Press  repeatedly to cycle through different display test patterns. The display test patterns will reveal any flaw in the display.

NOTE

If a flaw is detected in the display by performing this test, the display may have to be serviced or replaced.

4. When you have cycled through all of the different display test patterns, the test is complete. Press  once to return to the **Test** menu screen or twice to return to the **Main Menu**.



Test the Keypads - Keypad Entry

1. Press  until you reach the **Main Menu**
Menu, then use  or  to select
Test and press .

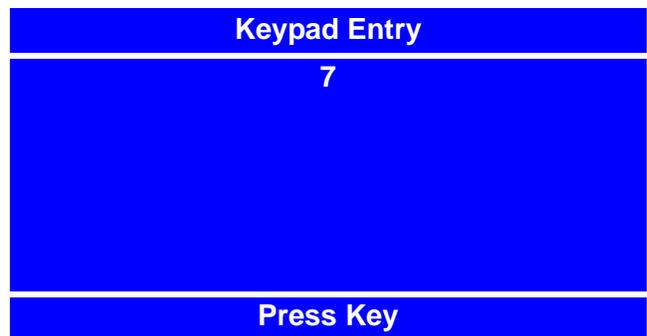
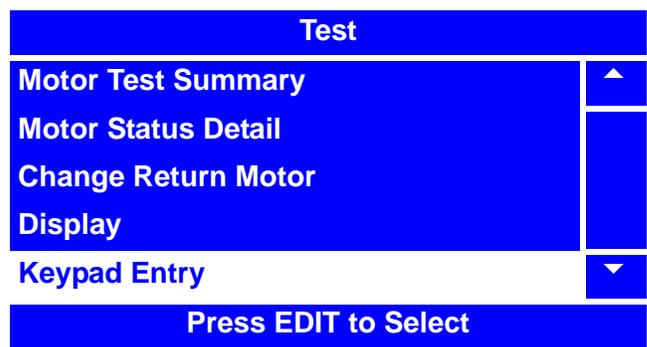
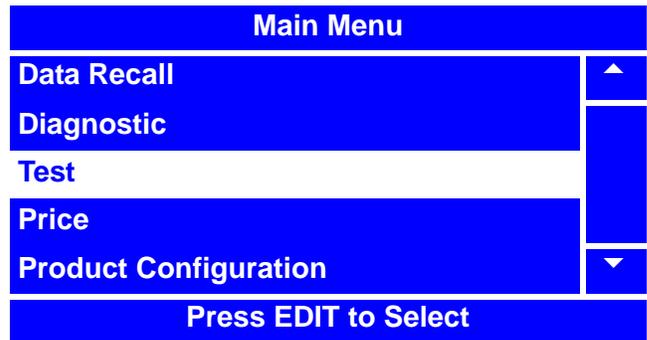
2. In the **Test** menu, use  or  to
 select **Keypad Entry** and press .

3. In the **Keypad Entry** screen, press any key on the main or service keypads. The key you pressed should display.

NOTE

If the key you have pressed does not display, the keypad may have to be serviced or replaced.

4. When you have finished testing the keypad(s), press  once to return to the **Test** menu or three times to return to the **Main Menu**.



Programming: Prices

Set Prices for Individual Selections

1. Press  until you reach the **Main Menu**, then use  or  to select **Price** and press .

2. In the **Price** menu, use  or  to select **Individual Prices** and press .

NOTE

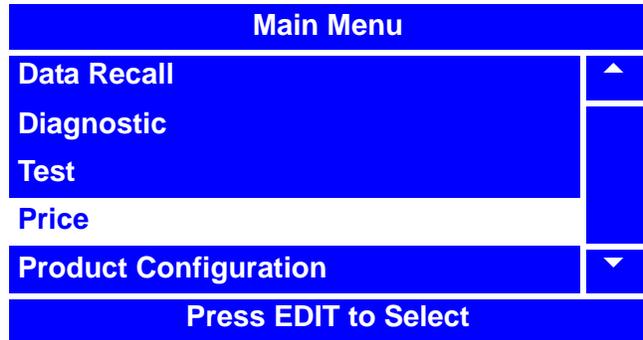
The **Individual Prices** menu lists all selections programmed for the merchandiser. Notice how the status (bottom) line displays the current price of the highlighted selection.

3. Use  or  to highlight a selection and press  to set its price.

4. Using the number keys on either keypad, enter a price for the selection. If the price is less than 10,000.00, use leading zeros. The arrow keys will reposition the cursor.

5. Press  to return to the **Individual Prices** menu. Verify that the new price displays in the status (bottom) line when the selection is highlighted.

6. Press  once more to return to the **Price** menu or twice to return to the **Main Menu**.



Set One Price for the Entire Machine

1. Press  until you reach the **Main Menu**, then use  or  to select **Price** and press .

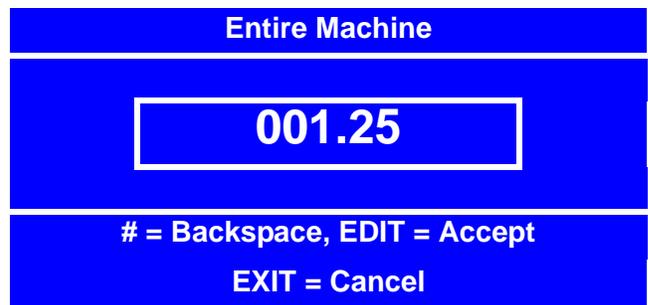
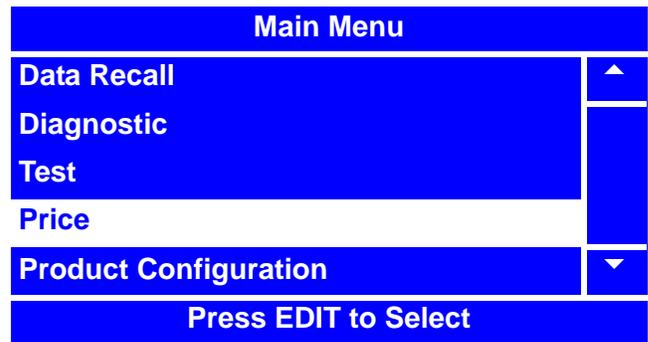
2. In the **Price** menu, use  or  to select **Entire Machine** and press .

TIP: If most selections will have the same price, use this feature to quickly set the entire machine to that price, then go to *“Set Prices for Individual Selections”* on page 90 to adjust the prices for individual selections.

3. Using the number keys on either keypad, enter a price for the entire machine. If the price is less than 10,000.00, use leading zeros. The arrow keys will reposition the cursor.

4. Press  to set the new price and return to the **Price** menu. Verify that the new price displays in the status (bottom) line.

5. Press  once more to return to the **Main Menu**.



Set Prices by Trays

1. Press  until you reach the **Main Menu**, then use  or  to select **Price** and press .

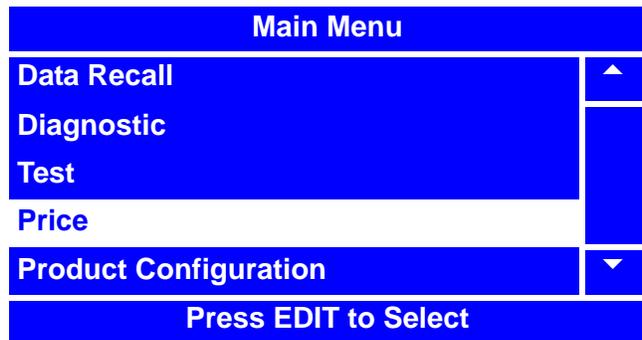
2. In the **Price** menu, use  or  to select the tray number you wish to set the price for and press .

TIP: If most selections on the same tray will have the same price, use this feature to quickly set the entire tray to that price, then go to *“Set Prices for Individual Selections” on page 90* to adjust the prices for individual selections.

3. Using the number keys on either keypad, enter a price for the selected tray. If the price is less than 100.00, use leading zeros. The arrow keys will reposition the cursor.

4. Press  to set new price and return to the **Price** menu. Verify that the new price displays in the status (bottom) line.

5. Press  once more to return to the **Main Menu**.



Programming: Product Configuration

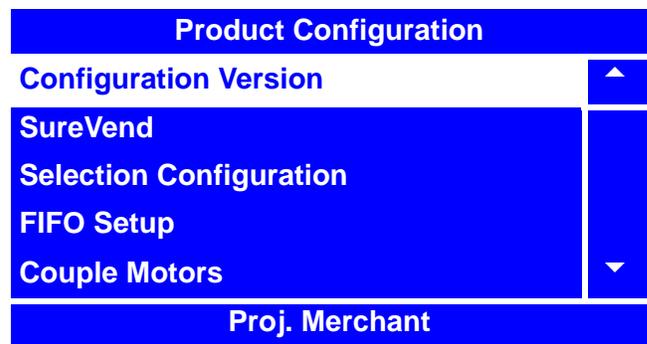
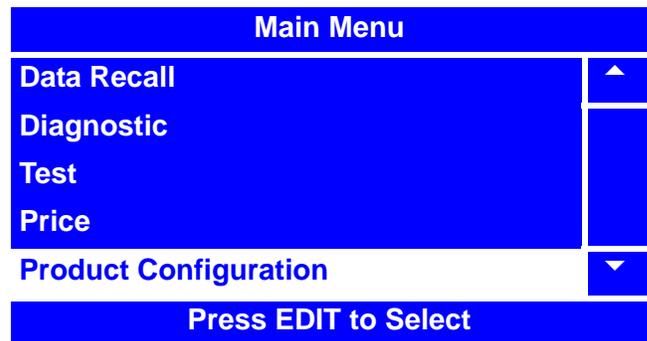
View Configuration Version

1. Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .

2. In the **Product Configuration** menu, use  or  to select **Configuration Version**. The configuration of the merchandiser will be displayed on the status (bottom) line of the **Product Configuration** menu.

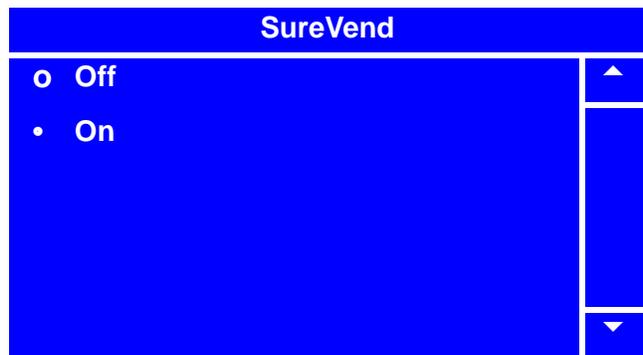
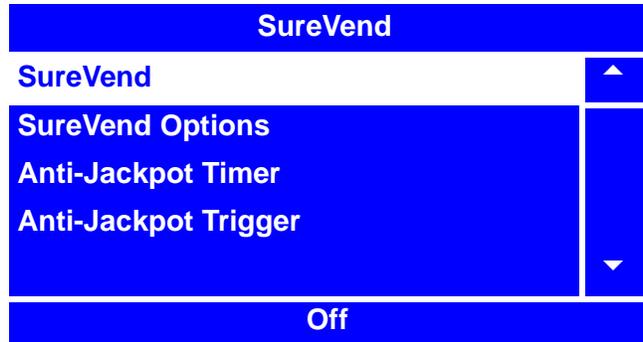
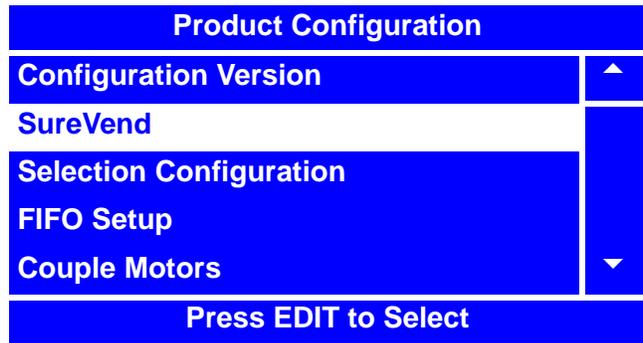
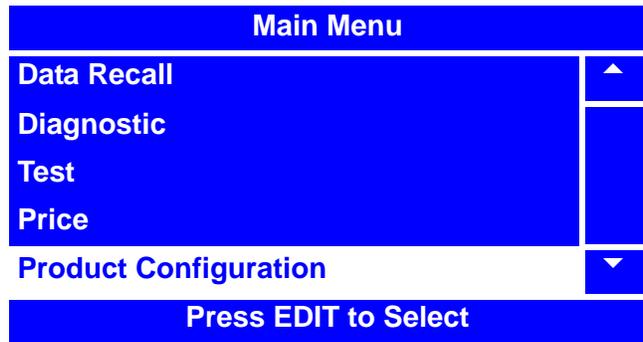
3. Press  to access the **Configuration Version** screen. This screen will also display the current configuration version.

4. Press  once to return to the **Product Configuration** menu, or twice to return to the **Main Menu**.



Turn SureVend™ On and Off

- Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .
- In the **Product Configuration** menu, use  or  to select **SureVend**.
- In the **SureVend** menu, use  or  to select **SureVend**.
- A second **SureVend** menu will appear. Use  or  to select the status (**Off** or **On**.) The selection is the one with the filled-in circle. Press  to lock in the selection.
- The screen will cycle back to the first SureVend menu. Verify that the status of SureVend™ (**Off** or **On**) is displayed in the status (bottom) line of this **SureVend** menu.
- Press  once to return to the **Product Configuration** menu or twice to return to the **Main Menu**.



Set SureVend™ Options

- Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .

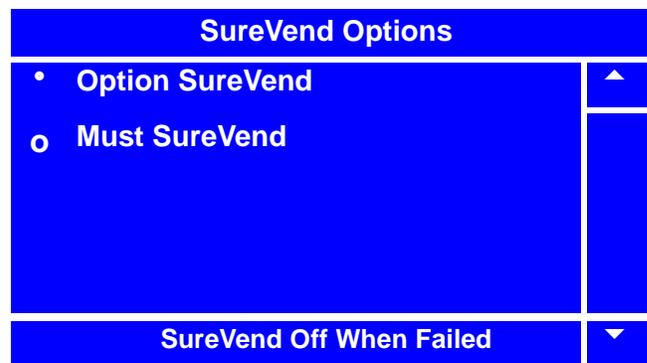
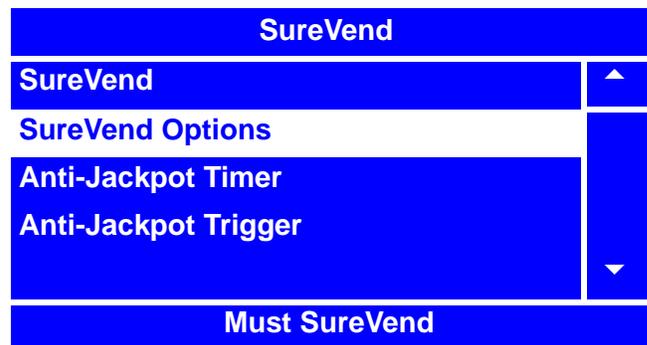
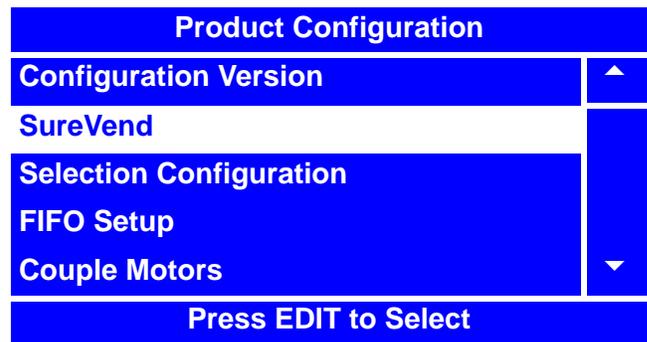
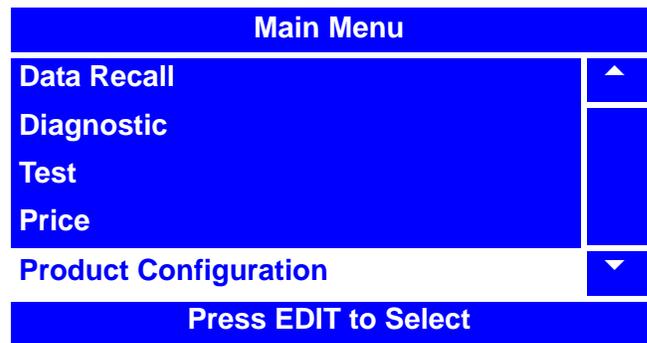
- In the **Product Configuration** menu, use  or  to select **SureVend**.

NOTE

The status (**Off** or **On**) of SureVend™ must be **On** for the **SureVend Options** selection to show up on the menu screen and be accessed. For instructions on setting SureVend™ status (**Off** or **On**), see "Turn SureVend™ On and Off" on page 94.

- In the **SureVend** menu, use  or  to select **SureVend Options**. The status of **SureVend Options** (**Option SureVend** or **Must SureVend**) will display in the status (bottom) line of the **SureVend** menu. Press  to access the **SureVend Options** menu to change status, if desired.

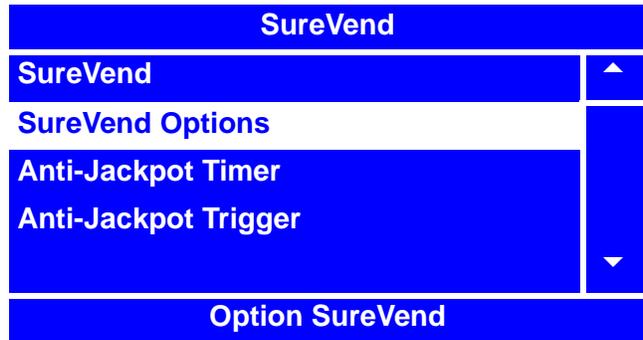
- In the **SureVend** menu, use  or  to select **Option SureVend** or **Must SureVend**. The selection is the one with the filled-in circle. Press  to lock in your selection and return to the **SureVend** menu.



Set SureVend Options (continued)

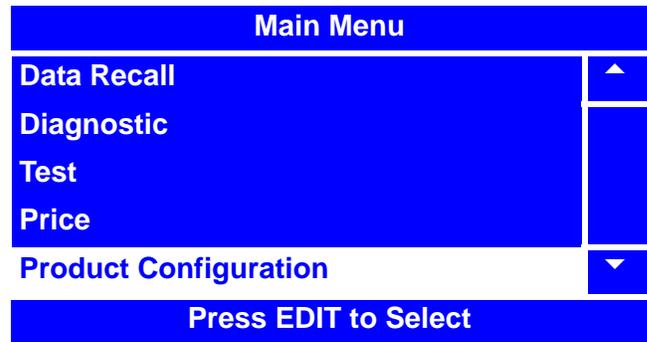
- Verify that the selection you made is now displayed in the status (bottom) line of the **SureVend** menu when **SureVend Options** is selected.

- Press  once to return to the **Product Configuration** menu or twice to return to the **Main Menu**.

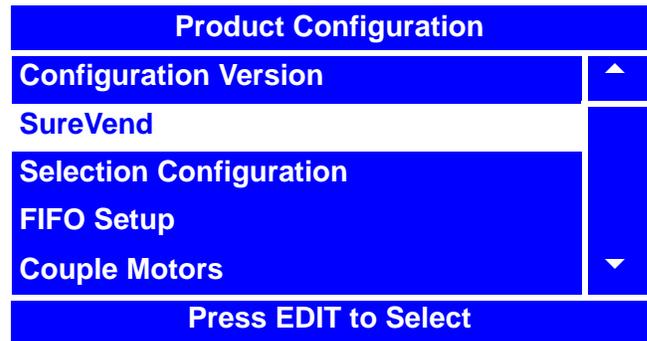


Set SureVend™ Anti-Jackpot Timer

1. Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .



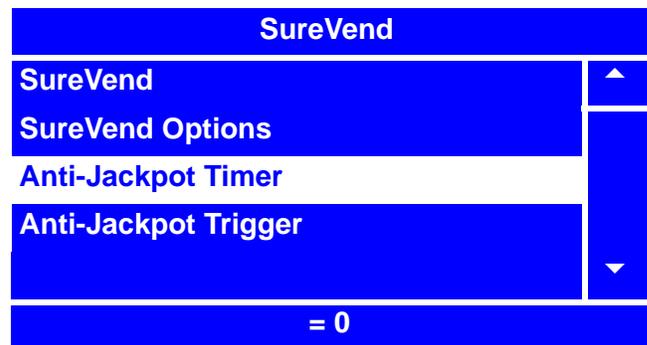
2. In the **Product Configuration** menu, use  or  to select **SureVend** and press .



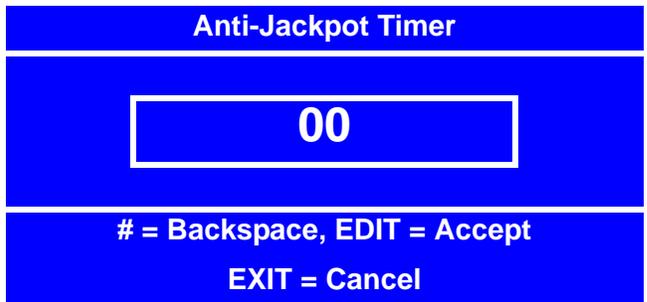
NOTE

The status (**Off** or **On**) of SureVend™ must be **On** for the **Anti-Jackpot Timer** selection to show up on the menu screen and be accessed. For instructions on setting SureVend™ status (**Off** or **On**), see "Turn SureVend™ On and Off" on page 94.

3. In the **SureVend** menu, use  or  to select **Anti-Jackpot Timer**. The setting of **Anti-Jackpot Timer** will display on the status (bottom) of the **SureVend** menu. Press  to access the **Anti-Jackpot Timer** menu to change status, if desired.



4. Using the number keys on either keypad, enter a setting for **Anti-Jackpot Timer**. If the setting is less than 10, use leading zeros: Example: press 0-5 to set the setting for 5. If you enter more than two numbers, the display will scroll back to the first digit.



5. Press  to save setting and return to the **SureVend** menu. Verify that the new setting is now displayed in the status (bottom) line of the **SureVend** menu.

6. Press  once to return to the **Product Configuration** menu or twice to return to the **Main Menu**.

Set SureVend™ Anti-Jackpot Trigger

1. Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .

2. In the **Product Configuration** menu, use  or  to select **SureVend**.

NOTE

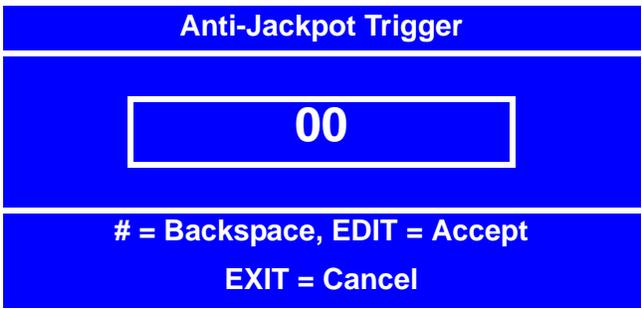
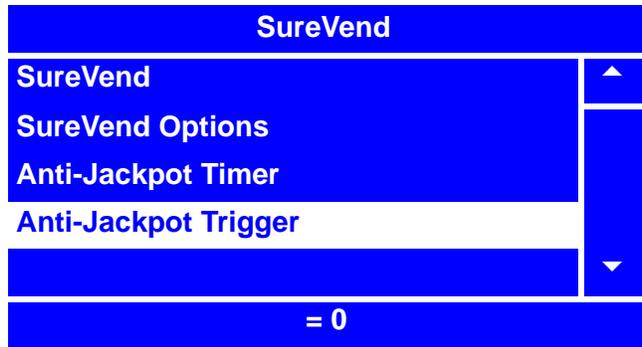
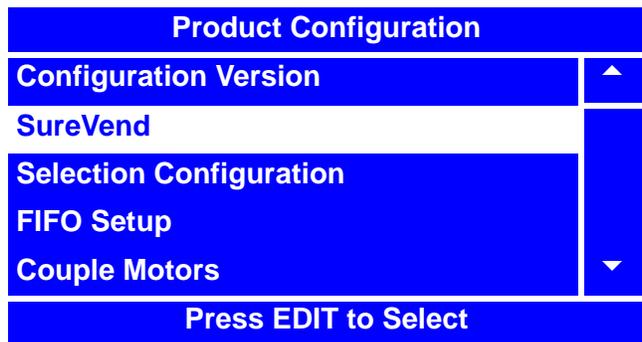
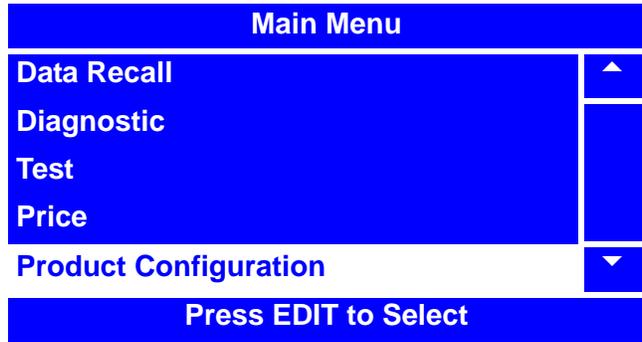
The status (**Off** or **On**) of SureVend™ must be **On** for the **Anti-Jackpot Trigger** selection to show up on the menu screen and be accessed. For instructions on setting SureVend™ status (**Off** or **On**), see "Turn SureVend™ On and Off" on page 94.

3. In the **SureVend** menu, use  or  to select **Anti-Jackpot Trigger**. The setting of **Anti-Jackpot Trigger** will display in the status (bottom) line of the **SureVend** menu. Press  to access the **Anti-Jackpot Trigger** screen to change status, if desired.

4. Using the number keys on either keypad, enter a setting for **Anti-Jackpot Trigger**. If the setting is less than 10, use leading zeros: Example: press 0-5 to set the setting for 5. If you enter more than two numbers, the display will scroll back to the first digit.

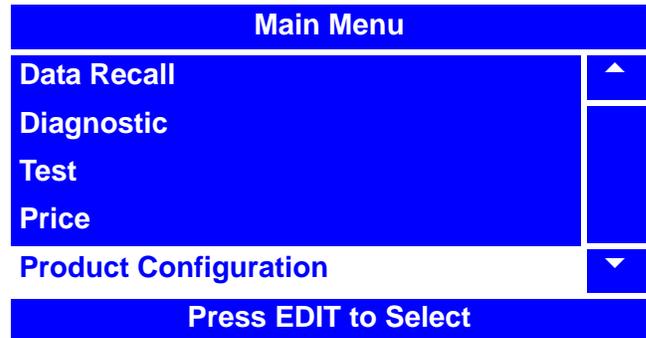
5. Press  to save setting and return to the **SureVend** menu. Verify that the new setting is now displayed in the status (bottom) line of the **SureVend** menu.

6. Press  once to return to the **Product Configuration** menu or twice to return to the **Main Menu**.

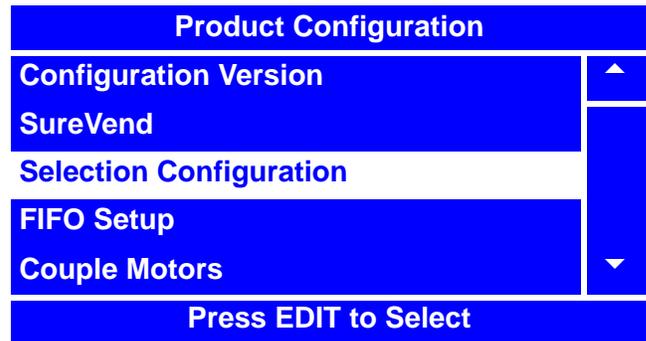


Selection Configuration

1. Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .



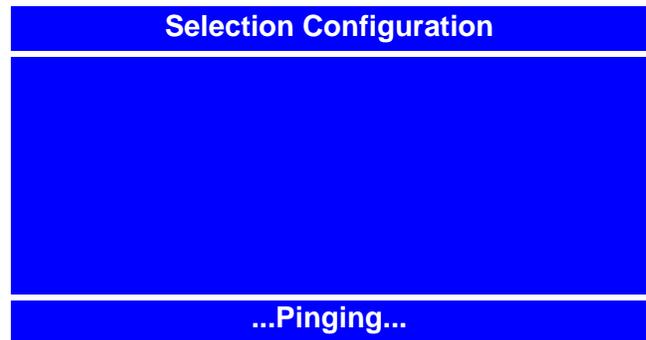
2. In the **Product Configuration** menu, use  or  to select **Selection Configuration** and press .



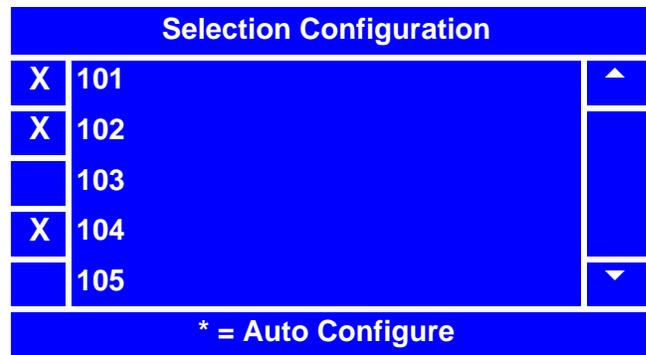
NOTE

A screen that indicates “pinging” will appear momentarily.

3. In the **Selection Configuration** menu, use  or  to select the product(s) you wish to configure or unconfigure.



4. Press  to remove or add the “X”(s) from the box(es) preceding the product number(s).



NOTE:

By pressing , you will auto configure (ie. all selections that have spirals physically connected will configure).

5. Press  once to return to the **Product Configuration** menu, or twice to return to the **Main Menu**.

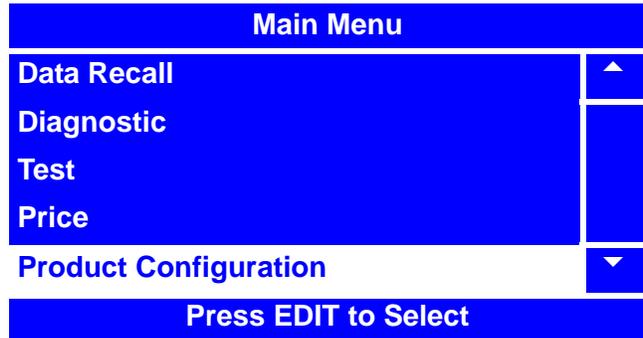
FIFO (First In, First Out)

FIFO (First In, First Out) allows you to program your Merchant™ to run selections as a single selection. No matter which selection ID of the group is entered, the Merchant™ will vend round-robin from the group of spirals, skipping selections that are out-of-service. This feature can provide a First-In-First-Out for perishable foods. It also helps to prevent one spiral of duplicate selections to go empty before the others of the same selection.

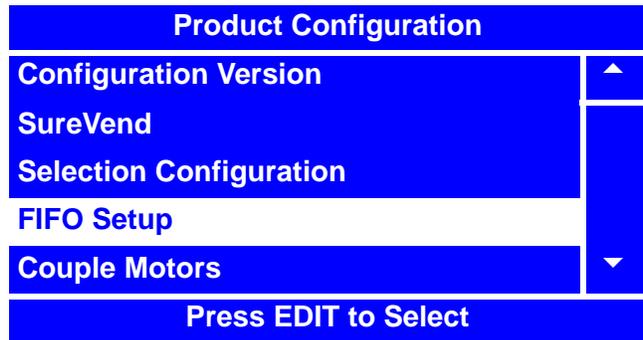
Note: Ensure that all selections chosen for each FIFO group are the same price.

FIFO Setup - Adding Groups

1. Press  until you reach the **Main** Menu, then use  or  to select **Product Configuration** and press .



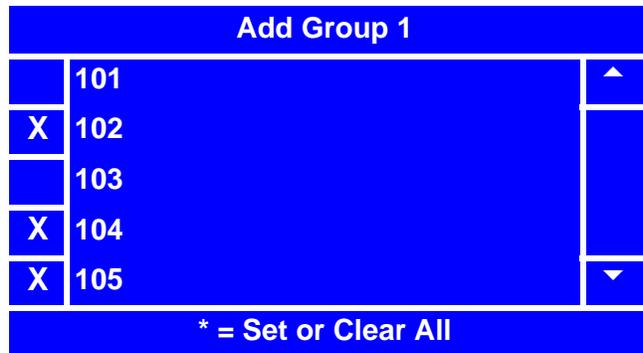
2. In the **Product Configuration** menu, use  or  to select **FIFO Setup** and press .



3. In the **FIFO Setup** menu, use  or  to select **Add Group 1** and press .



4. In the **Add Group 1** menu, use  or  to select the product(s) you wish to add or delete from the group by pressing  to remove or add the "X"(s) next to the products.



NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all listed products for the group.

FIFO Setup - Adding Groups (continued)

- Press  once to return to the **FIFO Setup** menu.

NOTE

Once you have set up the first group for **FIFO Setup**, you will now have additional choices on the **FIFO Setup** menu.

For adding additional groups, follow steps 3 thru 5 on the preceding page.

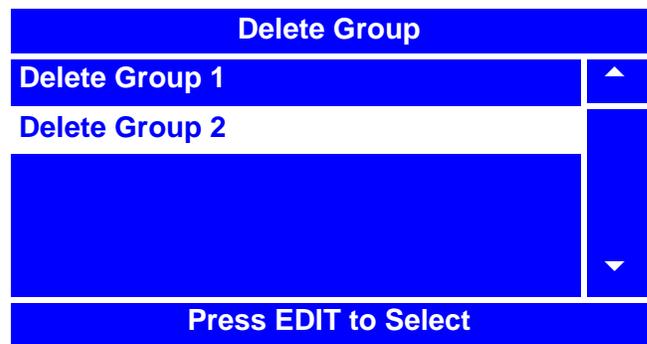


FIFO Setup - Deleting Groups

- From the **FIFO Setup** menu, use  or  to select **Delete Group** and press .



- Select which group you wish to delete and press .



- You will see a warning screen reminding you that once accomplished, the deletion cannot be undone.

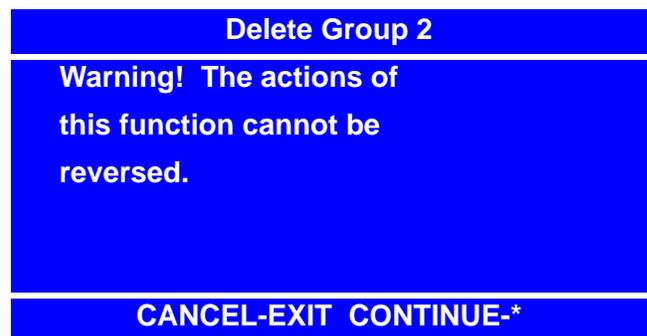
- Press  to delete the selected group.

– OR –

- Press  to cancel this action.

NOTE

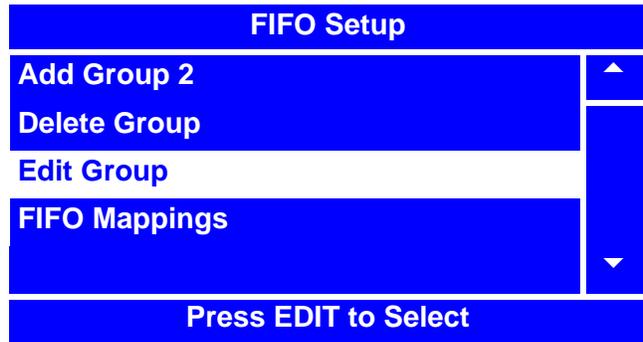
Pressing  to cancel will return you directly back to the **FIFO Setup** menu if all groups have been deleted. If there are more groups remaining, you will return to the **Delete Group** menu screen.



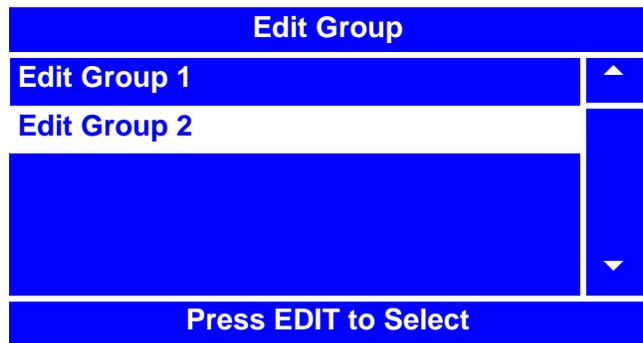
- If you are at the **Delete Group** menu, press  to return to the **FIFO Setup** menu.

FIFO Setup - Editing Groups

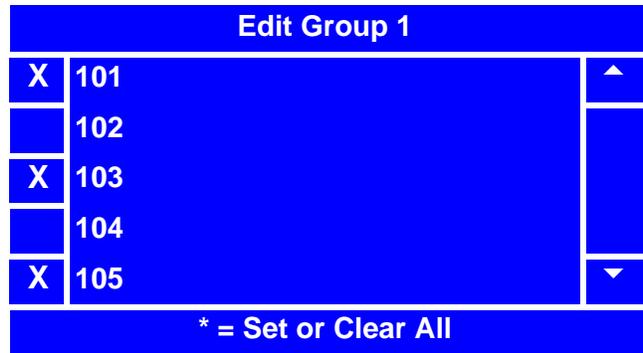
1. From the **FIFO Setup** menu, use  or  to select **Edit Group** and press .



2. Using  or , select which group you wish to edit and press .



3. In the **Edit Group (#)** menu, select the product(s) you wish to add or delete from the group by using the  or  to select a product and then pressing  to remove or add the "X"(s) next to the products.



NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all listed products for the group.

4. Press  once to return to the **Edit Group** menu.

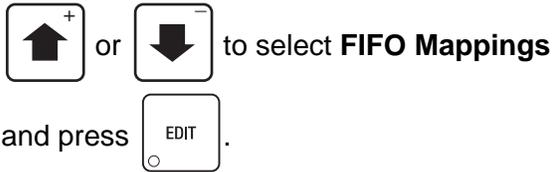
5. You may now choose another group to edit from this menu, or press  again to return to the **FIFO Setup** menu.

NOTE

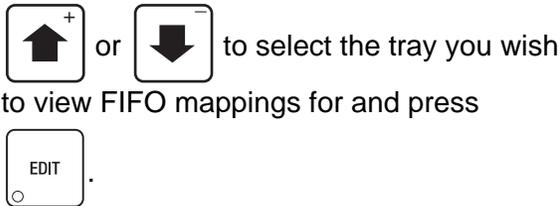
When adding or editing groups, if only one product selection number is selected, no group will be added, or the group being edited will be deleted.

FIFO Setup - View FIFO Mappings

- From the **FIFO Setup** menu, use



- In the **FIFO Mappings** menu, use



- The **Tray X FIFO Selections** screen will appear for the tray which you selected, indicating which products are mapped into which groups.

NOTE

FIFO mappings are unable to be changed in this screen. To change FIFO mappings for products, you must use the steps outlined in "FIFO Setup - Adding Groups" on page 100, "FIFO Setup - Deleting Groups" on page 101 and/or "FIFO Setup - Editing Groups" on page 102.

- After viewing and making note of a particular product tray's FIFO mappings,

press **EXIT** once to return to the **FIFO**

Mappings menu, twice to return to the **FIFO Setup** menu, or continue to press



FIFO Setup	
Add Group 2	▲
Delete Group	
Edit Group	
FIFO Mappings	
	▼
Press EDIT to Select	

FIFO Mappings	
Tray 1 FIFO Selections	▲
Tray 2 FIFO Selections	
Tray 3 FIFO Selections	
Tray 4 FIFO Selections	
Tray 5 FIFO Selections	▼
Press EDIT to Select	

Tray 4 FIFO Selections		
101	Group 1	▲
102	N/A	
103	Group 2	
104	Group 1	
105	N/A	
106	Group 2	▼

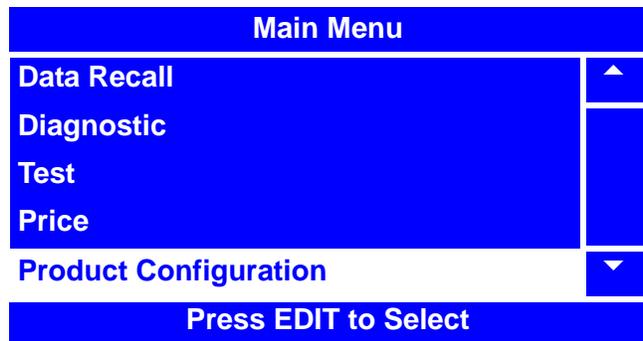
Couple Motors

The Merchant™ can be set to couple adjacent product tray motors to vend together. There are times when you will need to set adjacent motors on a tray to vend together, as in the case of vending wide products. Follow this procedure to electronically couple adjacent motors.

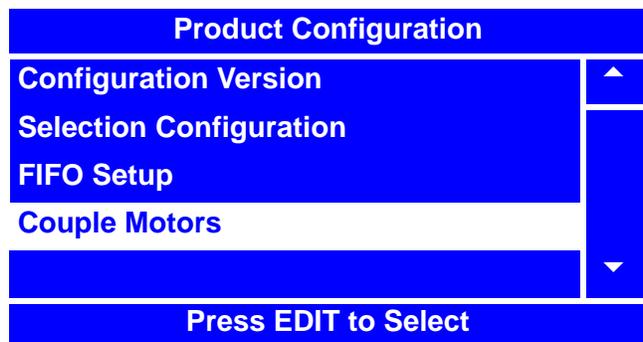
NOTE

Once coupled, motors will never run separately. This includes when testing from the Motor Test Summary (page 83) and/or the Motor Status Detail (page 84) menus.

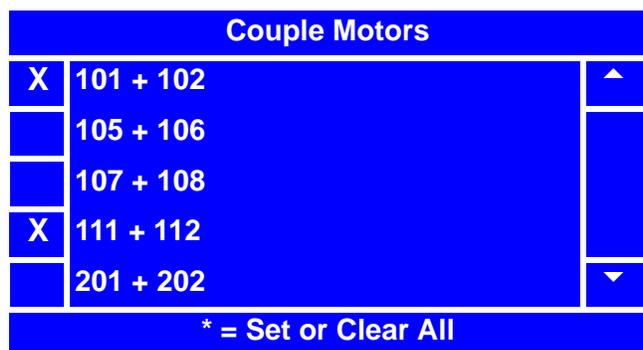
- Press  until you reach the **Main Menu**, then use  or  to select **Product Configuration** and press .



- In the **Product Configuration** menu, use  or  to select **Couple Motors** and press .



- In the **Couple Motors** menu, you will see a list of all Motor Pairs that are able to be coupled to vend together. Select the Motor Pair(s) you wish to couple by using the  or  to select a Motor Pair and then pressing  to remove or add the “X”(s) next to the Motor Pair(s).



NOTE

By pressing , you are able to quickly remove or add the “X”(s) from all listed Motor Pairs.

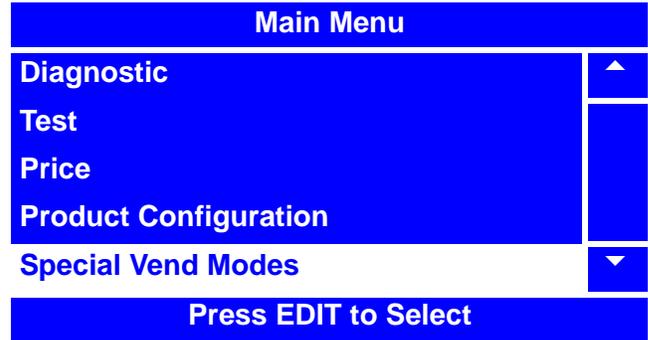
- Press  once to return to the **Product Configuration** menu or twice to return to the **Main Menu**.

Special Vend Modes

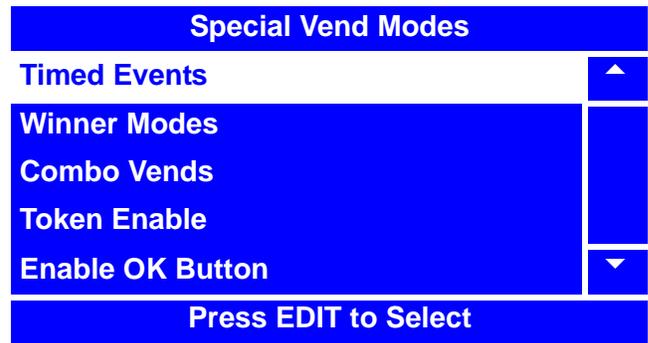
Timed Events-Time of Day Events

The Merchant™ can be programmed for up to 16 discrete time of day events, which can be programmed to include **Inhibit**, **Free Vend**, **Discount**, and **Combo Vend**.

1. Press  until you reach the **Main Menu**
Menu, then use  or  to select **Special Vend Modes** and press .



2. From the **Special Vend Modes** menu, use  or  to select **Timed Events** and press .



3. From the **Timed Events** menu, use  or  to select **Time of Day Events** and press .

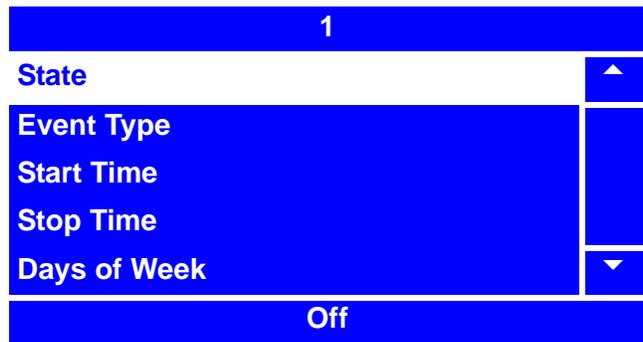


4. In the **Time of Day Events** menu, use  or  to select **Inhibit** and press .

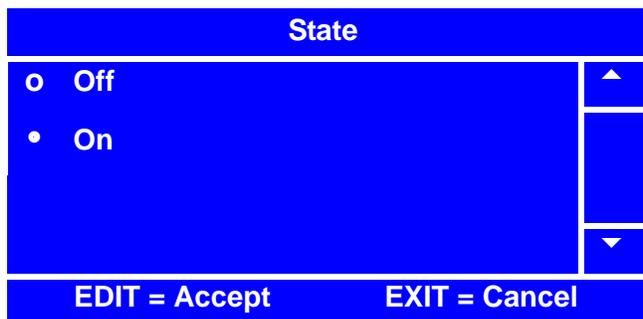
Time of Day Events			
1	Inhibit	Off	
2	Inhibit	Off	
3	Inhibit	Off	
4	Inhibit	Off	
5	Free Vend	Off	
6	Free Vend	Off	

Timed Events-Time of Day Events (continued)

5. If the event is set to **Off**, use  or  to select **State** and press .

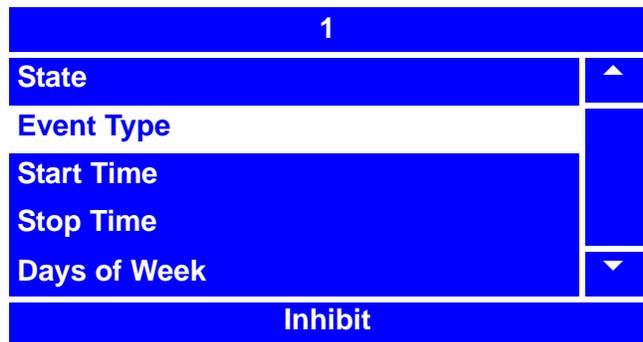


6. In the **State** menu screen, use  or  to select **On**. The selected option is the one with the filled-in circle.

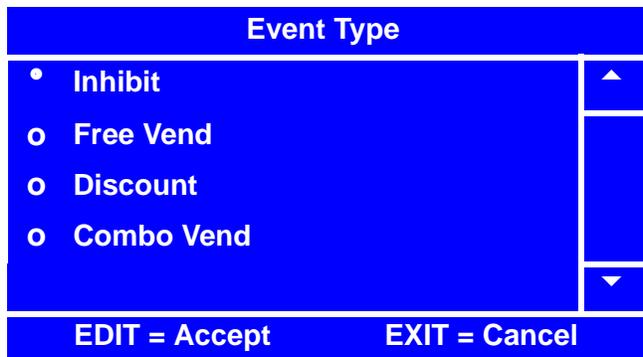


Press  to lock in the selection and return to the **Event (#)** menu. Verify that the status (bottom) line displays **On** when **State** is selected.

7. In the **Event (#)** menu, select **Event Type** and press .



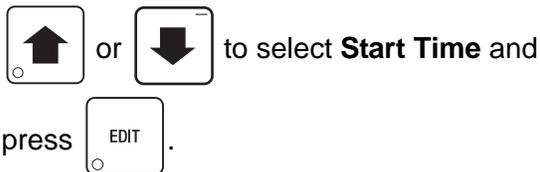
8. In the **Event Type** menu, the selected option is the one with the filled-in circle. Press  or  to change the selected option.



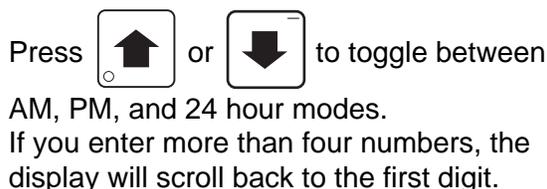
9. Press  to lock in the selection and return to the **Event (#)** menu. Verify that the status (bottom) line displays the choice made in step 9 above when **Event Type** is selected.

Timed Events-Time of Day Events (continued)

10. In the **Event (#)** menu, use

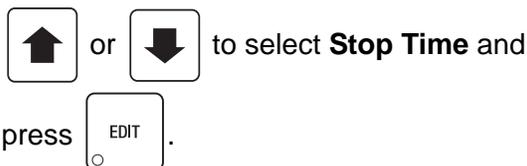


11. In the **Start Time** menu, using the number keys on either keypad, enter the time you wish the event to start. After you have entered four digits, **AM** will be selected.



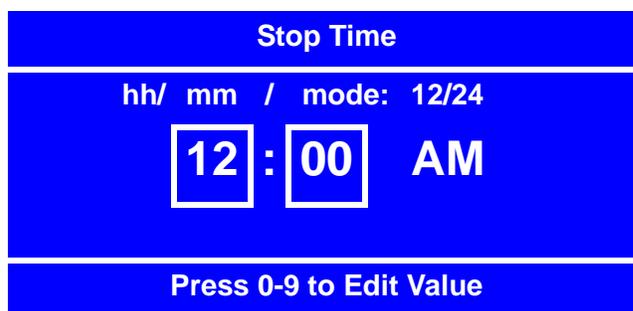
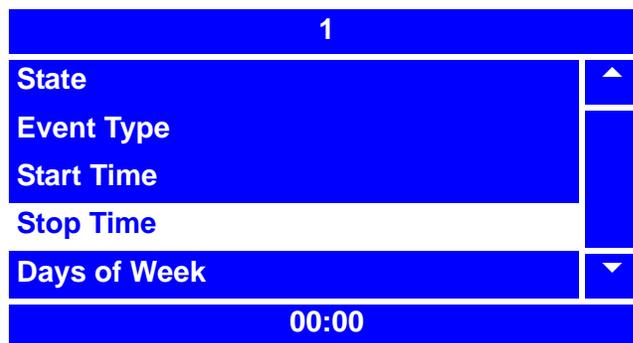
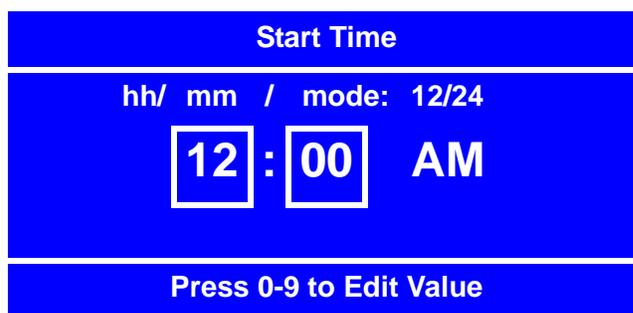
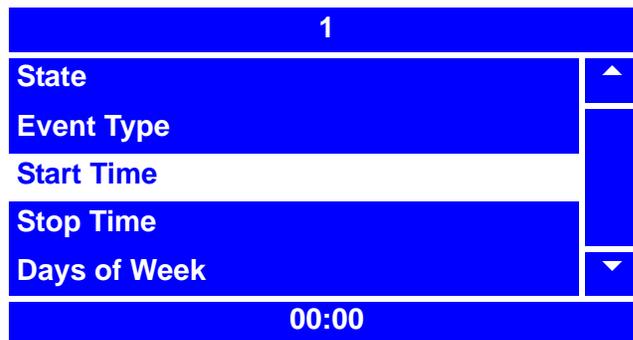
12. Press EDIT to lock in the time and return to the **Event (#)** menu. Verify that the status (bottom) line displays the correct start time when **Start Time** is selected.

13. In the **Event (#)** menu, press



14. In the **Stop Time** menu, using the number keys on either keypad, enter the time you wish the event to stop. After you have entered four digits, the hour mode (AM or PM) will be selected. Press ↑ or ↓ to toggle between AM, PM, and 24 hour modes. If you enter more than four numbers, the display will scroll back to the first digit.

15. Press EDIT to lock in the time and return to the **Event (#)** menu. Verify that the status (bottom) line displays the correct start time when **Stop Time** is selected.

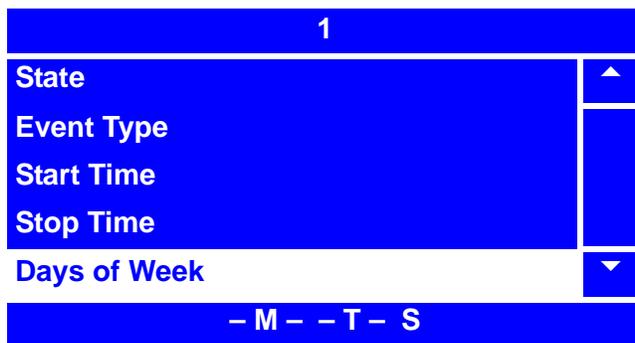


Timed Events-Time of Day Events (continued)

16. In the **Event (#)** menu, press



and press .



17. Press or to highlight a day of

the week, then press to select it.

Selected day(s) will have "X"(s) to the left.

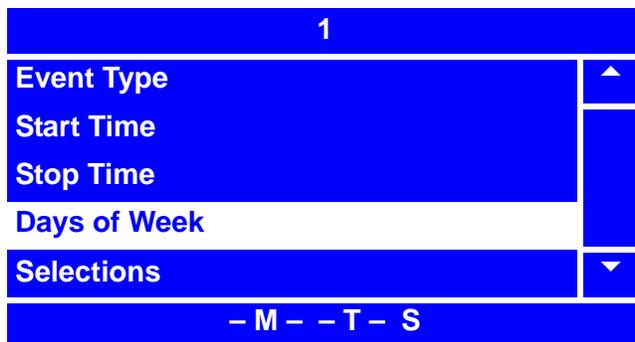


NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all days of the week.

18. Press to lock in the selected days

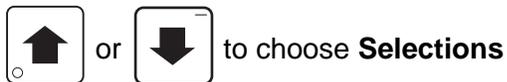
and return to the **Event (#)** menu. Verify that the status (bottom) line displays the correct day(s) of the week that were set.



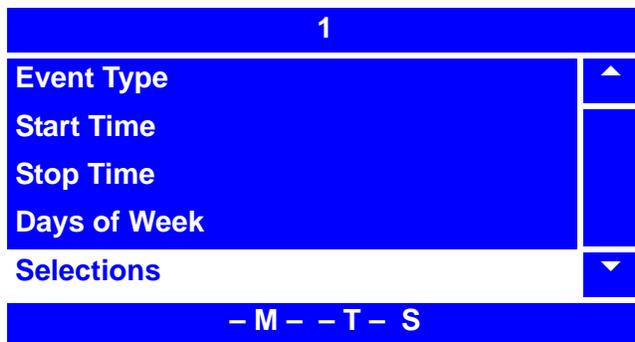
NOTE

Days of the week appear in the status line as dashes, in the order of Sunday through Saturday, if they are not selected.

19. In the **Event (#)** menu, press

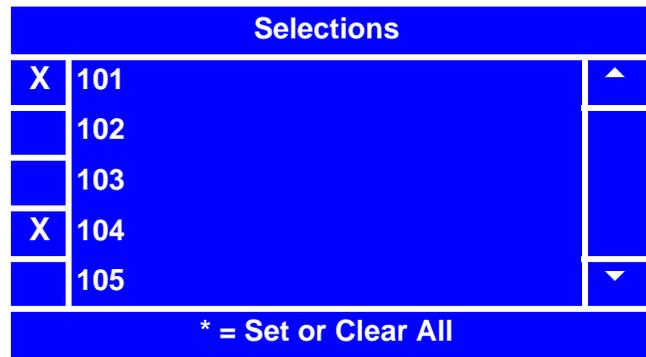


and press .



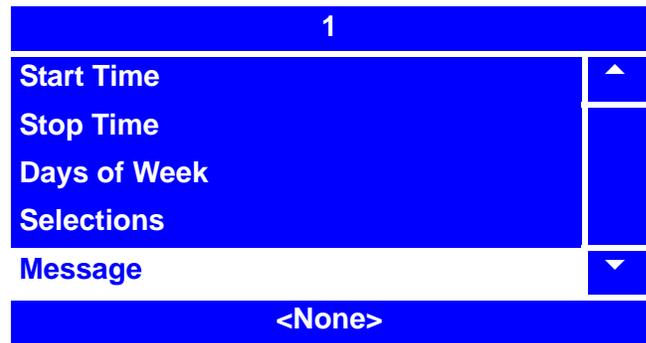
Timed Events-Time of Day Events (continued)

20. In the **Selections** menu, press  or  to choose a **Selection (XXX)** and press  to select it. Chosen **Selections (XXX)** will have an "X"(s) to the left.



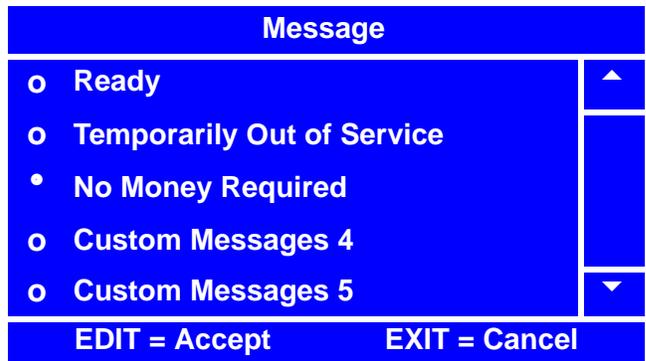
NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all **Selections**.



21. Press  to lock in your **Selections** and return to the **Event (#)** menu.

22. In the **Event (#)** menu, press  or  to select **Messages** and press .



23. In the **Message** menu, the selected option is the one with the filled-in circle. Press  or  to change the selected option.

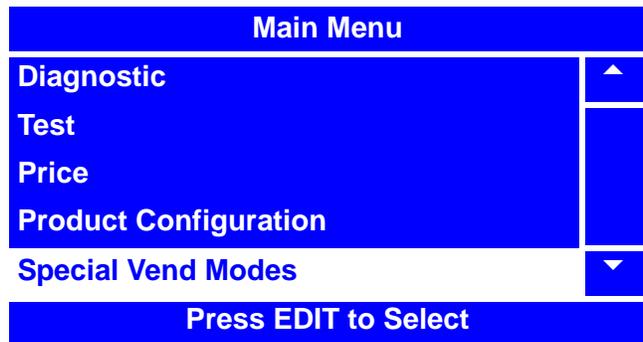


24. Press  to lock in the selection and return to the **Event (#)** menu. Verify that the status (bottom) line displays the choice made in step 24 above when **Message** is selected.

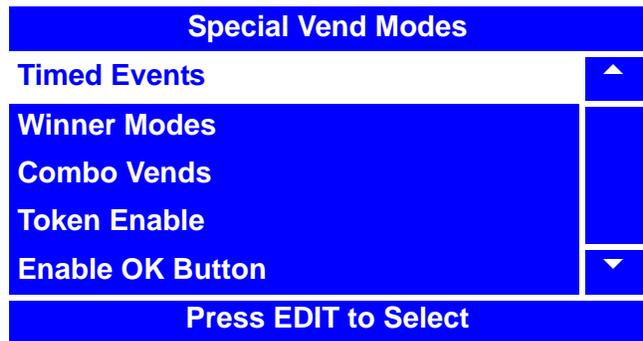
25. Press  once to return to the **Time of Day Events** menu to set more Events, or continue to press  to return to the **Main Menu**.

Timed Events - Backup Events

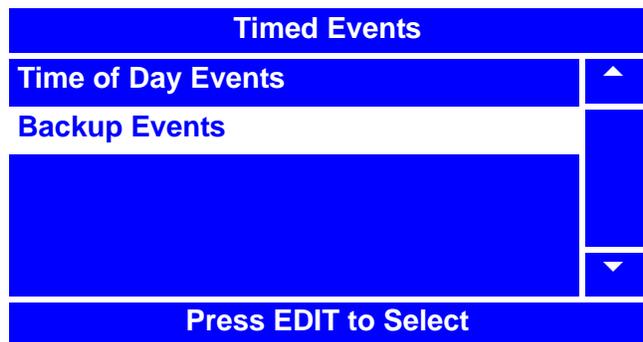
1. Press  until you reach the **Main Menu**, then use  or  to select **Special Vend Modes** and press .



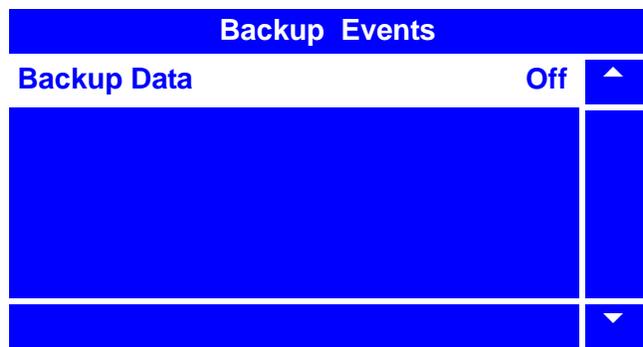
2. From the **Special Vend Modes** menu, use  or  to select **Timed Events** and press .



3. From the **Timed Events** menu, use  or  to select **Backup Events** and press .

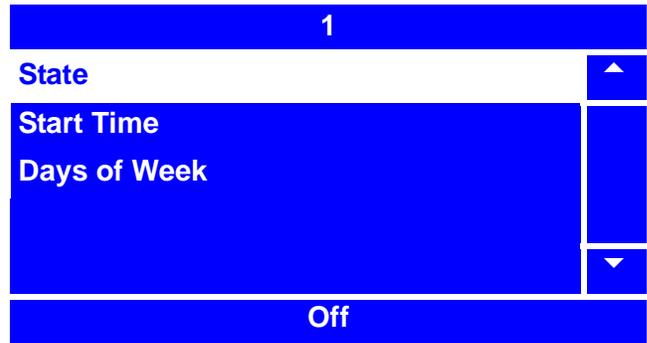


4. In the Backup Events menu, use  or  to select Backup Data and press .



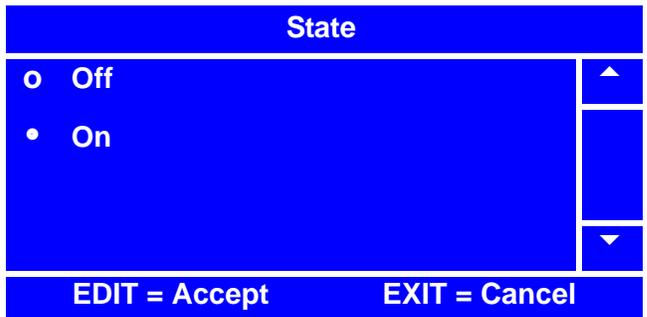
Timed Events - Backup Events (continued)

5. If **Backup Data** is set to **Off**, use  or  to select **State** and press .

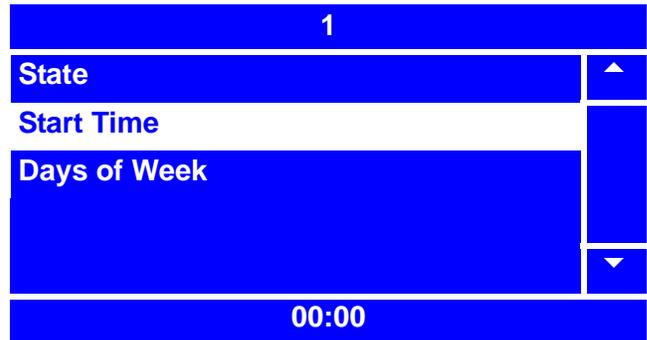


6. In the **State** menu screen, use  or  to select **On**. The selected option is the one with the filled-in circle.

Press  to lock in the selection and return to the **Event (#)** menu. Verify that the status (bottom) line displays **On** when **State** is selected.

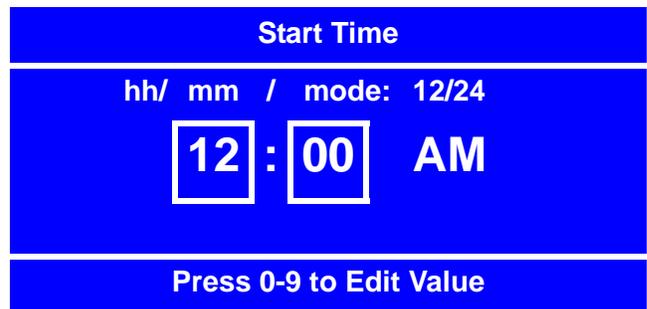


10. In the **Event (#)** menu, use  or  to select **Start Time** and press .



11. In the **Start Time** menu, using the number keys on either keypad, enter the time you wish the event to start. After you have entered four digits, **AM** will be selected.

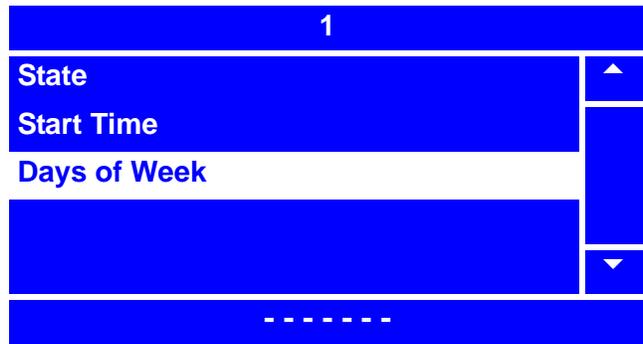
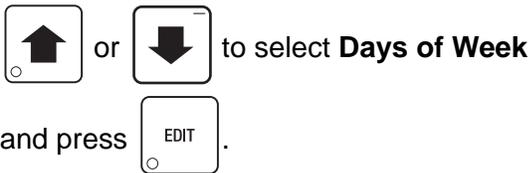
Press  or  to toggle between AM, PM, and 24 hour modes. If you enter more than four numbers, the display will scroll back to the first digit.



12. Press  to lock in the time and return to the **Event (#)** menu. Verify that the status (bottom) line displays the correct start time when **Start Time** is selected.

Timed Events - Backup Events (continued)

13. In the **Event (#)** menu, press



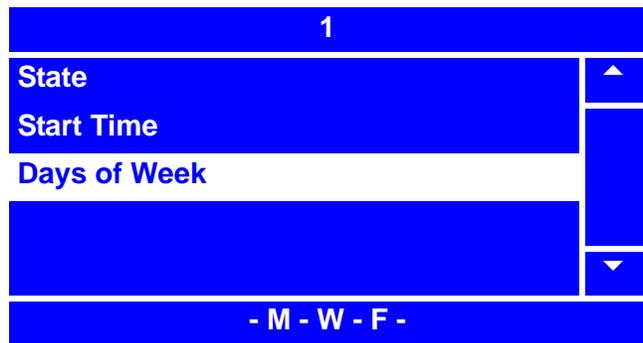
14. Press  or  to highlight a day of the week, then press  to select it. Selected day(s) will have "X"(s) to the left.



NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all days of the week.

15. Press  to lock in the selected days and return to the **Event (#)** menu. Verify that the status (bottom) line displays the correct day(s) of the week that were set.



NOTE

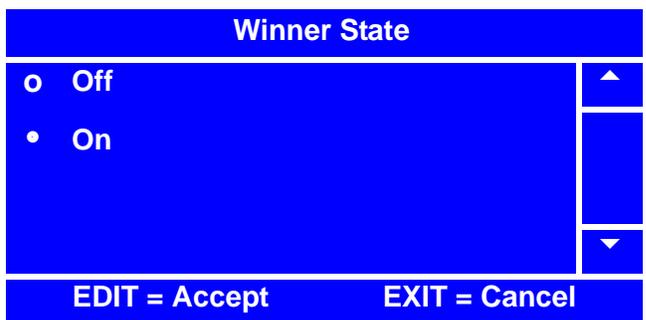
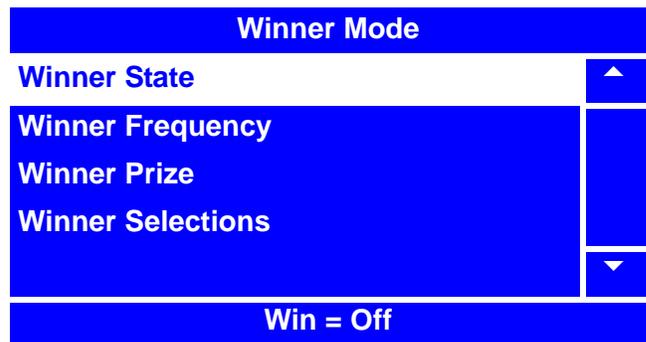
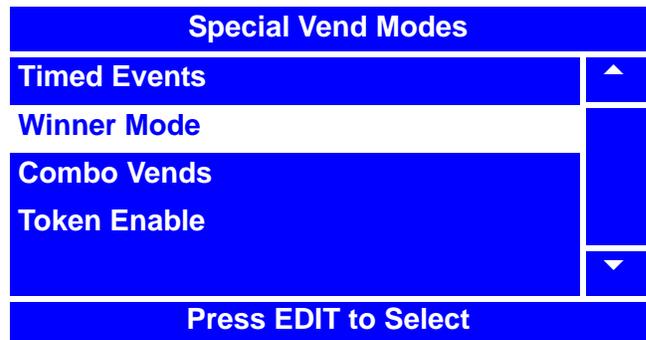
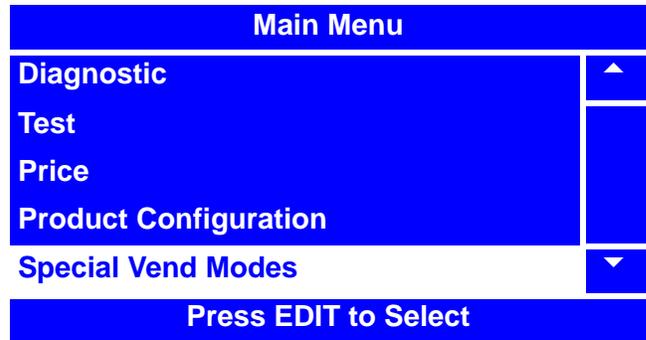
Days of the week appear in the status line as dashes, in the order of Sunday through Saturday, if they are not selected.

16. Press  twice to reach the **Timed Events** menu, three times to reach the **Special Vend Modes** menu, or four times to reach the **Main Menu**.

Winner Mode

The **Winner Mode** provides a method to reward the frequent user of the Merchant™ by occasionally giving away a free product or a special prize from a designated spiral. To set up the **Winner Mode**, perform the following steps:

1. Press  until you reach the **Main Menu**, then use the  or  to select **Special Vend Modes** and press .
2. From the **Special Vend Modes** menu, use  or  to select **Winner Mode** and press .
3. From the **Winner Mode** menu, use  or  to select **Winner State**. The status (bottom) line will then indicate if the **Winner Mode** is currently turned **On** or **Off**.
4. To change the **Winner Mode** state, press  with **Winner State** selected.
5. In the **Winner State** menu, use  or  to select **On** or **Off**. The selected option is the one with the filled-in circle.
6. Press  to lock in the selection and return to the **Winner Mode** menu. Verify that the status (bottom) line displays **On** or **Off** when **Winner State** is selected.



Winner Mode (continued)

7. From the **Winner Mode** menu, use



or



to select **Winner**

Frequency. The status (bottom) line of the will display how often the merchandiser is set to vend a winner.

8. To change the winner frequency, press



with **Winner Frequency** selected.

9. Using the number keys on either keypad, enter an interval for the **Winner Frequency**. If the frequency of a winning vend is less than 1,000, use leading zeros:

For example, if you wish to set the merchandiser to vend a winner every 500 vends, press 0-5-0-0.

If you enter more than four numbers, the display will scroll back to the first digit.

10. Press  to lock in the selection and return to the **Winner Mode** menu. Verify that the status (bottom) line displays the number of vends that the **Winner Frequency** has been set for.

11. From the **Winner Mode** menu, use

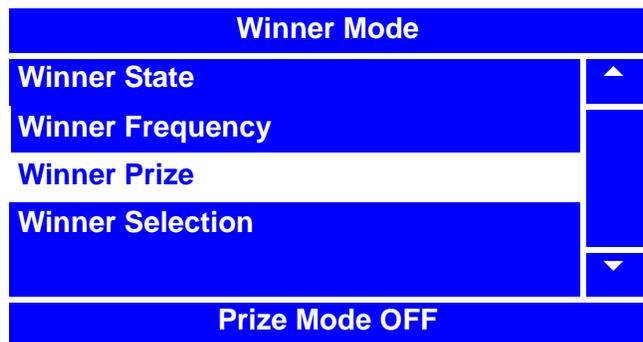
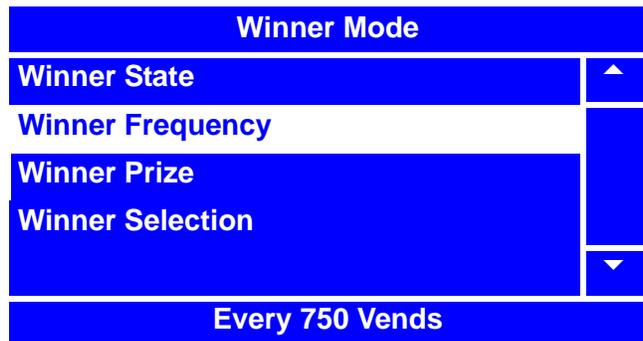
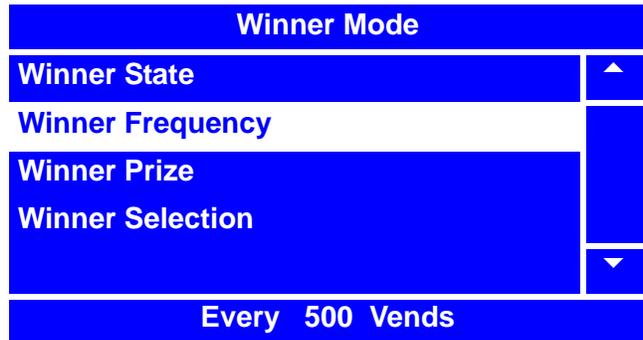


or



to select **Winner Prize**.

The status (bottom) line of the **Winner Mode** menu will then indicate which spiral the winner will vend from. If the status (bottom) line of the menu states **Prize Mode OFF**, then a **Winner Prize** spiral has not yet



NOTE

The status (bottom) line will display **INVALID** if the selection is not valid or if the selection is part of a FIFO group or is the coupled spiral of a coupled selection.

12. To set or change the **Winner Prize** spiral, press  with **Winner Prize** selected.

Winner Mode (continued)

13. Using the number keys on either keypad, enter a spiral for the winner to vend from. For example, to set the merchandiser to vend the winners from spiral 103, enter 1-0-3. If you enter more than three numbers, the display will scroll back to the first digit.

14. Press  to lock in the selection and return to the **Winner Mode** menu. Verify that the status (bottom) line displays the spiral that the **Winner Prize** is set to vend from.

15. From the **Winner Mode** menu, use

 or  to select **Winner Selection**.

NOTE

Winner Selections are the Selections that will trigger a **Winner Prize** vend.

16. In the **Winner Selections** menu, press

 or  to highlight a **Selection**

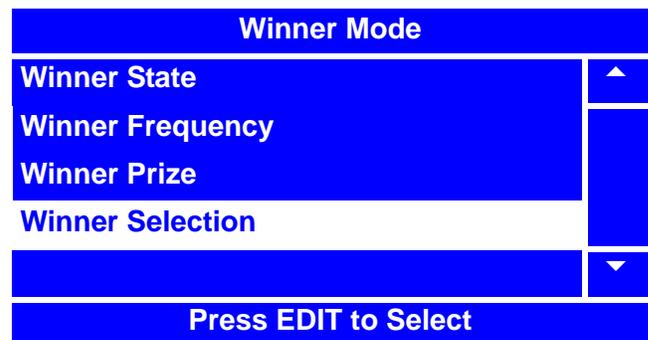
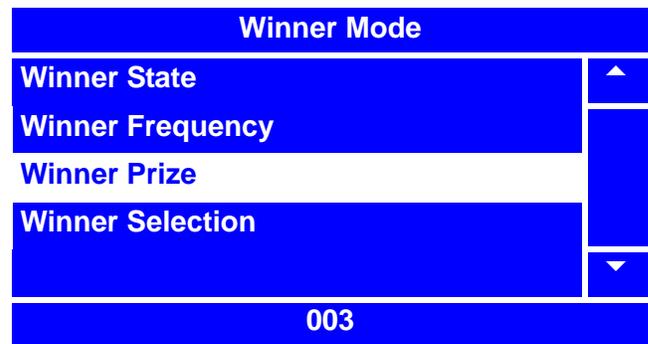
(**XXX**), and press  to select it. Chosen **Winner Selection(s)** (**XXX**) will have "**X**"(s) to the left.

NOTE

By pressing , you are able to quickly remove or add the "**X**"(s) from all **Winner Selections**.

17. Press  to lock in your **Winner Selection(s)** and return to the **Winner Mode** menu.

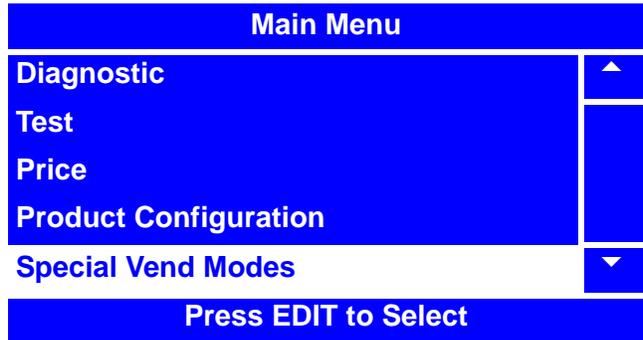
18. Press  once to return to the **Special Vend Modes** menu or twice to return to the **Main Menu**.



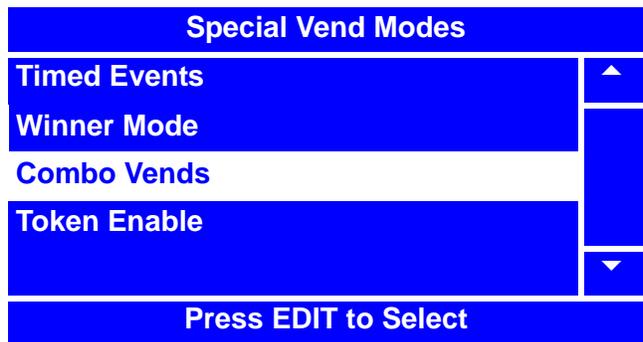
Combo Vends

The Merchant™ can be programmed to support up to four combination groups of products to be vended together at a discounted price. **Combo Vends require a Time-Of-Day Event to vend.** Combo Groups are associated with Combo Event Time-Of-Day events. Products selected in the Time-Of-Day event (see Timed Events, step 20 on page 109) are “Combo Items” with those products in the assigned Combo Group. To program your Merchant™ to vend combination vends, perform the following procedure.

1. Press  until you reach the **Main Menu**, then use  or  to select **Special Vend Modes** and press .



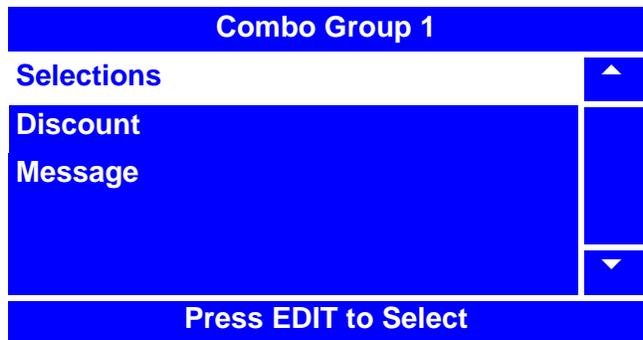
2. From the **Special Vend Modes** menu, use  or  to select **Combo Vends** and press .



3. From the **Combo Vends** menu, use  or  to select which **Combo Group** you want to program, and then press .

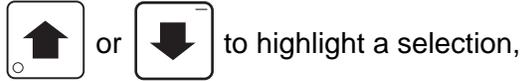


4. From the **Combo Group X** menu, use  or  to choose **Selections** and press .



Combo Vends (continued)

5. In the **Selections** menu, use



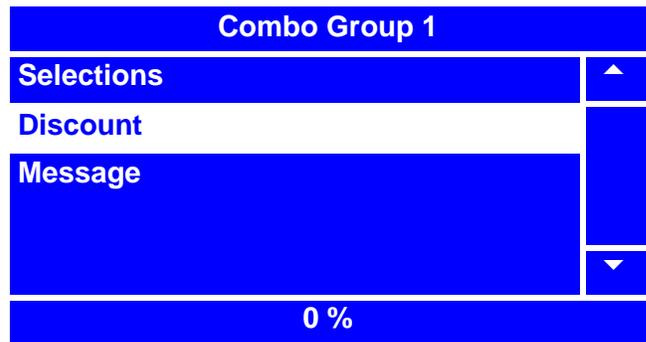
and press to select it. Chosen selection(s) will have "X" (s) to the left.



NOTE

By pressing , you are able to quickly remove or add the "X" (s) from all of the selection(s).

6. Press to lock in the selection and return to the **Combo Group X** menu.



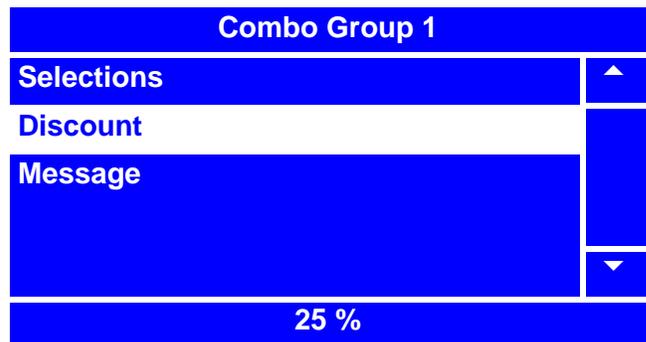
7. From the **Combo Group X** menu, use or to choose **Discount** and press .



8. Using the number keys on either keypad, enter a percentage of discount for **Combo Group X**. If the percentage of discount is less than 10%, use leading zeros:

For example, if you wish to set the merchandiser to discount a Combo Vend Group 5%, press 0-5.

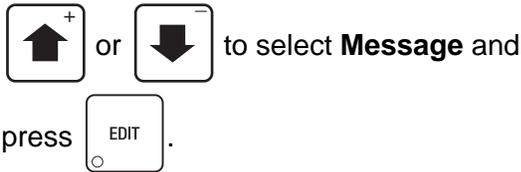
If you enter more than two numbers, the display will scroll back to the first digit.



9. Press to lock in the selection and return to the **Combo Group X** menu. Verify that the status (bottom) line displays the percentage of discount for **Combo Group X**.

Combo Vends (continued)

10. From the **Combo Group X** menu, use



11. From the **Message** menu, use

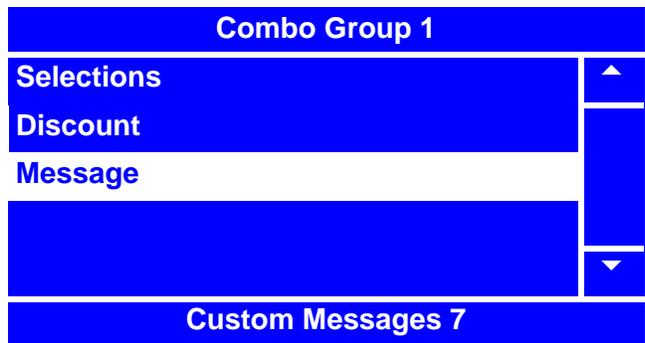
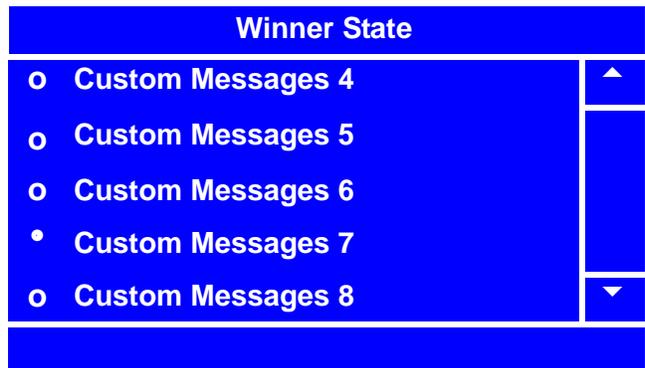


NOTE

For an explanation of **Custom Messages** that can be chosen or programed to display for the **Combo Group** you are setting up, please refer to "Set Custom Messages" on page 175.

12. Press  to lock in the selection and return to the **Combo Group X** menu. Verify that the status (bottom) line displays the percentage of discount for **Combo Group X**.

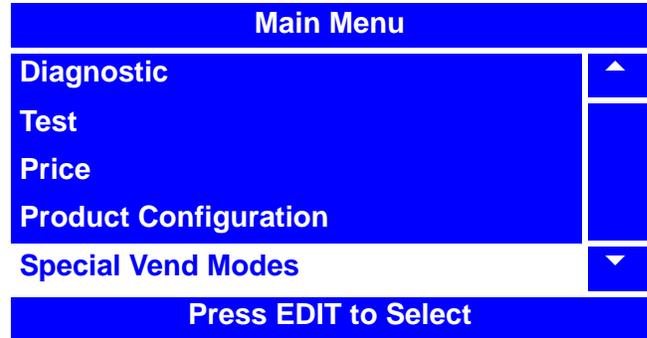
13. Press  once to return to the **Combo Vends** menu, twice to return to the **Special Vend Modes** menu or three times to return to the **Main Menu**.



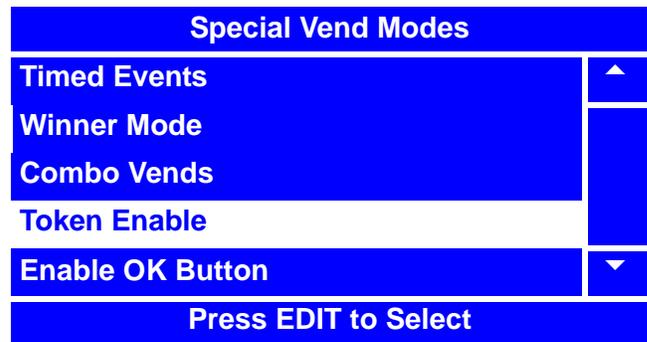
Token Enable

The Merchant™ allows you to program token vending for certain products. To program the Merchant™ for token vending, perform the following procedure.

1. Press  until you reach the **Main Menu**, then use  or , to select **Special Vend Modes** and press .



2. From the **Special Vend Modes** menu, use  or  to select **Token Enable** and press .



3. In the **Token Enable** menu, press  or  to highlight a selection, and press  to select it. Chosen selections will have "X"(s) to the left.



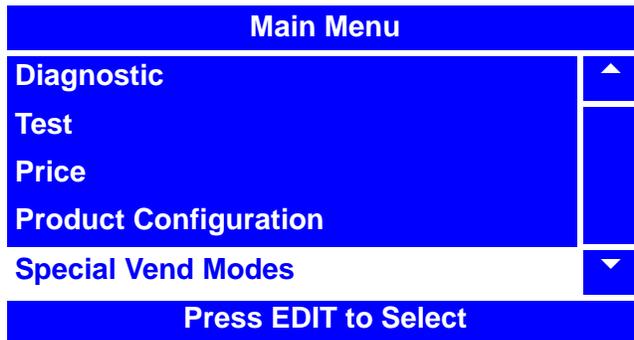
NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all of the selections.

4. Press  once to return to the **Special Vend Modes** menu or twice to return to the **Main Menu**.

Enable OK Button

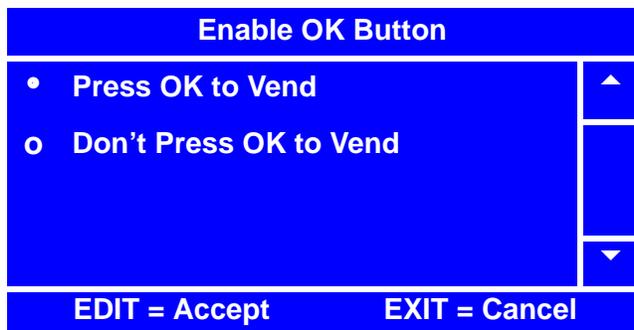
1. Press  until you reach the **Main Menu**, then use  or , to select **Special Vend Modes** and press .



2. From the **Special Vend Modes** menu, use  or  to select **Enable OK Button** and press .



3. In the **Enable OK Button** menu, use  or  to select **Press OK to Vend** or **Don't Press OK to Vend**. The selected option is the one with the filled-in circle.



4. Press  to lock in your selection and return to the **Special Vend Modes** menu. Verify that the selected option appears in the status (bottom) line of the menu.

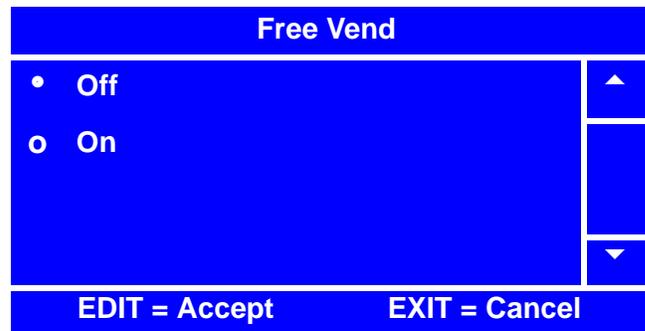
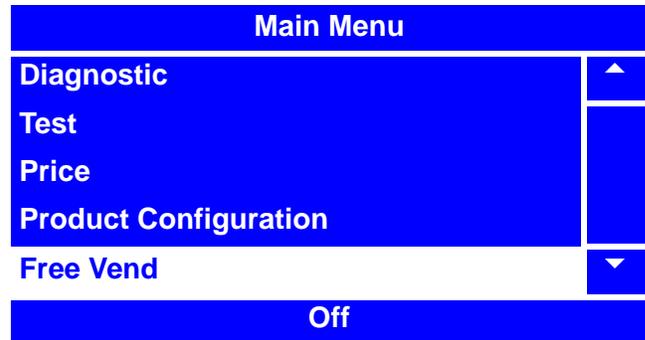
5. Press  to return to the **Main Menu**.



Programming: Free Vend

Turn Free Vend On/Off

- Press  until you reach the **Main Menu**, then use  or  to select **Free Vend** and press .
- In the **Free Vend** menu, press  or  to select **Off** or **On**.
The selected option is the one with the filled-in circle.
- Press  to lock in your selection (**Off** or **On**) and return to the **Main Menu**. Verify that the status (bottom) line displays the correct option when **Free Vend** is selected.



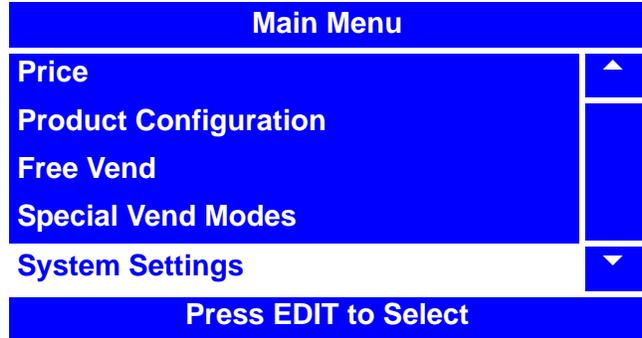
NOTE

When **Free Vend** is **On**, the standby message will display **"No Money Required"**, alternating with **"Make a Selection"**.

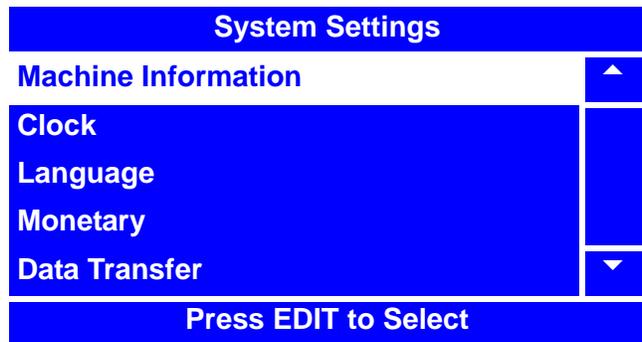
Programming: System Settings

Machine Information - ID Number

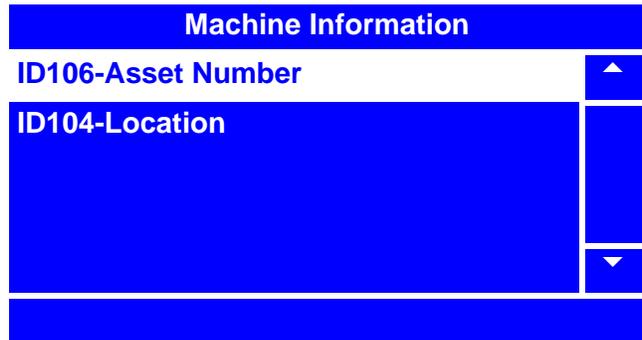
1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



2. In the **System Settings** menu, use  or  to select **Machine Information** and press .

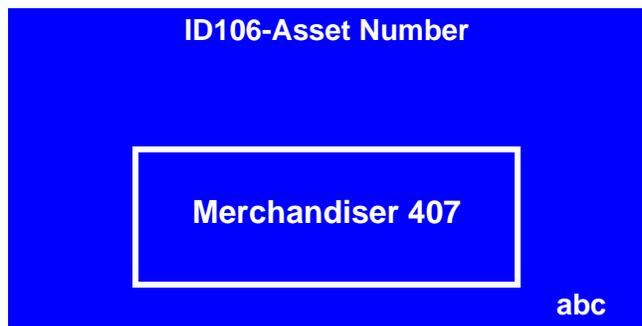


3. In the **Machine Information** menu, use the  or  to select **Machine ID** (in this example, it is “ID106-Asset Number”) and press .



4. The **Machine ID** screen will allow you to use the keypad to enter an alternate Machine ID. Using the  and  will move the cursor to the left and right. Press  to remove the letters and numbers.

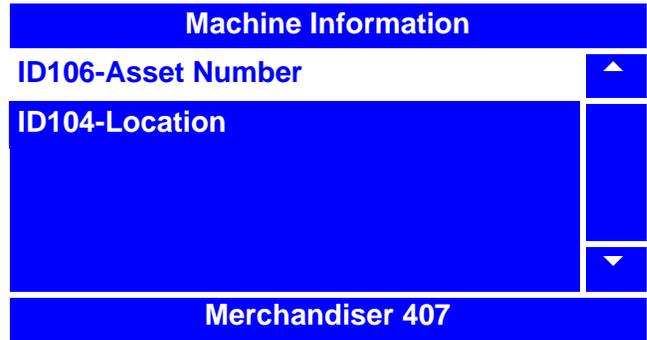
Press  to move to uppercase letters and lowercase. Press 0-9 to add a letter or number. Press the number once to bring up the character screen (lower bottom). Press the number again to scroll to the character. Refer to the “NUMERIC/CHARACTER TABLE” on page 178. In this case, we have entered “**Merchandiser 407.**”



Machine Information - ID Number (continued)

5. Press  to lock in your entered information and return to the **Machine Information** menu. Verify that the new information you have entered appears in the status (bottom) line.

6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



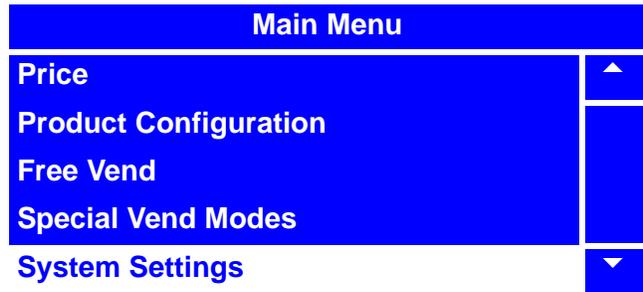
Machine Information - Location

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

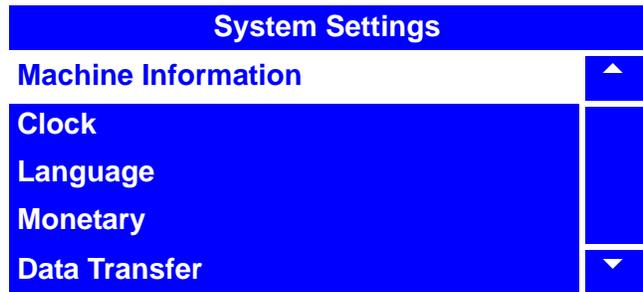
2. In the **System Settings** menu, use  or  to select **Machine Information** and press .

3. In the **Machine Information** menu, use  or  to select **Machine Location** (in this example it is "ID106-Asset Number") and press .

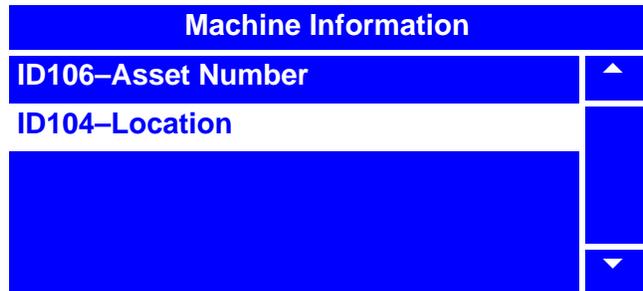
4. The **Machine ID** screen will allow you to use the keypad to enter an alternate Machine ID. Using the  and  will move the cursor to the left and right. Press  to remove the letters and numbers. Press  to move to uppercase letters and lowercase. Press 0-9 to add a letter or number. Press the number once to bring up the character screen (lower bottom). Press the number again to scroll to the character. Refer to the "NUMERIC/ CHARACTER TABLE" on page 178. In this case, we have entered "**St. Louis - 27.**"



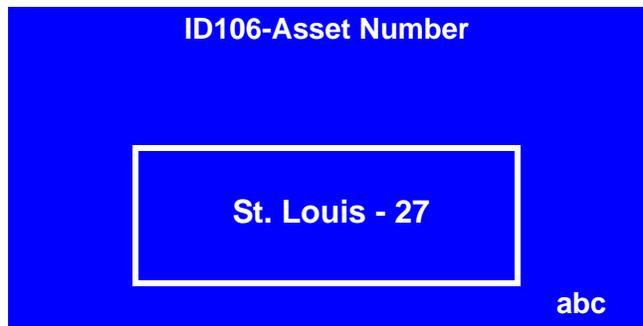
Press EDIT to Select



Press EDIT to Select



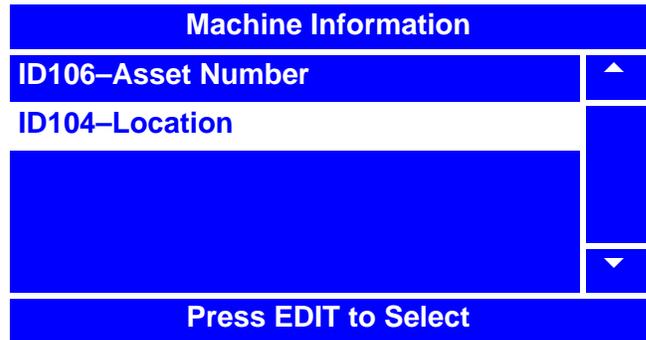
Press EDIT to Select



Machine Information - Location (continued)

- 5. Press  to lock in your entered information and return to the **Machine Information** menu. Verify that the new information you have entered appears in the status (bottom) line.

- 6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Set the Date

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

2. In the **System Settings** menu, use  or  to select **Clock** and press .

3. In the **Clock** menu, use  or  to select **Date** and press .

4. Using the number keys on either keypad, enter the correct date. Press  to toggle between MM/DD/YY and DD-MM-YY formats.

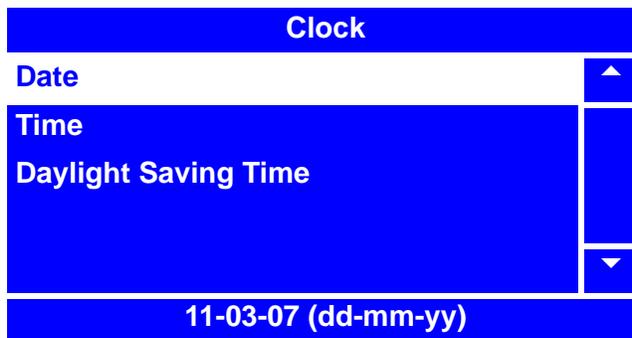
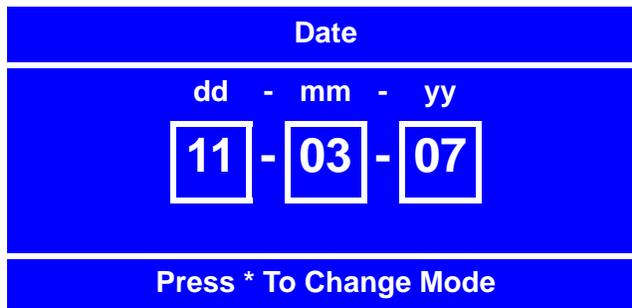
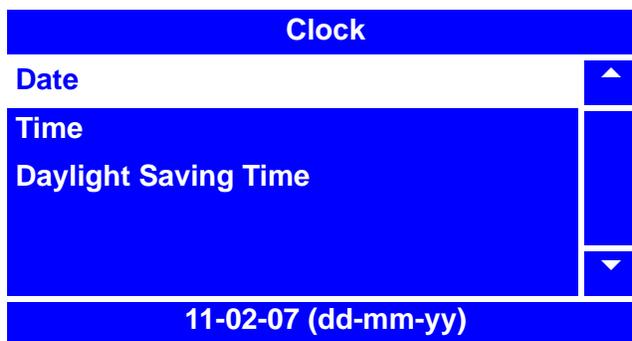
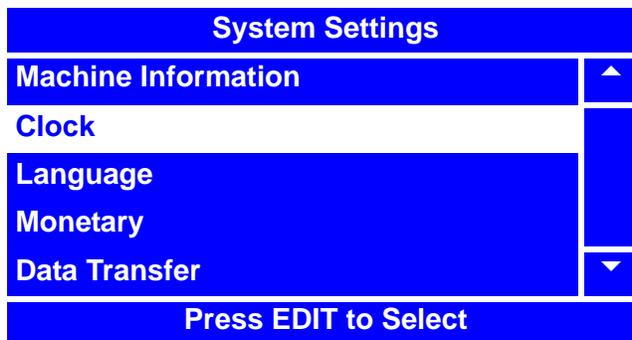
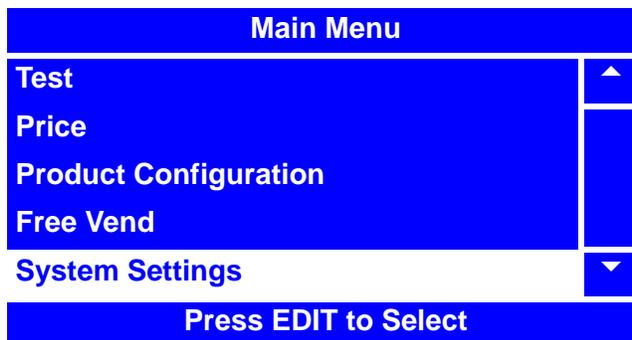
NOTE

After you enter the last digit of the year, the cursor will return to the first digit. This is helpful if you enter the wrong date.

Using  or  will allow you to move the cursor to the position you desire.

5. Press  to lock in the date and return to the **Clock** menu. With **Date** selected, verify that the status (bottom) line displays the date you entered, in the format you selected.

6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Set the Time

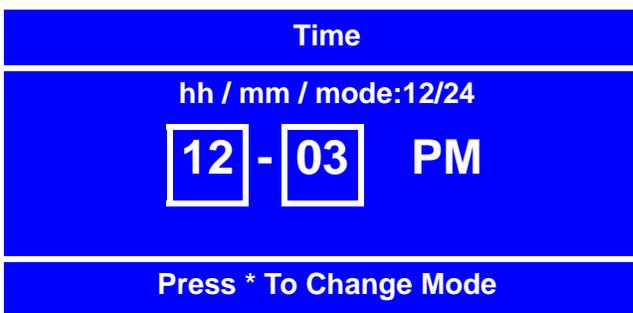
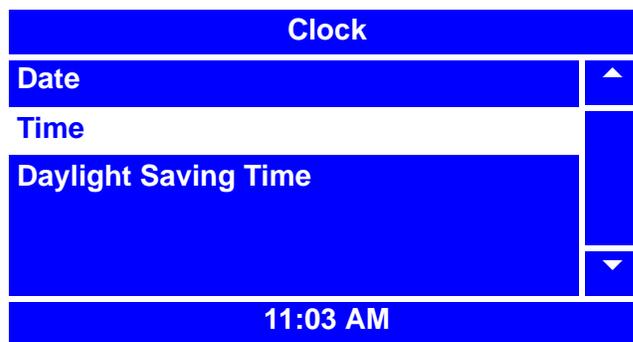
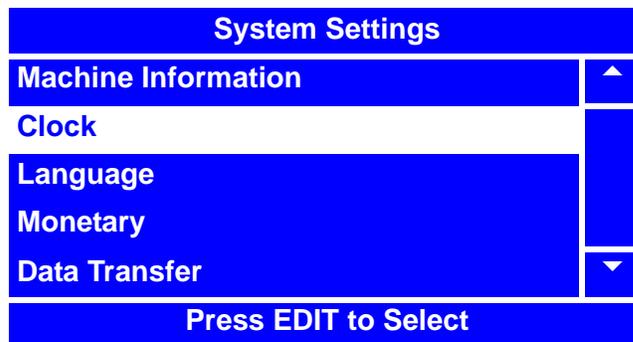
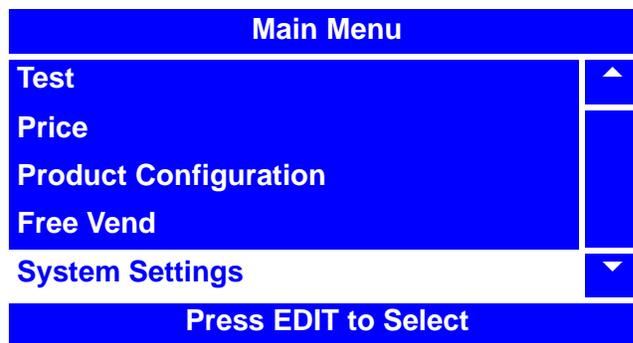
- Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .
- In the **System Settings** menu, use  or  to select **Clock** and press .
- In the **Clock** menu, use  or  to select **Time** and press .
- Using the number keys on either keypad, enter the correct time. Press  to toggle between AM, PM and 24-hr. formats.

NOTE

After you enter the last digit of the time, the cursor will return to the first digit. This is helpful if you enter the wrong time.

Using  or  will allow you to move the cursor to the position you desire, and change the hour modes.

- Press  to lock in the time and return to the **Clock** menu. With **Time** selected, verify that the status (bottom) line displays the date you entered, in the format you selected.
- Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Set Daylight Saving Time

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

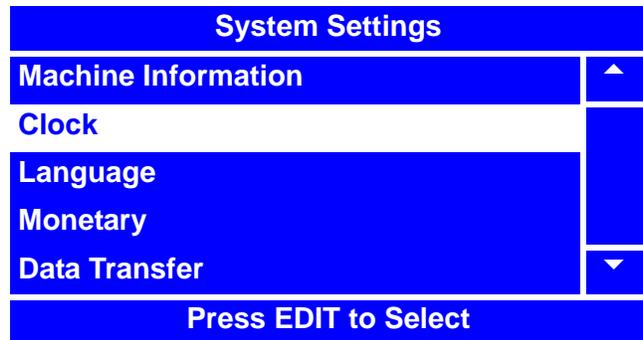
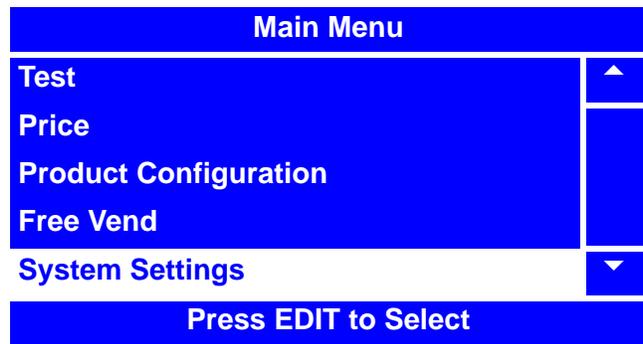
2. In the **System Settings** menu, use  or  to select **Clock** and press .

3. In the **Clock** menu, use  or  to select **Daylight Saving Time** and press .

4. In the **Daylight Saving Time** menu, press  or  to select which daylight saving time option you desire. The selected option is the one with the filled-in circle.

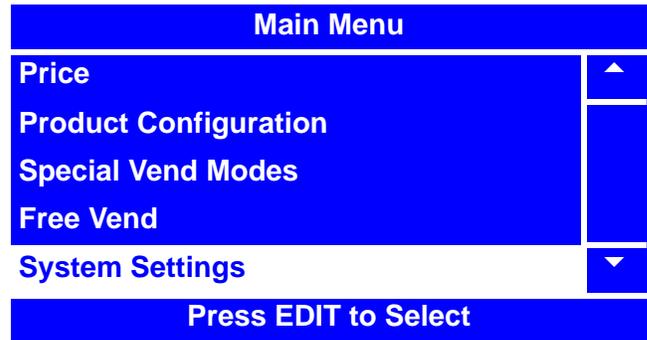
5. Press  to lock in the selection and return to the **Clock** menu. With **Daylight Saving Time** selected, verify that the status (bottom) line displays the daylight saving time option you selected.

6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

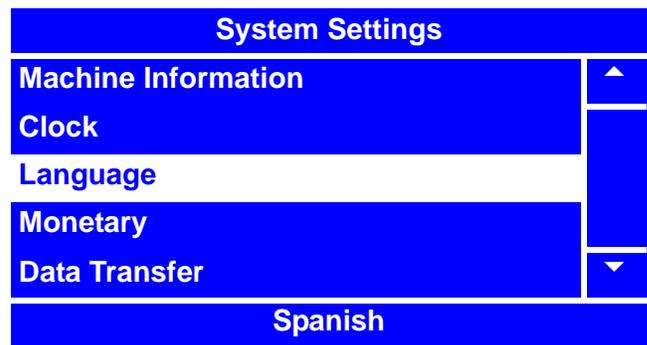


Select a Language

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



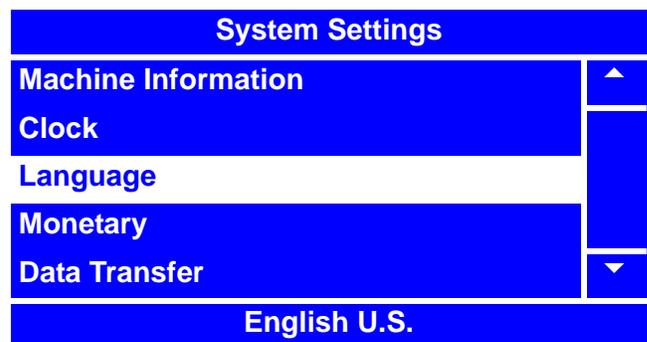
2. In the **System Settings** menu, use  or  to select **Language** and press .



3. In the **Language** menu, press  or  to select the desired language option. The selected option is the one with the filled-in circle.



4. Press  to lock in the selection and return to the **System Settings** menu. Verify that the status (bottom) line of the menu displays the selected option.



5. Press  once to return to the **Main Menu**.

Select the Coin Mechanism

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

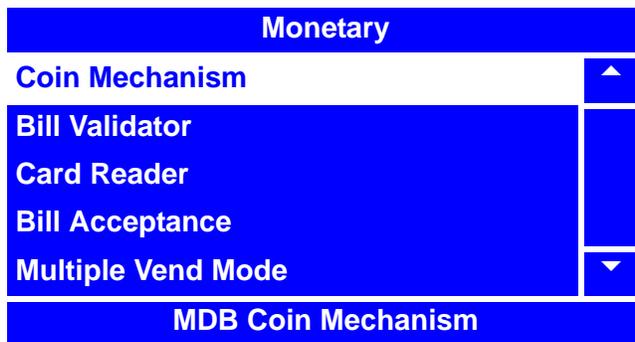
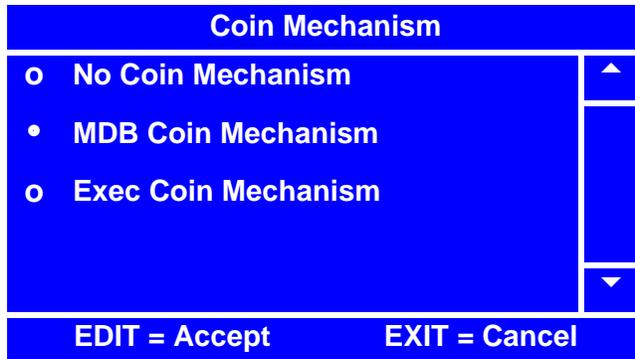
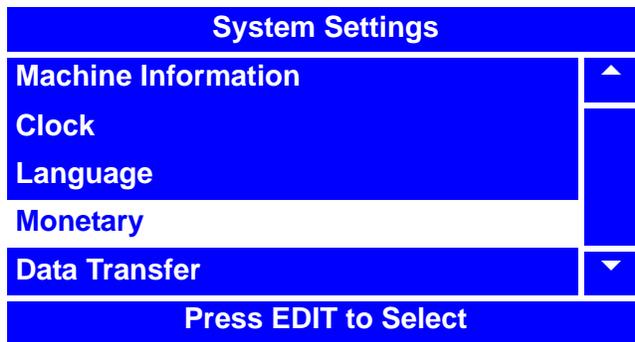
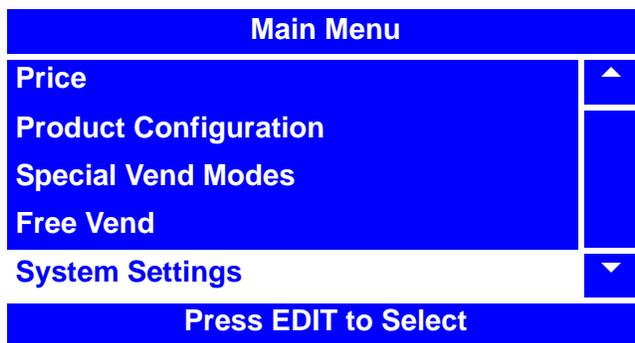
The selections in the **Monetary** menu may vary, depending upon how the selections for **Coin Mechanism**, **Bill Validator** and **Card Reader** are set. You will always be able to access **Coin Mechanism**.

3. In the **Monetary** menu, use  or  to select **Coin Mechanism** and press .

4. In the **Coin Mechanism** menu, press  or  to select the desired Coin Mechanism option. The selected option is the one with the filled-in circle.

5. Press  to lock in the selection and return to the **Monetary** menu. With **Coin Mechanism** selected, verify that the status (bottom) line of the **Monetary** menu displays your Coin Mechanism option selection.

6. Press  once to return to the **System Settings** menu, or twice to return to the **Main Menu**.



View Coins In/Out

NOTE

The **Coins In/Out** menu selection is accessed from the **Main Menu**, and is only available when a **Coin Mechanism** is activated. See "Select the Coin Mechanism" on page 130.

1. Press  until you reach the **Main Menu**, then use  or  to select **Coins In/Out**.

The **Coins In/Out** menu displays the following information:

- The value of the coins that your merchandiser is set to accept.
- The count of each value of coin currently in the merchandiser.
- The total dollar amount of each type of coin that is currently inside your merchandiser.

You can also dispense excess or desired

2. Press the number that corresponds with the coin value you wish to dispense. For example, pressing "3" would dispense one quarter. Each time you press the number, the merchandiser will dispense one of the corresponding value coin.
3. When you are finished viewing the information and/or dispensing excess or desired coins, press  once to return to the **Main Menu**.

NOTE

If your merchandiser has a recycler installed, the recycler contents will be reported as part of the count and value totals.

Main Menu	
Special Vend Modes	▲
Free Vend	
Coins In/Out	
System Settings	
Security Codes	▼
Press EDIT to Select	

Coins In/Out			
Press	Coins	Count	Value
1	.05	100	5.00
2	.10	215	21.50
3	.25	220	55.00
4	1.00	15	15.00

Set Change Without Purchase

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings**.

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

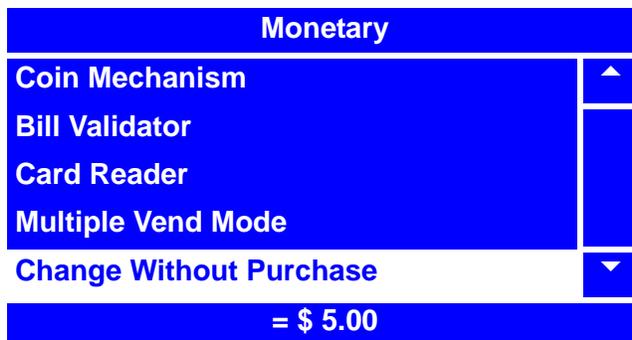
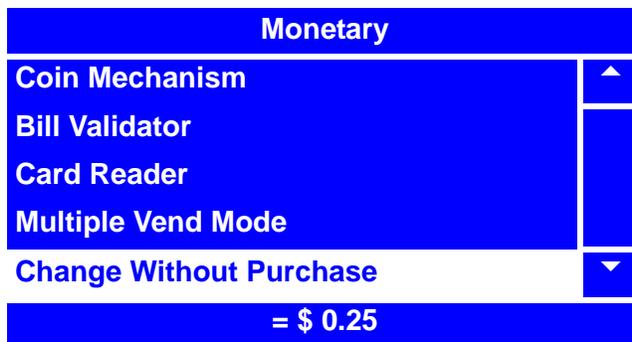
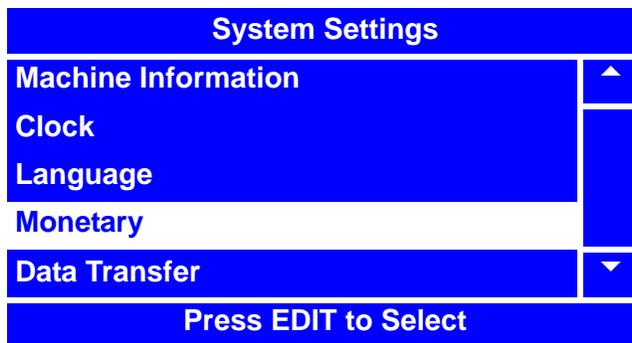
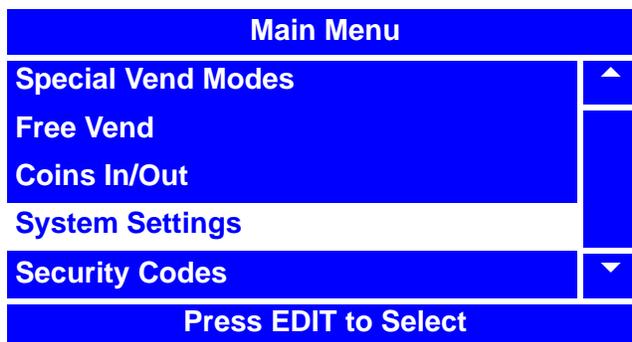
The **Change Without Purchase** menu selection is only available when a **Coin Mechanism** is activated. See "Select the Coin Mechanism" on page 130.

3. In the **Monetary** menu, use  or  to select **Change Without Purchase** and press .

4. Using the number keys on either keypad, enter the highest denomination of coin or bill that can be changed without purchase. The arrow keys will reposition the cursor. For example, if 0.00 is set, no change will be returned without purchase. If 00.25 is set, change will be returned is nickels, dimes and/or quarters are inserted. If 01.00 is set, \$1.00 bills and coins will be changed without purchase. Nickels, dimes and quarters are also returned.

5. Press  to lock in the selection and return to the **Monetary** menu. Verify that the status (bottom) line displays the amount of change that **Change Without Purchase** is set for.

6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Set Low Change Message

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings**.

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

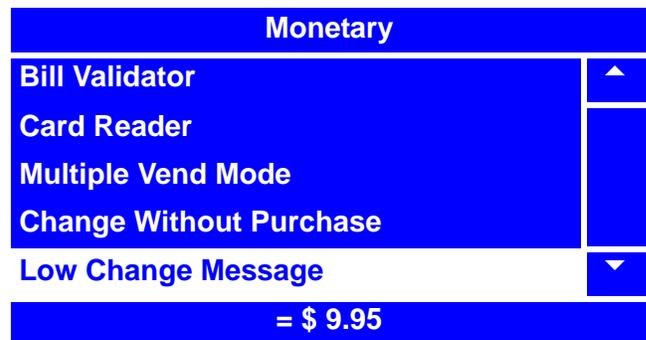
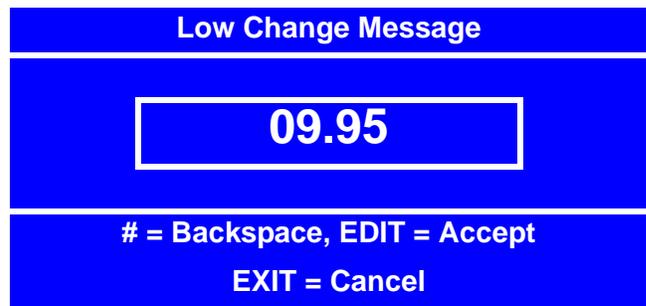
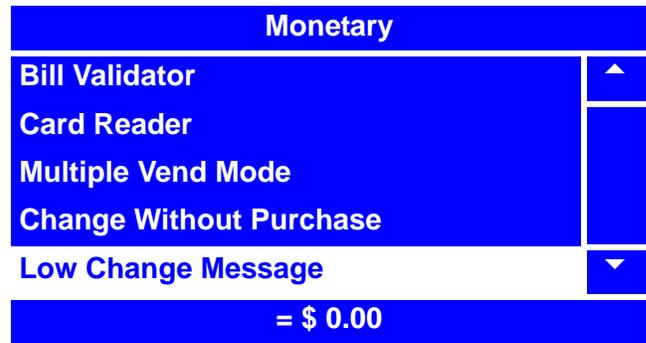
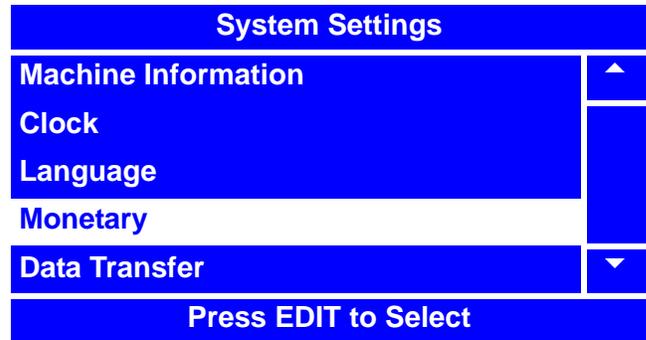
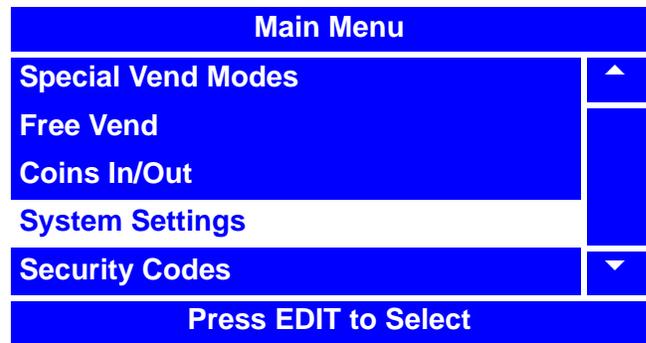
The **Low Change Message** menu selection is only available when a **Coin Mechanism** is activated. See "Select the Coin Mechanism" on page 130.

3. In the **Monetary** menu, use  or  to select **Low Change Message** and press .

4. Using the number keys on either keypad, enter the amount of change that will be remaining when you wish the merchandiser to start displaying a "Low Change" message. If the amount of change is less than \$10.00, use leading zeros. The arrow keys will reposition the cursor.

5. Press  to lock in the selection and return to the **Monetary** menu. Verify that the status (bottom) line displays the remaining change in the merchandiser when the **Low Change Message** is set to display.

6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Select the Bill Validator

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

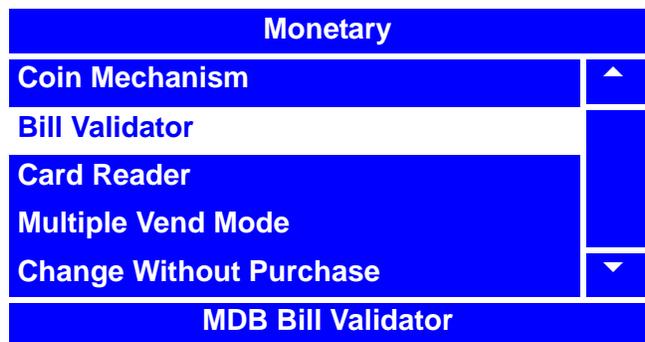
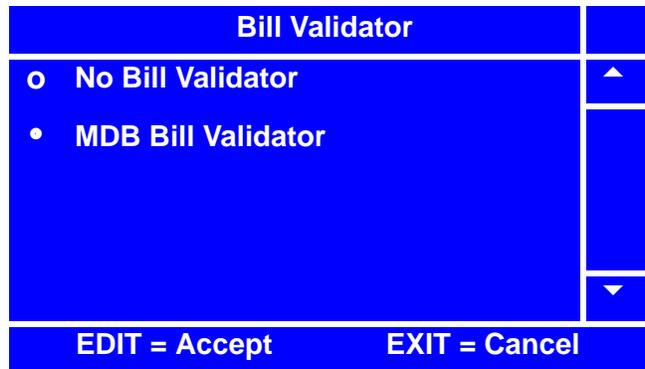
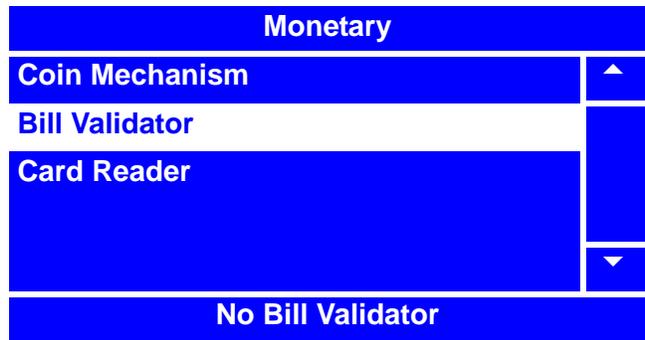
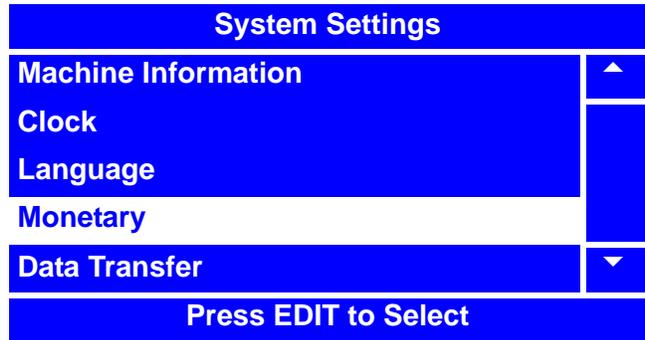
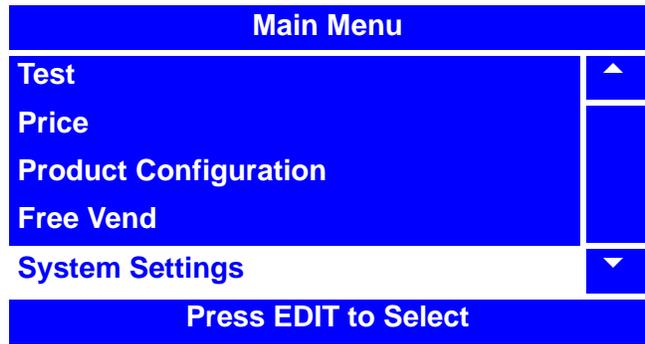
The selections in the **Monetary** menu may vary, depending upon how the selections for **Coin Mechanism**, **Bill Validator** and **Card Reader** are set. You will always be able to access **Bill Validator**.

3. In the **Monetary** menu, use  or  to select **Bill Validator** and press .

4. In the **Bill Validator** menu, press  or  to select the desired Bill Validator option. The selected option is the one with the filled-in circle.

5. Press  to lock in the selection and return to the **Monetary** menu. With **Bill Validator** selected, verify that the status (bottom) line displays your Bill Validator option selection.

6. Press  until you reach the **Main Menu**.
*You must do this to initialize the Bill Validator and activate the **Bill Acceptance** menu.*



Set Accept on Low Change

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings**.

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

The **Accept on Low Change** menu selection is only available when a **Coin Mechanism** and/or a **Bill Validator** are activated. See "Select the Coin Mechanism" on page 130 and/or "Select the Bill Validator" on page 134.

3. In the Monetary menu, use  or  to select **Accept on Low Change** and press .

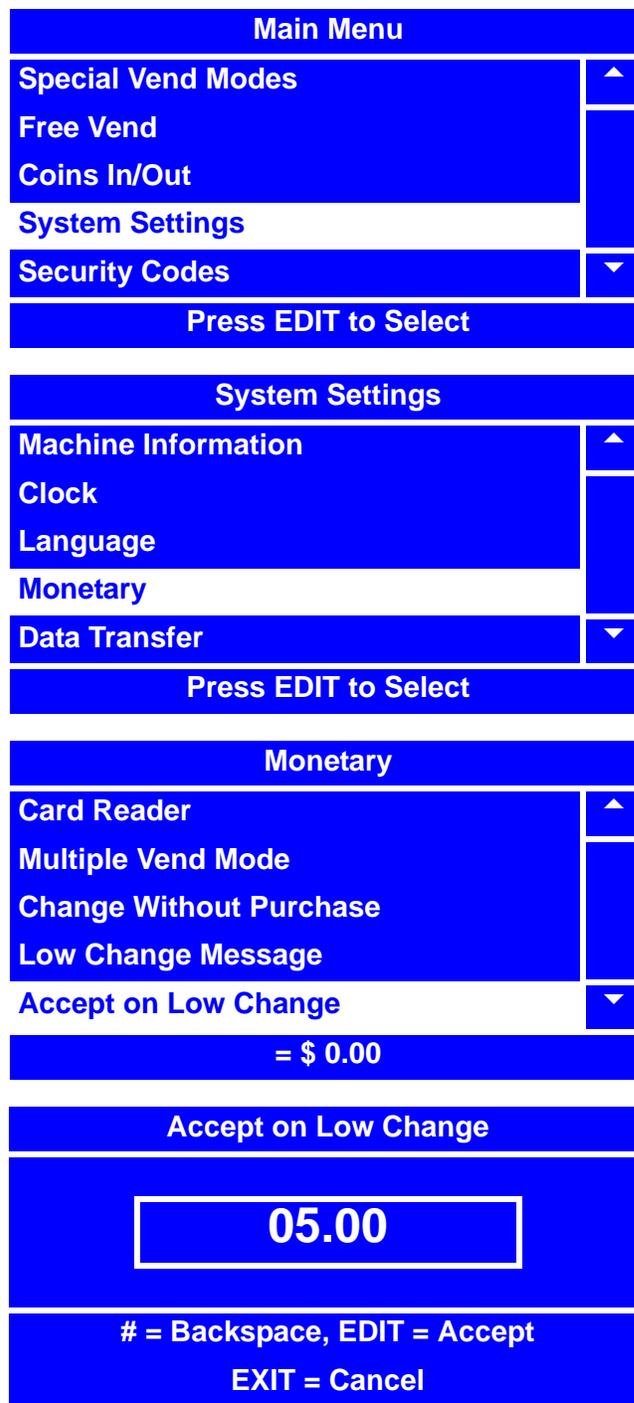
4. Using the number keys on either keypad, enter the **Accept on Low Change** value. The arrow keys will reposition the cursor. This value has two purposes:

A. This value tells the merchandiser how large a bill or coin to accept even though there is not enough change in the coin mech to cover all possible paybacks. For example: enter 01.00. In this case, the merchandiser will take a dollar bill or coin, even though there is less than \$1.00 worth of change in the coin mech.

Entering 05.00 tells the merchandiser to take a five dollar bill even though there is less than \$5.00 worth of change in the coin mech.

NOTE

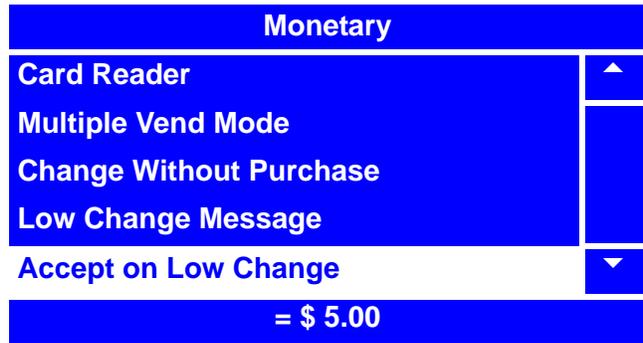
This could cause a customer to be short-changed. Entering 00.00 means that bills or coins will only be accepted if there is enough change in the coin mech to cover the payback.



Set Accept on Low Change (continued)

B. This value also tell the merchandiser how much the customer is allowed to overbuy a product. The customer will be short-changed when an overbuy occurs.

For example: for a value of 00.25, if there is no change in the coin mech, and the customer inserts a \$1.00 bill, a \$0.75 product can be purchased even though change cannot be paid back. The customer will be short-changed. Normally, a purchase will not be approved unless all change can be paid. Entering 00.00 means that the vend will only be approved when the correct change can be returned (overbuy disabled).



5. Press  to lock in the selection and return to the **Monetary** menu. Verify that the status (bottom) line displays the bill value that **Accept on Low Change** is set for.

6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

Set Bill Acceptance

1. Press  until you reach the **Main Menu**, then use the  or  to select **System Settings** and press .

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

The **Bill Acceptance** menu selection is only available when a **Bill Validator** is activated. See "Select the Bill Validator" on page 134.

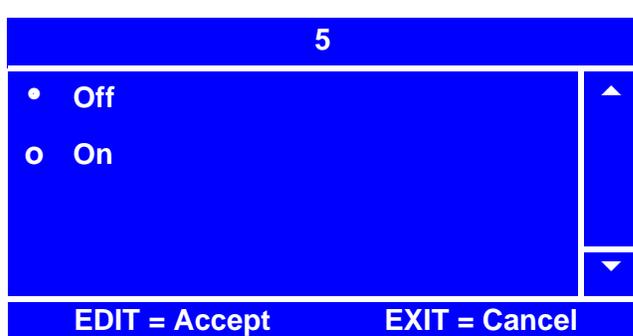
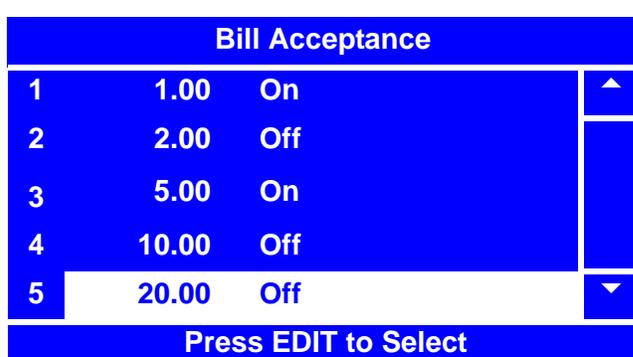
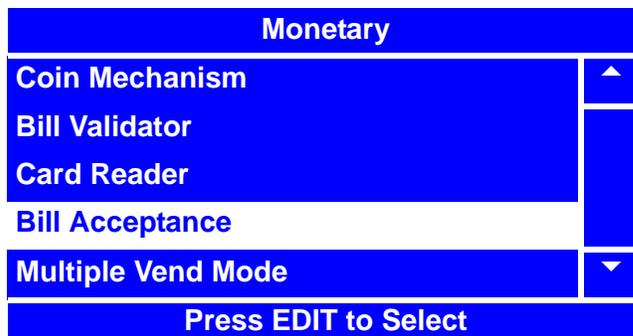
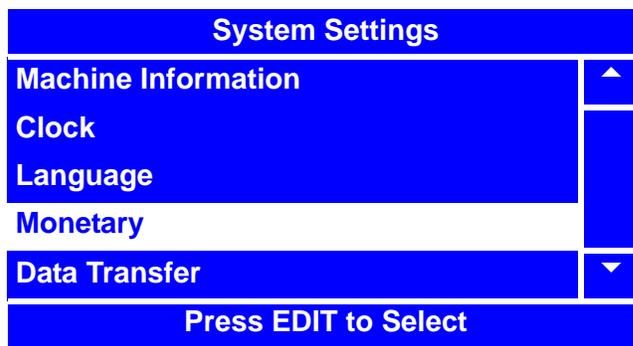
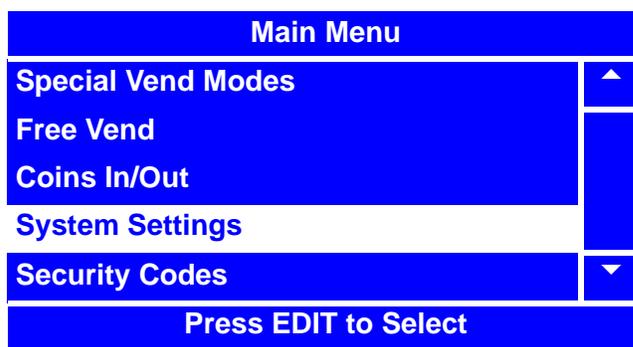
3. In the Monetary menu, use  or  to select **Bill Acceptance** and press .

4. In the **Bill Acceptance** menu, select the value of the bill you wish to set acceptance (**Off** or **On**) for and press .

5. In the "X" menu, press  or  to select **Off** or **On**. The selected option is the one with the filled-in circle.

6. Press  to lock in your selection (**Off** or **On**) and return to the **Bill Acceptance** menu. Verify that the status displayed next to the bill values is correct.

7. Press  once to return to the **System Settings** menu, or twice to return to the **Main Menu**.



Select the Card Reader

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

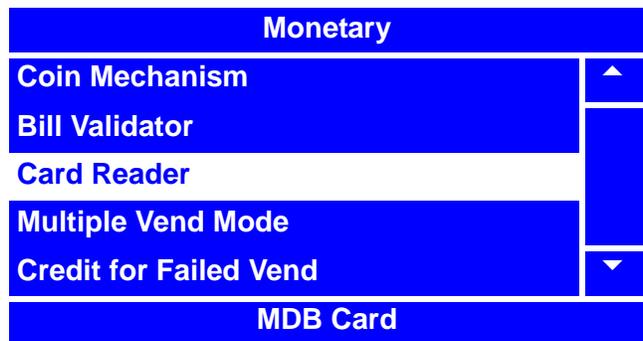
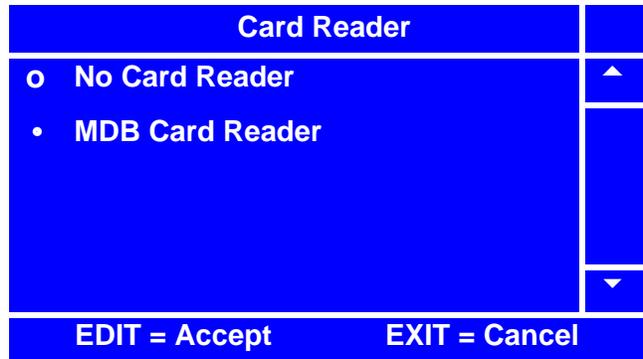
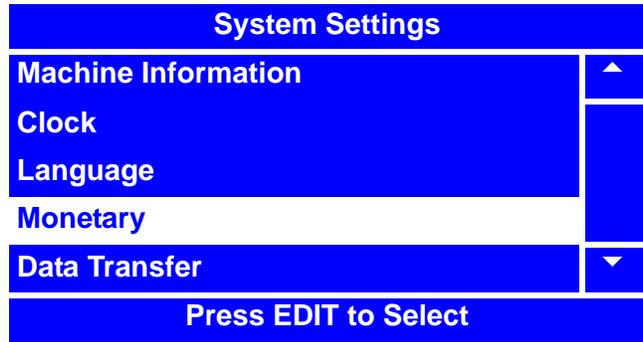
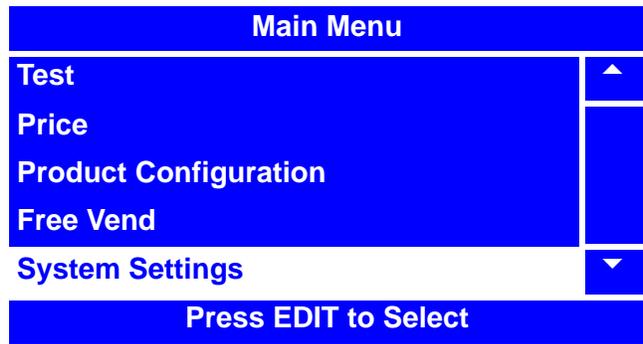
The selections in the **Monetary** menu may vary, depending upon how the selections for **Coin Mechanism**, **Bill Validator** and **Card Reader** are set. You will always be able to access **Card Reader**.

3. In the **Monetary** menu, use  or  to select **Card Reader** and press .

4. In the **Card Reader** menu, press  or  to select the desired Card Reader option. The selected option is the one with the filled-in circle.

5. Press  to lock in the selection and return to the **Monetary** menu. With **Card Reader** selected, verify that the status (bottom) line displays your Card Reader option selection.

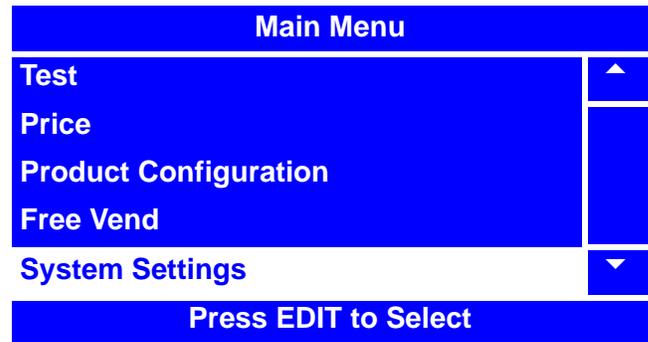
6. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



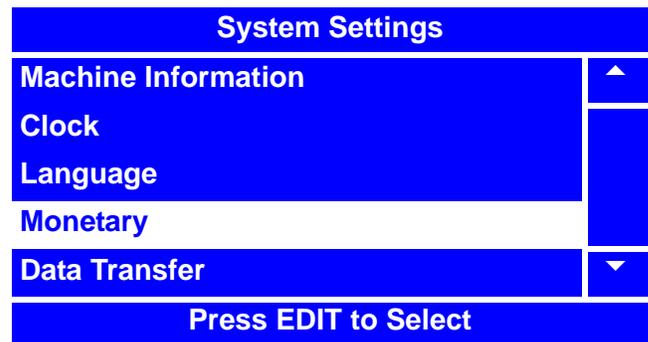
Set Card Revalue

Card Revalue set to **On** will allow customers to insert a card, then insert money and have credit applied to their card.

- Press  until you reach the **Main Menu**
Menu, then use  or  to select **System Settings** and press .



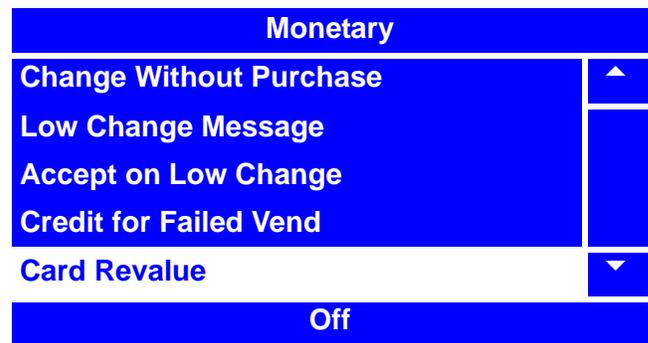
- In the **System Settings** menu, use  or  to select **Monetary** and press .



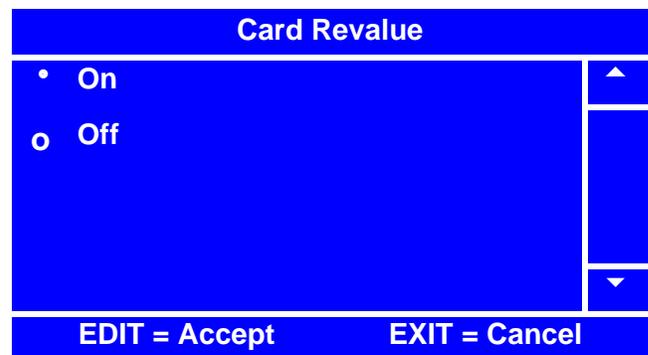
NOTE

The **Card Revalue** selection will not be available unless a **Card Reader** is selected. See “Select the Card Reader” on page 138.

- In the **Monetary** menu, press  or  to select **Card Revalue** and press .



- In the **Card Revalue** menu, press  or  to select **On** or **Off**. The selected option is the one with the filled-in circle.

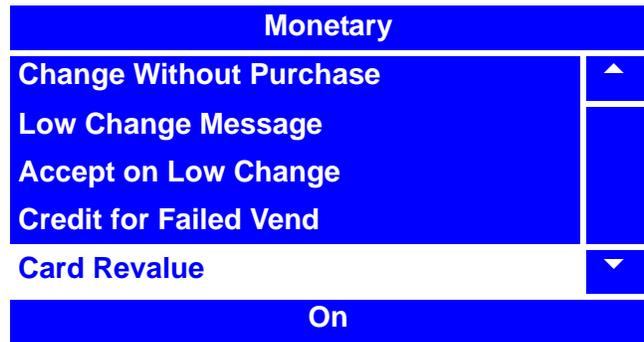


- Press  to lock in the selection and return to the **Monetary** menu.

Set Card Revalue (continued)

- Verify that the status (bottom) line of the **Monetary** menu displays the selected option (**On** or **Off**) when **Card Revalue** is highlighted.

- Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Set Multiple Vend Mode

The **Multiple Vend Mode** option specifies how the merchandiser will dispense change once a purchase is made. There are two **Multiple Vend Mode** options:

- a. **Single Vend** - change is dispensed as soon as a valid selection is made.
- b. **Multi Vend** - also called Declining Balance. The customer can make multiple vends as long as there is sufficient credit. In order to get change, the customer *must* press the coin return.

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

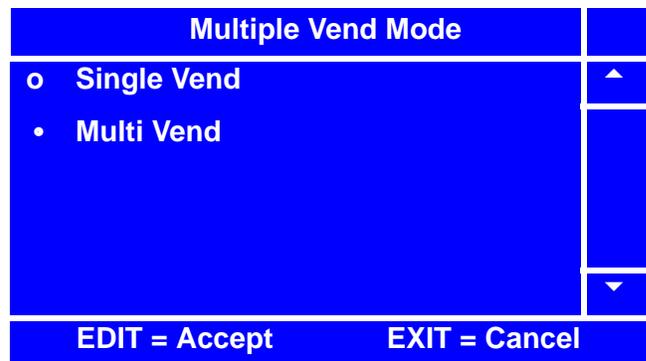
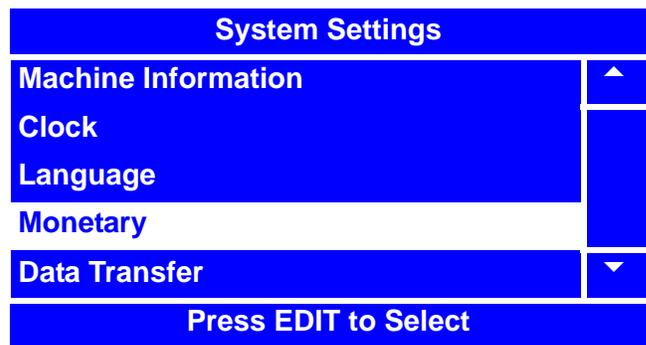
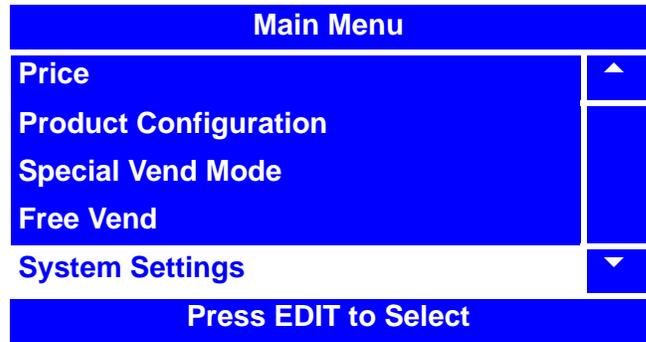
2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

The **Multiple Vend Mode** menu selection is only available when one or any combination of **Coin Mechanism, Bill Validator or Card Reader** are activated. See “Select the Coin Mechanism” on page 130, “Select the Bill Validator” on page 134 and/or “Select the Card Reader” on page 138.

3. In the **Monetary** menu, select **Multiple Vend Mode** and press .

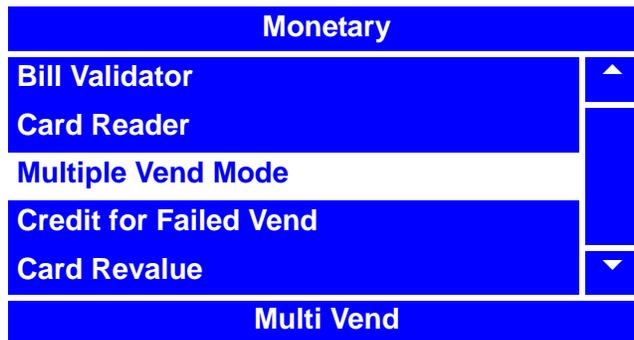
4. In the **Multiple Vend Mode** menu, press  or  to select the desired option. The selected option is the one with the filled-in circle.



Set Multiple Vend Mode (continued)

5. Press  to lock in the selection and return to the **Monetary** menu.

6. Verify that the status (bottom) line displays the selected option when **Multiple Vend Mode** is highlighted.



7. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

Set Credit for Failed Vend

If a failed vend occurs, the customer's money may be returned, or the customer's credit could be restored to the merchandiser for another selection. There are two **Credit for Failed Vend** options:

- a. **Hold Credit** - this allows the customer's credit to be restored to the merchandiser for another selection.
- b. **Return Change** - this allows for the customer's money to be returned.

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

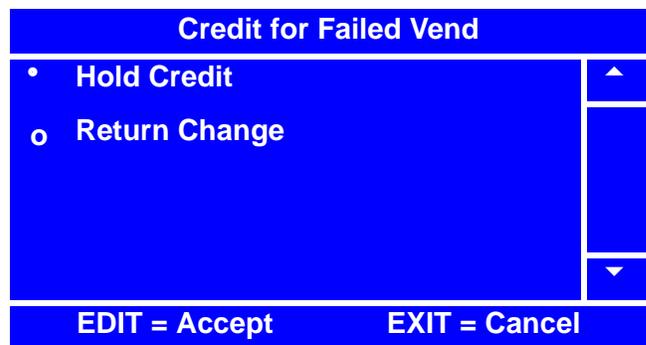
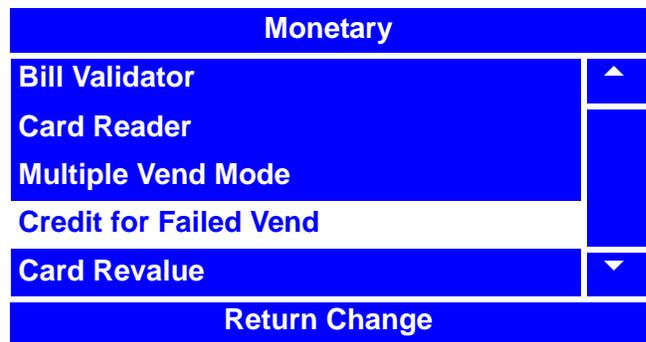
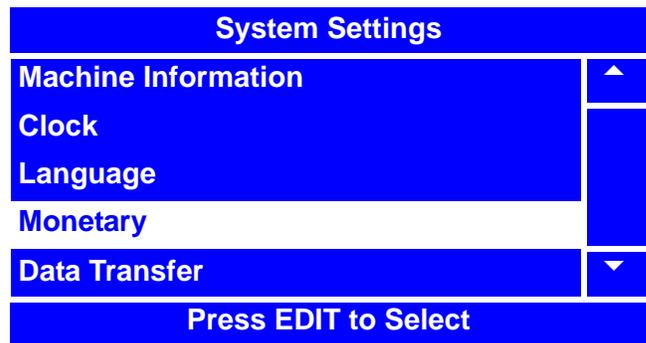
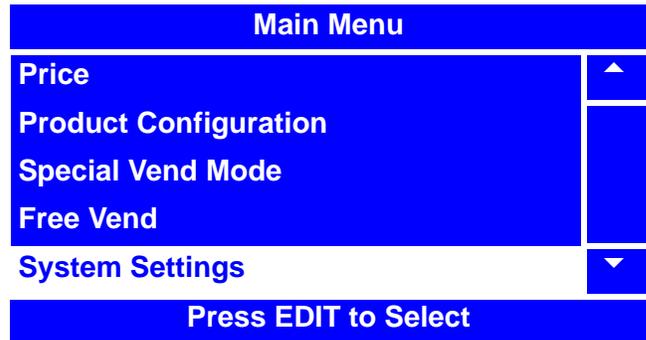
2. In the **System Settings** menu, use  or  to select **Monetary** and press .

NOTE

The **Credit for Failed Vend** menu selection is only available when one or any combination of **Coin Mechanism**, **Bill Validator** or **Card Reader** are activated. See "Select the Coin Mechanism" on page 130, "Select the Bill Validator" on page 134 and/or "Select the Card Reader" on page 138.

3. In the **Monetary** menu, select **Credit for Failed Vend** and press .

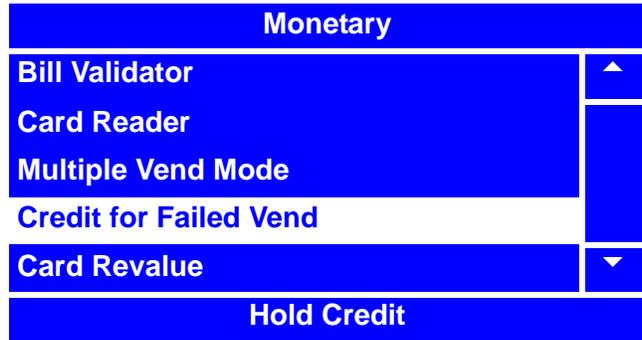
4. In the **Credit for Failed Vend** menu, press  or  to select the desired option. The selected option is the one with the filled-in circle.



Set Credit for Failed Vend (continued)

5. Press  to lock in the selection and return to the **Monetary Menu**.

6. In the **Monetary** menu, verify that the option you selected matches the status (bottom) line when **Credit for Failed Vend** is selected.

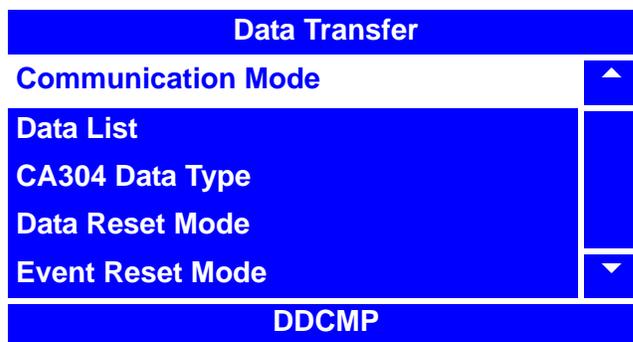
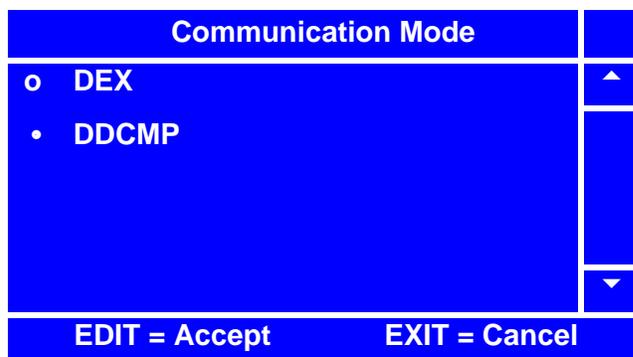
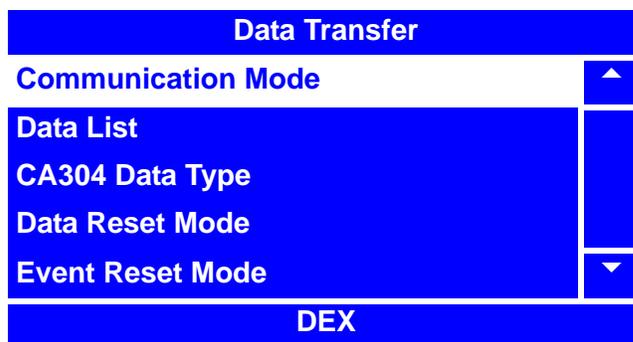
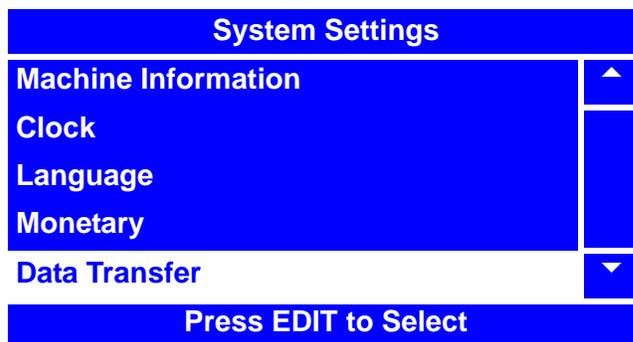
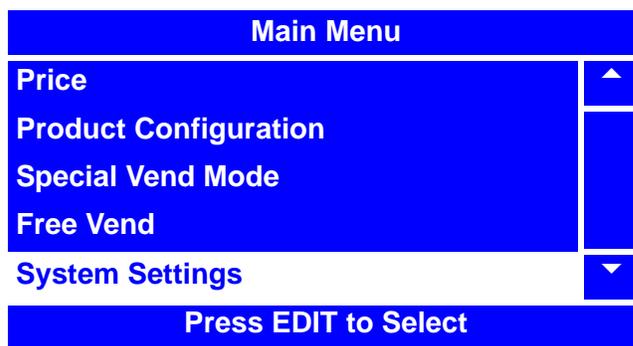


7. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

Set Data Transfer

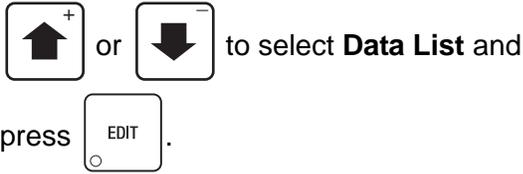
Set Communication Mode

- Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .
- In the **System Settings** menu, use  or  to select **Data Transfer** and press .
- In the **Data Transfer** menu, use  or  to select **Communication Mode** and press .
- In the **Communication Mode** menu, use  or  to select the desired option. (This sets the desired data collection mode. DEX is most commonly used in the US.) The selected option is the one with the filled-in circle.
- Press  to lock in the selection and return to the **Data Transfer** menu.
- In the **Data Transfer** menu, verify that the option you selected matches the status (bottom) line of the display when **Communication Mode** is selected.
- Continue on to the next procedure to "Set Data List" on page 146.



Set Data List

1. In the **Data Transfer** menu, use



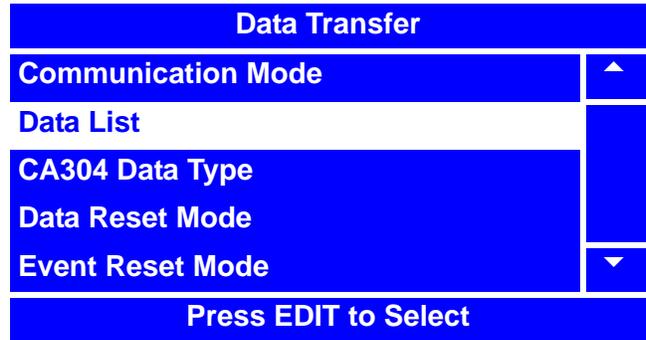
2. In the **Data List** menu, use  or  to highlight a selection and press  to enable or disable it. Enabled selections will have an “X”(s) to the left.

NOTE

By pressing , you are able to quickly remove or add the “X”(s) from all of the selections.

3. Press  once to return to the **Data Transfer** menu.

4. Continue on to the next procedure to “Set CA304 Data Type” on page 147.



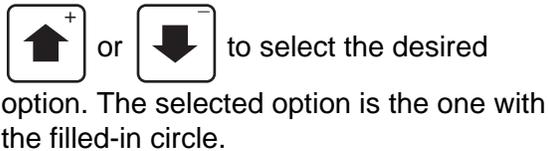
Set CA304 Data Type

1. In the **Data Transfer** menu, use



Type and press .

2. In the **CA304 Data Type** menu, use



NOTE

Currency - the value of bills in the stacker will be transmitted in a cash format.

For example, 200 for two dollars. (Currency is the default setting.)

Numeric - the value of the bills in the stacker will be transmitted in a dollar-count format.

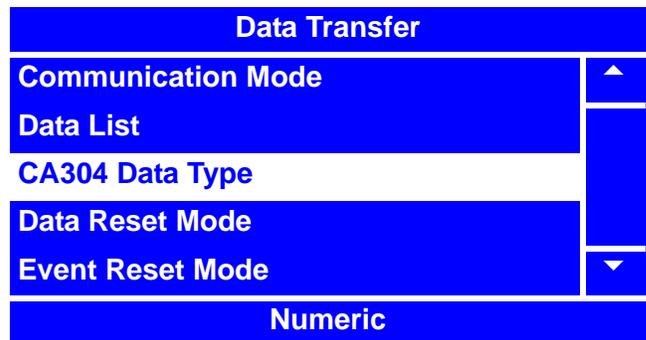
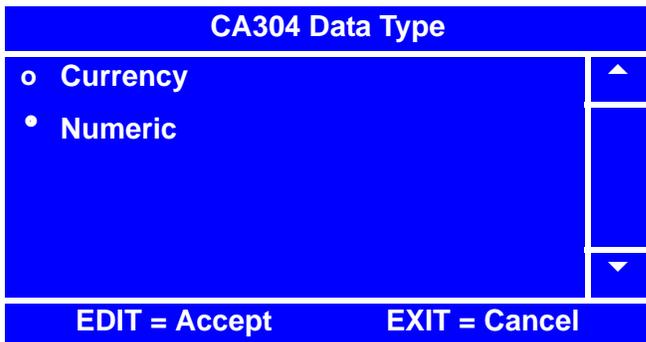
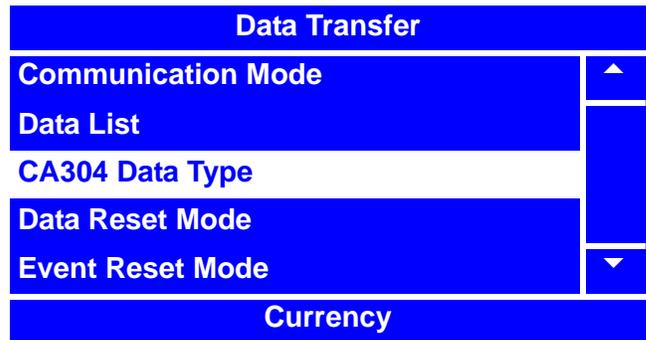
For example, 2 for two dollars.

3. Press to lock in the selection and return to the **Data Transfer** menu. Verify that the selected option is displayed in the status (bottom) line when **CA304 Data Type** is selected.

NOTE

If your bill count is incorrect, the **CA304** setting may be wrong. Try using the opposite CA304 setting.

4. Continue on to the next procedure to “Set Data Reset Mode” on page 148.



Set Data Reset Mode

1. In the **Data Transfer** menu, use



Data Reset Mode and press .

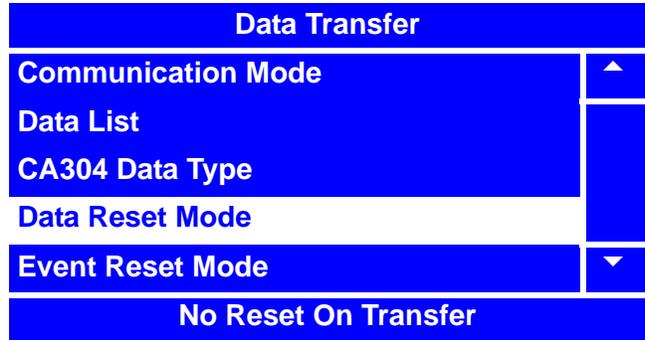
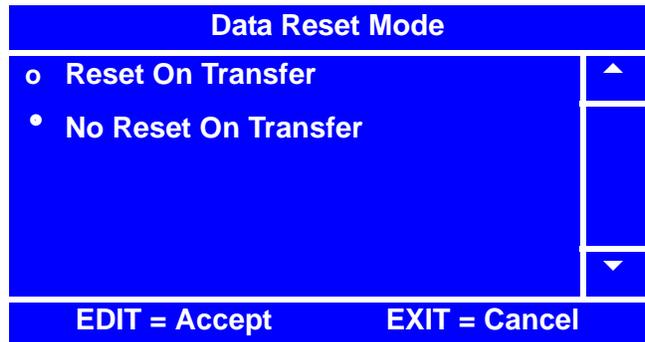
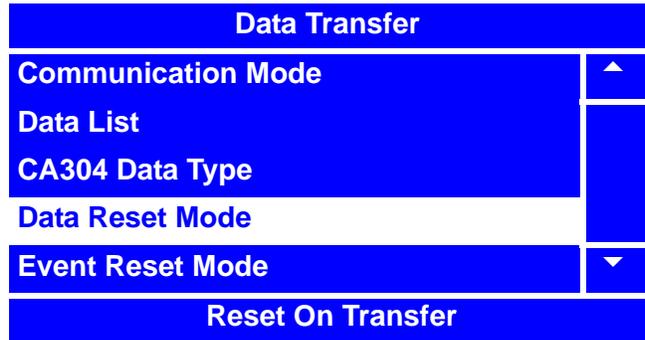
2. In the **Data Reset Mode** menu, use



(Reset On Transfer or No Reset On Transfer) option. The selected option is the one with the filled-in circle.

3. Press to lock in the selection and return to the **Data Transfer** menu. Verify that the selected option is displayed in the status (bottom) line of the menu when **Data Reset Mode** is selected.

4. Continue on to the next procedure to “Set Event Reset Mode” on page 149.



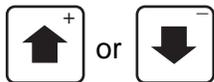
Set Event Reset Mode

1. In the **Data Transfer** menu, use



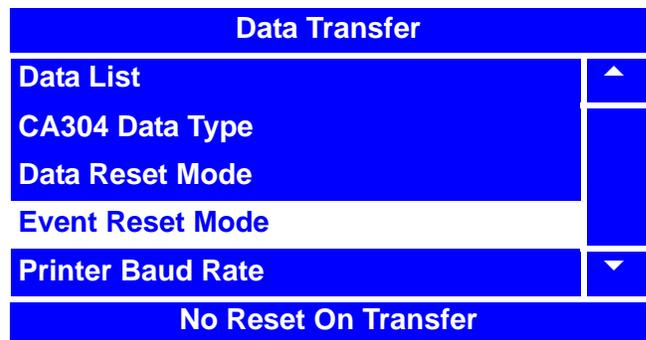
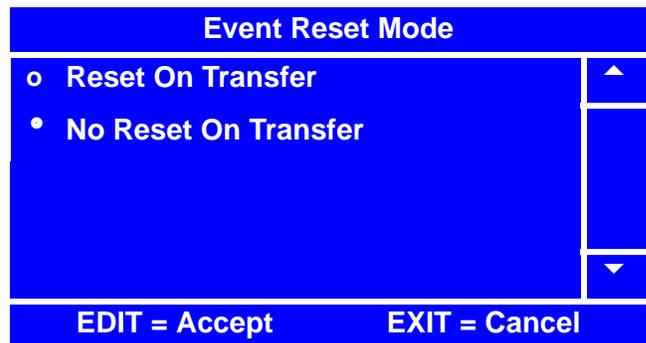
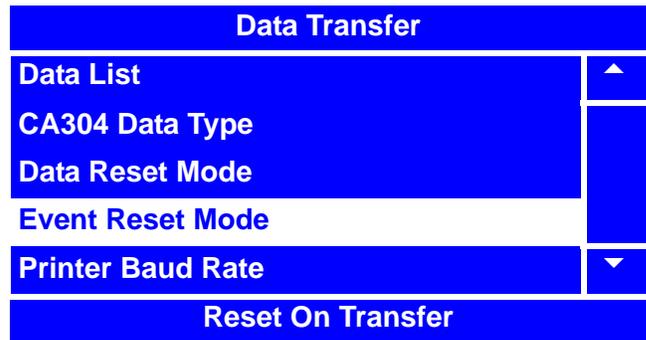
Event Reset Mode and press .

2. In the **Event Reset Mode** menu, use

 to select the desired (**Reset On Transfer** or **No Reset On Transfer**) option. The selected option is the one with the filled-in circle.

3. Press  to lock in the selection and return to the **Data Transfer** menu. Verify that the selected option is displayed in the status (bottom) line of the menu when **Event Reset Mode** is selected.

4. Continue on to the next procedure to “Set Printer Baud Rate” on page 150.



Set Printer Baud Rate

- In the **Data Transfer** menu, use



Printer Baud Rate and press .

- In the **Printer Baud Rate** menu, use



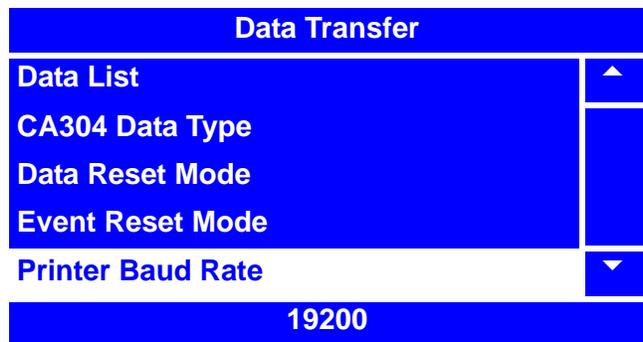
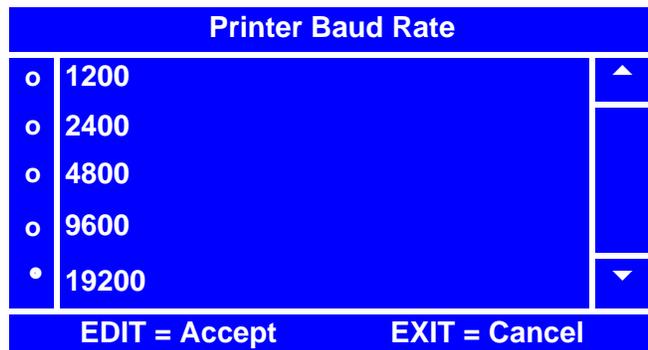
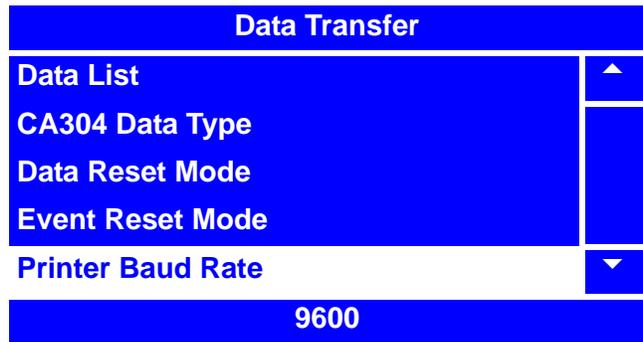
option. The selected option is the one with the filled-in circle.

NOTE

The **Printer Baud Rate** is the rate that information is passed from the main controller to the buffer so that data can be printed. Failure to set the proper **Printer Baud Rate** will cause the printer to not print all the data in a legible format.

- Press  to lock in the selection and return to the **Data Transfer** menu. Verify that the selected option is displayed in the status (bottom) line of the menu when **Printer Baud Rate** is selected.

- Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



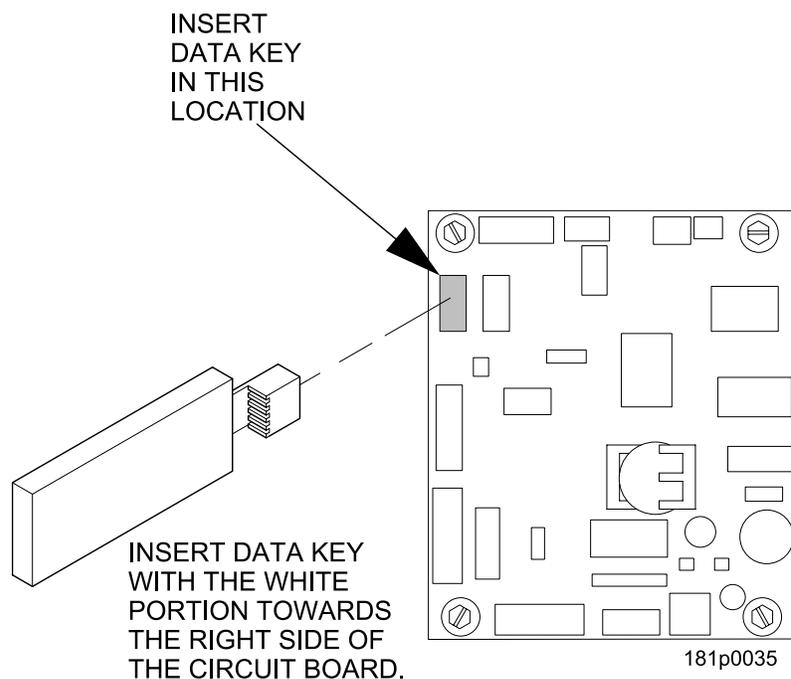
Connect and Disconnect the Data Key

1. Turn off power to the machine.
2. Open monetary door and remove circuit board cover.
3. Install the Data Key onto the main controller at J9A, as shown in figure below. Note the proper orientation of the Data Key onto the PCB header.

WARNING

**Use care when powering up the machine,
due to high voltage components and parts.**

4. Turn on power to the machine.
5. Access the service keypad and display.
6. Perform the procedure(s) that you wish to perform while Data Key is installed.
7. Turn off power to the machine.
8. Carefully remove the Data Key from the PCB header of the main controller at J9A.
9. Re-install the circuit board cover.
10. Turn on power to the machine.



Firmware Selection (Serial Flash Menu)

The **Firmware** selection line in the **Serial Flash** menu will not always appear. This is because it may not be loaded up on the currently inserted Data Key.

If the **Firmware** selection line does appear, it is **IMPERATIVE** that you **DO NOT** attempt to perform this procedure.

WARNING

Loading or copying **Firmware** to the Data Key will result in the system software that operates the machine being transferred to the Data Key and **will cause your machine to be inoperable.**

DO NOT CHOOSE or try to perform this function!

System Settings	
Clock	▲
Language	
Monetary	
Data Transfer	
Serial Flash	▼
Press EDIT to Select	
Serial Flash	
Firmware	0
Configuration Data	0
Config & Sales Data	0
Press EDIT to Select	

Save Configuration Data to Data Key

This procedure allows you to copy data such as Custom Marketing Messages and Timed Events settings to the Data Key for back up and/or transfer to other machines.

1. Follow the instructions in "Connect and Disconnect the Data Key" on page 151 to install the Data Key

2. After installing the Data Key, access the **System Settings** menu by pressing  until you reach the **Main Menu**, then press  to scroll down to **System Settings**

and press .

3. In the **System Settings** menu, press  to select **Serial Flash** and press .

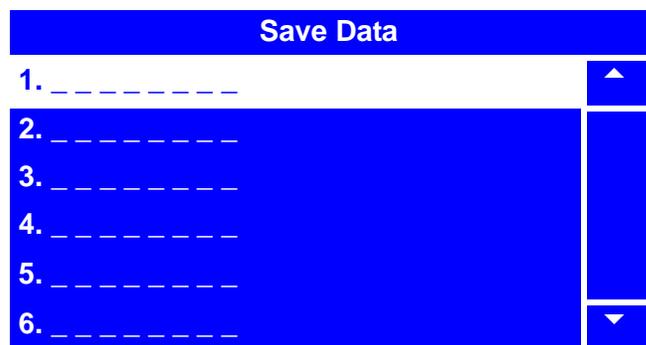
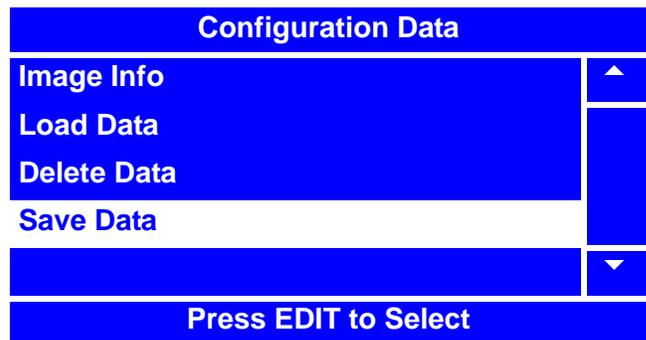
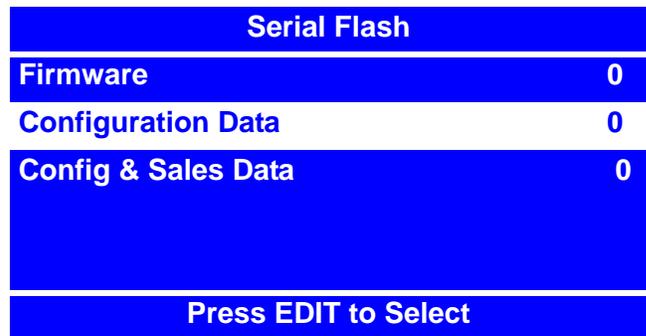
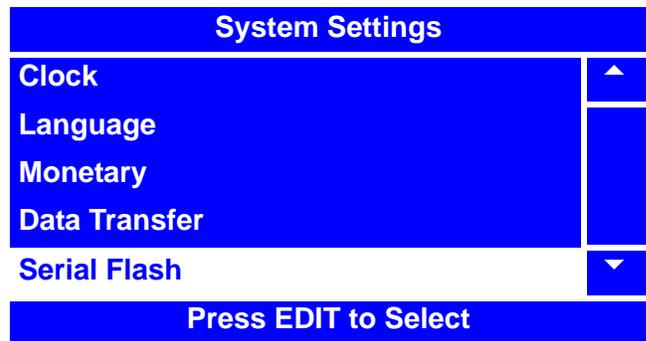
4. In the **Serial Flash** menu, press  to select **Configuration Data** and press .

NOTE

If the Data Key has no configuration data stored, the only item displayed in the **Configuration Data** menu will be "Save Data."

5. In the **Configuration Data** menu, press  to select **Save Data** and press .

6. In the **Save Data** menu, press  to select a blank description line and press .



Save Configuration Data to Data Key (continued)

7. A second **Save Data** menu will appear.

Press  to select **Edit Description** and press .



8. Enter a description of the data you are saving by using the keypad. Refer to the “NUMERIC/CHARACTER TABLE” on page 178.

Confirm by pressing .



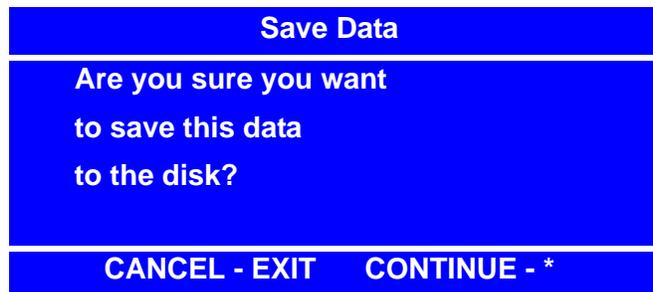
9. The screen will then return to the second

Save Data menu. Press  to select **Save Data** and press  to confirm.



10. A third **Save Data** screen will appear, asking you if you are sure you want to save that particular Data Description from the

Data Key. Confirm by pressing . The menu screen will then cycle to the **Ready** screen.



11. To confirm that the Data Description you entered was saved, follow the steps in “View Image Info (Data Description) on Data Key” on page 157.

12. Remove the Data Key (refer to “Connect and Disconnect the Data Key” on page 151.)

Save Configuration and Sales Data to Data Key

This procedure allows you to copy data such as Vend Totals or Sales Totals from the machine to the Data Key for back up.

1. Follow the instructions in “Connect and Disconnect the Data Key” on page 151 to install the Data Key.

2. After installing the Data Key, access the **System Settings** menu by pressing  until you reach the **Main Menu**, then press

 to scroll down to **System Settings**

and press .

3. In the **System Settings** menu, press  to select **Serial Flash** and press .

4. In the **Serial Flash** menu, press  to select **Config & Sales Data** and press .

NOTE

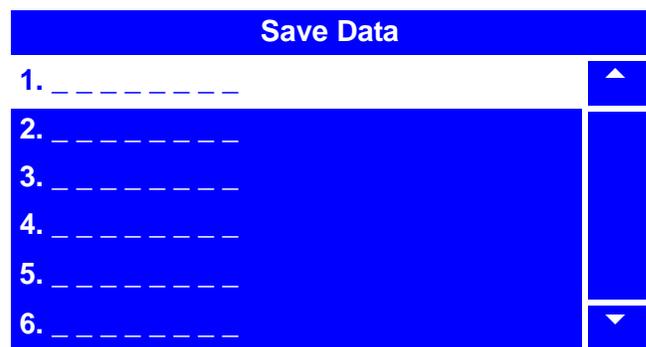
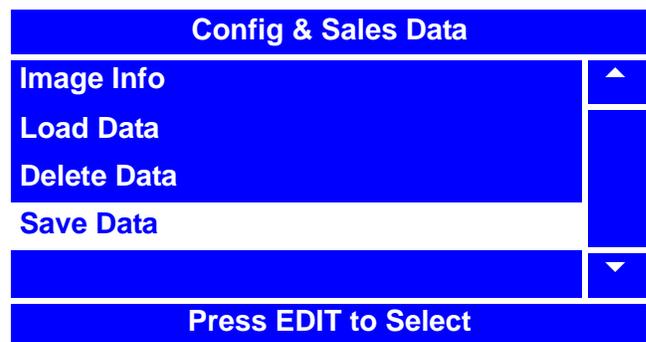
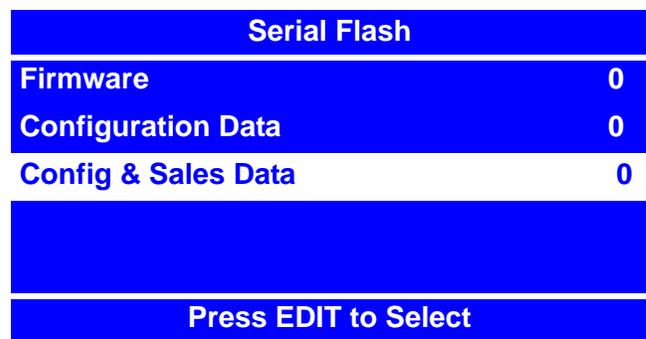
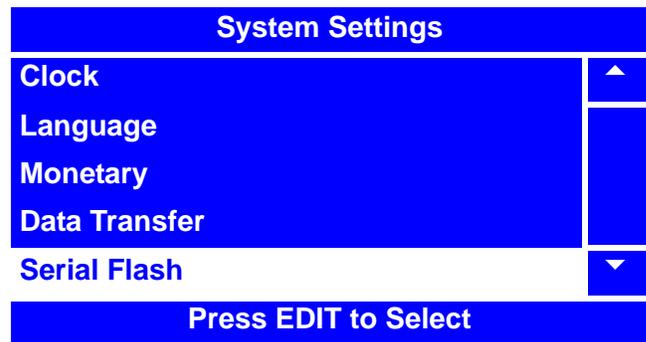
If the Data Key has no configuration data stored, the only item displayed in the **Config & Sales Data** menu will be “**Save Data.**”

5. In the **Config & Sales Data** menu, press  to select **Save Data** and

press .

6. In the **Save Data** menu, press  to select a blank description line and

press .



Save Configuration and Sales Data to Data Key (continued)

7. A second **Save Data** menu will appear.

Press  to select **Edit Description** and press .



8. Enter a description of the data you are saving by using the keypad. Refer to the "NUMERIC/CHARACTER TABLE" on page 178.

Confirm by pressing .



6. The screen will then return to the second

Save Data menu. Press  to select **Save Data** and press  to confirm.



7. A third **Save Data** screen will appear, asking you if you are sure you want to save that particular Data Description from the

Data Key. Confirm by pressing . The menu screen will then cycle to the **Ready** screen.



8. To confirm that the Data Description you entered was saved, follow the steps in "View Image Info (Data Description) on Data Key" on page 157.

9. Remove the Data Key (refer to "Connect and Disconnect the Data Key" on page 151.)

View Image Info (Data Description) on Data Key

NOTE

In performing this procedure, follow the instructions in “Connect and Disconnect the Data Key” on page 151 to install and remove the Data Key

1. After installing the Data Key, access the

System Settings menu by pressing  until you reach the **Main Menu**, then press  to scroll down to **System Settings** and press .

2. In the **System Settings** menu, press  to select **Serial Flash** and press .

NOTE

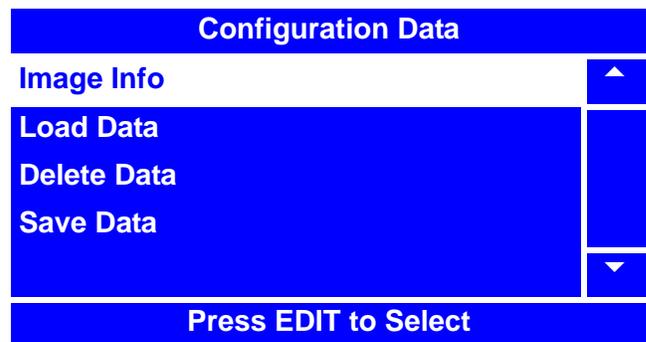
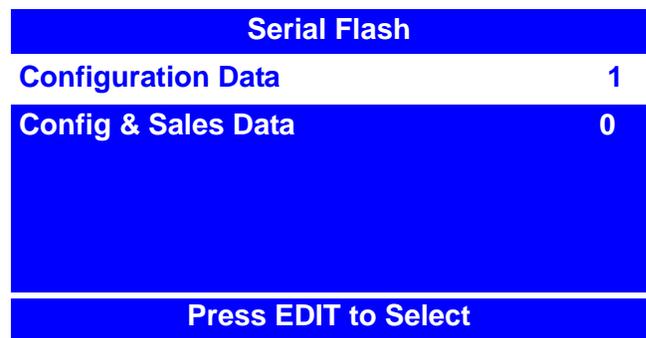
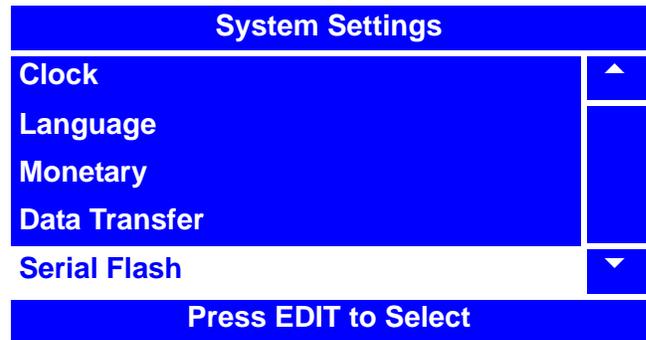
This procedure is performed in exactly the same manner whether using the **Configuration Data** or the **Config & Sales Data** functions.

3. In the **Serial Flash** menu, press  to select **Configuration Data** OR **Config & Sales Data** and press .

NOTE

If the Data Key has no data stored, the only item in the **Configuration Data** OR **Config & Sales Data** menu will be “**Save Data**,” In that case, there will be no Image Info to view.

4. In the **Configuration Data** OR **Config & Sales Data** menu, press  to select **Image Info** and press .



View Image Info (Data Description) on Data Key (continued)

NOTE

Image Info will initially be displayed as the original software version number (for example, in screen at right, it is 181.01.00.H) followed by the date the Image Info (Data Description) was saved. You will have to choose Image Info by selecting the date that it was originally saved.

Image Info		
1.	181.01.00.H	12/17/07
2.	181.01.00.H	11/15/07
3.	181.01.00.H	11/01/07
4.	-----	
5.	-----	
6.	-----	

5. In the **Image Info** menu, press  to select the Image Info you wish to display and press .

6. A second **Image Info** screen will appear, displaying the software version, the Data Description that was originally entered, the date the data was saved, and the time the data was saved. In the example at right, the Data Description is displayed as **ABC123**.

Image Info	
Version:	181.01.00.H
Desc:	ABC123
Date:	12/17/07
Time:	10:15 AM

7. Press  once to return to the **Image Info** menu to choose another Data Description, twice to return to the **Configuration Data OR Config & Sales Data** menu to perform a different Data function, or several times to reach the **Main Menu**.

8. If you have finished performing all Data Key functions, remove the Data Key (refer to "Connect and Disconnect the Data Key" on page 151.)

Load Configuration Data from Data Key to Machine

NOTE

In performing this procedure, follow the instructions in "Connect and Disconnect the Data Key" on page 151 to install and remove the Data Key.

1. Access the **System Settings** menu by

pressing  until you reach the **Main**

Menu, then press  to scroll down to

System Settings and press .

2. In the **System Settings** menu, press 

to select **Serial Flash** and press .

3. In the **System Settings** menu, press 

to select **Serial Flash** and press .

4. In the **Serial Flash** menu, press 

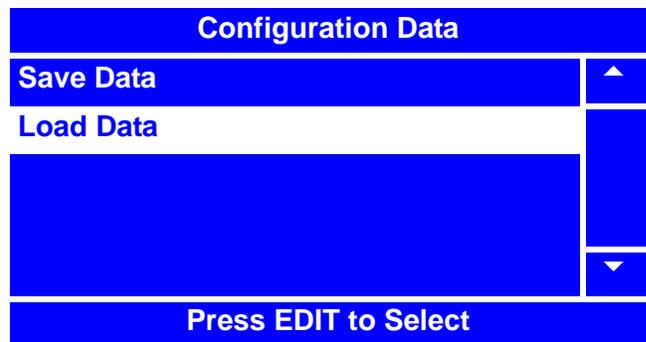
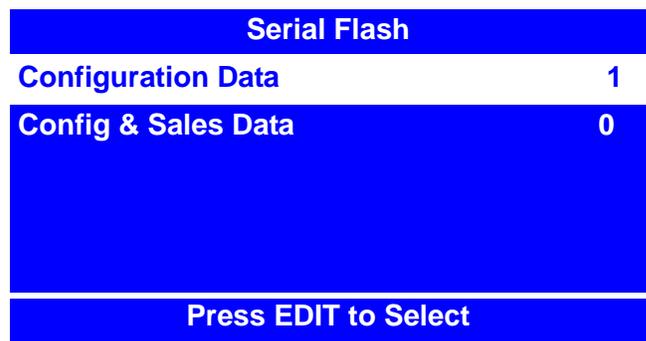
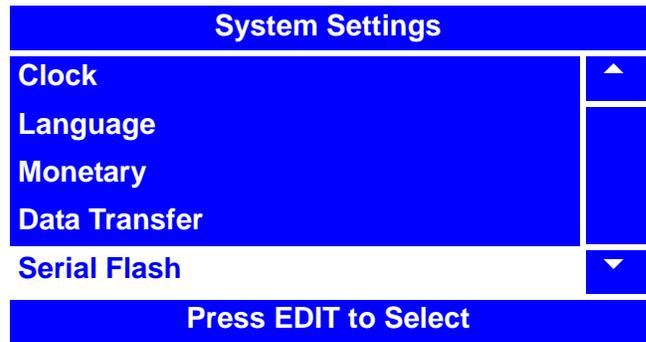
to select **Configuration Data** and

press .

5. In the **Configuration Data** menu, press

 to select **Load Data** and

press .



Load Configuration Data from Data Key to Machine (continued)

6. In the **Load Data** menu, press  to select the Data Description you wish to copy and press .

7. A second **Load Data** screen will appear, asking you if you are sure you want to load that particular Data Description from the Data Key. Confirm by pressing .

8. The menu screen will then cycle to the **Ready** screen.

NOTE

You may wish to store Data Key Configuration Data to the machine's memory. To do so, follow the steps in "Backup Data" on page 164.

9. If you have finished performing all Data Key functions, remove the Data Key (refer to "Connect and Disconnect the Data Key" on page 151.)

Load Data		
1.	181.00.01.H	12/17/07
2.	181.00.01.H	11/15/07
3.	181.00.01.H	11/01/07
4.	-----	
5.	-----	
6.	-----	

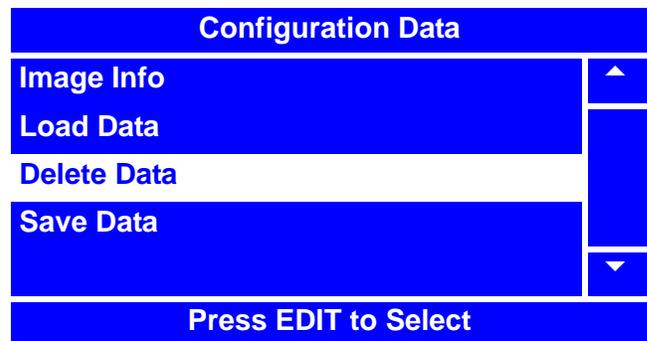
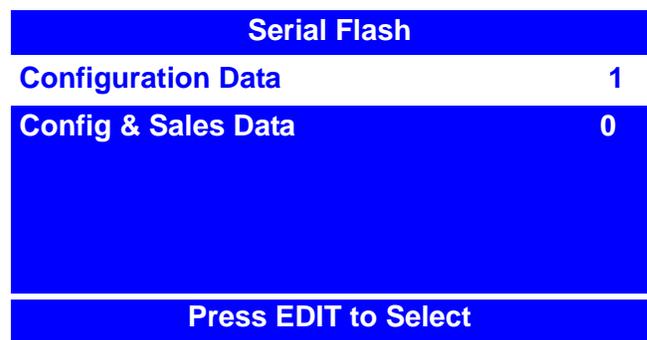
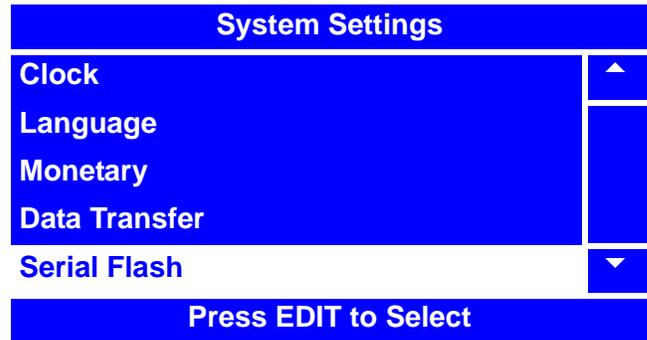
Load Data	
Are you sure you want to load this image from the disk?	
CANCEL - EXIT	CONTINUE - *

Delete Configuration Data or Configuration and Sales Data from Data Key

NOTE

In performing this procedure, follow the instructions in "Connect and Disconnect the Data Key" on page 151 to install and remove the Data Key.

1. Access the **System Settings** menu by pressing  until you reach the **Main Menu**, then press  to scroll down to **System Settings** and press .
2. In the **System Settings** menu, press  to select **Serial Flash** and press .
3. In the **System Settings** menu, press  to select **Serial Flash** and press .
4. In the **Serial Flash** menu, press  to select **Configuration Data** OR **Config & Sales Data** and press .



NOTE

In the **Configuration Data** and **Config & Sales Data** menus, **Delete Data** will not appear unless there is data saved to the Data Key. If **Delete Data** does not appear, there is no data to delete.

5. In the **Configuration Data** OR **Config & Sales Data** menu, press  to select **Delete Data** and press .

Delete Configuration Data or Configuration and Sales Data from Data Key (continued)

6. In the **Delete Data** menu, press  to select the Data Description you wish to delete and press .

Delete Data		
1.	181.00.01.H	12/17/07
2.	181.00.01.H	11/15/07
3.	181.00.01.H	11/01/07
4.	-----	
5.	-----	
6.	-----	

7. A second **Delete Data** screen will appear, asking you if you are sure you want to delete that particular Data Description from the Data Key. Confirm by pressing .

Delete Data	
Are you sure you want to delete this image from the disk?	
CANCEL - EXIT	CONTINUE - *

8. The menu screen will then cycle to the **Ready** screen.

9. If you have finished performing all Data Key functions, remove the Data Key (refer to "Connect and Disconnect the Data Key" on page 151.)

View Last Backup

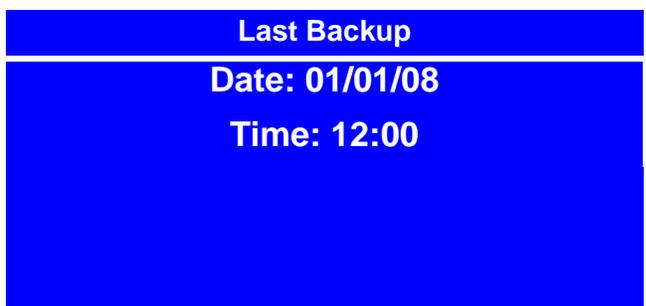
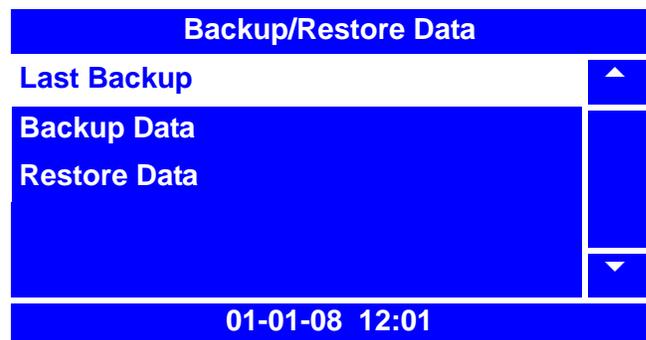
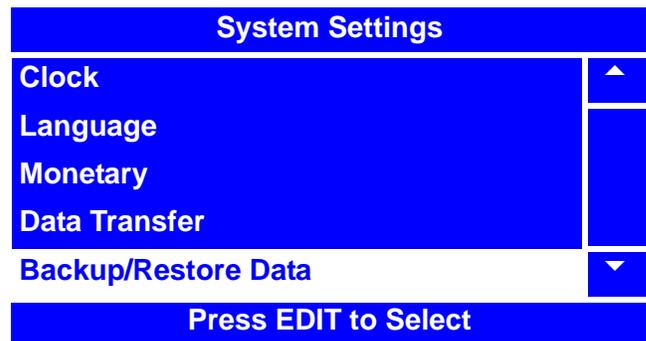
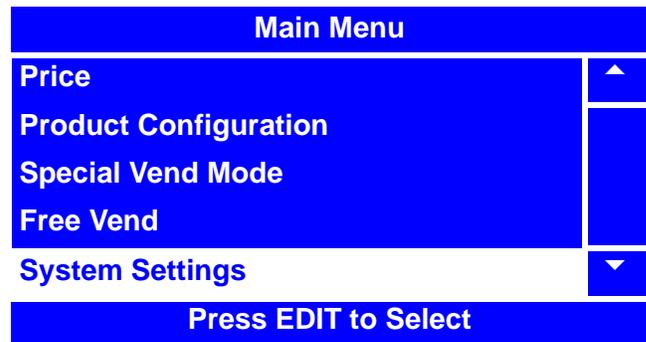
The backup features are used to backup up all settings and data in the event that there is a failure to the battery backup or the battery is changed out. It is recommended to backup the memory occasionally in the event of a failure.

- Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .
- In the **System Settings** menu, use  or  to select **Backup/Restore Data** and press .

NOTE

The **Last Backup** and **Restore Data** selections will not appear in the **Backup/Restore Data** menu unless data has previously been backed up.

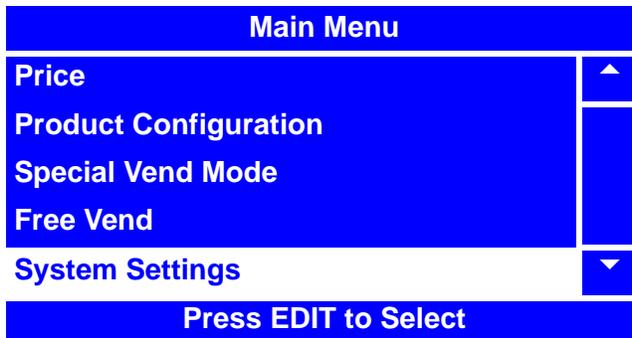
- In the **Backup/Restore Data** menu, use  or  to select **Last Backup** and press .
- In the **Last Backup** screen, you can view the last time the data was backed up.
- Press  once to return to the **Backup/Restore Data** menu, twice to return to the **System Settings** menu or three times to return to the **Main Menu**.



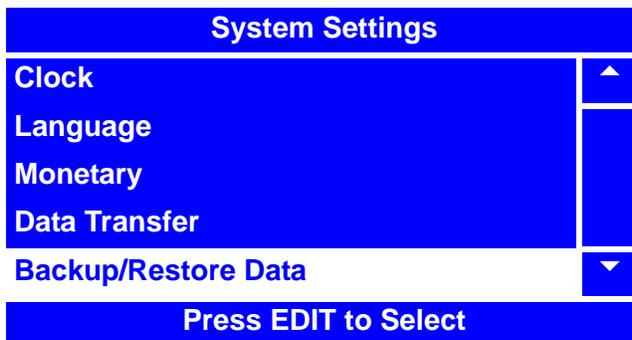
Backup Data

The backup features are used to backup up all settings and data in the event that there is a failure to the battery backup or the battery is changed out. It is recommended to backup the memory occasionally in the event of a failure

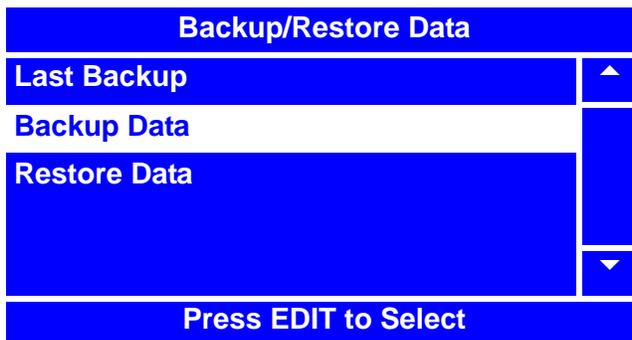
1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



2. In the **System Settings** menu, use  or  to select **Backup/Restore Data** and press .



3. In the **Backup/Restore Data** menu, use  or  to select **Backup Data** and press .



NOTE

When  is pressed to save data, the system will reset.

4. In the **Backup Data** menu, press  to save all data. Press  to cancel. You will be automatically returned to the **Backup/Restore Data** menu.

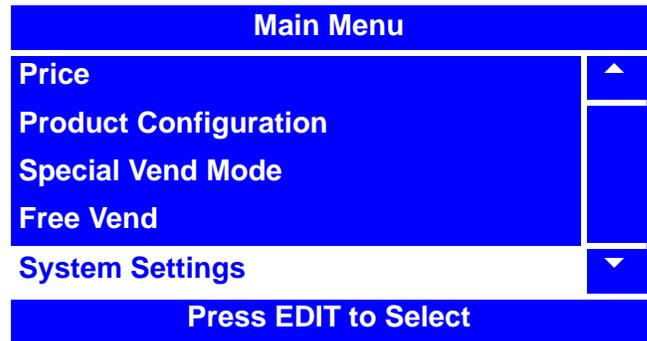


5. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

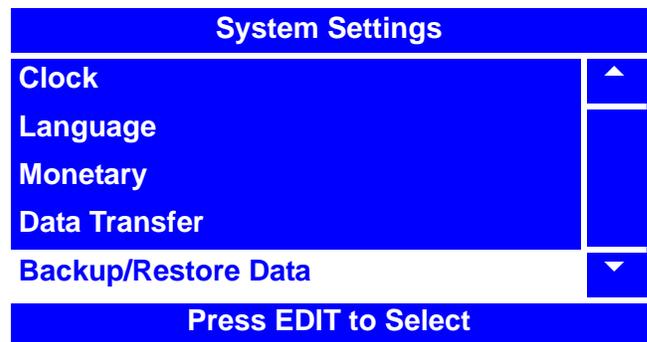
Restore Data

Restoring data will restore all saved data that was backed up in memory.

- Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



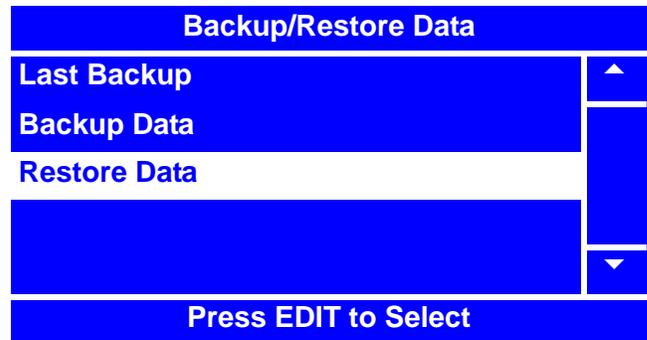
- In the **System Settings** menu, use  or  to select **Backup/Restore Data** and press .



NOTE

The **Last Backup** and **Restore Data** selections will not appear in the **Backup/Restore Data** menu unless data has previously been backed up.

- In the **Backup/Restore Data** menu, use  or  to select **Restore Data** and press .



NOTE

When  is pressed to save data, the system will reset.

- In the **Restore Data** menu, press  to save all data. Press  to cancel. You will be automatically returned to the **Backup/Restore Data** menu.

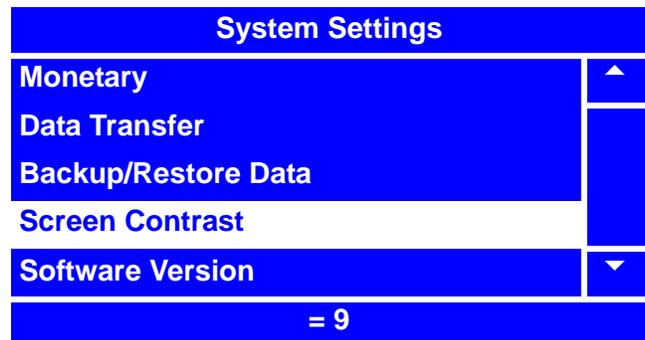
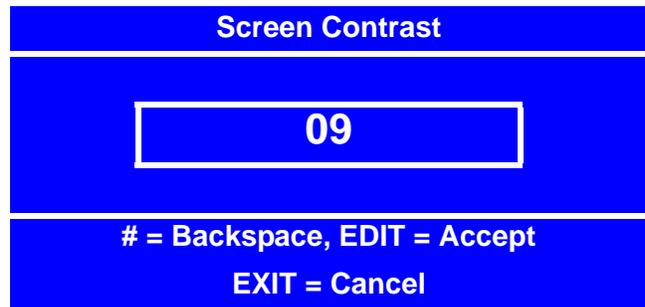
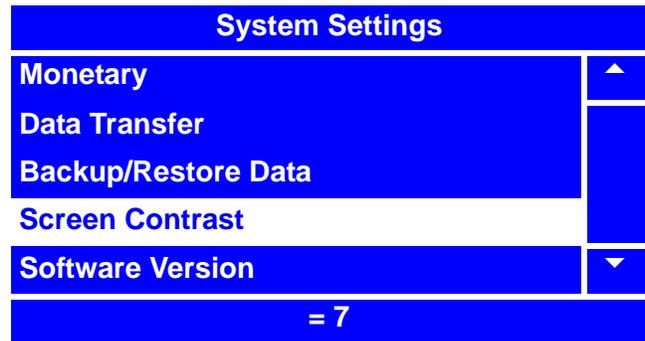
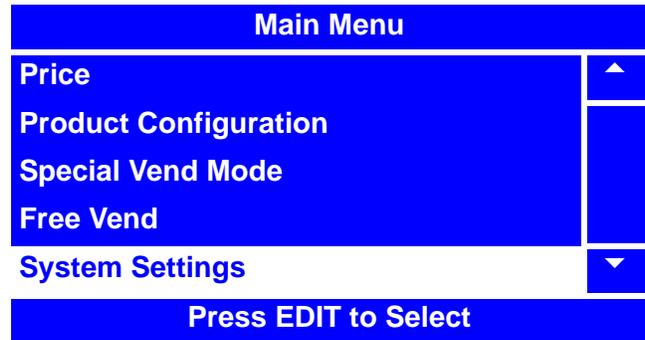


- Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

Set Screen Contrast

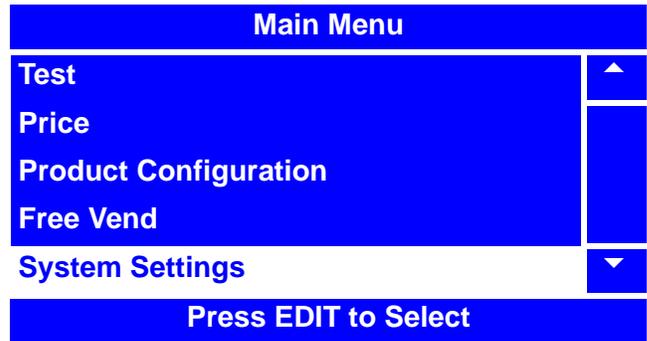
For most installations, the factory default screen contrast setting should be adequate. For installations with special considerations (very low or high ambient light), adjust the screen contrast to improve menu readability.

- Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .
- In the **System Settings** menu, use  or  to select **Screen Contrast** and press .
- Using the number keys on either keypad, enter the setting for the screen contrast. If the setting is less than 10, use leading zeros:
 For example, if you wish to set the screen contrast at 9, press 0-9
 If you enter more than two numbers, the display will scroll back to the first digit.
- Press  to lock in the setting and return to the **System Settings** menu.
- In the **Systems Settings** menu, verify that the value you entered matches the status (bottom) line when **Screen Contrast** is selected.
- Press  once to return to the **Main Menu**.

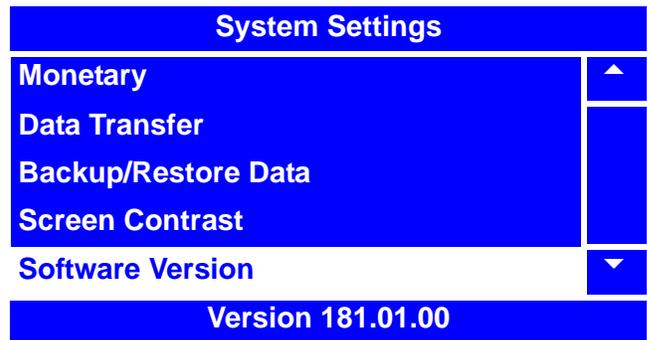


View Software Version

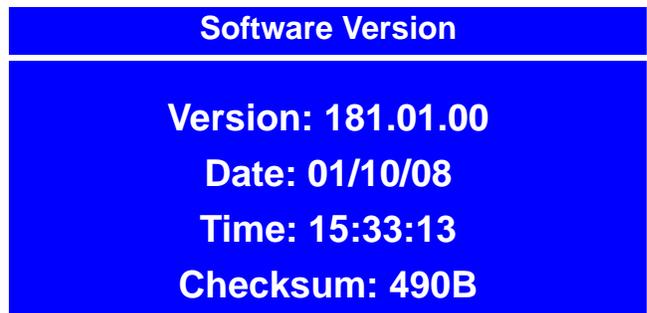
1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



2. In the **System Settings** menu, use  or  to select **Software Version** and press .



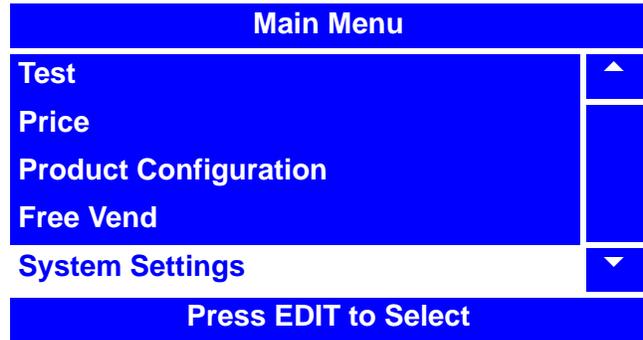
3. The **Software Version** screen displays the software version, date and time of software and checksum of software.



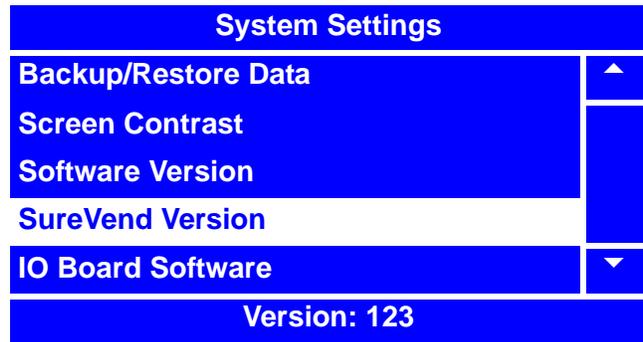
4. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.

View SureVend™ Version

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

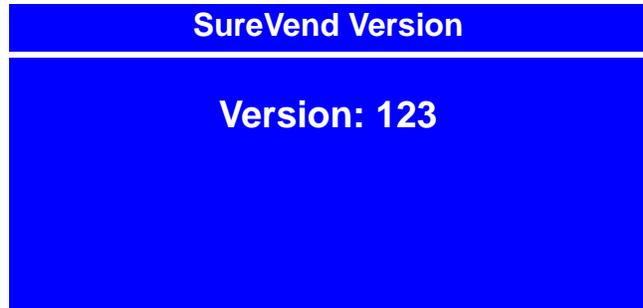


2. In the **System Settings** menu, use  or  to select **SureVend Version** and press .



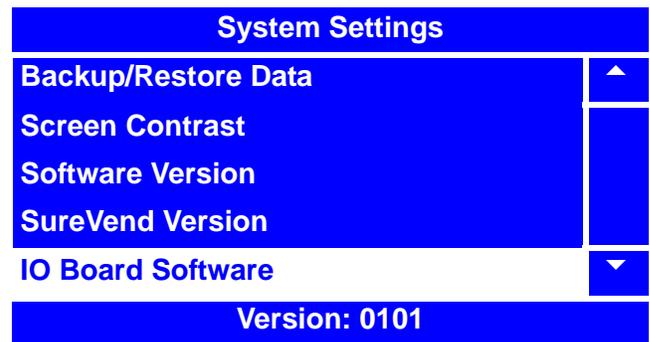
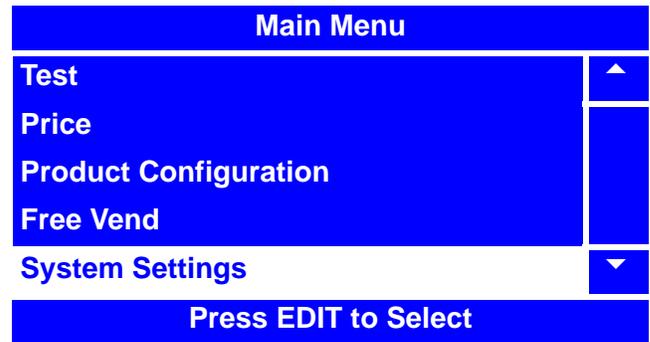
3. The **Software Version** screen displays the identifying number of the current SureVend™ software version.

4. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



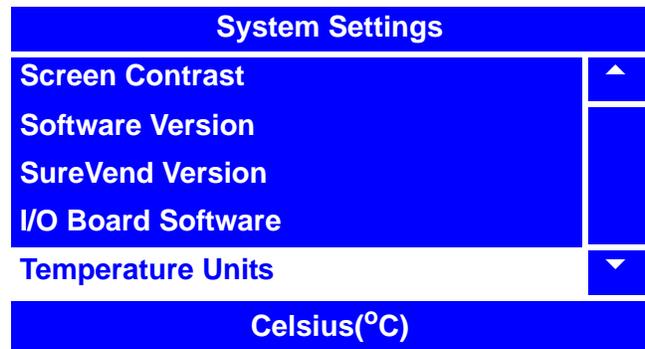
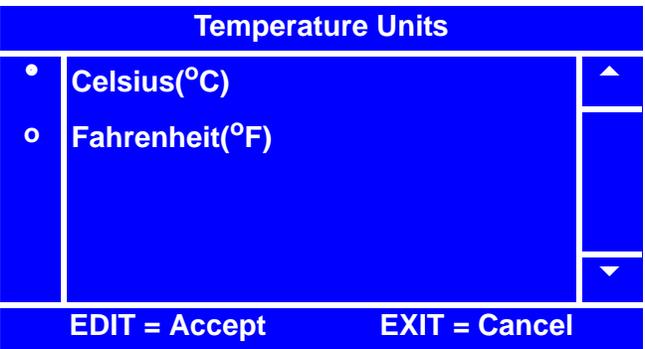
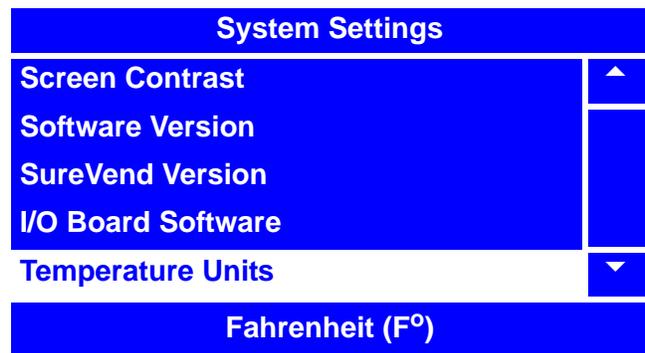
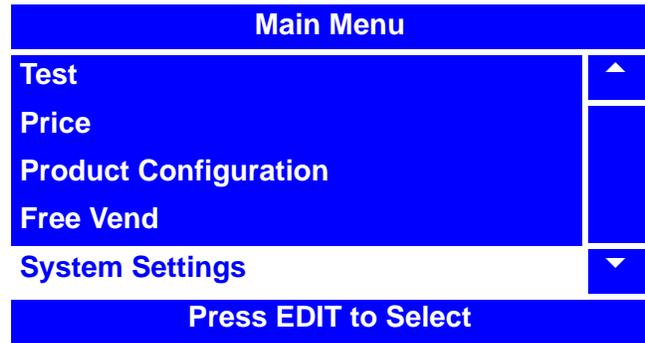
View IO Board Software

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .
2. In the **System Settings** menu, use  or  to select **IO Board Software** and press .
3. The **IO Board Software** screen displays the manufacturer code, serial number, model number and software version of IO Board Software.
4. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Set Temperature Units

- Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .
- In the **System Settings** menu, use  or  to select **Temperature Units** and press .
- In the **Temperature Units** menu, use  or  to select **Celsius** or **Fahrenheit**. The selected option is the one with the filled-in circle.
- Press  to lock in your selection and return to the **System Settings** menu. Verify that the selected **Temperature Unit** is displayed on the status (bottom) line.
- Press  once to return to the **Main Menu**.



Set Idle Screen Time/Temp Options

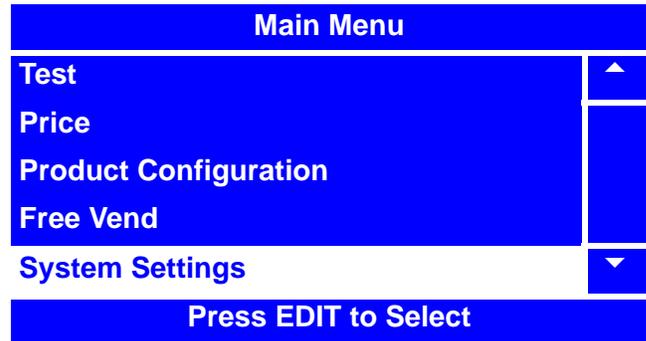
One of these 3 options can be set to appear on the display:

None - “**Make a Selection**” appears with an alternating “**Ready**” message.

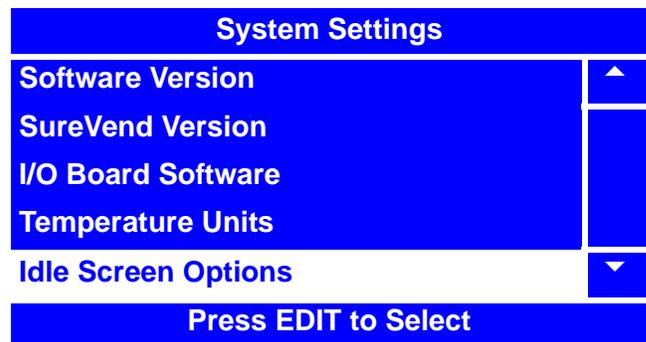
Time - The time will appear on the lower left hand corner of the display in addition to the alternating “**Make a Selection**” and “**Ready**” message.

Time and Temp - The time will appear in the lower left hand corner and the water tank temperature will appear in the lower right hand corner of the display in addition to the alternating “**Make a Selection**” and “**Ready**” message.

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



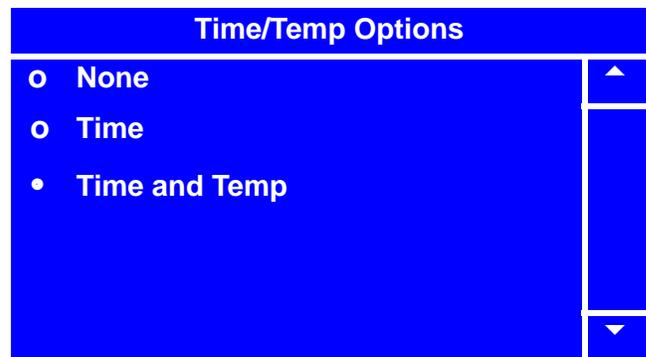
2. In the **System Settings** menu, use  or  to select **Idle Screen Options** and press .



3. In the **Idle Screen Options** menu use  or  to select **Time/Temp Options** and press .



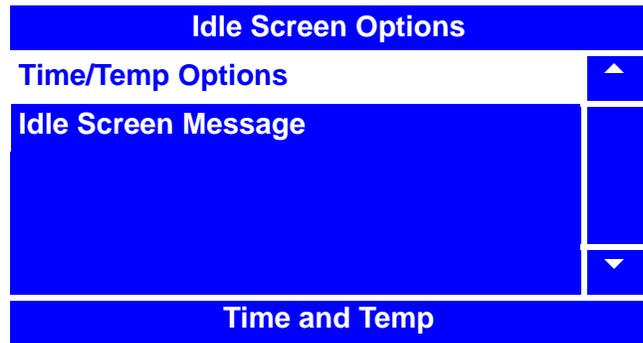
4. In the **Time and Temp Options** menu, use  or  to select **None**, **Time** or **Time and Temp**. The selected option is the one with the filled-in circle.



Set Idle Screen Time/Temp Options (continued)

- 5. Press  to lock in your selection and return to the **Idle Screen Options** menu. Verify that the selected **Time/Temp Option** is displayed on the status (bottom) line.

- 6. Press  once to return to the **Main Menu**.



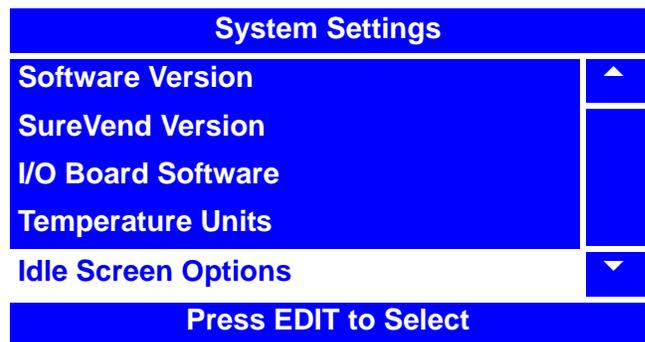
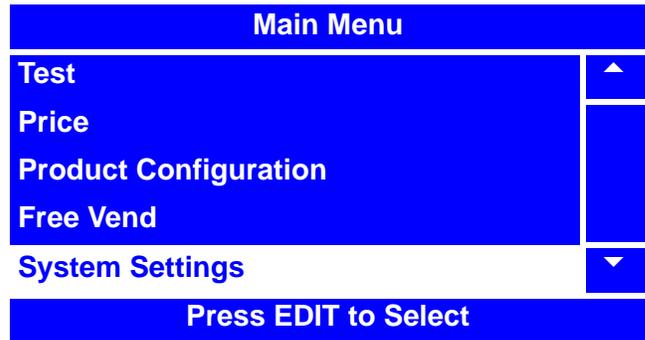
Set Idle Screen Message

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

2. In the **System Settings** menu, use  or  to select **Idle Screen Options** and press .

3. In the **Idle Screen Options** menu use  or  to select **Idle Screen Message** and press .

4. In the **Idle Screen Message** menu, use  or  to select **Make a Selection**, **Press Selection** or **Use Custom Message**. The selected option is the one with the filled-in circle.



Set Idle Screen Message (continued)

5. If your selection was **Make a Selection** or **Press Selection**, press  to lock in your selection to return to the **Idle Screen Options** menu. Verify that the selected option is displayed on the status (bottom) line.

-OR-

If your selection was **Use Custom Message**, press  to lock in your selection and the screen will cycle to the **Idle Screen Options** menu, with the only option being **Select Custom Message**.

NOTE

If your selection is **Use Custom Message**, follow steps 6-8. If not, skip to step 8.

6. Press  to access the **Select Custom Message** menu.

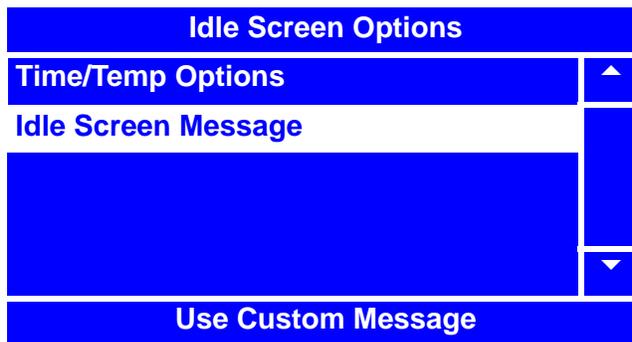
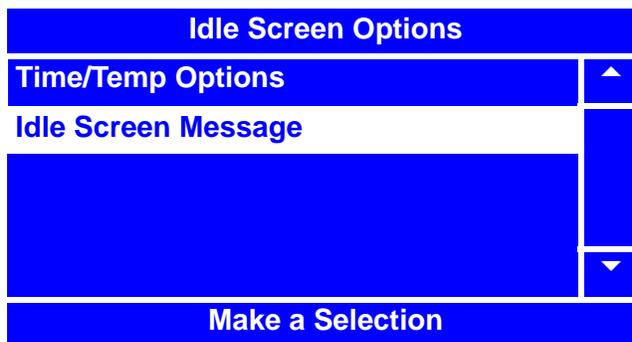
NOTE

To program custom messages, see "Set Custom Messages" on page 175

7. Use  or  to select the option

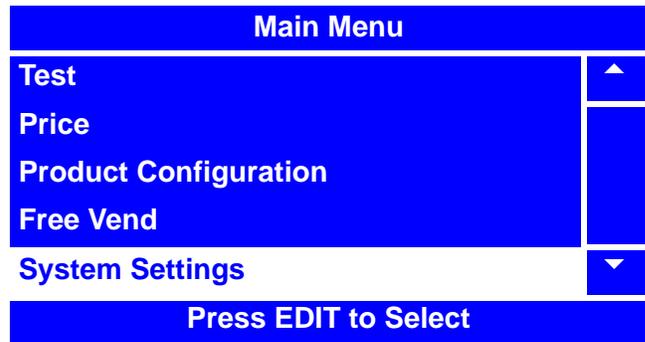
you desire and press . Verify that **Use Custom Message** appears in the status (bottom) line of the **Idle Screen Options** menu.

8. Press  once to return to the **System Settings** menu, or twice to return to the **Main Menu**.

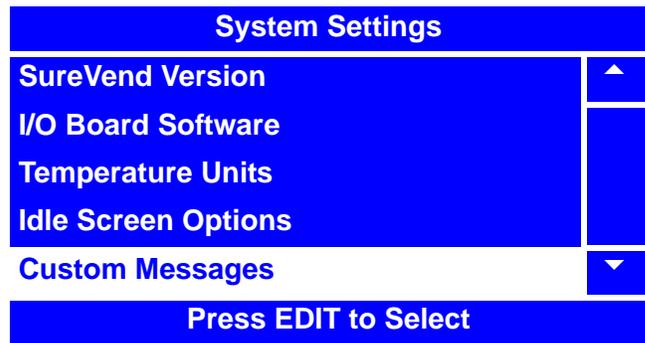


Set Custom Messages

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



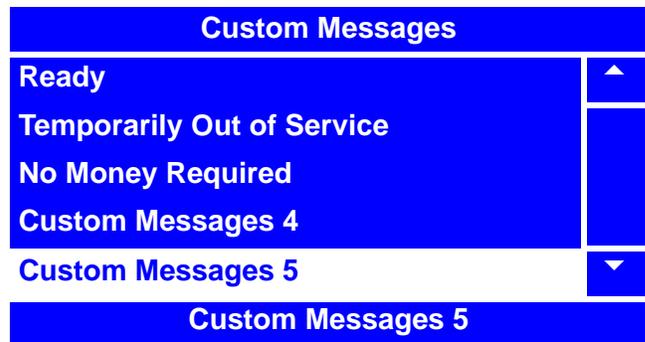
2. In the **System Settings** menu, use  or  to select **Custom Messages** and press .



3. In the **Custom Messages** menu, use  or  to select **Custom Messages** and press .



4. In the second **Custom Messages** menu, use  or  to select the custom message you wish to edit and press .



Set Custom Messages (continued)

5. In the **Custom Messages X** screen, use the



and



to move the cursor to the

left and right. Press



to remove the

letters and numbers. Press



to move

to uppercase and lowercase letters.

Press 0-9 to add a letter or number. Press the number once to bring up the character screen (lower bottom). Press the number again to scroll to the character. Refer to the "NUMERIC/CHARACTER TABLE" on page 178.

6. Press



to lock in your new custom

message and return to the previous **Custom Messages** menu. Verify that the new custom message that you just entered appears in the status (bottom) line when the corresponding **Custom Messages X** is selected.

7. Press



once to return to the first

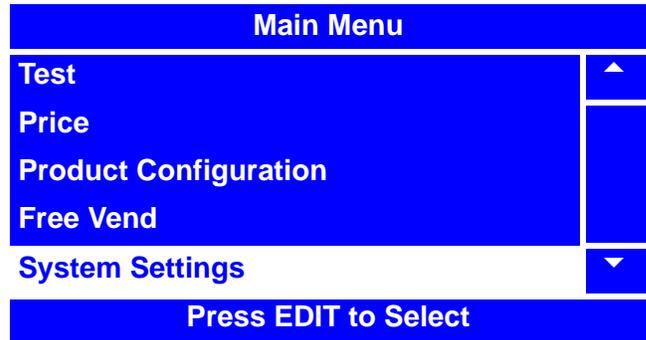
Custom Messages menu, twice to return to the **System Settings** menu, or three times to return to the **Main Menu**.



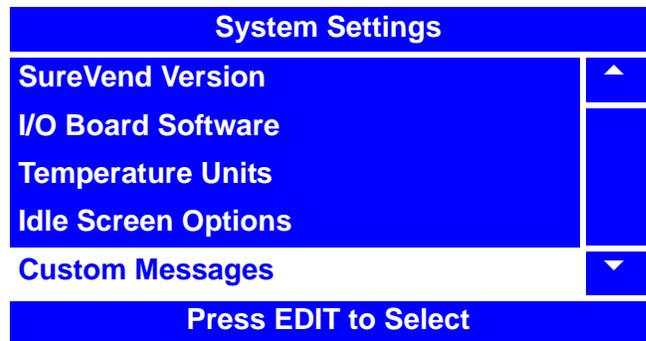
Reset Custom Messages

This procedure allow you to erase all custom set messages and restore the merchandiser's message data to factory default.

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .



2. In the **System Settings** menu, use  or  to select **Custom Messages** and press .



3. In the **Custom Messages** menu, use  or  to select **Reset Custom Messages** and press .



4. In the **Reset Custom Messages** menu, press  to restore Custom Messages to factory default. Press  to cancel. You will be automatically returned to the **Custom Messages** menu.



5. Press  once to return to the **System Settings** menu, or twice to return to the **Main Menu**.

NUMERIC/CHARACTER TABLE	
	« (backspace) », » (space), (paragraph) (new line), - / \$ @ % # & 0
	, . ? ! ' ; : " * 1
	a b c 2
	d e f 3
	g h i 4
	j k l 5
	m n o 6
	p q r s 7
	t u v 8
	w x y z 9
	Moves the cursor backwards.
	Moves the cursor forward.
	Saves the message.
	Backs out of the menu, does not save message.
	Removes characters and numbers.
	Switches the lower case letters to uppercase letters.

Talker Setup

1. Press  until you reach the **Main Menu**, then use  or  to select **System Settings** and press .

NOTE

The **Talker Setup** selection enables you to turn on or off your merchandiser's speaker. If your merchandiser does not have a speaker installed, leave the **Talker Setup** selection set to **Off**.

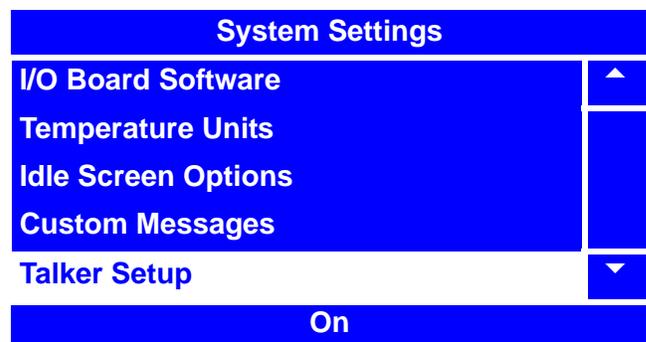
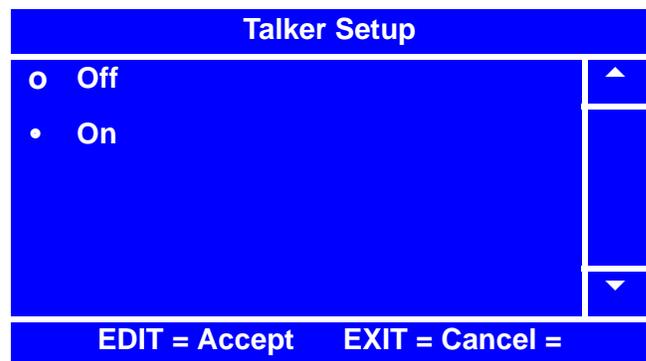
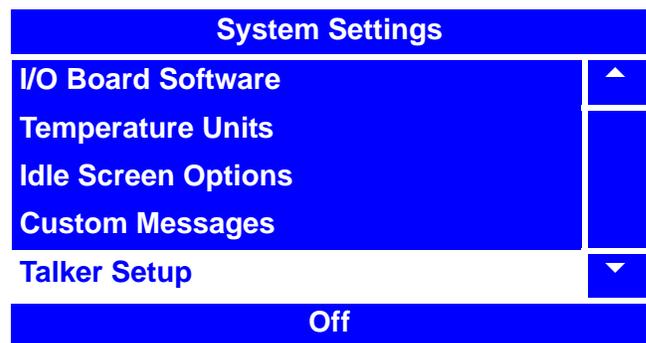
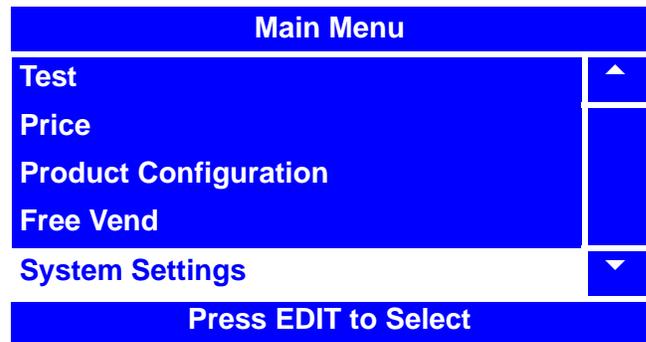
2. In the **System Settings** menu, use  or  to select **Talker Setup** and press .

3. In the **Talker Setup** menu, press  or  to select **On** or **Off**. The selected option is the one with the filled-in circle.

4. Press  to lock in the selection and return to the **System Settings** menu.

6. Verify that the status (bottom) line of the **System Settings** menu displays the selected option (**On** or **Off**) when **Talker Setup** is highlighted.

7. Press  once to return to the **System Settings** menu or twice to return to the **Main Menu**.



Programming: Security Codes

Enter Security Code

- Press  until you reach the **Main Menu**, then use  or  to select **Security Codes** and press .

- In the **Security Codes** menu, use  or  to select **Enter PIN** and press .

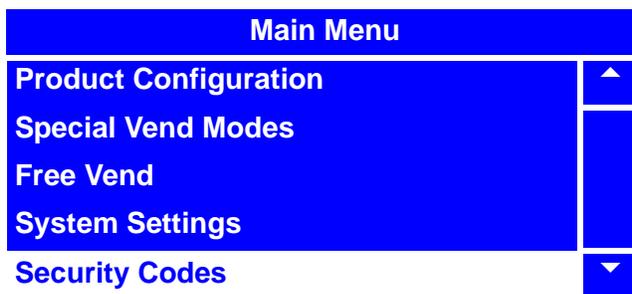
NOTE

The factory default setting for the **Supervisor PIN** code is **0000**. The Supervisor Mode grants access to **Main Menu** selections that can be programmed to not appear in the **Main Menu** unless the Supervisor Mode is activated. To change the Supervisor PIN code, see “Edit the Supervisor PIN” on page 181.

- Enter the **Supervisor PIN** code. The code should be four digits. Be careful when entering the PIN code – if you enter more than four numbers, the display will scroll back to the first digit.

- Press  to lock in the setting.

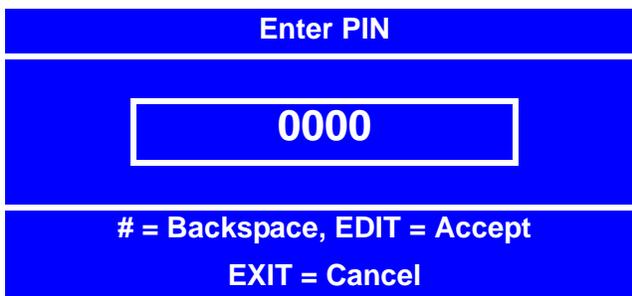
- When a correct PIN code is entered, the screen will display **Supervisor Approved** then cycle back to the **Security Codes** menu. The respective menu(s) will be accessible from the **Main Menu**. Proceed to:
 - The **Main Menu** by pressing .
 - “Edit the Supervisor PIN” on page 181.



Press EDIT to Select



Press EDIT to Select



Edit the Supervisor PIN

The **Supervisor PIN** code on the Merchant™ can be changed.

First, follow the procedure in “Enter Security Code” on page 180 to unlock the **Edit Supervisor PIN** menu.

1. Once the current **Supervisor PIN** is entered, access the **Security Codes** menu by

pressing  until you reach the **Main**

Menu, then use  or  to select

Security Codes and press .

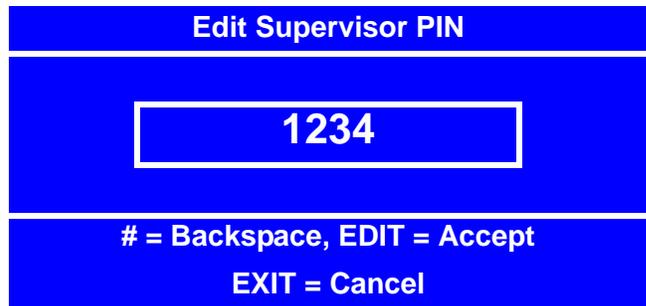
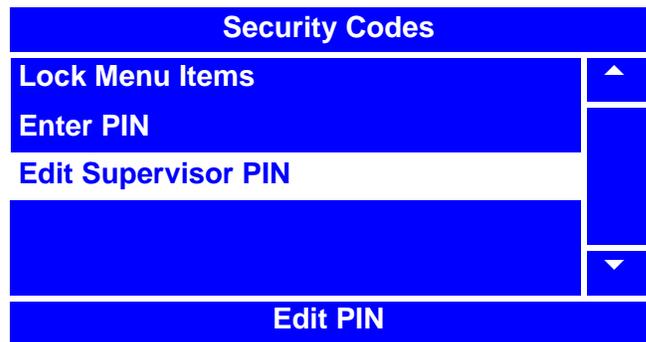
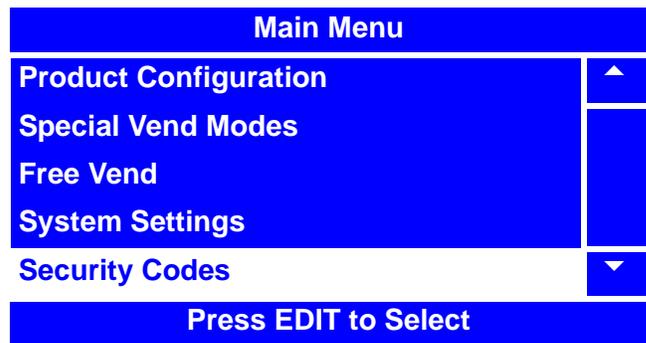
2. In the **Security Codes** menu, use

 or  to select **Edit**

Supervisor PIN and press .

NOTE

If **Edit Supervisor PIN** does not display in the **Security Codes** menu, follow the procedure in “Enter Security Code” on page 180 to unlock the **Edit Supervisor Pin** menu.



3. In the **Edit Pin** screen, enter a new PIN number and press . The code should be four digits. Be careful when entering the PIN code – if you enter more than four numbers, the display will scroll back to the first digit.

4. Write the new **Supervisor PIN** code number down and keep it in a secure place.

5. Press  to lock in the setting and return to the **Security Codes** menu.

6. Press  once to return to the **Main Menu**.

Lock/Unlock Menu Items

The following menu selections can be locked or unlocked in this **Lock/Unlock Menu Items** procedure:

- Clear Data
- Data Recall
- Test
- Price
- Product Configuration
- Free Vend
- Special Vend Modes
- System Settings

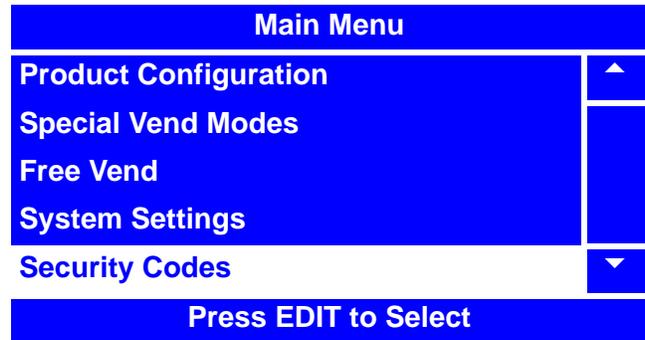
First, follow the procedure in “Enter Security Code” on page 180 to unlock the **Lock Menu Items** menu.

1. Once the **Supervisor PIN** is entered, access the **Security Codes** menu by

pressing  until you reach the **Main Menu**, then use  or  to select **Security Codes** and press .

2. In the **Security Codes** menu, use

 or  to select **Lock Menu Items** and press .



NOTE

If **Lock Menu Items** does not display in the **Security Codes** menu, follow the procedure in “Enter Security Code” on page 180 to unlock the **Lock Menu Items** menu.

Lock/Unlock Menu Items (continued)

3. Select the Menu Item(s) you wish to make available/unavailable by using the



then pressing to remove or add the "X"(s) next to the Menu Item(s).

Lock Menu Items		
	Clear Data	▲
	Data Recall	
X	Test	
	Price	
X	Product Configuration	▼
* = Set or Clear All		

NOTE

By pressing , you are able to quickly remove or add the "X"(s) from all listed Menu Items.

4. Press to lock in your selection(s) and return to the **Security Codes** menu.

5. Press to return to the **Main Menu**.

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