



## **Position: Quality Manager**

**The Quality Manager is responsible for the day to day operation of the Quality Department. They will plan, coordinate, and direct quality programs designed to ensure that the processing of all products are consistent with customer purchase orders and that the systems in use are current and in strict accordance with customer and regulatory agency standards.**

### **Key Responsibilities:**

- Build a team and manage a staff of incoming quality inspectors, outgoing quality inspectors, production quality technicians and quality engineers.
- Work with various departments to identify best practices, implement processes and monitor to ensure highest quality / best value recommendations for improvement.
  - Identify problems, lead analysis and roll out resolution to problems across all levels of the production floor.
  - Support Purchasing / Engineering in supplier development and qualification.
  - SOP's creation, control and adherence.
  - Incoming quality control for the technical components supply chain.
  - Outgoing quality control for all components, sub-assemblies and finished goods.
  - Process improvement and maintenance to assist in gained production efficiency.
  - Provide, and oversee, inspection activity for product throughout production cycle.
- Maintain a positive relationship and demeanor with employees, departments and customers.
- Complete assignments other than those listed above as requested.
- Assist in setting and controlling CTQ's for all component level and product level documentation.
- In cooperation with Production & Engineering:
  - Develop, evaluate, and improve manufacturing methods.
  - Estimate production times, staffing requirements, and related costs to provide information for management decisions.
  - Oversee manufacture of products and process optimization.
  - Formulate, document and maintain quality control standards and on-going quality control objectives.
  - Create, document and implement inspection criteria and work instruction procedures.
  - Interpret quality control philosophy to key personnel within the company.
  - Design, develop and implement quality control training programs.

### **Preferred Qualifications:**

- B.S. degree minimum Mechanical Engineering or related technical background
- A minimum of 8 years of related experience
- Manufacturing experience in a production environment....remanufacturing background a plus.
- Good understanding of electro-mechanical devices, products & related design / quality / engineering history.
- Comfortable with balancing a level of desk work / production floor work.



**Skills, Knowledge, and Attitude for the Job:**

- Background and/or knowledge with SolidWorks or similar 3D package.
- Kaizen, Six Sigma, Black Belt, 5S skills a plus.
- Experience in working on and directly with a manufacturing floor a plus.